# ARTIFICIAL INTELLIGENCE IN BUSINESS DECISION MAKING

Thesis submitted in partial fulfillment of the requirements for the award of the degree of

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Submitted by
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## **List of Abbreviation**

|    |           | Full form  |
|----|-----------|--|
| 1  | AI        | Artificial Intelligence  |
| 2  | FDI       | Foreign Direct Investment  |
| 3  | RPA       | Robotic Process automation                                       |
| 4  | NLP       | Natural Language Processing                                      |
| 5  | NASA      | National Aeronautics and Space Administration                    |
|    | ACM SIGAI | Association for Computing Machinery Special                      |
|    |           | Interest Group on Artificial Intelligence                        |
| 6  |           | Association for computing machinery                              |
| 7  | ML        | Machine Learning   |
| /  | IVIL      | Machine Learning   |
| 8  | IoT       | Internet of things   |
| 9  | KDD       | Knowledge Discovery in Databases                                 |
| 10 | OLAP      | Online Analytical Planning                                       |
| 11 | M2M       | Machine-to-Machine   |
| 12 | BI        | Business Intelligence  |
| 13 | LAWS      | Lethal autonomous weapon systems                                 |
| 14 | PSO       | Particle Swarm Optimization                                      |
| 15 | GPS       | Global Positioning System  |
| 16 | ICRISAT   | International Crops Research Institute for the Semi-Arid Tropics |
| 17 | MAI       | Moisture Adequacy Index  |
| 18 | IMF       | International Monetary Fund                                      |
| 19 | ATLBTL    | Above the Line, Below the Line                                   |
| 20 | BTL       | Below the line"  |

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(Madhavi)

**DECLARATION** 

This is to certify that I, Miss Madhavi, have carried out the research embodied

in the present thesis for the full period prescribed under the Ph.D. ordinance of the

university.

I declare to the best of my knowledge, that, no part of this thesis entitled

"Artificial Intelligence in Business Decision Making" was earlier submitted for the

award of any research degree of any university.

**Place: Lucknow** 

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## **CERTIFICATE**

This is to certify that, Miss Madhavi, Ph.D. Research Scholar with Registration No: MUIT0116038010 at Maharishi School of Commerce and Management, Maharishi University of Information Technology, Lucknow, U.P. India has completed his Doctoral thesis titled "ARTIFICIAL INTELLIGENCE IN BUSINESS DECISION MAKING" under my supervision. The thesis contains original work of the candidate, which is by and large based on the analysis made by her on primary data collected for the purpose. In case of quotations & citations appropriate references and acknowledgement have been made.

In my opinion, thesis does neither include in whole nor in part of any matter which is either accepted or rejected for any other degree/diploma/certificate/associate membership or for requirement of any academic distinction.

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## **Abstract**

AI is described as human produced structured organized knowledge formed with help of machines. Human insight techniques such as learning, thinking and self-remedy are used in the production of AIs. Artificial intelligence is the future of business. Artificial intelligence paves the way for certain decision making, saves time and lots of money also. Artificial intelligence system has ability to gather data, forecasting and trend analysis. The motive of the thesis is to highlight to improve the agricultural productivity with the introduction of artificial intelligence in agriculture sector. Artificial intelligence enhances the economy as increases the productivity of the organization with in a very short period of time.

Decisions are important part of business management. Big data and large files along with data mining are considered important in decision making in business. Safety of data is another important task. Along with these terms the replace of executives are the parameters on which the thesis is based. Ai and human are very near to each other. One uses past data and the latter uses experience to make decision. Data is treasure to AI as it only makes it able to take decision. All these have been used as parameters for this study.

The study further discusses the history of AI in detail. AI can be achieved through many ways. Machine learning, natural language processing, vision, robotics, etc. are some of the ways through which AI can be achieved and these have been disused in the study. AI has always been seen as threat to human jobs. The pace at which AI is replacing the human it becomes scary for humans to believe in AI. However manmade intelligence is found to take better and faster decisions. Artificial intelligence makes human as a superhuman. There are too many differences between artificial intelligence and human which makes it difficult in replacing each other at job. Research also describes role of AI in money laundering. Money laundering is a serious issue pertaining every business. AI can be used to control the extent to which it happens and help in minimalizing the loss,

Artificial intelligence plays very vital role in strategic business decision making process. Soon after digital India initiative started, Indian business persons are trying to get a grip on this field. The study has been performed from the guidance of many previous researches. A detailed study has been done to get the best out of the study. The literary work of W.E Spranger. (1991, June) Sumatra Data. (1993) ,Petrol, Jean-Charles. (1997) Xindong Wu Published 2004, Phillips-Wren, Gloria & Ichalkaranje, Nikhil & Jain, Lakhmi. (2008) and many more has been studied with profound interest. All the works have been in support to the current study.

The aim of this study is to research about the use of artificial intelligence in business decision making. The study has explored mainly four objectives. It aimed at exploring the challenges in business decision making and to solve the problem of decision

making with AI. Also the study aimed at finding the role of AI and exploring the challenges in the introduction of AI in business. The research was performed keeping the four objected and the previously discoed parameters in mind. The researcher used both primary and secondary method of data collection to support the research. The research has been performed by distributing a questionnaire among 161 respondents in IT sector and few common people. T-test is used to evaluate the data and z –statistics is used for hypothesis testing. Data is analyzed through SPSS 25.0 from IBM student version. Literary works and other information were gathered as secondary data.

The study found that 75 % respondents believe that AI helps in business decision making against 24 %. Also 73.9 % respondents believe that AI will take right decision while 26.1 % feels against it. Study found that 76.4% agree that AI and boost decision making. The study says that 9.3% respondents believe that AI improves production by making right decision and 18.0% agrees that AI improves production by making quick decision. On the other side 69.6 % respondents agree to both the conditions. According to study 69.6 % respondents say that AI is very good in business decision making. Also 23% believe that AI will replace human job against 77%.

The hurdles in implementing AI include need of specialized staff, cost efficient models and standardized operations. As AI requires enormous amount of data so requires specialized staff to feed up the data. The technology is quite expensive which makes it impossible for smaller organization to adopt it.

AI in agriculture is doing wonders.it also opens a new scope in the agro business industry. The AI enabled technologies such as Blue River, croo robotics, plantix, cropin, gobasco etc. Are enabling farmers to get a better yield of their crops. AI forecasts weather which helps farmers in cropping pattern. AI enabled apps and software's aware farmers about best time to sow and reap. Forecast also saves crops from being damaged. AI monitors health of soil and plant which keeps watch on nutritional value of crops.

Soon AI will free humans from lot of work which are repetitive in nature and require only a pattern to follow. It is predicted that AI will solve maximum problems of human race and will make humans superhuman. Machines will become our best friends, advisors, and caretakers. But at the same time AI cannot solve a lot of problems such as healthcare problems. AI can't become as creative as human, neither it can play sports nor comply with politics and law of the society. AI also lack human emotion which dumps all possibilities which predict that human will be replaced by the computers,

Different application based on AI has been discussed in the study. Hana, domo, Apptus, Avanade, Siemens, Gmail, tesla, amazon, Netflix etc. are the few AI based applications which has been transforming the lives of people. These applications are

capable of performing small tasks such as translation or listening music to shop for products and manages the company staff.

AI is undoubtly the future of decision making for businesses and consumers. IT provides easy way and lots of opportunities in business decision making. AI is very smart technology. It makes decision with the help of big data and data mining. This study concludes that AI is very dynamic tool for which is boon for decision making and discards the theory of AI replacing humans

### **CHAPTER 1**

## 1. INTRODUCTION

## 1.1 Introduction to Artificial Intelligence

The term Artificial Intelligence is a very broad and umbrella term. My research focuses primarily on the issues of business decision making with the help of Artificial Intelligence and data mining. The aim of this thesis is too aware of people that Artificial Intelligence makes right decision in business. In the support of my idea, I have presented lots of example in my thesis. The objective are to explore which type of Artificial Intelligence approaches are used present scenario in business, what the capability of AI. Several AI modules and operandi are presented, which have been sensibly chosen for elucidating the various Artificial Intelligence methods in business.

This thesis highlights the uses of Artificial Intelligence in business decision making. Generally any decision is based upon probability, but with the help of Artificial Intelligence, decision will on certainty. Artificial Intelligence is based upon neural network and fuzzy logic. There are various types of complications are present in marketing decisions.

As there is constant change in consumer behavior, Recognition of necessities and desire of consumer is must. We must prepare products which are in line with these necessities and desire.

Artificial Intelligence modeling can fill the gap between the need and fulfill the needs of customers. Artificial Intelligence paves the way for certain decision making, saves time and lots of money also. Artificial Intelligence system is has ability to gather data, forecasting and trend analysis. Artificial Intelligence can also predict the customer's life time value. In the short we can say Artificial Intelligence reduces the bounce rate system. Artificial Intelligence ravels the data called data mining i.e. also called opinion mining. With the help of opinion mining web searches the opinions and feelings. This is the way for marketers to know more about their specific products and target audiences. Artificial Intelligence uses different search engines, specific web pages and websites. With the help of Artificial Intelligence we can take decision easily and saves lots of time.

The thrust of this thesis is to highlight to improve the agricultural productivity also with the help of Artificial intelligence. Different types of issues in agricultural productivity.

The issues pertaining the agricultural productivity can be solved from introducing Artificial intelligence to the sector. The research explores the technological reforms needed in agriculture and suggests some advance measures which align with the requirement of farmers and helps them in yielding high productivity of their produce.

Agriculture is said to be spinal cord of the Indian economy. An IBEF report tells that more than 58% of rural people in India depend on agriculture for their living. Agriculture is fourth most exported commodity from India which comprises of 10% of total exports. The study describes the prognosis and decision making in business sector.

On the back of expanded FDI and empowering government activities, the agriculture related business termed as agribusiness is constantly heading towards use of new technologies and innovations which can yield better harvest produce. There are bunches of innovation develops as for forecast of Agricultural business. That gives bunches of advantages to the farmers.

The Thesis uses a sequential method of presentation. A definition of terms, such as "Artificial Intelligence" is given in Chapter 1 together with a comparison of human and artificial intelligence. Chapter 2 covers the Literature Review that facilitates the way to find research objective. Chapter 3 is a research Methodology that was used to research and prepare this thesis. Research Methodology covers the approaches to the problem, rationale for choice of the topic, objective, hypothesis, research design, methodology, plan, sample, techniques, parameters, tools, significance and scope and limitations. Chapter 4 gives the detail about AI and its other uses. Chapter 5 reveals about Data Analysis and interpretations while chapter 6 concise the results and discussions. Bibliography, copy of questionnaires and published research papers in edited books and Global Journal of engineering science and Research is placed in appendices.

## 1.2 Parameters for Artificial Intelligence

➤ Business Decision: In business decision, the researcher considered big data & large file and data mining. Business Decision: In this study the researcher

identified roles of big data & large files and data mining in business decision. So the methodology of the research is in line with these parameters. Decisions are considered as basic aspect of modern managements and the capability to take logical decisions are considered as critical skill of executives. In business the executes at top level has to makes several decisions and ultimately these decision are based on various choices. A choice may be termed as a game plan that actively looks for a variety of alternatives to achieve authoritative or administrative objectives. This practice is ongoing in every business and is an important part of business. Every executive has to take Choices to achieve hiercahial goals.it can be said that the decisions represent the core utilitarian attributes that ensures ideal growth and drivability for administrations and marketed products. .( What is Decision Making? 2019).

- ➤ Data Security: In this parameter the researcher, think about the privacy & data security. So the response of questionnaire extracts it for the data interpretation and testing of hypothesis. Data Security means protection of data from illegal access. Encryption of Data and hashing is the core practices to protect the data. Security involves that data should be secured at all platform.( What is Data Security? | Micro Focus. 2019).
- ➤ Replacement of HR: This is another important variable where AI works and researcher took it as parameter.AI based insight structures can't displace HR recruiters. A recruiter looks candidate personality for a specific job. Recruiter looks the enthusiasm for that job in the candidate. In real a great recruiter doesn't care the resume of concerned candidate while recruiters are people centric personality and that personality acts like a catalyst that gives a motivation in the organization and acts in building the efficient work team. By the introduction of Artificial Intelligence , the demand for recruiter and HR will remain same and not affected. (Shanmugham, S. 2017).
- ➤ Data Mining: Data Mining Data mining is one of the important parameter which has significant role in decision making. Data mining refers to the deep excavating of data and big. Files. This parameter has been taken into account for this study and further will be used to persuade the objectives and hypothesis

of the research. The advancement in technology and new innovations has brought Artificial intelligence to new heights. Artificial intelligence can be termed as smart but not as smarter as human intelligence. On one side there are humans who are capable of making any decision with the data around them and data gained from past experience whereas Artificial intelligence just need a large amount of data pooled in them to decide their objectives. For a simple task of writing an article AIs are needed to feed up with enormous pool of data.

Artificial Intelligence is complex and very near to human intelligence. Human makes a decision with his experience that present around them while AI makes decision with the help of past data i.e. big data. AI mining that data and makes decision. AI don't have the ability without big data. Hence Artificial Intelligence needs big pool of data to make decision. (Alaisawi, Salem & Khalifa, Salem. 2020).

➤ **Time and Cost:** The researcher focuses on time and cost as parameter. Artificial Intelligence saves time and cost that is extracted from questionnaire and satisfy the objective as well as hypothesis hence taken as parameter.

Utilizing AI innovation in HR can assist organizations with reducing expenses by a huge number of dollars, or more, now and again. IBM, for instance, gauges that it has acknowledged "nearly \$1 billion in investment funds" since 2011 by incorporating man-made consciousness and other modernization endeavors in its HR division, as indicated by worldwide head of ability Obed Louissaint. (MARIA ASPAN, 2020) How A. I. Is Saving IBM \$1 Billion in HR Costs.

## 1.3 Artificial Intelligence

AI is described as human produced structured organized knowledge formed with help of machines, computer structures in particular. Human insight techniques such as learning, thinking and self-remedy are used in the production of AIs. In broader terms learning is gathering rules and info for reality utilization and thinking uses these rules to arrive at conclusions. **Habeeb, Ahmed.** (2017) AIs based methods are extremely energizing and can be used in resolving some true issues.

Computer based intelligence transformed into instituted by method for John McCarthy, an American workstation researcher, in 1956 on the Dartmouth meeting wherein the field become conceived. Nowadays, its miles an umbrella timeframe that incorporates the total from mechanical procedure robotization to genuine apply autonomy. It has picked up noticeable quality as of now due, to a limited extent, to tremendous measurements, or the blast in pace, length and type of records associations is really gathering. Computer based intelligence can perform assignments comprising of making sense of styles inside the data more noteworthy effectively than individuals, allowing organizations to profit more knowledge out of their records.

Computerized reasoning (AI) is inception to refashion our globe—so it's excessively occupant upon us to realize exactly what we mean by that extensive expression, and how everything works. We separate the types of Artificial Intelligence, and profound learning, and analyze only a couple of the manners in which this innovation is being applied in genuine circumstances.

- Automation is the way of making a machine or framework highlight precisely. Mechanical method mechanization, for instance, can be modified to complete over the top degree, repeatable undertakings ordinarily accomplished through individuals. RPA isn't care for IT mechanization in that it can adjust to evolving occurrences.
- ➤ Device learning can be termed as new innovation in which PC acts without programming. Profound processing of information is a subset of machines that find a workable speed. It can be said as the robotization of prescient inquiry in simple terms. Gadget learning calculations is said to be of three types:
  - ✓ administered learning: here units of measurement are all put in a such way examples are distinguishable used to define new units of reality;
  - ✓ solo finding a workable speed, collections of insights are not organized and cared for in conjunction with comparisons or contrasts;
  - ✓ And help finding a workable pace that does not call data sets at the same time.
- ➤ Device vision is the study of making Computer frameworks sees. Machine vision catches and breaks down noticeable realities the utilization of an advanced camera, simple to-computerized change and virtual sign handling. Its

miles frequently when contrasted with human visual perception, yet framework creative and insightful aren't constantly sure by methods for science and might be modified to glance through dividers, for instance. Its miles used in very number applications from signature recognizable proof to logical photo investigation. Workstation vision, that is focused on framework based absolutely photography preparing, is frequently conflated with framework creative and perceptive.

- ➤ Natural language preparing (NLP) is the handling of human and no longer PC language by methods for PC programming. One of the more seasoned and five star recognized instances of NLP is garbage mail discovery, which shows up on the issue line and the content of an email and settles on a choice if it's garbage. Contemporary strategies to NLP depend absolutely on gadget picking up information on. NLP commitments comprise of content interpretation, supposition assessment and discourse notoriety.
- ➤ Sample notoriety is a part of framework acing that makes a claim to fame of recognizing styles in data. The term, nowadays, is dated.

**ROBOTICS** is field associated with the format and assembling of robots. These robots are used to assign those tasks which are difficult to be performed by humans and need constant performance in work. Some example of robotics performance can be traced by their use in automobile industry for vehicle creation or by space agencies like NASA in moving huge items in territory. The future utilization lies in fabricating robots to interfere in social settings

Man-made consciousness or Artificial Intelligence (AI) is a zone of software engineering which manages making machines that can procedure and take care of complex issues in a progressively human-like style. Man-made intelligence principally worried about structuring frameworks that display the qualities related with human insight like getting language, picking up, thinking, taking care of issues, etc. With the coming of the computer and very nearly 50 years of research, capacity to make canny machines has interested people into Artificial Intelligence programming procedures that shows wise conduct and is presently turning into a reality. According to Marvin Minsky (1968) machine can do every things but with the help of human intelligence.

In this way, it alludes to the capacity to play out the savvy elements of the human cerebrum. Man-made brainpower is a wide term enveloping numerous definitions and its objective is to create machines that can emulate human insight. The two fundamental methods of insight of Artificial Intelligence is the investigation of understanding human knowledge by 'demonstrating the mind'. This methodology is otherwise called connectionism and are being connected in research spaces, for example, circulated handling and neural systems and making a psyche through the portrayal of procedures of human reasoning in machines for example COMPUTERs or robots. Research thusly has concentrated on fusing insight into COMPUTER based frameworks. Man-made consciousness is profoundly connected with the field of software engineering and furthermore mastery in other field regions, for example, connected science, rationale, brain neuroscience, research, semantics, reasoning, mechanical designing, measurements, financial matters and social knowledge which are firmly incorporated. With quick and all the more dominant equipment stages progression, advancement of Artificial Intelligence explore zones are quickened and enlarged up to the employments of COMPUTERs for critical thinking. Progression in the territory of clever frameworks has a well-created comprehension of Artificial Intelligence innovations. Numerous creators have recently given inside and out outlines of Artificial Intelligence innovations. Herbert Simon, an Artificial Intelligence pioneer, communicated his conviction that critical thinking endeavors, for example, the one requested by word issues may not include any noteworthy parallel processing. Human mind itself has various methods for managing issues with various fields yet it tends to challenge for non-authorities as Artificial Intelligence is a broad and complex territory of concentrate to get it. Because of driven objectives and gigantic fundamental scholarly difficulties of Artificial Intelligence, related fields make specialists progressively worried to different fields. It was portrayed as a standout amongst the most dubious areas as a result of its social, moral, and philosophical ramifications of request in software engineering which influences the financing condition for Artificial Intelligence and the targets of many research programs in this field.

Man-made intelligence programs have an impact in view of human brain science where specialists endeavor to make the projects reflecting to the genuine components of clever human conduct. The fundamental goal of the Artificial Intelligence is the making of COMPUTER projects to have the notable highlights of human insight speaking to human's perspectives for taking care of continuous issues. Computerized reasoning is the piece of software engineering which worried about creating smart COMPUTER programs. A savvy framework is a framework whose normal utility is the most astounding which can be accomplished by any framework with the equivalent computational restrictions. As indicated by Stenberg (1985), insight is the capacity to adjust, shape and select conditions for the most part pressure that knowledge has three aspects: scientific, innovative and commonsense reasoning. Correspondingly, Turban and Aronson (2001) characterize knowledge as the level of thinking and learned conduct and contend that it is generally errand or critical thinking focused. An intriguing trial of whether a machine is keen was structured by Turing and is broadly known as the Turing test. As indicated by the test, a machine is viewed as shrewd when an outsider, who speaks with both the machine and an individual without seeing them, can't finish up which depends on their reactions. Lion's share of meanings of man-made consciousness offered over decades has depended on correlations with human conduct. Staugaard (1987) authorize a meaning of Marvin Minsky that "the exploration of influencing machines to do things that would require insight whenever done by men" and furthermore suggested that a few people characterize AI as the "automation, or duplication, of the human manner of thinking." Schildt (1987) asserted that "A keen program is one that displays conduct like that of a human when gone up against with a comparative issue.

## 1.4 History of Artificial Intelligence

The philosophical foundations of present day work in man-made awareness had been creating for two or three thousand years when of Mary Shelley irreversibly joined current science with the Prometheus dream. Regardless of the way that the great and social issues climbed by man-made thinking are both interesting and noteworthy, the introduction in the part is even more properly stressed over Artificial Intelligence's

academic heritage. The starting stage for such a past filled with Artificial Intelligence is the blessing of Aristotle, or as Dante in the Divine Comedy. Aristotle joined all around the fantasies, sights, and worries of the early Greek custom with the cautious assessment and prepared conviction that were wind up being the standard for progressively current science. The most enchanting piece of nature was change as showed by Aristotle. He described the "thinking of nature" as the "examination of things that have changed" in his Physics. He isolated between the issue and kind of things: a figure is formed from the material bronze and has the sort of a human. Change happens when the bronze is molded to another structure. The issue trademark gives a philosophical reason to introduce day thoughts, for instance, delegate figuring and data consideration. In enrolling, we are controlling models that are the sorts of electromagnetic material, with the movements of kind of this material addressing portions of the course of action strategy. The attestation of a theory of data structures, the center of programming designing is given by abstracting the structure from the method of its depiction. It also supports the creation of "phony" information. Renaissance believed that the advancement of an astounding point of view about mankind and its association with the normal world is begun by structure on the Greek custom. Science is used to displace extraordinary quality as techniques for getting nature. A significant parcel of the bleeding edge social and physical sciences discovered their origin as whether normal or fake could be deductively poor down and fathomed. Scientists and realists comprehended that how data was symbolized and functioned in the human character was an irksome yet it is a central subject for coherent examination.

With this erupt, the front line thought of the cerebrum progressed. Intellectual's starts thinking about epistemology and number juggling and the conscious usage of the sensible methodology which makes the resources of taking as devices for understanding the world. As the mechanical world developed dynamically computerized, device ended up being more acculturated and progressively ordinary spot. An enlargement of Bacon's figuring (Bacon) transformed into a bit of an AI program for disclosure learning (Langley et al, 1981). Relating to the marvels various physical laws had the ability to start the program from assembled data. It is also important to observe that believability of a generally helpful estimation for making coherent affirmations which was foreseen by the troubles of the mid twentieth century mathematician, Hilbert has develops a request (Entscheidungs issue) and moreover the

response of the forefront virtuoso of Alan (Turing Machine) and confirmations of calculability and the closure issue (Davis et al. 1976).

From mid of twentieth century and after world war second the advancement in computer technology could be seen. Advancement in computer was seen at Manchester (Alan Turing's community), Penn (Moore School), and Harvard (Howard Aiken's Lab) etc. places.

Because of their amazing figuring power, computers were as regularly as conceivable implied as "goliath personalities" during the 1940s. Two aftereffects of including this cerebrum/body talk on man-made intellectual prowess and there essentialities of separating to the AI try are Attempting of separation mind from physical. Right now, approach of Artificial Intelligence fundamental can be considered in and of them, close by the fields of epistemology, mind science, higher math and most of present day composing, for instance, existing mental techniques of their own, agree to guarantee laws. Intellectuals found that it is essential to make sense of how to reconnect the two, character and the body since correspondence between Descartes mental, rescogitans, and physical, res extensa, is incredibly central for human life. Turing's workshop paper in the rationale journal Mind in 1950 is a significant vital turning point in the chronicled background of Artificial Intelligence. Before all else period, Artificial Intelligence have had the ability to create preliminary machines which test hypotheses about the segments of thought and sharp direct explaining the structure that some time back existed similarly as theoretical potential results. Man-made brainpower is the chronicled background of innovative driving forces; possible results, shows, and ensures that are followed to sanity, fiction, and imaginative capacity which have been affected by early advancements in equipment, structuring, and various controls. These began from people working in building, science, exploratory cerebrum investigate, correspondence speculation, delight theory, math and bits of knowledge, basis and rationale, and semantics. The absolute most evident accomplishments of Artificial Intelligence orchestrating and acknowledgment accessible assets, on the other hand, are in NASA's self-administering vehicles in space. It is similarly about enduring the characteristics of astute thought and action using COMPUTERs as test devices. In spite of the way that robots have reliably been a bit of the all-inclusive community's impression of insightful COMPUTERs, early apply self-rule attempts had more to do with mechanical structuring than with smart

control. Starting late, robots at any rate have ended up being amazing vehicles for testing our considerations with respect to shrewd direct. These were executed simply according to interest rather than thinking. They provided basic facts on mechanical viewpoints and such things were needed not to be feared.

Regardless, there were different vital displays of tasks truly handling issues that simply savvy people had as of late had the ability to understand. Though million words were formed on mind-body issues yet simultaneously no accomplishment had explain the irrefutable collaboration between mental state and physical action affirming a significant differentiation. Foundation for the examination of Artificial Intelligence gives wide recognized responses to this issues holds that both character and body are in a general sense not of different components using any and all means. Study this mental method; it is most likely achieved by physical structures, for instance, psyches or COMPUTERs.

An early gathering for individuals in unique controls to share thoughts regarding Artificial Intelligence, bunches on Artificial Intelligence (ACM SIGART) started. Half-yearly arrangement in 1969, the worldwide meeting association, IJCAI has begun. AAAI was shaped in 1980 to develop out of these endeavors for the North American AI people group. Along these lines numerous different nations have built up comparable associations. After the 1960s, the representations have gotten increasingly amazing and our capacity to comprehend their components has developed. Critical advancement has been cultivated in understanding regular methods of thinking, for example, case-based thinking, similarity, acceptance, thinking under vulnerability, and default thinking. Contemporary research on keen operators demonstrates that numerous strategies should be coordinated in effective frameworks.

Artificial Intelligence can be achieved through many ways of which some of the important one are disused below-

➤ MACHINE LEARNING- In this method the machines trains itself i.e., learns step by experience to reach the already defined target. For example if machine has to identify an item such as banana, then info about the banana is not fed from coding but the machines tends to learn that the particular item is banana by showing it multiple images and making it categorize alike picture into banana category.

- ➤ NATURAL LANGUAGE PROCESSING- This system refers to the automated manipulation of natural languages. It uses software in converting speech and texts. The detection of spams in Email is best example of NLP.
- ➤ VISION- this can be termed as eye of machine as it gives machine the power to see. With the help of camera machine catches the visual information, transforms into computerized form and then handles it. It's often interlinked with the human visual perception.
- ➤ ROBOTICS- This field of Ai deals with planning and assembling of robots which are used to perform those tasks which are difficult for common people to perform. Such tasks are often industrial and require constant performance which made it difficult for human to perform, so the robots are used. Robotics was initially used in assembling vehicles, cleaning, etc. But as of now they are even performing as cops in some region of world and also interfacing socially such As Sophia Robot.
- ➤ AUTONOMOUS VEHICLES- This can be termed as most influenced filed of Ai. With the help of AI in automobile industry a ton of autos, trucks, railway trains, boats, submarines, and autopilot flying planes have been assembled. This sector signifies the reason of using AI.

## 1.5 Working of Artificial Intelligence

AI works on the technology of simulated intelligence. It joins lot of data quickly with repetition and calculation and gains information for product from the examples and highlights. AI is a broader field which comprises of major subfields as follows-

- ✓ Machine learning uses procedures from neural frameworks, projections, discovery exercises and material science. It locates covered experiences in data without specifically modifying where to look or wrap up. A neural framework is a kind of AI which comprises of interconnected units (neurons). This structure reacts to outside information by transferring information between each unit.
- ✓ An AI Neural system comprises of interconnected units as neurons in humans.

  These units respond to outside stimulus data and transfer them in units

connected. This helps in discovering significant data from unclear information.

✓ Deep learning uses gigantic neural networks with multiple preparation unit layers. It lets to learn complicated examples in a lot of details.

Another field of Ai is Cognitive registering. It aims at characterizing human like connection with machines. It utilizes AI to mimic human procedures by building capacity to decode pictures and recitation and post that talking lucidly.

## 1.6 Big Data Helps in AI Experiments

One of the aspects of AI which scares human is its intervention in their job. Humans believe that Ai enabled robot will take over their occupation and will limit human job. This thought has been shattered and changed by the incorporation of big data. Machines are enabled to take decisions but lack energetic associations due to extremely large data; here data scientist can invest their knowledge and take right decision. Data scientist can use their knowledge in research local level necessities and promote what's best needed whereas an AI event may not make it possible. It means simply that Big Data and AI simply can't unify and adjust at same time but can together work for a new brand and affiliation. In knowing customer excitement a unified initiative of these two can yield best results.

## 1.7 Big Data Help in Global Diversification

The developments of new instruments in the market have resulted in cost drop of gadgets of artificial intelligence. This cost drop will help different affiliations in reaching the field of AIs. However the provider of such guests should treat the needs of the market equally and not favoring the one.

Big Data and gadgets along will AI will assist the partnership in providing consumers with the necessary responses. The previous will help as in area and vocabulary, while the latter one will assist in providing the relationship responses keeping in the mind those consumer evaluations not get a heart.

## 1.8 Immense Data and AI to Boost Market Analysis Insights

Presently the market of Big Data and Artificial Intelligence are totally unaware about their customers and their needs. The time only will make them to understand the

customer requirements and work accordingly to it. AI based course may face huge changes in future as customer needs may vary.

## 1.9 Computer based knowledge Technologies Used with Big Data

The AI advancements that are incorporated with big data are-

- ➤ Anomaly Detection Big data assessment is used when the dataset has unclear characteristics. With extremely large data propels insufficiency distinctive proof, sensor arrange, eco-system transport structure prosperity can be understood.
- ➤ Bayes Theorem this theorem is used to acknowledge the likelihood of an event which is subjected to pre-known/past conditions. This theory uses the past data plan to give probability about customer excitement and is considered best for big data examination.
- **Example Recognition Model** this technique of AI is used to concede the models in a specific proportion of data.
- ➤ **Fig Theory.** This technique is significant for business. This technique of Ai relies on use of diverse vertices and edges. Here the data model and relationship can be understood with the help through center point associations which further helps data specialist in distinct model evidence.

With all above discussion it can be said that AI and big data are constantly rising and are being broadly used by the concerned authorities. The coming together of big data and AI can result in better experience to customer. Man-caused insight and Big Data can be used in a joined manner to work in customer interests and offer them the best-propelled organizations.

## 1.10 Man-made intelligence needs big data, and big data Needs Artificial Intelligence

There is need that man-made Intellectual expertise and gigantic data to develop a very friendly relationship. If someone has doubt over interconnection of manmade brain power and enormous data, following examples can clear it.

Already, AI's advancement was blocked as a result of compelled educational lists, operator trial of data instead of persistent, certifiable data and the frailty to separate enormous proportions of data in a minute or two. Today, there's persistent, continually open access to the data and instruments that engage speedy examination.

This has moved AI and AI and empowered the advancement to a data first procedure. Our development is directly adequately agile to find a good pace datasets to rapidly propel artificial intelligence and AI applications." (Bernard Marr, noted AI maker and speaker) Artificial insight and colossal data have formed a really agreeable relationship, and they need each other. Another well-regarded ace, Mike Manchett, senior inspector with Taneja Group, has been watching this change in the AI publicize , observing that another time of instruments and stages is making artificial intelligence a reality for associations of various sorts and sizes. His observations are a bit of a remarkable report on AI organized identified with the progressing AI World gathering in Boston.

Man-made knowledge is a benefit genuine condition that gobbles up data by the truckload. While various undertaking systems probably won't have been set up for this, open source gadgets make the recommendation monetarily wise and persuading. In particular, Manchett centers to the no matter how you look at it choice of Apache Spark, which gives in-memory, steady requests and brisk AI at scale.

Man-made knowledge Democracy Approaches: Man-made intellectual prowess is never again the prohibitive space of PhDs. By and by, due to another time of less complex to-use mechanical assemblies and stages, tech specialists can start collecting and sending artificial intelligence courses of action inside their exercises. AI isn't actually arranged for non-specific business, customers, in any case, Manchett alarms.

Data Takes Center Stage: Data the board long has been entrusted to the backwaters of server ranches, as something to be taken care of and confirmed. With the extending complement on artificial intelligence as a key instrument, there's an affirmation that data is principal to the undertaking's future additionally – and necessities to supervise likewise. "Like various structures the officials domains, data streams can have their own one of a kind organization level understandings, availability destinations, execution targets, limit insufficiencies and security concerns," (Manchett ). "Flowing data has origin, family history, veracity and a wreck of related metadata to follow logically. This is a different universe, and giving tremendous data and enormous data streams with their own one of a kind systems the administrators place has certified authenticity as data increases and speedier."

## 1.11 All Data Becomes Big Data

"At last, all data will be tremendous data, and artificial intelligence — and the more broad AI limits — will be associated any place to capably progress practically

everything," says Manchett. "Given the force viably open to anyone through disseminated processing, the moving toward impact of IoT data sources and logically accessible packaged computations, the possible results of gigantic data and AI are winding up authentic in our lifetimes." AI and AI, by then, will end up normal, with "the server homestead of the not all that far off future may in a little while be a consolidated host of the extensive number of data an affiliation can amass, continually continued by progressing data streams, supporting both worth based systems of record and sharp structures of responsibility, and all controlled by anyway much robotized information as could sensibly be normal."

## 1.12 Man-made intelligence for business

## 1.12.1 AI and business leadership

The focal objective of man-made brainpower or artificial intelligence (AI) is to make keen machines. As an umbrella term, AI alludes to a wide range of fields of study, which incorporate – yet are in no way, shape or form constrained to – mechanical autonomy, AI, neural systems, regular language handling and the sort of artificial intelligence that is frequently investigated in sci-fi: fake general knowledge. Simulated intelligence is certifiably not another control. In any case, progresses in computational power and the enormous information wonder have impelled artificial intelligence advancements into another domain, where shrewd machines are anticipated to be the "most problematic class of innovations throughout the following 10 years" by Gartner; and Forrester gauges that artificial intelligence will pull in multiple times progressively corporate speculation amid 2017.

Innovation that is prepared instead of modified artificial intelligence is rising as a key center region for artificial intelligence analysts, engineers and speculators alike, because of its numerous potential applications. This sub-class of artificial intelligence goes past making rule-based frameworks to creating calculations that can be prepared to gain from information – and recognize examples, associations and experiences – without being customized to progress in the direction of these particular ends. Man-made intelligence and artificial intelligence are now affecting numerous aspects of our lives, from the "Hello, Siri" and "alright, Google" communications that help us discover data or explore our surroundings, to the online proposals we get from Amazon, Netflix and numerous others. In this condition, a developing number of

organizations are asking how artificial intelligence will upset their ventures, and how they can bridle these advancements to stay focused – both today and sooner rather than later. Step by step instructions to profit by AI in your business today

Artificial Intelligence can provide an edge in business organizations. Basic leadership process in the organizations can be speeded up using AI. Artificial intelligence is enabling computational handling power in quick breakdown of huge information such as more distinguished volume and combination of information and the stockpiling of information precisely and quickly. As the size of these informational indexes is immense and is multifarious, artificial intelligence gets an incentive in handling this information over people. Thus the use of AI in business with less human mediation will yield better results. A number of business organization are using AI enabled Robots to increase operational proficiency.

Sometimes it is possible that even the most planned and fiercely automated work processes may become obstacle due to leadership. May be the general population is trustworthy, more burdensome with work, they are looking for alternatives that have been opened up to them, or so many leaders are engaged with a support move.

Such situations in business crate obstacle and results in lowering efficiency and profitability. So it becomes practicable for institutions to establish an artificial intelligence system that examines business information, yet operates in endorsement forms, as well as mechanized well-organized alternatives.

For example Ai enabled system can enlighten chief about their past decision in a particular situation when they are looking about decision.

After sometime such type of instruments or methods may also provide information about fundamental leadership drifts. When the newness and innovation of AI has reached a particular limit of correct recommendations, it will kill the need of human involvement. AI will naturally decide on the choices without the need of human. This makes the institutions to greatly speed up simple leadership in the association in order to speed up operations and work processes.

## 1.12.2 AI could develop soon

In one to quite a while from now, early adopters might probably join artificial intelligence abilities with different advancements and interfaces, and maybe have a

two-path exchange with the brilliant machine to talk about and approve endorsements and choices. Although calculations cannot replace the directorial position, AI can enlighten in about right administrative direction and support. It is opined by Gartner that in rules based mechanized checking region of work robot bosses will administer over three millions of laborers by 2018. Whereas to improve execution AI enabled virtual or unreal profession mentors can counsel number of specialist which may be not possible by single human, in five to ten years, there are two potential situations:

- ✓ In coming future the ability to machine learning will advance. It will help the taskmasters in making quick accurate decisions without the arbitrariness of C-level administrators.
- ✓ Although requirement for notable basic leadership in some special situation may be needed. Also an artificial intelligence expert with the merits of an individual's division can decide on option in the interests of the group.

## 1.12.3 The route forward

AI is giving wings to business organizations. It is enabling them to make business more widened and quicker in procedures, which in turn is helping them to achieve their computerized short and medium term objectives.

So, the abilities of artificial intelligence are as yet creating and it's imperative to comprehend the restrictions of this innovation. In any case, if your association stays reluctant, you could botch the important chances that the present artificial intelligence innovation offers your business.

## 1.13 Data mining and decision making

The subject Data mining is a critical instrument that has helped in further making new musings and right essential initiative in business affiliation, government and besides in the progress of advancement. Likewise, a study of how data mining is associated with essential initiative is a huge point of convergence of this investigation work.

Data mining is an old technique. In data mining the process of data verification was rigorous for all intentions and persistent human purposes. It was commended for manufacturing data mining mechanical assemblies and virtual items as humans shifted

from the use of unscrupulous gadgets and standard techniques to obtain data. This was done to obtain the important data from the present databank or market.

## 1.13.1 Foundation of Data Mining

Buchanan, 2006 states that the foundation of current data mining techniques can be traced back to 1950s. It was developed by mathematician and computer scientists. It was aimed at strengthening human consciousness and machine learning. While in the decade of 60's Artificial Intelligence and assessment experts developed new estimates such as backslide assessment, probability estimation, neural networks, trend reduction etc. (Dunham, 2003: p.13). The three decade from 70s to 90s saw a different space opened for computers. Computers began to recall and stall data (Dunham, 2003: Ibid)

The word Knowledge Discovery in Databases (KDD) was introduced to the world in the 1990s in the fundamental workshop held. This gigantic amount of data led to new approach to deal with enormous information steps. (Fayyad, Piatetsky-Shapiro and Smyth, 1996: p.40).

Online analytical processing (OLAP) and alliance law algorithm represented an enormous database (Han.J. et al,2001:p.3). Lastly Data mining became popular industry practice and ended up in providing better control consumer aspect issues (Two Crows, 1999:p.5).

#### 1.13.2 Used Terms

- ➤ Information: This can be termed as a ready fact. The information is derived from data and it's explored from current data. It proves to be useful for the decision to be taken appropriately following the tremendous data gathered.
- ➤ Information structures: Enormous data often prove to be confusing. However it can very well be separated into basic developments due to the inflexible, dynamic planning of existence using following techniques-
- Classification
- Data Sorting and adjusting
- Data Summarizing/storing
- Data Selection.

### **1.13.3** Choices

Information only is converted into decisions. Decisions are made by decision-makers with a clear plan for getting targets. This implies the necessity that why the correct data must be supplied to decision-makers in an enterprise... If it is outstandingly bare, important and unambiguous, a few people learn better. But as whole the different components of information should not be related. The other social concern keeps information in a less influential manner limited to general views and soft facts. They further suggested that the social event that absorbs the information in totality will be related with an elevated level of indicative thought in giving adequate and separated side interests remembering quantitative explanations behind assistance of extreme ends. While the other social affair will rely more upon instinct, experience.

## 1.14 Data mining and Business Intelligence

A large amount of information has been gathered over the years. Also with the addition of data has resulted in unbalanced volume information. This implies the necessity of advanced and complex data storage.

Affiliations are supposed to deal with new challenges due to the effect of this enormous information, enabling them to examine, learn and understand information past this method. Data can be termed as the modernized processing of a great deal of information. Big Data is so enormous that it implies grouping function and in order to get the right information at the right time, the reaction speed of the structure should be sensibly natural. This sums up as three important big data adventures. The wide range of data present is needed to be isolated into various charterisations such as web and social media content, Large Transaction Data, Human made data and Machine-to-Machine (M2M),

The urban areas have been stacked with data. A report of UN says it's believed that by 2050 that 70% of the people will be living in urban areas. This shows the importance of data expansion in urban region. In order to collect gigantic data, informative urban networks will need to obtain, stored, process and interpreted a vast volume of data to turn them into learning adaptation.

## 1.15 Data mining

Data mining is one of the most effective techniques of data examinations. It involves data evacuation, dismembering it from different viewpoints, and having an evidence once-over in an important structure. It discovers connections in significant social datasets between multiple fields. There are two kinds of data mining: one which offers existing data information and it's termed as realistic; and second is farsighted it renders the data subject to figures. Data mining uses info bits and statistics from Artificial Intelligence and Neural Networks:

Data mining is subjected to Extraction or, shifting of data on the stockroom machine. It's also helps in multidimensional storage structure, storing, analyzing and handling of the data. Also it grants business agents and specialists in information production access to data on system.

The use of COMPUTERS has proven path braking in checking data and saving time. Continuous developments are fundamentally raising the accuracy of evaluation, bringing down the cost.

Data mining has seen improvements. Its remarkable success is now saving time and opening new opportunities in market. data mining is used at a very simple level through partnerships with a strong customer. Data mining gadgets are today a fundamental part of business authority because of its trusted programming

## 1.16 Dealing Artificial Intelligence

At first, analyst's conviction that making an AI would streamline recorded as a hard copy programs for every single insight work that performs. Experiencing with this errand, it went to the acknowledgment that this methodology was excessively shallow. Indeed, even straightforward capacities like face acknowledgment, extraordinary sense, and example acknowledgment and language perception were past their programming aptitudes. It arrived at the resolution that making an needs a lot further learning into characteristic insight first. It is, along these lines, required to see how insight, perception, decision making occur in the human personality and what seeing truly implies. Accordingly, specialists spread into various methodologies; some went into the investigation of the cerebrum and endeavored to see how the system of neurons makes the psyche however they had a similar objective of making smart machines. A portion of the fundamental ways to deal with man-made consciousness is isolated into two principle lines of considerations. They are as per the following:

- ➤ The base up methodology
- > The top down methodology

## 1.16.1 The base up methodology

Neural Networks, the base up methodology fundamentally goes for impersonating the structure and working of the human cerebrum to make smart conduct.

This is complete opposite to the top down methodology. In natural neuron system human learns that stimulate learning and finally it becomes Commonsense. Base up method is very simple method and gradually becomes complex. Base up methodology takes a long time to learn and also takes a time for giving response instantly. So the base up approach is not plausible to find out the magical responses of Artificial Intelligence. However, numerous CEOs are hesitant to hand over basic leadership obligations to prescient models and calculations. Michael Schrage, an exploration individual at MIT, depicted one multibillion-dollar organization where it was appeared by all measures and recreations giving AI the capacity to settle on choices on acquisition would spare a huge number of dollars. Be that as it may, the organization CEO was all things considered reluctant to dive in.

## 1.16.2 The top down methodology

The top down methodology works on preprogrammed definitions. Top down approach plays on before defined program and makes cognitive response with analytical intelligence. Top defines that it systematically go from top to down and add details of information at every step. In this step there are a million of preprogrammed definitions and data are used to stimulate cognition that makes smart decision. That CEO isn't the only one. As per a PwC study of in excess of 2,000 business pioneers, "Most officials state their next major choice will depend for the most part on human judgment, minds more than machines." Just 35% of the administrators overviewed state they depend generally on inner information and investigation to settle on key choices. While it is neglectful to recommend that CEOs ought to depend solely on AI to settle on their next vital choice, it appears business pioneers are passing up on a chance to completely misuse AI to help their basic leadership.

### 1.17 Hesitance is a result of three fundamental elements

- Accountability: Many calculations experience the ill effects of the discovery issue, in which there is no clarification for how that calculation inferred its answers. C-level pioneers are reluctant to put dazzle trust in those calculations to settle on basic choices for them, and require more responsibility and straightforwardness from AI frameworks than many can as of now offer.
- ➤ Bias: We stress over human predisposition, however AIs are the result of people and are likewise helpless to inclination. Research as of late distributed in Science on "word implanting," an AI instrument that enables COMPUTERs to understand language by taking a gander at a word's relationship with different words, found that words like "lady" were intently connected with human expressions, while "man" was nearer to building callings. Given AIs are "prepared" on datasets that may contain inclination, and by COMPUTER researchers who might be one-sided; there is a hazard that calculations may create excessively one-sided results.
- ➤ **Pride:** CEOs have moved toward becoming pioneers by depending alone judgment and observing it to be sound. Some might be less disposed to pursue the counsel of a COMPUTER, even a keen one. However, as psychological researchers Richard Nisbett and Lee Ross state in their book Human Inference, "Human judges are not just more awful than ideal relapse conditions; they are more regrettable than practically any relapse condition." So in what capacity can business pioneers most adequately influence the influence of AI to settle on better choices?

# 1.18 Artificial Intelligence change the manner

There has been worrisome approach regarding future of human in AI world. Will it replace humans? There is anticipation among people that AI will affect businesses and professions, and the most prominently the skills. The anticipation is regarding coding too as people fear that AI can replace coders too an elective approach, as opposed to attempting to predict points of interest is suggested in the study. Monetary hypothesis recommends that AI will generously raise the estimation of human judgment. Individuals who show decision making ability will turn out to be increasingly profitable, not less. Be that as it may, to comprehend what decision

making ability involves and why it will turn out to be increasingly important, we must be exact about what we mean.

# 1.19 Usefulness of Artificial Intelligence

The forecasted cost has been declined due to the late developments in AI. Forecast is multidimensional term.it means using data that we need along with the data we don't have. Sometimes by deciphering a lot of information into small piece is good for egg, it is a great issue to use photographs divided into sections to distinguish whether the image includes a human face. According to monetary theory it is expected that as the cost of prediction decrease machines will be able to meet more and more expectations. But on the other side the other main contributor to leadership is judgment.

Notwithstanding, even the best AIs commit errors, and that is probably not going to change at any point in the near future. The general populations who have run the Mastercard systems know as a matter of fact that there is an exchange off between distinguishing each instance of misrepresentation and hindering the client. (Have you at any point had a card declined when you endeavored to utilize it while voyaging?) And since accommodation is the entire charge card business that exchange off isn't something to disregard. This implies to choose whether to affirm an exchange, the charge card arrange needs to know the expense of oversights. How terrible would it be to decrease an authentic exchange? How terrible would it be to permit a false exchange?

Somebody at the Mastercard affiliation needs to survey how the whole association is influenced when a genuine exchange is denied. They have to exchange that off against the impacts of permitting an exchange that is deceitful. What more, that exchange is off might be diverse for high total assets people than for easygoing card clients. No AI can decide. People need to do as such. This choice is the thing that we call judgment.

## 1.20 Judgment involves

Judgment is the way toward figuring out what the reward to a specific activity is in a specific domain. Judgment is the manner by which we work out the advantages and expenses of various choices in various circumstances. Charge card misrepresentation is a simple choice to clarify in such manner. Judgment includes

deciding how a lot of cash is lost in a fake exchange, how troubled a real client will be the point at which an exchange is declined, just as the reward for making the best decision and permitting great exchanges and declining terrible ones. In numerous different circumstances, the exchange offs are progressively intricate, and the adjustments are not clear. People become familiar with the adjustments to various results by understanding, settling on decisions and watching their slip-ups. Getting the settlements right is hard. It requires a comprehension of what your association thinks about most, what it profits by, and what could turn out badly.

As a rule, particularly in the close term, people will be required to practice this kind of judgment. They'll spend significant time in gauging the expenses and advantages of various choices, and after that that judgment will be joined with machine-produced forecasts to decide. In any case, couldn't artificial intelligence figure expenses and advantages itself? In the Mastercard model, couldn't AI use client information to consider the exchange off and streamline for benefit? Indeed, yet somebody would have needed to program the artificial intelligence concerning what the fitting benefit measure is. This features a specific type of human judgment that accept will end up both progressively normal and increasingly important.

## 1.21 Pursue strategic partnerships

Artificial intelligence is fed up with data but most important is data must be right. It requires special abilities to plan your artificial intelligence models and the very first ability is space information. There is need of people with knowledge of the tasks of your association and how they use different kinds of data in producing outcomes. Information science is the second requirement. The Info researchers collaborate with info architects and work to isolate, control make the information ready for AI.

An engineer can work to retrain, robotize and transmit models for use by utilizing various structures present. This is so because information science isn't going to stop at this instant... This will also come as challenge for some organization as they are struggling to transform their businesses from information science to advance programming and next to business process configuration. If we connect these things with the need to link to Cloud Administrations and increased neural system creation and multiple CEOs will eventually be overwhelmed.

Joining forces with item and specialist organizations that have a reputation of exploring the artificial intelligence structure, improvement, and sending process is a demonstrated method to help defeat these AI obstacles and drive your business to progress. Great accomplices will have the specialized and business comprehension to help with the utilization of man-made brainpower in basic leadership. They will likewise prompt you on the most proficient method to beat hindrances to information total and the board. In such an early and quick moving field, it pays to have master skill to help direct you in your adventure. The outcomes could stretch out beyond the bend, while others attempt to think about the issue in-house.

### 1.22 Man-made intelligence makes better decisions faster

Basic leadership stays one of definitive tests for administration in new business visionaries. Indeed, even experienced pioneers who have a reputation of steady basic leadership have, sooner or later, settled on a definitely poor choice that shook their notoriety. As the discussion about artificial intelligence guarantees an extreme change of the association, pioneers are particularly inquisitive to know whether it will make it simpler for them. While a ton of them are energized, some of them don't need basic leadership made simpler. Their capacity to settle on dependable choices without complex innovation is the very establishment of their notoriety for being great pioneers.

Frankly it would be not possible for artificial intelligence to on behalf of chiefs quickly as it will require providing their decision to the machines forecast. As the true impact still needs to be observed although there are various aspects in which artificial intelligence is influencing the basic leadership of industry?

**Expectations**: Information mining is letting various companies to use prescient research to decide on best choice. Prescient analysis helps companies to find out what will happen later at a given moment.

Man-made intelligence carries with it artificial intelligence, another strategy utilized in prescient investigation. The variety is that while information mining includes simply distinguishing examples in extensive informational indexes, in artificial

intelligence, machines are not simply intended to gain from the information, they are likewise worked to respond to it without anyone else's input. With the data gave, choices can be made on such issues as:

- ❖ Which advertisements are served dependent on cost-viability and potential ROI
- ❖ How to upgrade the purchaser venture by breaking down customer conduct
- ❖ How to lessen client stir
- How feasible are the define objectives

### **Less choice weakness.**

Different mental examinations have demonstrated that when we're looked with numerous choices to make inside a brief timeframe, quality decreases since we slowly drain our psychological vitality. A case use of this is when markets place sweets and snacks at the money register. Advertisers realize you'll be settling on choices all through your short shopping trek and will be more averse to oppose the sugar surge when you're set. Be that as it may, you realize who can oppose the sugar? A machine. Calculations, not inclined to choice weakness, can settle on an interminable number of choices every day, each as exact as could be expected under the circumstances. Administrators who use artificial intelligence will be at leeway by utilizing it to sidestep human shortcoming.

## Performing multiple tasks

When settling on complex choices, officials regularly need to take a gander at a lot of various variables. Where there's an excessive amount of information to be considered, the chief may get overpowered, prompting tragic choices. In actuality, a machine can undoubtedly deal with different contributions without weariness or disarray. All that is required is a lot of directions or projects that control the machine to utilize likelihood and recommend or actualize the most legitimate choice.

## Better human judgment.

Until we can ingrain passionate knowledge in artificial intelligence I, the human will be the one to make informed decisions. Without a doubt, a machine can be left to settle on choices on easier errands that don't require passionate knowledge and experience - two factors that structure the premise of judgment in business. Be that as it may, for the more basic ones where the likelihood and cost of an oversight is high, a human is required. As contended by Ajay A., Joshua G. what's more, Avi G., the capacity to make exchange offs when vital is another significant angle in

decision making ability that can't be left to AI. This is on the grounds that it requires an insider comprehension of the association as far as qualities, objectives and dangers to give sound judgment. Be that as it may, artificial intelligence can should at present be a piece of making judgment. Its job is to furnish the human with every one of the actualities and potential results or expectations.

## Choosing who lands the position, on the off chance that anybody

While recruiting someone for job the employer has to go through several individuals resume to choose the most appropriate person for the job. But when there are numerous candidate then obviously human will surly exhaust. Then AI will step in to decide. With AI mechanization of the lengthy procedure, HR will definitely pick the best competitor from all contestants. AI will find the best by filtering multiple CVs and discovering enough information about the candidates and to recommend the best one. With AI sorting out the errands in the procedures, the decision making capacity of the employers will be utilized in making best decision.

# 1.23 Key differences between Artificial Intelligence versus Human

With effective use of intellectual procedures, Human insights usually revolve around responding to nature. The main focus of AI specialist is to conceptualize machines that can impersonate human behavior; it's up to that specialist to plan a weak AI and not that much strong. There is a believe that it is impossible to form a strong AI as there is wide gap between human brain's cerebrum and a computer.

Presently according to the account which are being considered AI is simply seen as the unimportant capacity which mimics human behavior. In addition to it, AI will transform the human lives. AI will make the lives of human easier in many ways. The use of man-made reasoning would obviously result in increasingly helpful for humanity. AI will also motivate people to improve their range of skills. However it can be never be feasible for such machines to fully replace the human value in the world.

# 1.24 Contrast between Artificial Intelligence and Business Intelligence

Business Intelligence is an innovation that is utilized to accumulate, store, get to and breaks down information to help business clients in settling on better choices, then again, Artificial Intelligence is an approach to make a computer, a computer controlled robot, or a product that think cleverly like humans. Artificial Intelligence depends on the investigation that how human considers, learn, choose and work so as to determine an issue and afterward utilizing the result of this examination as a premise of creating astute programming and frameworks. AI versus Artificial Intelligence are 2 very respected trendy expressions straight away, and at times have all the earmarks of being utilized conversely. They are the practically consistent factor, be that as it may, the discernment that there will commonly cause some disarray. Along these lines it is expected to be value composing a piece to elucidate the refinement. Both Machine Learning versus Artificial Intelligence happens frightfully oft once the subject is gigantic information, examination, and along these lines the more extensive rushes of innovative adjustment that are clearing through our reality. To put it plainly, the best answer is: Man-made brainpower is that the more extensive origination of machines being able to hold out errands in an exceedingly strategy that we'd consider "shrewd". We're altogether acquainted with the expression "Man-made consciousness." at last, it's been a well-preferred concentration in motion pictures like The Exterminator, The Matrix, and Ex Machina (an undisputed top choice of mine). Be that as it may, you'll have as of late been hearing in regards to elective terms like "AI" and "Profound Learning," regularly utilized reciprocally with AI. Subsequently, the refinement between artificial intelligence, artificial intelligence, and profound learning are regularly horribly misty.

### 1.25 Key Differences between Machine Learning versus Artificial Intelligence

Machine learning and artificial intelligence these both are established choices in business. This part of study explores the actual difference between machine learning and artificial intelligence:

Artificial insight is part as "thin AI", intended to perform explicit assignments inside a site, and "general AI", which may learn and perform undertakings wherever. Artificial intelligence in light of the fact that the advancement of the most recent measurements based calculations and models in building science is expressed as "tight AI".

- As such, ML includes methodology measurements, connected figuring, and scientific improvement, while AI pulls in upon a few sciences and advancements: building science, arithmetic, brain research, phonetics, rationality, neurobiology, normal theory, designing, and so on.
- Artificial intelligence is in regards to making keen frameworks [that will catch, learn, reason, plan, see, technique semantic correspondence, act], including machine knowledge, counterfeit cognizance, and shrewd networks. ML is basically machine-controlled component building, highlight learning or learning outline learning, to precisely find the portrayals required for highlight discovery or order from data, or genuine information as pictures, video, and gadget information.
- ➤ The most dominant artificial intelligence frameworks, similar to Watson (...) use procedures like profound learning as just a single part advanced troupe of strategies, beginning from the connected math strategy of Bayesian illation to extract thought." Given the innovative doubt to ML frameworks, exceptional immense contemplations are brought about by applying ML for Lethal Autonomous Weapons Systems (LAWS).
- Artificial Intelligence covers anything which empowers COMPUTERs to act like people. On the off chance that you converse with Sire on your telephone and find a solution, you're as of now close. Artificial intelligence is the subset of Artificial Intelligence that manages the extraction of examples from informational indexes. This implies the machine can discover rules for ideal conduct yet additionally can adjust to changes on the planet.
- In whole, ML has almost no to attempt to with Real AI, or General AI, with clear rationale, high wellbeing, and security, straightforwardness and answerability, vital to creating partner AI web that society's trust.
- Man-made reasoning and especially nowadays ML really contains a pile to supply. With its guarantee of robotizing everyday assignments in like manner as giving innovative understanding, enterprises in every area from banking to consideration and creating are harvesting the preferences. In this way, it's fundamental forward-thinking that Machine Learning and Artificial Intelligence are one thing else ... they are |they're} stock that is being oversubscribed methodically, and beneficially. Advertisers took the Artificial intelligence

technology as an opportunity. AI has been with us for too long. Even before AI has reached its full potential it started to be seen as old cap. In the path of the "computer based intelligence transformation" there were numerous obstacles since beginning, with these the term Machine Learning provides advertisers which is new and grounded with present time and place. One new thing to offer, sparkly and, essentially, immovably grounded within the present time and place. The way all the things are going there is bright future of Ai in long run. It has been regarded as one thing of collaborator assurance by technologists and now we are heading towards it with great speed. What we have recently discovered is a consequence of the critical improvements we tend to create by machine learning directed mental act AI functioning.

Toward the finish of this distinction between Machine Learning versus Artificial Intelligence post, simply need to make reference to that both of these advances have an extraordinary future ahead and there is a great deal of upgrades region for both Machine Learning versus Artificial Intelligence. The inquiry here it's not which one is best among Machine Learning versus Artificial Intelligence? However, the genuine inquiry is which one will get by in the coming future?

Generally it can be said that business Intelligence is the accumulation of structures, programming, and objects that can import and utilize substantial information sources to produce significant data in specific situations. Huge data which is the most buzzing word of business is transforming daily business life. However people consider huge data as monstrous measure of info contrary to it is handling information of the associations conveniently.

# 1.26 Differences between Business Intelligence versus Big Data

- ➤ The aim of both BI and Big Knowledge is to help the company make great decisions by researching the enormous databases to expand the company and reduce cost.
- ➤ This investigation of knowledge empowers leadership as well as includes a working role in developing processes and strategies that guarantee associations' achievement.
- ➤ Since the BI seasons, the volumes of knowledge indexes are becoming staggeringly high, online life is the best model we can consider. As a result, to

- deal with them and make them helpful for successful enterprise, more initiative and frameworks should be associated.
- ➤ Business Intelligence helps us locate the answers to the organization addresses we know, while Big Data allows us to find the questions and answers we previously did not know.
- ➤ Business Intelligence and Big Data are two advances used to explore knowledge indexes to assist organizations in the fundamental leadership process, there are also variations between them. Both of them differ in the way they break down the results.
- ➤ Market Intelligence focuses on the standard of consolidating all business knowledge indexes into a focal server; in the aftermath of sparing the details in a stage or state called Data Warehouse, this information can be analyzed in disconnected mode. The knowledge collections in the delivery center are arranged in a social archive with additional files and forms of access to the tables.
- ➤ Whereas information is placed on a transmitted record system in the Big Data condition, as opposed to setting it away on a focal server. For easy planning, information would be spread through the professional hubs. The Circulated File System is a lot better and more versatile.
- ➤ The BI arrangements relay the data to the managing capacities, while the planning capacities are brought to the information indexes through Big Data arrangements.
- ➤ The organized knowledge is more towards BI structures, while Big Data devices will process and break down data in different organized
- ➤ Big Data arrangements can process the recorded information and furthermore information originating from ongoing sources, while in Business Intelligence, it forms the authentic informational collections.
- ➤ Big Data innovation utilizes parallel handling ideas (Map diminishing calculation), which improves the speed of investigating and preparing the informational collections by circulating occupations into a few parallel execution forms, toward the end the outcomes are joined and appeared, this makes dissecting the substantial volumes simpler.

### **CHAPTER 2**

#### REVIEW OF LITERATURE

This area introduces the writing on AI's potential ramifications for the future position of authority. To start with, it portrays the future position of authority as including the observing and direction of AI. Potential outcomes and difficulties with utilizing artificial intelligence as a dynamic device are displayed, just as how these conceivable outcomes and difficulties make the requirement for the pioneer to have the option to screen and guide artificial intelligence. Second, it depicts what's to come pioneer's obligations as moving towards the social parts of the work environment, where the position of authority incorporates rousing, supporting and empowering representatives. It mirrors the significance of underscoring gentler qualities, for example, relational abilities and inventive reasoning when artificial intelligence replaces specialized aptitudes.

W.E Spranger (1991) Artificial intelligence played very vital role in strategic business decision making process. With the help of AI, the productivity of corporate increases day by day and can take wise decisions. Traditionally, entire work has been done by employees of the company this took lots of time and there were many errors also which sometimes could not be calculated but with the help of AI systems, any of company can easily detect any errors, threats against the company and can easily prepare analog reasoning, assess the efficiency of humans with non-distributed analog systems. Many models are given to find the results in business and to plan efficiently for business models. Artificial intelligence system replaced the earlier models of strategic business decision making and help to understand the leaders in better way. At last, this article concluded that AI helps the customers to monitor transactions and provides various services to access the products and services of the particular bank.

**Sumatra Data (1993)** in very few years, the use of computer applications are increasing at large span in every business terms whether small or large. Business managers realized the need of AI systems in their business and tried to expertise in knowledge based programs to resolve the business related problems and take wise decisions. With the increase in use of AI in many fields like in biology, mathematics, business, and transactions and in logistics etc. this article explained the primary aim of the AI, it was only the problem solving in the field of algorithms. Through AI, human experts can take decision wisely. In US, lots of knowledge based systems are

developed day by day to work efficiently and for better outputs. In 17<sup>th</sup> and 18<sup>th</sup> century, only sensory information systems were developed, with the evolution now knowledge based systems become popular. It will increase the human cognition ability. The objective of this book is to understand the AI technology helpful for business managers as well as students, their scope and advantage and disadvantage of technology. From this, business leaders understand the pros and cons of business strategies, implement the right decision at right time. By this, students can compute better in this competitive world.

## Petrol, Jean-Charles (1997)

In the study by Jean et al. the decision is basically recognized with thought. The study indirectly connects the human. The researcher finds it's reasonable to find out the connections between AI and decision before going for any choice. This study identifies two parts of decision making. The first is diagnosis and the second is lookahead. The research talks about both connection of AI with various conclusions like master frameworks, case-based thinking, and fluffy set and unpleasant set speculations.

Further, AI has not provided adequate attention to the areas like insecurity and inclinations, the researcher took the initiative in surveying these aspects of in the survey of the paper. This paper also examined the contribution of AI in decision-making and assists the researcher on doing further research.

### Xindong Wu Published (2004)

Xindong Wu 2004 The research was on studying data mining with focus on AI in data analysis. This research finding reveals that in August 1989 International Joint Conference on Artificial Intelligence was held and in a workshop related to it saw the first Knowledge Discovery. This new combination made sight at international level and in 1995 the International Conference on the Discovery of Knowledge and Data Mining was organized. This workshop combination examines the ICDM (IEEE International Data Mining Conference) enthusiasm from an AI perspective and addresses topics in information mining and AI, including key AI ideas used in both Information Mining and AI on regular basis.

The research further take into account of on two more activates. These activities are (1) customer-centered web data research operators and (2) uniqueness of the classifier choices for gushing information management. Both activities use information excavation procedures to examine extensive information volumes.

### **Bunchanan**, **B.G.** (2006)

The study considers theory, fiction and creative mind as followed by human-made awareness. Artificial intelligence has even affected intensely by early gadget development, design and several other orders. The study links the early success is related to issues such as essential learning, portraying info and its derivation. The various derivations were exhibition programmers, in language learning, interpretation, demonstration of hypotheses, cooperative memory and information-based structures. In the conclusion to the study it is argued about convincing associations and current issues in the field of information mining and AI.

## Phillips-Wren, Gloria & Ichalkaranje, Nikhil & Jain, Lakhmi (2008)

The research aimed at studying the use of Intelligent Decision Support Systems in individuals design making with the help of AI, IT and system engineering. The study has taken into account of various researches form famous researchers in the field human decision-making and the complex human cognitive system. This research paper portrays human knowledge and artificial knowledge. Along with these it also represents machine intelligence polls, modern pragmatic structures. The scope of future has been discussed too.

Intelligent decision-making has been disused in the study with focus on its extension and application. The researcher admits the benefits of technology-centered network settings in the study. In time bound info, continuous plans, cooperative circumstances and international data can be transmitted to a human leader through communication and collaboration among dispersed structures of the system. However along with it, man-made brainpower technique has shown that it has properly evolved to offer people technological assistance in fair use.

### **Customer Relationship Management (CRM)**

AI when collaborated with CRM provides multi-mechanized capabilities to later one. It helps contact to board, records of information and ratings, and lead positioning. While personally displaying simulated intelligence to the buyer can provide with anticipation of a customer's long-term appreciation. Efficient working can be done via deals.

**Recommendation System-**Recommendation frameworks were first executed in music content destinations. This has since been reached out to various enterprises. The AI framework learns a client's substance inclinations and pushes content that fit those inclinations. This can assist with lessening skip rate. In like manner, you can utilize the data learned by your AI to make better focused on content.

## Phillips-Wren, Gloria & Ichalkaranje, Nikhil & Jain, Lakhmi (2008)

Intelligent Decision Support Systems can possibly change human dynamic by joining research in computerized reasoning, data innovation, and frameworks building. The field of astute dynamic is growing quickly due, to some degree, to progresses in computerized reasoning and system driven situations that can convey the innovation. Correspondence and coordination between scattered frameworks can convey without a moment to spare data, constant handling, synergistic conditions, and all around forward-thinking data to a human leader. Simultaneously, computerized reasoning methods have shown that they have developed adequately to give computational help to people in pragmatic applications. This book remembers commitments from driving scientists for the field starting with the establishments of human dynamic and the multifaceted nature of the human intellectual framework. Scientists differentiate human and man-made brainpower, overview computational knowledge, present logical frameworks, and examine future patterns. This literature not provides any gap for further research still this literature provides a concrete idea for researcher's study that is very helpful for researcher.

# Kyle E. Jennings. (2010)

The aim of this article is to throw the light on challenges faced by organizations who are using creating AI systems very frequently. AI systems are the one of the major achievement in the world of technology and innovation and it totally rely on human judgment power and how they operate them or use them to take decisions. It depends on command given by humans, it increases the sensibility and to make decisions correctly and independently to build up the confidence in organizations. Some learning standards and norms are set to observe the employees learning outcomes and guide the changes that need to make within organizations and for their services also. This paper concluded that with AI creative systems organizations can evaluate and adjust themselves in competitive world very easily.

## Ahmad Tariq, Khan Rafi (2012)

This research aimed at exploring the role of Application of IT in activities such as decision making and problem solving practices. This research stipulates the different forms of DSS including the Smart Decision Support System (IDSS). The IDSS requires subject awareness, modeling and analytic systems to deliver intelligent support capabilities which in turn improves decision-making capability. Machine learning and reasoning instruments were found to be one of the fastest emerging tools of AI which will mine and settle on the data from previous data.

This article aims to dynamically assess the position of the IDSS with discussing the meanings and interpretation of DSS and IDSS. The study also describes an IDSS structure along with numerous devices and inventions. Catchphrases: Data center, ETL, Data Mining, OLAP, Groupware and KDD, Decision Support Systems.

# KATARÍNA HIĽOVSKÁ, PETER KONCZ (2012)

The key goal of this study was to discuss in detail and analyses man-made reasoning procedures which can be utilized in the budgetary application. The paper is directed at a new monetary crowd of computerized thought techniques and will explore further use of these procedures.

According to this literature Current economic aspects requires a brief and exact dynamic procedure in a continually changing business sector condition. There is an expanding inclination in the use of information technologies in the choices of

monetary subjects. Conventional measurement strategies are as of late regularly supplemented by techniques for AI. The capability of applied AI rests in expeditious and dependable execution as well as in its capacity to find shrouded information in enormous measures of information. Dynamic with computerized reasoning help can somewhat dispose of the limited reasonability of a leader to settle on better choice with progressively significant information and data. Artificial intelligence techniques manages issues of order, expectation and improvement consolidating forms that can be called canny in dynamic and so forth where the issues can't be essentially formalized. In addition to financial aspects these challenges are common and thus there arises a scope for using artificial intelligence in the concerned field.

Artificial intelligence is aimed at discovering adaptive strategies in a developing domain using intelligence. For example, in the ability to ban far-fetched arrangements. In the area such as medicine and drugs, sports and transport diverse AI techniques can be used.

This paper manages interdisciplinary issues – interconnection of artificial intelligence and finance. The paper quickly portrays strategies of data mining, and operator based calculation insight and determines the sorts of assignments fathomed by these procedures with regards to financial undertakings. It gives further knowledge into possible utilization of intelligent systems frameworks on finance markets. This study provides the various methods of artificial intelligence and its applications that is suitable for decision making. This study reveals the application of data mining and its uses for short time prediction. Further this study provides the knowledge about fuzzy system, ACE and ANN.

Technique of artificial neural networks that is informed by their ability to understand the nonlinear interactions between variables and their ability to function with vulnerability has been discussed in the study. They are every now and again utilized for taking care of expectation issues – estimating macroeconomic pointers and time arrangement forecast on financial markets.

## Writepass (2012)

Data mining isn't really another idea to man it is as old as man's presence. It is only that the name it has, and the technique for information procurement was unrefined practically speaking to man throughout the years. As man moved from the utilization of rough devices and customary methods for information procurement, to the approach of innovative gadgets. This had made it feasible for the formation of Data mining apparatuses and programming projects so as to get the necessary information from a current databank, shop or stockroom. The topic Data mining is a significant instrument that has helped in further making new thoughts and right dynamic in business association, government and furthermore in the progression of innovation. Also, an audit of how information mining is applied to dynamic is a significant focal point of this examination work.

### Dr. Munish Sabharwal (2014)

The objective of this article is to find out the performance of banks with the help of AI systems. The methodology used by this article is descriptive as well as exploratory. Author has been used the questionnaire methods to find out the results and findings and used Gap analysis as an analytical tool. The sample size was adequate; he selected 16 different banks of the particular region to check how much banks are using technology to perform fast and in better way. In this competitive world, everybody is finding new ways to meet the particular targets. Data mining was one of the major issue aroused in banks. It is very difficult to collect all the data manually, with the help of AI systems Data mining work became quite easy and any of the employee can find any data at any time in very short period of time. The findings of this article give a light towards the gap of private, government and cooperative banks for using AI in various works of banks like signature verification, finger prints match, documentations etc.

## **Dirican.** (2015)

The aim of this article is to study the changes occurred in all over business world with the evolution of AI and advancement of internet facilities, their impacts on business, economic developments, GDPs, customers' needs and their behavior and to face the challenges to enter in new 'Digital world.' Robotics and AI impacted a lot in the business economy, in terms of production, financial budgets and transactions related decisions etc. Humans work become quite easy with the help of digitalization to record and maintain data. This research is exploratory. AI helps to study the customer's

needs, their choices and their behaviors towards the particular product and services. This article has discussed the comparative study of different banks of nations who have participated in G-20 summit and main findings are with the implementation of AI systems, human work is replaced by machines which can perform much better and error proof work has been done and this would increase the skilled employment related to IT industry. This paper concluded that with AI systems, production and communication cost cut down at large scale and it will improve the efficiency of banks in terms of transactions, credits and to solve problems of customers.

## Shashi Shekhar Vempati (August 2016)

AI has been used in day to day with the advancement of technology as well as internet facility both in government as well as in private sectors. AI effected the lives of people with the invention of smart phones, laptops and tablets and reduces the burden of people creates jobs under skilled India initiative taken by PM Mr. Narendra Modi. The main challenges faced by India are AI is mostly popular in private firms and their main goal is focused on customer's demands and goods they do not bother about the economy and the other challenge is fund issues in AI, and lots of people are replaced by AI, skill based people are given preference and other jobs are outdated. In many sectors of business there is anxiety to use AI. India should make policies to keep in mind to understand the concept of AI and should view all the key points in cloud formation and should use machine intelligence as a national security agency. AI will give shape to the economy of India.

# Vempati, S. (2016)

With the increase in innovation and technology there is lots of research in the field of AI. Many startup companies come forward to do research after the commencement of Digital India, Indian corporate are working hard to do better and better in this field. With the rise in AI, lots of parameters and tools come across to find the results and findings in a quick manner, one of the most popular tool is 'Algorithms' which increases the productivity of the employees in business. In India IITs are playing major role in the field of AI research. The AI has been started in India in the era of 1968 and 6529 papers were published till 2014 in the area of AI. This paper concluded

that with the advancement of AI, it increases the efficiency of leaders and their leadership qualities to use the tools and techniques to work smartly. They got to know the importance of optimum utilization of resources.

## Shrivastava, R., & Mahajan, P. (2016)

With the increase in innovation and technology there is lots of research in the field of AI. Many startup companies come forward to do research after the commencement of Digital India, Indian corporate are working hard to do better and better in this field. With the rise in AI, lots of parameters and tools come across to find the results and findings in a quick manner, one of the most popular tool is 'Algorithms' which increases the productivity of the employees in business. In India IITs are playing major role in the field of AI research. The AI has been started in India in the era of 1968 and 6529 papers were published till 2014 in the area of AI. This paper concluded that with the advancement of AI, it increases the efficiency of leaders and their leadership qualities to use the tools and techniques to work smartly. They got to know the importance of optimum utilization of resources.

## Center for economic policy research. (2016)

The aim of this study is to discuss the role of AI on Indian economy, their impact and their benefits. This research is exploratory in nature, used secondary data. AI based applications has been used by private sector at glance. Now, there is need to watch the government and make the policies and strategies to merge private and government sector to generate employment on the basis of AI. This paper recommended that despite of many policies are formulated by PM Modi but still there is gap between the formulation and implementation that need to be fulfill. At last, this study concluded that in this competitive scenario, India has to be very alert and produce skill based labor to innovate and face the challenges in this industry. No doubt, this industry raise employment and helps to increase the GDP's and the growth of the economy.

## Dan Sincavage (2017)

This study explains the several uses of AI as in the field of marketing, customer relationship management and recommendation making. This study paves the way for researcher's research. This provides a strong pillar for researcher's study.

Administrators were dependent on the contradictory and inadequate knowledge before emergence of AI and its market uses. They have information-based models and reproductions to use computerized logic. PwC's Rae has suggested that one of the progressing strides in the new AI system is an unlimited outcome and he also says that there's a huge chance to use AI in a wide range of dynamic. This will even affect everyday life, and officials will eventually be given contemporary models to illustrate their dynamics. Some AI applications boost complex constraints such as: Marketing-making Decisions with AI-

Each marketing decision has several aspects and in order to provide customer with satisfaction we need to know their desires. Similarly, in short and long run it is necessary to understand the change in the conduct of consumers as it helps in right demonstration choices. Computer-based intelligence displays leisure methods that allow your buyer to have accurate expertise. It can be used to predict consumer behavior. DSS with AI framework can be used for data assembling and anticipation According to CEO and Prime Supporter Dr Rana el Kaliouby (2017), AI must be embraced not just in the external vehicle environment but also the in-house experience by Affectiva, OEMs and Tier 1s. Semi-autonomous vehicles will also demand self-dependent computer-based reaction to ensure safe driving, reliable transition to a human driver. It will let to an improved traveling experience that relies on people's passion, intellectual and well-being. When AI can drive cars so why can't take strategic business decisions.

According to Or Shani, CEO, Albert (2017) say that AI will begin the investigation "Why?" he further says that in recent years, there were two items that early adopters found working together with AI. The first one he says that is People are unfortunate as they are unaware of what an AI is doing and second is that AI is not appropriate to discuss what it is doing to people. Due to this consumers are often baffled over "Why?" whereas AIs answers remain "Since I said as much."

In 2018, AI creators would not be able to neglect the customers' demand for convenience by accusing them of the absence of a communication this is because the pace at which system prepares an immense amount of factors per second. To encounter this AI designers will start making advanced forms of responsibilities,

reports, and system queries which encourage their users to ask, 'Why?, in order to create customer confidence that an AI framework is working towards a shared goal.

Above discussion justify the use of AI in different arena. As AI processed the millions of data and variables in per second while humans cannot. Hence the use of AI in decision making in the field of business saves lots of time and cost also.

According to **Ed Sim, founder, Boldstart Ventures** (2017) on the off chance that you are a product organization and are not contemplating including some kind of canny AI layer on your item or administration, at that point you will fall behind other people who will. Artificial intelligence resembles water or the air around us - it is anything but a class, yet it's all over and will be implanted in most programming we use whether we know it or not.

This discussion incites the entrepreneur for using of AI. If AI is using in every field then business decision is also a very vital premise for development of economy and hence AI will acts in very well manner in the decision making.

According to **Todd Thibodeaux**, (2017) CEO and President, Computing Technology Industry Association (CompTIA)- Silicon Valley won't be the main spot development around there occurs. A few nations around the globe are putting down enormous wagers on AI. It will really be the mechanical battleground of things to come. On the off chance that an organization will focus on AI being a piece of their future strategies, they better focus on a drawn out advancement plan that may incorporate a few times of modifying and disturbance. Artificial intelligence will experience a few times of both moderate and quick change.

## Mike Fitzmaurice, VP of Workflow Technology, Nintex (2017)

2018 is believed to be year of transformation which is anticipated to provide AI without the need for a software engineering certification. The goal behind this to not make singularity but this is to adapt good instinct. See the patterns, gain from it, Use and verify hypotheses then draw attention. All this is focused on beast force, but it happens too fast and we can't ignore it because it happens over a greater collection of information... Mr. Mike, Vice president of Workflow Technology, NInetex says that AI isn't going make human jobless and admits utilizing AI in business decision making.

## Dennis Walsh, President, Americas and APAC, Redwood Software (2017)

In 2018 "brilliant robotization" would give promising results to the organizations. The old age manual driven techniques are becoming obstacle in the way of advancement of trade world. Robotic engineering has advanced in a way that it can take away the manual business procedure from human hands specifically at the Back Office and joint administrative settings. We are at that stage where company clients themselves should manage the procedure instead of taking IT into consideration. This simply means that in coming future we can see rising number of market sections where CIOs would have a state in designing large-scale machinery structures in large businesses. All this will result in tremendous opportunities to the companies and success of AI

### Erik Brynjolfsson and Andrew Mcafee (2017)

The study discussed the importance of AI and Machine Learning in the business world... AI has beneficial impacts on every aspect of business since decades either its engineering, banking, procurement, healthcare or education sector, etc. while improvement has been seen in the working of all sector significant influence on problem solving and human thought can be observed. Internet has made people aware of all goods by remaining at their place only. They can call for any good with one click, it saves time and cost. It strengthens students' thinking abilities, business administrators and layman too.

The data collection bases are focused solely on sensors and computers. In macroeconomic and external sector AI is great importance. But simultaneously there is need for right human expertise that will affect decision making process of strategic importance. VCs and innovation and non-innovation industries followed his vision of AI. He further says in that there is need of maximum information capacity to be released and utilized. This mean interacting with external sources of industry and full-scale monetary patterns and information derived from sensors and appliances. He further anticipates that 70-80% of the info will be computerized by planning and studying 70–80% of the time. Although the right human capacity and critical circle will be needed in line with progressions towards innovation.

Dennis Walsh, President, Americas and APAC, Redwood Software (2017) Smart Automation will provide immediate results to organization. So many firms and businesses will adopt AI for strategic decision making as business decisions. Legacy driven manual processes creates bottlenecks in smart decision making while

automation technology and AI system gives immediate results in the form of smart decision that will be sure.

Marda, V. (2018)-Human Beings have their own physical capacity to do work. With the advancement of AI in India, many private firms are looking for skilled based employment to work smartly. As our Indian government is participating in digital India project like Aadhaar and conservation of data and AI is the only platform which helps in any decision making in business. Machine learning is one of the most popular platforms in the field of AI to work efficiently and conservation of data. As the initiative taken by Indian Government 'Digital India' the demand of skilled workforce and courses related to skilled India increases day by day in each sector of business like Manufacturing, Health, Banking etc. the main challenge in India is to find accurate, easily assessable data. There is gap between the rich or poor, sex, women etc. this article concluded that there is huge impact of AI in the emerging Indian economy.

**B.** Geluvaraj, P. M. Satwik, T. A. Ashok Kumar\ (2018) Now a days, AI along with machine learning and deep learning give their huge impression in business decision making process. Although AI increases the cognitive ability in humans to solve complex problems in business in quick way and it arises lots of employment. This article talks about cyber security, with the awareness of technology, Many Malwares and cyber-attacks take place. AI systems saves lot of time of employees in IT sector and AI systems can easily detect threats and virus attacks. This article compares today's scenario and earlier. Earlier, there were only physical attacks on infrastructure or physical goods but now there is an issue of cyber security. Machine and Deep learning provides lot of platform to overcome such issues and makes neutral networks at large.

### Mohammad Hossein Jarrahi (2018)

This research has revealed that artificial intelligence (AI) has infiltrated multiple hierarchical systems, resulting in an emerging fear that lean robots can supplant humans. This article argues about how people and AI should attain a quality authoritative dynamism in order to make it increasingly constructive and business-oriented framework.

AI will broaden people's comprehension with more extraordinary machine data that prepares restrict and diagnose methodology, even though people can currently deliver an ever more integrated, instinctual methodology in the handling of weakness and doubt in authoritative dynamics. This demonstrates that AI systems can be designed to strengthen human responsibilities rather than to substitute them. This article offers an understanding of how AI, rather than replace human complexities, can support and extend. "This is no race against the machines," but it's with them. Kevin Kelly (2012) said.

It is more important to see AI as an instrument to enhance human ability rather than computerize it. Instead of considering it as distraction this could be a more successful roadmap to the future with clever machines that will replicate and inevitably replace any aspect of human intelligence throughout the working world.

Human interference is unavoidable for such strategic human-machine relationships (Davenport 2016); thus the probability of an organizational decision-making mechanism which is completely AI dependent is not feasible.

# Tanay Kurode (2018)

The aim of this paper is to study the various challenges faced by banking industry after the implementation of AI and advantages and disadvantages of AI in finance industry. The research methodology used in this paper is exploratory in nature based on secondary data only. The main advantages discussed in this paper is cutting cost, profitability, accuracy , better service quality, reducing the loss , improved accessibility and the most important advantage is decision making become quite easy with the help of AI. In spite of many advantages there are disadvantages too like initial capital flow, transformation of job roles etc. this paper concluded that AI has more advantages than disadvantages. In India, Banking industry have to manage the initial investment for the better output and implement these strategies.

## Sudipta Ghosh & Anand S. Rao (2018)

The aim of this paper is to study the impact of AI to understand the consumer's behavior and in business and their daily lives. The research is descriptive in nature, used questionnaire method for the survey. They selected the adults working full/part time in organizations and to check whether their live is affected with the emergence of AI. The findings of this paper are that most of the employees got benefitted with the

help of help. It helps in improvement in education, health, global issues, and financial advisors and to solve complex problems in simple manner. The main issue raised of AI is privacy; people do not want to share their problems. AI improves transparency, give fair decision and increase the promotions at workplace. It helps to reduce lots of paper work. It gives the positive impact on the employees working full/part time in any organization.

## Iain et.al. (2018)

The impact of AI is huge both on organizations as well as on society. These kinds of innovations increases the productivity, employment especially in the field of computer programming, robotics and learning algorithms. Some organizations focused on deep learning. AI is low cost and high output approach and improves the old applications and adds new features in products and services. With the advancement of new research tools under AI, the systematic innovation has been started and improves the R & D departments. The biggest challenge in AI is there is potential to change in particular product or service with the help of research tools in R & D units but organization are not ready to accept these kind of challenges to meet their goals. With the evolution of neutral networks, symbolic, and robotics, AI is not limited in biology, psychology but is doing much better in technical fields. This research is exploratory in nature. This article concluded the impact of innovation on AI and differentiate between the technological and innovation systems in research.

## Sunil Kumar Srivastava1 (2018)

The aim of this article is to review the National as well as international scenario towards the AI and their impact on Indian economy. The methodology used in this article is exploratory used mainly secondary data. This article describes the importance of Knowledge based learning. AI starts from late 80s and now with the advancement of computation knowledge, cloud information, easily storage data at affordable price makes life so easy. This could be possible with neutral networks, machine learning, algorithms etc. this would rise in the GDP growth with the increase in the efficiency of skilled labor and give better opportunities to any country for new jobs or new workplace. India has to formulate strong policy or system to implement AI in daily practices, initially there was an issue to lose the jobs or to replace them with AI systems but with the adaptation of technology many applications are quite popular in

every sector of business for example MOOC software in the field of education, virtual nurses in healthcare sector, in law, finance, transport and E- commerce etc. this article concluded that to solve the basic problems of country like unemployment, poverty, proper education facility etc India need to adapt these AI systems. Government and the stakeholders of all the organizations have to come forward and work together for the betterment of country and apply AI systems in regular practice.

## B. Geluvaraj, P. M. Satwik, T. A. Ashok Kumar (2018)

Now a day, AI along with machine learning and deep learning give their huge impression in business decision making process. Although AI increases the cognitive ability in humans to solve complex problems in business in quick way and it arises lots of employment. This article talks about cyber security, with the awareness of technology, Many Malwares and cyber-attacks take place. AI systems saves lot of time of employees in IT sector and AI systems can easily detect threats and virus attacks. This article compares today's scenario and earlier. Earlier, there were only physical attacks on infrastructure or physical goods but now there is an issue of cyber security. Machine and Deep learning provides lot of platform to over come such issues and makes neutral networks at large.

Mark Skilton & Felix Hovsepian (2018) This book is talking about the AI with the revolution of industrialization. As India and China both are highly populated countries. And 60 percent of their population depends on agriculture for their livelihood. With the revolution of AI, humans makes machines, works on robotics, nanotechnology in healthcare sector which increases the cognitive ability of human beings. Investment on technology make huge impact on society, people come close to each other with the advancement of AI. In every sector of industry or society, advancing the internet facility like in the form of 3-D printing, automation, robotics surgery gives positive vibes to society and easily accepted by them. The 4<sup>th</sup> industrialization is the new era to use AI in each and sector of organization through which consumer feel satisfied and happy from the business firms and organizations are having zeal to do good to realize the consumer special.

**S. Shivaram Kalyanakrishnan et. al. (2018) -** The aim of this article is to find out the opportunities and challenges of AI in India. As India is emerging country in terms of economy, the role of AI in the Indian society impacted a lot, AI is the main tool for the growth and development of country and is a big challenge too to implement in daily life. The biggest challenge is in healthcare industry, as there is huge gender

discrimination, castes, religions. In India, there is cross culture society in which all the people of country are living together but there is huge gap of rich and poor. With the emergence of AI, country would definitely progress and reduce the traditional problems of country. Although there would be risk factors like huge investments, skilled labor etc. but with effective planning techniques this would be implemented easily and can be adopted by society when we enter into the AI world. Now, the society feels the power of technology and knows their consequences also. These changes took place with the increase in population, climate change, no of migrations increases day by day and shortage of food.

Lynn Metcalf1, David A. Askay1, Louis B. Rosenberg (2019) The objective of this literature was to explore about collaboration technology known as Artificial Swarm Intelligence that addresses the confinements related with cooperative choice creation, enhances the knowledge of human gatherings, and encourages better business choices. It exhibits of how ASI has been utilized by organizations to saddle the differing viewpoints that singular members bring to gatherings and to encourage intermingling upon choices. It propels the comprehension of how artificial intelligence brainpower (AI) can be utilized to improve, as opposed to supplant, groups as they work together to settle on business choices.

Drvivek V. Yawalkar (2019)The main aim of this article if to find out the role of AI in human resource management and the challenges faced by HRM industry. It is very difficult to collect, gather and synchronize the data manually. With the help of AI, companies can easily manage all the data related to human resource management. The research methodology is descriptive in nature. Companies can easily recruit, hire, collect data and handle grievances easily with the help of AI systems, this will reduce the workload of employees and employees perform efficiently and make workplace healthy. This paper describes the day to day activities of HRM departments and their functions and their existing and ols performance as well. So that employees can bear the workplace and business pressure efficiently. This article concluded that with the entry of AI in various departments of companies, now, managers works become easy to control the workplace problems

Yogesh YanqingDuan, John S.Edwards, Yogesh KDwivedi (2019)

The purpose of this research was to demonstrate the use of Artificial Intelligence in decision-making. The research founds that AI takes general decisions on issues such as AI's engagement and integration in order to help or supplant human. For more than six decades, the Artificial Intelligence (AI) has experienced difficulties and advancement i.e. winters and springs. The new AI era is rising increasingly and is once again an attractive research subject.

This paper addresses issues relating to the use and effects of revived AI-based dynamic frameworks. It also presents various recommendations for data frameworks practitioners. In the beginning the study provides an outline of AI's historical background through the articles published in the International Jours (IJIM). The paper addresses AI in general and the main problems related to AI. It also discussed the cooperation and co-ordination needed to support or directly to replace human representatives.

The paper presents twelve suggestions for ARE experts and hypothesized turn of incidents such as AI innovation and execution with human association to offer research into use of AI for dynamics in the time of big data.

# Saqib Shamima Jing Zenga Syed Muhammad Shariqb Zaheer Khana (2019)

This study explore around looking at the effect of Big Data and Chinese ventures on decision making. This research agrues that decision-making capacity is shaped by massive evidence in executives' difficulties like power, management expertise, creativity and the hierarchical culture in this analysis, primary data from 108 Chinese companies are used with the least partly square direction method of analysis. The results of this analysis show the main problem in big data processing is the history of Big Data's decision-making.

After deep examination of the study the researcher found that main influencer of decision making is big data. These data shape leadership, talent acquisition, technology and business culture. The data mining and bog data in connection with AI are two parameters that are used in my study.

M.T.Pereira A.Silva L.P.Ferreira J.C.Sá F.J.G.Silva (2019) The target of this examination was to concentrate on the advancement of an Information System (IS) a automotive assembling to diminish waste and increment profitability, through better decision-making.

The pre-owned methodology to execute it was the Business Process Management (BPM). A DMS (Document Management System) for dynamic help was assembled, decreasing the activity time and giving quicker support of every single required datum. Therefore, the clients time dynamic and the manager upkeep was diminished by an aggregate of 26 minutes, relating to a 1.61 € decrease for every unit manufactured, which implies an effectiveness of 41%. The current work fits in the organization's technique for Industry 4.0 and an increasingly supportable condition, being a positive driver of Industry 4.0 execution and change. After analyzing this study researcher find that DMS helps very well in decision making. DMS is very essential part in Artificial Intelligence that helps the researcher's research that saves time and cost during decision making.

# Adil Baykasoğlu, İlker Gölcük (2019)

The paper concerns a new decision-making attribute (MADS) paradigm for the coping of the success of alternatives over varying time periods. Dynamic MADM issues have unexpectedly received a special interest from the research network. Businesses consistently understand the importance of knowledge, and business analysis agreements become normal business practice in line with the continued advancements in data development. A significant part of complex MADM writing ensures that collection managers consolidate across a broad spectrum of time records.

The development of information based strategies for collecting samples and pattern in the verifiable information and delivering essential info of activities to leaders is an examination void. It also rivals information-driven approach and suggests another model of dynamic MADM through the study of the Floppy Knowledge Guides (FCMs).

As the model implied, Jaya calculation is used to prepare FCMs to gain the examples with reported information as an effective tool for met heuristic improvement. Future dynamic grids are then generated for the short, medium, and long terms. Lastly, existing and future complex grids are considered and are positioned according to the coefficients of closeness.

The proposed model is realized in a real-life supplier performance evaluation problem. **John Kopanakis** (2019)In recent years, there is bombardment of technology in businesses in which AI is one of the major factors for the success of any business. It

has been used in different way to manage business operations and resolve the related issues in positive manner. Top organizations are using AI very frequently to do data analytical part, communication and procurement work. In future, AI will grow more and more to take business related decisions frequently and save the time of business managers. This would reduce the stress of workplace and productivity & output improved at great extent. This article concluded that AI is a great tool to deal any business related issues provides profitability and risk free environment.

Alaisawi, Salem & Khalifa, Salem (2020) This study explains about data mining. This reveals data mining is a chop chop field. Data mining pulls in thoughts and assets different orders, along with AI, statistics, data investigation, superior registering and business. The establishments of all information preparing techniques, be that as it may, are in number juggling and arithmetic. Any decently measured treatment of data mining strategies fundamentally should be particular and maybe one-sided towards a particular methodology. Information preparing methods are wont to see themes, structure or regularities and singularities in monstrous and developing datasets. Fake neural system ANN are gross disentanglement of genuine systems of neurons. The worldview of neural system that Data mining and enormous information could be another and slash cleave developing field. It draws in thoughts and assets various controls, along with AI, measurements, data examination, superior registering and business. This clarifies the dynamic, versatile and hack slash advancing nature of the information mining discipline, though there's a wide accord that the theoretical objective of data mining is to find new and accommodating information in information bases this can be any place the agreement closes and the proposes that of accomplishing this objective are as jumper oceans the networks contributive.

Majumdar, R. (2020) this article explained how AI will help to take business related decisions wisely. A number of applications have been launched to help humans to implement in business to do day to day activities and to make decisions in favor of organizations. This would increase the growth and opportunities in business terms. Employees of the organizations can easily resolve the customer's needs, issues and their problems. This would generate maximum revenue for the organizations and increased the growth and innovation in products and services. This article took the example of automation industry how the industry grows in repetitive and competitive world to make.

Pavitra Dhamija, Surajit Bag. (2020) - AI is the key of success in day to day operations in everybody's life, in business, in corporate etc. with the advancement of technology, this makes possible only with the advancement of technology. Now, technology has been reach beyond limits and humans made technology like him so that machine can think like humans to do work and perform better and efficient like them. The methodology used in this article is exploratory and used bibliometric analysis to find the results. The systematic view of article concluded that those who adopted AI in their firms, they perform much better in operational management and take wise decisions.

**Table: 2.1 Review of Literature based on variables** 

| Sl. | Name and year      | Objective                 | Method      | Result         |
|-----|--------------------|---------------------------|-------------|----------------|
| No. |                    |                           |             |                |
| 1.  | De Spiegeleire,    | Define AI                 | Using case  | Achieve the    |
|     | S., Maas, M., &    |                           | study as    | objective of   |
|     | Sweijs, T. (2017   |                           | secondary   | the study      |
|     |                    |                           | data tool   |                |
| 2.  | HUNTER, A.,        | This investigation        | Secondary   | Achieve the    |
|     | SHEPPARD, L.,      | presents the fruitful     | data        | objective of   |
|     | KARLÉN, R.,        | reconciliation of AI into |             | the study      |
|     | & BALIEIRO, L.     | national security         |             |                |
|     | (2018).            | applications dependent    |             |                |
|     |                    | on a precise              |             |                |
|     |                    | comprehension of where    |             |                |
|     |                    | the AI field right now    |             |                |
|     |                    | stands and what key       |             |                |
|     |                    | variables are engaged     |             |                |
|     |                    | with effective AI         |             |                |
|     |                    | reception and the         |             |                |
|     |                    | executives.               |             |                |
| 3.  | Khalil, O. (1993). | The paper aimed at        | Exploratory | Expert         |
|     |                    | exploring expert system   | and         | frameworks     |
|     |                    | and human attributes to   | descriptive | should be used |

|    |                  | copy human brain ability   | method         | independently   |
|----|------------------|----------------------------|----------------|-----------------|
|    |                  | in ethical decision        |                | within a        |
|    |                  | making                     |                | prompting       |
|    |                  |                            |                | cap, and by     |
|    |                  |                            |                | using           |
|    |                  |                            |                | technical       |
|    |                  |                            |                | frameworks in   |
|    |                  |                            |                | decision-       |
|    |                  |                            |                | making,         |
|    |                  |                            |                | administrators  |
|    |                  |                            |                | should not      |
|    |                  |                            |                | exclude         |
|    |                  |                            |                | themselves      |
|    |                  |                            |                | from legal and  |
|    |                  |                            |                | ethical         |
|    |                  |                            |                | responsibility. |
|    |                  |                            |                |                 |
| 4. | Rana, Dr. Tanvi, | This paper discusses the   | Collaborative  | The HR must     |
|    | (2018)           | increasing role of         | approach and   | not quit doing  |
|    |                  | Artificial intelligence in | secondary      | what they       |
|    |                  | the functions of HRM       | data           | before used to  |
|    |                  |                            |                | do however      |
|    |                  |                            |                | should take     |
|    |                  |                            |                | help from AI    |
|    |                  |                            |                | to do it in a   |
|    |                  |                            |                | superior way.   |
| 5. | Al-Zahrani,      | This paper attempts to     | Prescriptive,  |                 |
|    | Abdullah and     | differentiate between      | Descriptive    | Market          |
|    | Marghalani, Adel | modified methodologies     | and Predictive | operations and  |
|    | (2018)           | by which market is         | Analytics      | basic           |
|    |                  | changed by AI. This        | with           | leadership are  |
|    |                  | article explores the       | secondary      | affected by AI  |
|    |                  | effects of AI on industry  | data           | in a positive   |
|    |                  |                            | <u> </u>       |                 |

|    |   | from cost savings in business operations, cyber defense, promotion, development and enhanced dynamic administration. |   | manner  |
|----|---|--|---|---|
| 6. | Al-Blooshi, Laila and Nobanee, Haitham (2020) | To examine the research, systemic content analysis was done  | Secondary data and optimal investment strategies. | The AI couldn't just supplant human capital in full or to some extent yet additionally upgrade its presentation past human benchmarks.  For organizations around the globe, there are an assortment of projects |
| 7. | Jarrahi, M. H. (2018).                        | Can bring their This study reveals that human and AI are the   | computational information processing              | indicates that AI is augmenting   |

|     |                   | complementary to each      | capacity and  | and not         |
|-----|-------------------|----------------------------|---------------|-----------------|
|     |                   | other and are strength to  | an analytical | replacing       |
|     |                   | each other and making      | approach      |                 |
|     |                   | decisions.                 |               |                 |
| 8.  | Colson, E. (2019) | To specify that AI is      | Descriptive   | This study      |
|     |                   | important in decision      | approach      | proves the      |
|     |                   | making with human          |               | importance AI   |
|     |                   | intelligence               |               | with human      |
| 9.  | Akerkar, R.       | This study indicates that  | Prescriptive  | Study reveals   |
|     | (2018).           | the use of AI on           | Analytics     | how AI is       |
|     |                   | employing in business.     | Predictive    | embedded in     |
|     |                   |                            | Analytics     | business for    |
|     |                   |                            |               | prediction and  |
|     |                   |                            |               | outcome.        |
| 10. | Balestra, G., &   |                            | multicriteria | Practiclable    |
|     | Tsoukias, A.      |                            | methodology   | depiction of    |
|     | (1990).           | The research defines the   | and tested by | identified      |
|     |                   | AI technique use in        | implementing  | knowledge is    |
|     |                   | multicritera analysis      | a knowledge-  | termed as AI    |
|     |                   |                            | based         | technique.      |
|     |                   |                            | interface     |                 |
|     |                   |                            | between the   |                 |
|     |                   |                            | outranking    |                 |
|     |                   |                            | methods       |                 |
| 11. | Vinuesa, R.,      | The objective of this      | consensus-    | The SDGs        |
|     | Azizpour, H.,     | study is to reveal that AI | based expert  | (Sustainable    |
|     | Leite, I. et      | required necessary         | elicitation   | Development     |
|     | <u>al</u> .(2020) | insight and oversight AI   | process       | Goal) give an   |
|     |                   | based technology.          |               | amazing focal   |
|     |                   |                            |               | point to taking |
|     |                   |                            |               | a gander at     |
|     |                   |                            |               | universally     |
|     |                   |                            |               | concurred       |

| manageable turn of events and present a jump forward contrasted and the Millenium Development Goals in the portrayal of all circles of practical turn of events, enveloping human rights69, social manageability, natural results, and financial turn of events    12.  |     |               |                            |            | objectives on    |
|---|-----|---------------|----------------------------|------------|------------------|
| and present a jump forward contrasted and the Millenium Development Goals in the portrayal of all circles of practical turn of events, enveloping human rights69, social manageability, natural results, and financial turn of events  12. Becerra-Fernandez, I. (2000)  The insights of this study trials and upcoming development strategy gained via the growth of People –Finder through Artificial Intelligence.  The insights of this study case study At long last, finishing up comments about the job of AI in the improvement of People-Finder KMS and robotizing the procedure of profile  |     |               |                            |            | manageable       |
| jump forward contrasted and the Millenium Development Goals in the portrayal of all circles of practical turn of events, enveloping human rights69, social manageability, natural results, and financial turn of events    12.   Becerra-   The insights of this study Fernandez, I. (2000)   development strategy gained via the growth of People –Finder through Artificial Intelligence.   Artificial Intelligence.   Artificial Intelligence   Finder KMS and robotizing the procedure of profile   |     |               |                            |            | turn of events   |
| contrasted and the Millenium Development Goals in the portrayal of all circles of practical turn of events, enveloping human rights69, social manageability, natural results, and financial turn of events  12. Becerra- Fernandez, I. (2000) The insights of this study trials and upcoming development strategy gained via the growth of People –Finder through Artificial Intelligence.  Case study At long last, finishing up comments about the job of AI in the improvement of People-Finder KMS and robotizing the procedure of profile  |     |               |                            |            | and present a    |
| the Millenium Development Goals in the portrayal of all circles of practical turn of events, enveloping human rights69, social manageability, natural results, and financial turn of events  12. Becerra- Fernandez, I. (2000) The insights of this study case study finishing up comments about the job of AI in the improvement of People—Finder through Artificial Intelligence.  the Millenium Development Goals in the portrayal of all circles of practical turn of events, enveloping human rights69, social manageability, natural results, and financial turn of events  At long last, finishing up comments about the job of AI in the improvement of People—Finder through and robotizing the procedure of profile   |     |               |                            |            | jump forward     |
| Development Goals in the portrayal of all circles of practical turn of events, enveloping human rights69, social manageability, natural results, and financial turn of events  12. Becerra- Fernandez, I. trials and upcoming development strategy gained via the growth of People –Finder through Artificial Intelligence.  The insights of this study Case study and finishing up comments about the job of AI in the improvement of People-Finder KMS and robotizing the procedure of profile  |     |               |                            |            | contrasted and   |
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| circles of practical turn of events, enveloping human rights69, social manageability, natural results, and financial turn of events  12. Becerra- Fernandez, I. (2000)  The insights of this study trials and upcoming development strategy gained via the growth of People –Finder through Artificial Intelligence.  The insights of this study trials and upcoming method finishing up comments about the job of AI in the improvement of People-Finder KMS and robotizing the procedure of profile   |     |               |                            |            | Goals in the     |
| practical turn of events, enveloping human rights69, social manageability, natural results, and financial turn of events  12. Becerra- Fernandez, I. trials and upcoming development strategy gained via the growth of People –Finder through Artificial Intelligence.  The insights of this study Case study At long last, finishing up comments about the job of AI in the improvement of People-Finder KMS and robotizing the procedure of profile   |     |               |                            |            | portrayal of all |
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| human rights69, social manageability, natural results, and financial turn of events  12. Becerra- Fernandez, I. (2000)  The insights of this study Case study At long last, finishing up development strategy gained via the growth of People –Finder through Artificial Intelligence.  Artificial Intelligence.  human rights69, social manageability, natural results, and financial turn of events  trials and upcoming method finishing up comments about the job of AI in the improvement of People-Finder through the procedure of profile  |     |               |                            |            | of events,       |
| rights69, social manageability, natural results, and financial turn of events  12. Becerra- Fernandez, I. trials and upcoming development strategy gained via the growth of People –Finder through Artificial Intelligence.  The insights of this study Case study At long last, method finishing up comments about the job of AI in the improvement of People-Finder KMS and robotizing the procedure of profile   |     |               |                            |            | enveloping       |
| social manageability, natural results, and financial turn of events  12. Becerra- Fernandez, I. (2000)  development strategy gained via the growth of People –Finder through Artificial Intelligence.  Finder KMS and robotizing the procedure of profile   |     |               |                            |            | human            |
| manageability, natural results, and financial turn of events  12. Becerra- The insights of this study Fernandez, I. (2000) (2000) (development strategy gained via the growth of People –Finder through Artificial Intelligence.  Artificial Intelligence. (manageability, natural results, and financial turn of events  Case study At long last, method finishing up comments about the job of AI in the improvement of People-Finder KMS and robotizing the procedure of profile   |     |               |                            |            | rights69,        |
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| 12. Becerra- Fernandez, I. (2000)  The insights of this study Case study At long last, finishing up comments about the job of AI in the improvement of People-Finder through Artificial Intelligence.  Artificial Intelligence.  and financial turn of events  At long last, finishing up comments about the job of AI in the improvement of People-Finder KMS and robotizing the procedure of profile  |     |               |                            |            | manageability,   |
| 12. Becerra- Fernandez, I. trials and upcoming development strategy gained via the growth of People –Finder through Artificial Intelligence.  The insights of this study Case study At long last, finishing up comments about the job of AI in the improvement of People-Finder KMS and robotizing the procedure of profile   |     |               |                            |            | natural results, |
| 12. Becerra- Fernandez, I. (2000)  The insights of this study Case study finishing up development strategy gained via the growth of People –Finder through Artificial Intelligence.  The insights of this study Case study finishing up comments about the job of AI in the improvement of People-Finder KMS and robotizing the procedure of profile  |     |               |                            |            | and financial    |
| Fernandez, I. (2000)    Comments   Comments |     |               |                            |            | turn of events   |
| development strategy gained via the growth of People –Finder through Artificial Intelligence.  of People- Finder KMS and robotizing the procedure of profile  | 12. | Becerra-      | The insights of this study | Case study | At long last,    |
| gained via the growth of People –Finder through Artificial Intelligence.  of People Finder KMS and robotizing the procedure of profile  |     | Fernandez, I. | trials and upcoming        | method     | finishing up     |
| People –Finder through Artificial Intelligence.  of AI in the improvement of People-Finder KMS and robotizing the procedure of profile  |     | (2000)        | development strategy       |            | comments         |
| Artificial Intelligence.  improvement of People- Finder KMS and robotizing the procedure of profile   |     |               | gained via the growth of   |            | about the job    |
| of People- Finder KMS and robotizing the procedure of profile   |     |               | People -Finder through     |            | of AI in the     |
| Finder KMS and robotizing the procedure of profile  |     |               | Artificial Intelligence.   |            | improvement      |
| and robotizing the procedure of profile   |     |               |                            |            | of People-       |
| the procedure of profile  |     |               |                            |            | Finder KMS       |
| of profile  |     |               |                            |            | and robotizing   |
|   |     |               |                            |            | the procedure    |
| upkeep are  |     |               |                            |            | of profile       |
|   |     |               |                            |            | upkeep are       |

|                 |                |                           |               | examined.        |
|-----------------|----------------|---------------------------|---------------|------------------|
| 13. Robi        | nson, S.       | to distinguish and        |               | By connecting    |
| et.al.          | (2005).        | improve human dynamic     |               | the VIS and      |
|                 |                | in tasks frameworks       | Relies on use | AI portrayal, it |
|                 |                |                           | of            | is conceivable   |
|                 |                |                           | technologies  | to anticipate    |
|                 |                |                           | such as VIS,  | the              |
|                 |                |                           | AI knowledge  | presentation of  |
|                 |                |                           | based         | the tasks        |
|                 |                |                           | intelligence  | framework        |
|                 |                |                           | along with    | under various    |
|                 |                |                           | case study    | dynamic          |
|                 |                |                           | method.       | methodologies    |
|                 |                |                           |               | and to scan for  |
|                 |                |                           |               | improved         |
|                 |                |                           |               | procedures       |
| 14. <u>Meye</u> | er, G.         | Study foci that domain    | Detailed      | Findings of      |
| et.al.          | <u>(2014).</u> | independent and iterative | examples and  | this study is    |
|                 |                | approach applies data     | case study    | that, proposed   |
|                 |                | mining makes decision     | method        | approach is      |
|                 |                | well                      |               | also applied in  |
|                 |                |                           |               | manufacturing    |
|                 |                |                           |               | sector and in    |
|                 |                |                           |               | decision         |
|                 |                |                           |               | strategy         |
|                 |                |                           |               | improvements.    |
| 15. <u>Madl</u> | navi & DR.     | The objective of this     | Using survey  | Findings of      |
| <u>Vijay</u>    | 7. (2020).     | study was to increase the | and           | this study is    |
|                 |                | wakefulness of Artificial | questionnaire | that Artificial  |
|                 |                | intelligence in business  | method        | Intelligence     |
|                 |                | arena                     |               | can play a       |
|                 |                | for making decisions.     |               | very well role   |
|                 |                |                           |               | in business      |

|     |                 |                           |             | decision       |
|-----|-----------------|---------------------------|-------------|----------------|
|     |                 |                           |             | making.        |
| 16. | Gramitto Ricci, | Shed light on legal and   | Explorative | Using AI in    |
|     | Sergio Alberto  | policy challenges related | and         | boardroom is   |
|     | (2020)          | with AI in board room.    | explanatory | unchartered    |
|     |                 |                           | approach    | and emerges    |
|     |                 |                           |             | lots of issues |
|     |                 |                           |             | that is        |
|     |                 |                           |             | explained via  |
|     |                 |                           |             | this study     |
| 17. | Mukherjee,      | Study enlightens the use  | With real-  | AI allows to   |
|     | Sourav (2019)   | of technology in          | world       | combine the    |
|     |                 | managerial decision       | examples.   | query and      |
|     |                 | making                    |             | large amount   |
|     |                 |                           |             | of data to     |
|     |                 |                           |             | make the       |
|     |                 |                           |             | decision.      |

### 2.2 Research gap

Artificial intelligence is a buzzword for today's researcher. Some researchers have concentrated about Artificial intelligence with KIFs (Knowledge Intensive Firms), many researchers have examined that AI as a technique while some study Artificial intelligence as a whole (Wagner, 2017). When investigating the literature interconnected with Artificial Intelligence, researcher perceived an obsession for the 1991 to 2020 published articles.

AI was implemented in second machine age and face difficulty in 90s and first decade of the year 2000 as there were number of limitations in intensity, power and knowledge. (Brynjolfsson and McAfee, 2014, p.37). The victory of supercomputer Watson IBM in Jeopardy in 2011 and AlphaGo's victory there has been positive trend in population toward AI.(Jarrahi, 2018, p.1). Duchessi et al. (1993) says at the time the progressions for affiliation and board AI could include. They formed clear framework related by the human-made reasoning with the board and work as a two-way partnership.

They stressed that such relations would cause in the areas of government, corporate assistance and the workforce to be amazingly successful.

A number of scientists have performed a general study of the usage of AI inside the special capacity for instant Martínez López and Casillas (2013) drawn a diagram for AI applications within of modern promotion, Syam and Sharma (2018, p. 489; Syam and Sharma (2018), which has considered the impact of AI and AI on deals. (Martínez-López and Casillas, 2013, p.135). Various scholars have analyzed the engagement of AI within the help system and the Board, Wauters and Vanhoucke (2016), have looked at the evolving AI approaches for the risk-term calculation.

The utilization of AI in dynamic has likewise been examined, yet through the crystal of a specific industry, and zeroing in on pragmatic applications. Subsequently Stalidis et al. (2015) examined AI advertising choice help inside the traveler business, while Klashanov (2016) contemplated AI choice help inside the development business. Jarrahi has investigated how the association among AI and people in dynamic adds to beat the difficulties of vulnerability, multifaceted nature and equivocalness coming about because of the association condition (Jarrahi, 2018, p. 1). Pomerol (1997), preceding Jarrahi, has concentrated how AI can contribute in the dynamic (Pomerol, 1998, p. 3). Dejoux and Léon have investigated how chiefs can be enlarged by AI and advanced innovations (Dejoux and Léon, 2018, p. 219). Parry et al., 2016, p. 572 have thought about how AI can supplant people in dynamic.

Be that as it may, little intrigue has been allowed to the way AI applications and strategies change the structure and the dynamic cycle of information escalated organizations. Galbraith (2014) has investigated how Big Data changes the plan of organizations and Snow et al., (2017) have thought about how advanced advances are reshaping the arrangement of the ventures in the information escalated segment utilizing the entertainer arranged engineering (Galbraith; 2014; p. 2; Snow et al., 2017, p. 1).

The aim of this study to underwrite the dearth of research about the technology of Artificial intelligence in business decision making in the organization with the help of data mining. Researcher has obvious to focus the research on Artificial intelligence makes business decisions with the use of data mining using ITians as respondents. Researcher's aim is to improve and develop the role of Artificial Intelligence in the business decision making. By directing this research, researcher

demystify the fact that Artificial Intelligence is nor a warning for the humanity and civilization and neither for the Human Resource department while artificial intelligence makes human as a superhuman. Artificial Intelligence enhances the economy as increases the productivity of the organization with in a very short period of time.

#### **CHAPTER 3**

### RESEARCH METHODOLOGY

### 3.1 Introduction

This chapter deals with the methodology of the research. The research methodology used in the research has been discussed here. The research follows descriptive and causal design. A cross sectional study has been done by collecting data and analysis has been done to test hypothesis. Statistical test are also applied.

# 3.2 Approaches to the problem

After exploring various research works and literature reviews, following parameters and variables has been taken by the researchers to approach the problem the problem.

The parameters used are-

- > Accuracy of decision
- Data Security
- ➤ Replacement of HR
- Data Mining
- > Time & cost

### 3.3 Rationale for choice of the Topic

Its firm believer of the researcher that problems in business are mainly due to decision making capability. It's of great interest to find if a new company will survive or not. While there are devices available to assess the endurance capabilities of middle-aged organizations, yet there is no apprehension for assessing the fire up ones. Most of the equipment relies on relapse models and quantitative factors. Anyway variables such as the way any organization works and managerial skills can be considered quantities.

It can be very challenging to construct a worldwide regression model that involves quantitative and qualitative variables. Artificial neural networks and artificial intelligence can be very useful tools in this case to model the survival capabilities of the organization. They are commonly used in business decision making and business modeling in particular. This was the reason to select the topic.

# 3.4 Objective of the study

1. To explore the challenges in business decision making.

2. To solve the problem of decision making with AI.

3. To find out the role of AI

4. To explore the challenges in the introduction of AI

# 3.5 Hypothesis of the study

# **Hypothesis 1**

H<sub>0</sub>: Role of AI in business decision making is significant in today 'era

H<sub>1</sub>: Role of AI in Business decision making is not very significance in todays' era.

# **Hypothesis 2**

 $H_0$ : AI overall surpass human intelligence in the near future

 $H_1\ :\ AI\ does\ not\ surpass\ human\ intelligence\ in\ the\ near\ future$ 

# **Hypothesis 3**

H<sub>0</sub>: AI cannot substitute the HR manager's job

H<sub>1</sub>: AI can substitute the HR manager's job

# **Hypothesis 4**

 $H_0$ : AI secure the data

H<sub>1</sub>: AI does not secures the data

# **Hypothesis 5**

 $H_0$ : AI saves time and cost.

H<sub>1</sub>: AI does not saves time and cost.

## 3.6 Research Design and methodology

A questionnaire was prepared and distributed among 161 respondents in IT sector.

Also the questionnaire was set for some common people as they do not know about

AI. The researcher describes them about AI through a common example.

### 3.6.1 The Universe

The study is undertaken to find out decision making property of AI, that makes human super smart and is depend on different parameter as Data security, Data mining, Big data, Business decision and the number of tentative population of ITians are 2000.

### **3.6.2** Selection of the Sample

Total 161 ITians and some common people replied as respondents on the basis of the probability sampling.

### **Sample Size Calculation**

Since the population is finite that is 2000, the formula used for sample calculation is as mentioned

$$n = Z^2.N.o.p^2/(N-1).e^2+Z^2.o.p^2$$

The confidence level fixed at 95% and the acceptable margin of error considered at 11% with some percent of response distribution.

```
Therefore = (1.96)^2. 2000. (0.5)/(2000-1). (0.11)^2 + (1.96)^2. (0.5)
= 3.8416*2000*0.25/1999*0.00121+3.8416*0.25
= 161
```

Therefore, the sample considered is 161 respondents. Because 161 questionnaires are validate and considered for analysis and hypothesis testing.

According to calculator of site www.surveysystem.com/sscal, if we take the population size is 2000 at confidence interval is 10 while confidence level is 95%, then this calculator gives the 92 sample size. Hence after seeing this calculator and formula 161 questionnaires are validate and considered for analysis and hypothesis testing.

## 3.6.3 Techniques of data analysis

The information gathered by responders i.e. ITians and other backgrounds in the context of the questionnaire. With all the criteria, the information obtained was evaluated and tabulated. The theoretical data was translated into numbers by encoding the options as a, b, c, d in the excel sheet. Satisfied methods such as t-test are used to evaluate the data and test the hypothesis.

Tools & Techniques For the study, tools and techniques will be used various statistics tools and techniques for analyzing the data. Z –statistics is used for hypothesis testing. Data is analyzed through SPSS 25.0 from IBM student version.

- **3.6.4 Parameters:** Some determinants of development of AI which are taken as parameters for the purpose of this research project-
  - ➤ Business Decision: In business decision, the researcher considered big data & large file and data mining. So the feedback is taken from the survey dependent on these boundaries and concentrates it for the information understanding and testing of speculation.
  - ➤ Data Security: In this boundary the scientist, consider the protection and information security.

So the response of questionnaire extracts it for the data interpretation and testing of hypothesis.

➤ **Replacement of HR:** This is another important variable where AI works and researcher took it as parameter.

- ➤ Data Mining: Data Mining means deep digging of data and big file. The researcher take it as parameter because data mining plays very vital role in making decision that is extracted from the questionnaire and satisfy the objective and hypothesis of this research.
- ➤ **Time Cost:** The researcher focuses on time and cost as parameter. AI saves time and cost that is extracted from questionnaire and satisfy the objective as well as hypothesis hence taken as parameter.

## 3.6.5 Comparisons of AI advantages based on parameters

Table shows the AI advantage compared with parameter. Business decision is taken as parameter and is compared with level of accurate decision that is accomplished with Artificial Intelligence. Another measuring variable is Data security i.e. compared with level of privacy and latency. This security and privacy is maintained in AI system. Replacement of HR (Human Resource) is very big threatening point among AI beginners and they think that the role of HR decreases and unemployment increases, but this is wrong conception. AI acts as helping ads for HR department and makes HR smarter. Data Mining is core and important—factor for making decision. Basis of comparison of—data mining is level of mining of big data. AI makes decision with the mining of big data. Time and cost is pivotal point for using of AI. AI saves time and cost both. The basis of comparison is taken as level of low cost and low time.

Table: 3.1 Comparisons of AI advantages based on following parameters

| Sl. No. | Parameter         | Basis of comparison  |
|---------|-------------------|--|
| 1.      | Business decision | Level of accurate decision                                   |
| 2       | Data security     | Level of privacy & latency of data                           |
| 3.      | Replacement of HR | Level of decreasing the role of HR and increase unemployment |
| 4.      | Data mining       | Level of mining of Big Data                                  |
| 5.      | Time & cost       | Level of low cost and low time                               |

### 3.7 Tools used for collection of Data

Primary and secondary data were obtained from various sources for the purpose of the analysis.

### **Primary Data**

The main core details are those that are collected for the first time, and are different and thus special in nature. By explicitly visiting the distinctive ITians in Lucknow, primary data was obtained. With the assistance of the Questionnaire, the data collection work for the determination of this research was completed.

### Questionnaire

With the aid of the Questionnaire, data collected with the ultimate aim of this study was completed. Questionnaire-This method was used for the analysis where information is gathered with the aid of the survey, which is organized solely for the same purpose. The survey is performed by and by the respondent with the order to respond to the inquiry and to return the researcher. The questionnaire was built with all the criteria to judge the answers of the ITians. There are 5-6 questions for every parameter.

Dichotomous and closed-ended questions have been used by investigators. Since research and AI are specific to all queries. For demographic of the survey, the first part of the questionnaire was used. The questions are on the demo figures of gender, respondent age, and organizational length of time, academic qualification, salary, and marital status. For evaluating the criteria for the AI, the second portion of the questionnaire was used

### **Secondary Data**

Auxiliary or secondary information will be data which has recently been gathered by some association to fulfill its own need. Some organization's writing, yearly reports, deals reports, distributed sources like books and diaries, research papers, experts and Phd proposition, Newsletters, Media and true Websites.

### 3.8 Significance of the study

Ludwig Wittgenstein (1889-1951), Bertrand Russell (1872-1970), and Rudolph Carnap (1891-1970) developed the statute of 'Insightful Positivism' which solidifies authenticity and enlistment, and holds that all data can be depicted by rational theories, recognition sentences, and material information sources. Regardless, nonappearance of information for prudent unique drove Nobel Laureate Herbert Simon to exhibit 'Constrained Rationality'. Directly, with the presence of AI, and new procedures for

missing data attribution, Mr. Simon's concept of restricted sufficiency is being superseded with that of 'Deftly Bounded' sensibility. He composed the term 'satisficing' – choosing a perfect decision under conditions of helplessness and inadequate information.

Business decisions at the board level or at senior organization levels are rational, considering open information, canny examination, and intelligible conditions and coherent outcomes explanations by a social affair of experienced and insightful people. Subsequently, the possibility of Flexibly Bounded Rationality (FBR) applies. Additionally, various affiliations are significantly powerful in making business and customer regard by applying such unique methodology. So why the need to join AI? The short answer is that regardless of the way that individuals are astute, we can be increasingly splendid by using covered encounters and consistent data. Human deficiencies in information getting ready and dynamic fuse the frailty to process basic proportions of data, compelled memory, scholarly tendencies, inconvenience in dealing with complex interchanges among stochastic components, inconvenience in legitimizing conflicting verification, and inconvenience in performing counterfactual amusements. PCs are adequate at these tasks. The goal of 'Expanded Intelligence' driven decision sincerely steady systems is to blend customer and PC getting ready to perform assignments better, speedier, and more affordable.

Assume you are driving your vehicle to your office on Monday morning. Its 25 miles or approx. 40 kilometers away. You have a few course choices to take. Which one do you take? Given that the atmosphere is fine, and that you are in no particular surge, essentially check the GPS system and it will tell you the most restricted or the fastest course. This is dynamic using continuous data. By and by, review, you are the individual who picks which course you will take. Thusly, it isn't the GPS system that decided for you... it fundamentally outfitted you with essential information you didn't have already. It is man-made thinking joined with human dynamic. That is the force of broadened information.

In a business setting, you choose sound decisions subject to noteworthy information, in a predictable, favorable, and improved way. 'Limited mental soundness' is changed with gentler breaking points in light of advances in information planning techniques, missing data estimation development, PC taking care of capacity as a result of Moore's Law, and AI systems. Missing data estimation methodologies join auto-familiar learning machines such Bayesian multi-layer perceptron neural frameworks to get the

model that delineates the data, and Particle Swarm Optimization (PSO) to assess the missing characteristics.

With colossal data, electronic long range interpersonal communication, compact, and emotional handling, you have a bigger number of information open to you than some other time in late memory. This data impact is simply going to get progressively uncommon with IOT, significant learning, improved perceptive assessment, and outfit learning capacities. Use it like the GPS structure for your business. The missing data of old have been stacked up with the most likely presentations. The inadequate informational index is contracting rapidly. Starting in the not so distant past, we had relationship, not causality. Relationship is basic, yet not sufficient for causality.

# 3.9 Scope of the Study

Computer based insight is floating these days and yes it is what's to come. PC based knowledge is helping us in every perspective from clinical techniques to criminal tracking...from self-administering making a beeline for space examination like, etc and every industry is orchestrating and executing it, I don't think it is a hazard in case we can control it, anyway as a reality everything goes with it's great conditions and preventions starting late most talked AI model was Sophia, another AI humanoid robot made by David Hanson of Hanson Robotics She has been permitted the citizenship in Saudi Arabia. Sophia contradicts conventional thinking about what as a robot should take after. Proposed to look like Audrey Hepburn, Sophia embodies Hepburn's incredible wonderfulness. Sophia is Hanson Robotics' latest and most dynamic robot. She has moreover become a media darling, having given different gatherings to various news sources, sang in a show, and even graced the front of one of the top plan magazines.

The degree of the Artificial Intelligence is extremely massive. From computerized security to displaying - AI helps any place where basis consecutive exercises are required.

- ➤ Cyber Security. Cybercrime is an issue recently and AI can help us in discarding this issue. There are acknowledgment strategies, yet they are up 'til now deficient. Reenacted insight with its neural frameworks can recognize deception in its basic stage.
- ➤ Face Recognition. Believe it or not, iPhone X did it because of AI. Regardless, it moreover can be used to discover hooligans and perceive occupants. In future, it will have the alternative to recognize energetic positions.

- ➤ Data Analysis. Computerized reasoning is starting at now prepared to see plans in data that customary human cerebrum cannot. This engages businesses to concentrate on the right customers for the thing.
- Marketing and Ads. Reproduced insight can extend the efficiency of offers and promoting affiliation. The consideration will be on improving change rates and arrangements. Modified advancing, data on customers and their lead shone through facial affirmation can make more pay.

### 3.10 Limitations of the study

The institutions are looking forward towards using AI. The man made brain I.e. AI can simply result as boon for business. The associations look forward towards further developing AI in such a way that it improves efficiency of their business and result in some gain it.

Man-made intelligence has its own merits and demerits. In case of business it has various preferences. In business there are some safeguards and burdens related to AI which needs to be considered. The one of the hurdles in the execution of man-made intelligence is availability of data. The data which is available is consistently clashing; also the data available is of poor quality. All these problems tan as challenge in the front of the associations which are planning AI execution. To get over these it requires an undisputed thinking from the very starting which will source the data required by the man-made intelligence unit.

The other hurdle which stands in the success of AI includes the large capacity needed along with specialized staff. This experienced staff is required for efficient and effective functioning of AI. This will result in smooth send and receive work related to AI. Study finds that experienced data specialist are very rare to find. Also data specialists who are skilled in AI, planning model are very rare and not found easily. Cost of the venture is another crucial concept for AI innovations. Associations who require house skills or are new to this man made intelligence constantly need to re-suit. This is the spot where expense and backing issues slide in. In view of their astonishing existence, informative development can be excessive. An aid or supportive cost can be fixed and advanced at further expense. The example of advanced expense can be the The cost of processing ready data models, etc., this may result in an extra expense. Programming systems need standardization in order to adapt the consistently evolving market conditions. Also there arises a risk of losing code or enormous data, an event of

breakdown should occur. It's highly repetitive and extreme to restore this breakdown data. However, with AI, this danger is no more noticeable than with other improvements in programming. These risks can be minimized only if provided that the system is well arranged and that those who get AI can make it understand about their needs and options. Different impediments relate to: consumption times, which can be extended depending on what you are attempting to complete mix issues and inability to grasp the convenience and interoperability of cutting edge systems with different architectures and phases.

On the off chance that you're closing whether to take on AI-driven advancement, you should in like manner consider: customer insurance, possible nonattendance of straightforwardness, mechanical multifaceted nature.

On the off chance that you're considering making a sensitive record to get AI, you can search for help from the Northern Ireland Artificial Intelligence Collaborative Network.

# **Artificial Intelligence and Moral Concerns**

With the quick improvement of AI, different good issues have jumped up. These include:

- The power of mechanization technologies to give rise to job misfortunes.
- The need for workers to be redeployed or retrained to keep them in employment.
- Fair conveyance of machine-made wealth.
- The influence of the relation of computers on human actions and consideration.
- ➤ The need to fix algorithmic predisposition, starting from the tendency of humans in the results.
- > The stability of AI frameworks that can potentially inflict harm (e.g. self-ruling weapons).
- The specifications to moderate against unexpected consequences, as savvy computers are accused of openly studying and increasing.
- Awareness of AI in relation to time is a constraint.
- The survey is limited only to the Lucknow region.

#### **CHAPTER 4**

### ARTIFICIAL INTELLIGENCE & BIG DATA

### 4.1 Artificial intelligence (AI) and Natural language Processing (NLP)

Computer vision depends on understanding and deep detection of what is shown in an image or video. Machines are capable of processing, examining, and receiving pictures, they can shoot pictures or recordings and translate their environments. Natural language processing (NLP) is the ability of the system to understand, feel and create human language with inclusion of presentation. NLP's steps are the Common Language affiliation, which enables people to speak with specific, regular language-developing systems and machinery to execute tasks

# 4.2 Innovations empower and support AI

- ➤ Since preparing neural network requires vast amount of data, figical handling units can play an important role in this.
- ➤ The enormous amount of data on internet and associated gadgets remains uneven and not analyzed. Enabling Ai mechanical model will help in proper and greater utilization of that data.
- Advance calculation is being done and joined. This is being done to get access to charge information pool quickly. This proportion can help in tackling the future adverse occasions, and while understanding complex structures.
- ➤ APIs, or edges of application formulation, are handy bundles of code that make it possible for current products and programming bundles to introduce AI usefulness. They can add image response capabilities to home protection systems and Q&A capabilities that depict evidence, build inscriptions and functions, or provide fascinating examples and bits of information knowledge.

The purpose of AI is to deliver programming that can reason on information and clarify on result. AI will facilitate human-like communication and provide options for clear ventures but not seems possible in near future.

#### 4.3 Individuals view

More often than not, individuals have many assumptions on the issue of AI. They might be against AI for different reasons, for example, mysticism, which asserts that so as to be insightful; a being must have a spirit or a still, small voice. There is additionally the subject of physical reality, as AI rises above the physical world. Also, subjectivity can't be modified, much the same as feelings. A few people even believe that it will be unthinkable for us to accomplish genuine AI in light of the fact that the field is excessively mind boggling. Others are agreeable to AI. The principles of realism, which is against mysticism, advocate the way that Man himself is a machine and in this manner that AI can have awareness. Functionalism considers awareness to be a computational procedure, a hypothesis contemplated by David Chalmers which clarifies that cognizance isn't constrained to a specific issue, that neurons can be supplanted by chips and that the framework will deliver the equivalent cognizant encounters if the useful association is kept up. In addition, similar to individuals, AI has extremely simple access to databases, to every single collected datum and along these lines to interminable measures of information. The inquiry we can pose to ourselves concern the sort of knowledge we should use as a premise when alluding to AI, as we as a whole approach a similar data. Be that as it may, the perspective is very unique.

### 4.4 Human and Artificial Intelligence

PwC utilizes the illustration of a self-driving vehicle to portray how organizations can start to use AI for better basic leadership. In its precedent, the self-sufficient vehicle is utilized to speak to the business, while the travelers are the business' officials. Those administrators set the goal, and can whenever supersede the vehicle to make transforms they feel are vital. In any case, once in movement, the vehicle is gaining undeniably more from its condition than a human driver ever could, and utilizing a wide range of outside information sources to plot the most proficient course to a goal. For any organization hoping to use AI to drive better basic leadership, this association representation is valuable. Simulated intelligence can process data at a scale and extension past human limit, and it is in this way a significant help to organizations hoping to improve the speed and exactness of their choices. However, people should dependably be associated with that basic leadership process,

characterizing the inquiries to be posed, and having a last say on the best solution for their business. While machines are predominant at dealing with substantial volumes of information at speed, people are as yet more grounded at breaking down a choice with regards to this present reality. They are the more grounded accomplice at practicing judgment dependent on feeling, sympathy, and social standards. We know, for example, that AI is quicker than people at dynamic estimating. One need just consider Orbitz, who got into high temp water for charging Mac clients more than PC clients, or Uber, whose costs multiplied amid psychological militant assaults in London in June, to see that people ought to have oversight on whether moment dynamic valuing is a smart thought in any case. As Anand Rao, a development lead in PwC's information and investigation practice, stated: "In the first place, individuals show machines what to do, however then the machine exhorts individuals what they ought to do. Since the machine is instructing — guiding individuals — the general population get more intelligent and can tell the machine extra things it ought to do. Everyone is helping and expanding the other."To settle on a decent choice, you need a feeling of two things: how various decisions change the probability of various results and how alluring every one of those results is. As such, as Ajay Agrawal, Joshua Gans, and Avi Goldfarb have composed, basic leadership requires both forecast and judgment. Be that as it may, how improve at either? There are some volumes regarding this matter — here are a couple of top choices — yet there are three decides that emerge. Tailing them will improve the capacity to anticipate the impacts of decisions and evaluate their attractive quality.

### 4.4.1 Be less sure

Nobel-prize-winning clinician Daniel Kahneman has said that arrogance is the predisposition he'd dispense with first in the event that he had an enchantment wand. It's universal, especially among men, the rich, and even specialists

Pomposity is a common miracle depending on elements- society and identity. There are good chances of being certain about each progress of the basic leadership process. This argues that that primary standard of basic leadership is to be less sure just about everything. For every result we act as we were sure about it. However being careless will let us to accept justification of our choice.

# 4.5 "Dark" and glass boxes

In contrast to an individual, an AI calculation can't lie or confuse its emotional experience; in the event that we pose the correct inquiry, we will become familiar with reality about how it achieved a choice. Instead of a constrained interpretation, these numerical portrayals are the place to look when a self-driving vehicle misses a stop sign or an AI specialist demands errant medical procedure. Some have contended that these failures to discharge will happen in light of the fact that AI calculations, which perceive designs in bigger informational collections than a solitary human can process, definitely learn oblivious human predispositions as well. This dread has prompted visit asserts that AI based AIs are "secret elements," which we can't trust to settle on choices except if they give straightforward motivations to us to acknowledge or dismiss. Some portion of this alert in talking about AI originates from a decent good instinct: We ought not let an AI drive except if we realize it will settle on the choices we need it to make. Be that as it may, these cases are deluding: AIs are just called "secret elements" since they don't produce language-level clarifications of their decisions. This is a similar error we make so frequently with human conduct, imagining that what sounds most straightforward—an English sentence—bears any connection to the causal procedures happening in the cerebrum or the machine. Truth be told, in their regular scientific portrayal, AIs are altogether straightforward. We can survey each calculation they perform.

So as opposed to requesting clarifications as a traffic cop would, we should outline our inquiries solidly and quantitatively. How would we need the AIs to carry on, and what calculations can create that example of conduct? For AI calculations, we should additionally choose which information to use for preparing, as inclinations in the information will deliver predispositions in conduct. Consequently, likewise with organic cerebrums, clarifying AI conduct will drive us to go up against issues of both designed "nature" and experiential "sustain." Fortunately, on the off chance that we take a similar disposition toward AI as we ought to toward the mind, in all actuality hanging tight for us.

### 4.6 Language in numbers

Investigations of natural and man-made reasoning ought to thusly shake off the confinements of language-level clarifications. This does not, be that as it may, markdown abnormal state human thinking: it is in charge of our comprehension of the world and every one of the advantages of science, innovation, and government. Moreover, we have to speak with one another concerning why certain methodologies work and how they can be expanded, regardless of whether the clarification for what a specific mind district or calculation does can't be changed over to a reading material sentence. The kind of comprehension inside reach is that of example acknowledgment, speedy basic leadership, and different errands we perform so naturally that calculations depict them more precisely than words. Clarifications of abnormal state cognizance are unquestionably progressively far off. This is the reason we should be straightforward and exact in our language, and not trick ourselves into trusting that present AIs even could let us know "how they chose" in English. Such a clarification would be similarly as deceiving as my reason to the traffic cop. Free from this tangle of words and confusions, we can acknowledge that AIs yield the genuine clarifications for their conduct substantially more promptly than we do: our mind is the genuine black box. Mirroring our inward machine, oblivious calculations offer the keys to this darkest chamber

# 4.7 Decision making in Agricultural business

AI enabled agriculture can proof to be boon for farmers. The issues concerning agriculture which are on halt since decades can be solved from using artificial intelligence. Agriculture is said to be spinal cord of the Indian economy. An IBEF report tells that more than 58% of rural people in India depend on agriculture for their living. Agriculture is fourth most exported commodity from India which comprises of 10% of total exports. With more government initiatives and increased FDI in the agriculture sector, the sector looks for more techno based innovations for better harvest produce. Since last few years Companies are now targeting farmers with agro based innovations and technologies.

The research aims at providing various aspect of artificial intelligence to the business sector by exploring various benefit of AI. Artificial intelligence is playing vital role in ascending the crop yield the study is attempt to find out those responsible factors. Artificial intelligence is a very powerful technology which assures farmers about their high yield of production.

## 4.7.1 Artificial Intelligence and agricultural productivity

New and dynamic technical solutions for cultivation have been driven by three major issues, these issues are related to environmental change, population growth and food security issues. As a major aspect of the arrangements for enhanced agricultural profitability, the use of artificial consciousness is growing. Researchers will take a look at what AI is which eans that the researcher will study how wit is used in agriculture, in this context.

When researcher mirrored on the longer term of agriculture, researcher couldn't avoid wondering the ability of technology to unravel issues bedeviling this sector.

The issues pertain the agriculture productivity are temperature change, development, and food security. With artificial intelligence innovative technological solution can be found on this issue. Ai has helped in resolving production issue concerning farmers. Researcher concludes by spur some rising issues on AI. Some agrarian activities on the farm require exertion, for instance planting, keeping up, and reaping crops need cash, vitality, work and assets. Imagine a scenario in which people can utilize innovation to supplant a portion of the human exercises and assurance proficiency. That is the place computerized reasoning comes in. To represent, a group of specialists built up an AI that can recognize ailments in plants. This group utilized a method known as move figuring out how to show the AI to perceive crop ailments and irritation harm. For their situation they utilized Tensor Flow, a Google's open source library to fabricate a library of AI 2,756 pictures of cassava leaves from plants in Tanzania. The achievement was that the AI had the option to recognize a malady with 98% exactness. This is one model, different models incorporate the improvement by Abundant Robotics of an apple-picking robot; the John Deere utilizes AI and AI to think about plants and wipe out weeds.

### 4.7.2 Applications of AI in agriculture

Agribusiness is evolving steadily and slowy its getting at an advanced level. Also the use AI in agriculture is increasing. This rise can be seen in three major classes: I

agricultural robotics, (ii) monitoring soil and harvest, and (iii) predictive analytics. Farmers are increasingly using sensors and soil testing to gather data. This data collected by farmers is placed on ranch board systems that take into account better planning and analysis. An approach to the transmission of AI in agribusiness is clearing up the accessibility of this information and other relevant information related to AI. Subsequently, different technical institutions placed money into this field of AI which in turn is useful in agriculture.

For example Ag voice a startup from Georgia uses language toolbox for notes. And they calculates their yield expectations on satellite symbolisms

With such a large number of alternatives out there, what's the most ideal approach to actualizing AI into business procedure? Here are the means like to pursue at Webpals® Group: The base of any forecast innovation is information – and the more, the merrier; however, it's extraordinary information. Information comes in different structures and sizes, so it's ideal to do some careful information purifying, ensuring your information is pertinent and solid, before swinging to AI for business. Another component our specialists suggest considering is your needs and the esteem you need your information to make. Since no goal is the equivalent, the AI framework is ideal to accommodate your business objectives and values. Last, however a long way from least, it's fundamental to locate the correct AI for business; the one that gives the most productive answers for your inquiries while making the most out of the information you have. This can be trickier than it sounds; it requires heaps of testing, know-how, and the drive to improve ceaselessly. Keep in mind, you don't need to go for the most confounded AI framework out there, in light of the fact that it's a hit at this moment. Before picking an AI for your business, ask yourself whether the difficulties you need to settle require Artificial Intelligence – not every one of them do. What's more, obviously, remember to run legitimate recreations and tests before giving it a 'go.' (On account of the above techniques, we could effectively put the gathered information to use at Webpals® Group.)

Customer Success Managers, Sales, and BizDev Managers and media purchasing specialists will most likely completely advantage from the broad AI framework includes that are to be actualized in our business technique, investing less energy in managing difficulties that can be explained by Artificial

Intelligence. Artificial Intelligence has made far to get to where it is today. Only a couple of years back, in 1956, it was first presented as a scholarly order. These days, we see Artificial Intelligence showing up in our day by day lives as the 'new typical'. We can anticipate that Artificial Intelligence should set new benchmarks for internet business, customizing on the web encounters. Web based business organizations will almost certainly offer interestingly fit merchandise to customers utilizing miniaturized scale minute showcasing. Man-made consciousness will make it simple to pinpoint these smaller scale minutes and even foresee the sort of items these potential clients may require later on, enabling organizations to drive all the more high-expectation groups of onlookers. With AI picking up stream, you'll likely observe the estimation of human expectation aptitudes falling, be that as it may, in opposition to what many may think, this isn't 'the finish of days' for "human occupations." Artificial Intelligence frameworks will turn into the best partner of the human personality and improve execution; however people will even now have the last say. To the extent execution advertising goes, AI will additionally change media purchasing, making increasingly powerful while boosting execution.

# **4.7.3** Blue River Technology – Weed Control

This technology is used in horticulture. It uses computer prediction and mechanical innovations. It was established by two alumina of Stanford University in 2011. They established See and spray machine which catches each and every plant in the field. This invocation provides herbicides only to weeds thus limiting the use of synthetic materials.

Farmers in India prohibit innovation and fertilizers that do not meet the need of the entire country. The Blue River Innovation Farm utilizes the robots to locate every individual plant. The robot correctly implements the correct measurement of data sources at a constant work speed. Its sensors recognize the weed, its type and the right herbicide to use in the right support around the plant.

In any extraordinary situations machine can be educated about the weed as it provides the preview through camera and sensors. At that time correct herbicides may be applied. The technology had built an innovative robot called See and Spray which can splash weeds on cotton plant using vision of PC. Kombi Sonar. (2017)

### 4.7.4 Harvest CROO Robotics - Crop Harvest

Harvest CROO Robotics has developed a robot to help strawberry farmers. This robot helps in pick out plants helping farmers, due to lack of labor force farmers face huge loss in areas such as California and Arizona. Strawberries picking requires certain technique and requires skilled labors. But the robots choose strawberries automatically which reduces the cost of labor on farmers.

# 4.7.5 Plant diseases diagnosis app - Plantix

A tech startup of Berlin named PEAT innovated an app named Plantain. This app is able to recognize the defects and nutrition deficiency in soil. The app also enquires about the plant diseases. It uses photo of the plant and analyses it on server image and depicts result on plant health. Thesis an example of Ai mastering in agriculture and solving issues like health of plants. The advancement of Ai and daily touching new heights brings a question with itself. The question is by **Peter Gredig** that will such things replace the need of the farmers in Agriculture? However the answer comes with a big no. this is because knowledge of the farmers can never be replaced by any sort machine but surely this knowledge coming together with AI can surely do wonders in agro sector

### 4.8 Artificial Intelligence in Indian Agriculture – An Industry and Startup Overview

Artificial Intelligence (AI) uses to provide industry pioneers with an appreciation of emerging and growing developments and current agent instances of well-known applications (Baruah, A. n.d.). Agriculture plays an important part in the economic sector of India. According to an IBEF document, over fifty-eight percent of agricultural families rely on agriculture as their primary means of subsistence. Agricultural exports account for 10% of export consumption and are the fourth largest group of primary commodities exported in India.

According to the Department of Commercial Coverage and Advancement (DIPP), foreign direct investment (FDI) equity inflows of approximately \$2.4 billion were aggregated by the Indian agricultural offerings and agricultural machinery sectors and the food processing region attracted approximately \$7.81 billion throughout April 2000 to June 2017. The authorities of India are launching a brand new AGRI-UDAAN

program to mentor start-ups and encourage them to interact with capability traders with the intention of strengthening creativity and entrepreneurship in agriculture.

- With improved FDI, the agricultural sector is more emphasis on Crop and soil monitoring companies who are providing various sensors and applying different information technology techniques to momitor soil and crop fitness.
- AI is enabling predictive analytics which is helping in finding out the best time to sow seeds, get risk signals on pest attacks and more.

With main focus on better crop yield many tech based companies has started working in recent time. Their main concentration area is agriculture and improvement in lives of farmers Researchers has explored human-made brainpower (AI) to provide pioneers with latest information and data. The most well-known uses of AI in Indian agriculture seem to fall into the top classes basically, as depending on our examination:

- > Supply Chain Efficiencies— Organizations are using up-to-date analytics in research to create an accurate and intelligent supply chain on data streams from a few tools.
- ➤ Soil and Crop Monitoring.

## 4.9 CropIn – Using AI to Maximize per-Acre Value

CropIn is a fully-fledged start-up based in Bengaluru that claims to be an interactive, intelligent and efficient device that offers agricultural solutions prepared for the sector. Let's take an example to understand the usefulness of CropIn technology. An India based one of the world's biggest manufacturer of potato Specialties Company provides framing plots on rent to near about 2500 plots comprising 5200 acres. Before the arrival of technology they used to manually ask for information related to their farm plots but now with CropIn smart farm feature all the plots are now geo tagged and real time location monitoring can be accomplished from anywhere. This helped the company in sending the forecast related to climate, tracking farm activities and educating farmers with right knowledge regarding agriculture practices. It also helps in monitoring crop find soil fitness. In collaboration with AI, Cropping uses technology to help consumers analyze and evaluate data in order to provide useful in-depth perspectives on the state of geographic conditions. Its agrobusiness intelligence response known as Smart Risk" is using agro-change facts and

delivering risk reduction and prediction to help farmers in risk situations and assist them in mortgage healing. The satellite-based device is used to provide insight at the level of the plot and it's surrounding,' said Krishna Kumar, Founder & CEO, and Cropping.

## 4.9.1 Intello Labs – Using Deep Learning for Image Analysis

In May 2016, IIT-Bombay alumnus Milan Sharma started Intello Labs, from Bengaluru. The company claims to have superior imaging technologies which can identify and tag, faces and flora fauna in any photoFig. The employer says that they use of deep learning algorithms for packaging, along with agriculture, e-commerce, publicity and manufacturing to establish brand new technologies with wise applications. Less known medical knowledge of crops, life cycle, diseases, quality indicators and contemporary micronutrients makes small farmers in the sector adopt conventional farming practices.

Our photoFig solutions offers a simple solutions of the health of the crops during the growing season and their final produce with a photo click," says the company on its website.

- Agricultural Product Grading: Agricultural Product Grading: It is an automatic, first rate image evaluation of food and goods such as fruits, grains, vegetables, cotton etc. and offers a precise and consistent method for classification as characterized by color, scale and type. Their response are read by the photoFig that are taken by farmer on their mobile and decides the right product in time without any interference from a guide.
- Alerts on Crop Infestation: to understand the rodents, diseases, and weeds that grow their farms the Farmers are advised to click on a photoFig of their crop. The solution to the problems are made by utilizes deep information and methods of PhotoFig. Then the treatment is classified if any plant diseases or insect infestations are found. The technology also includes tips for the treatment and prevention of this condition

### 4.10 Predictive Agricultural Analytics

### 4.10.1 Microsoft India – AI-based Sowing App

Figuring out the right time to sow crops is regularly one in all the biggest challenges for Indian farmers wherein drought and excess rainfall may be equally serious challenges. Microsoft in collaboration with ICRISAT (worldwide plants research Institute for the Semi-Arid Tropics), advanced an AI Sowing App that makes use of device studying and commercial enterprise intelligence from the Microsoft Cortana Intelligence Suite.

The app sends sowing advisories to participating farmers on the most fulfilling date to sow. "The quality part – the farmers don't need to install any sensors in their fields or incur any capital expenditure. All they want is a characteristic cellphone able to receiving text messages," a Microsoft India document stated.

To calculate the crop-sowing duration, historical climate statistics (spanning over 30 years from 1986 to 2015) for the particular location in Andhra Pradesh became analyzed the use of AI. To decide the superior sowing length, the Moisture Adequacy Index (MAI) became calculated. MAI is the standardized degree used for assessing the diploma of adequacy of rainfall and soil moisture to satisfy the potential water requirement of vegetation.

Microsoft has also partnered with United Phosphorous (UPL), India's largest producer of agrochemicals, to create the Pest threat Prediction App that again leverages AI and device getting to know to indicate earlier the chance of pest assault. Today, these farmers throughout the Indian states of Andhra Pradesh and Karnataka wait to get a textual content message earlier than sowing the seeds. As in line with the file referred to above, in a few dozen villages in Telangana, Maharashtra, and Madhya Pradesh, farmers acquire automatic voice calls alerting them whether their vegetation are prone to a pest attack based totally on climate conditions and stage of the crop.

## 4.11 Agri Supply Chain

### 4.11.1 Gobasco - the Intelligent Agri Supply Chain

Gobasco is startup based in the north of Uttar Pradesh which comprises of talented technical team.. Vedant Katyar, co-founder & Chief Executive Officer of the company is alumni of prestigious Biths Pilani, while the CTO Abhishek Sharma holds a Doctoral degree in artificial intelligence from the University of Maryland, USA. Gobasco claims that to leverage the real time analytical data sources from parts of the US aided with AI-optimized computerized pipelines have helped to significantly improve the efficiency of the existing agro supply chain. "Our statistics-driven on line agro-market provides the best costs for both the manufacturers and shoppers on single click. Our carefully built tech-pushed pipeline, designed for the Indian agro deliver-

chain produce at a better earnings margin than the conventional companies," the employer said this on its internet site. Tobacco uses AI and related technologies in the varied tiers of the agro deliver chain to make ensure it is effective and swift.

- ➤ Transition Discovery: the technology uses the real-time statistical research on many statistical sources. It also uses crowd-sourced records from producer and customer markets and transporters. The information acquired is used to offer a series of measures to harvest higher margin transaction.
- Quality Maintenance: Machine and AI based automatic techno grading and sorting system is helping for crops and harvest trading throughout the whole USA.
- ➤ Credit Risk Management: The credit score hassle has been overcome by the crowd-based facts, analytics and research to make sure it's a completely low risk process, the hardest challenge in the present supply line.
- Agri-Mapping: The completely satellite-based, in-depth learning study and fusion of crowd-based statistical data obtains a real-time agri-map of the product at 1 sq. km.

### 4.11.2 Gramophone (Agstack Technologies) – Image Recognition for Soil Science

Gramophone is a tech based startup in Madhya Pradesh India. It uses the electricity of the image and soil technology to help farmers obtain more timely knowledge, technology and the right info to help them in getting high yield. "Traceef Khan, a co-founder of the firm, told TechEmergency that our platform uses AI and framework to research anticipation for diseases & illness, forecasts commodity prices for increased payments and recommends goods to farmers. "The generation of the image reputation along with our database gives an analysis of the problems. To provide farmers with accurate advice, we use temperature, humidity and pathology/entomology info. Our primary focus is on digitalising farm technology and making it feasible for farmers to respond and get answer especilly manual farmers during the farming cycle." " said Nishant Vats, co-founder of Gramophone.

Khan says that their database is a result of two years' fieldwork. "We are an combo group of agricultural engenieurea and IIT professionals.." Gramophone claims to hit more than 100,000 farmers in the area, with more than 50 percent production

growth in the three crop cycles. Its target this year is to hit one million farmers and localize their platform in more language.

# 4.11.3 Jivabhumi – The "Smart" Agriculture Marketplace

The production and demand for farm goods is largely mismatched. The problem has two sides, one is that farmers cannot find appropriate markets for their goods, and the other is that consumers do not have secure and less expensive food. "Foodprint" is a response from Jivabhumi which is crop bundles and food traceability solution to the whole farm produces. It provides e-market services too. It utilizes old technologies, like the block chain to collect commodity data in the supply chain at various stages. The platform joins institutional shoppers to farmers, so farmers can reach their farms produce to more wide-ranging market and have good options of selling. The purchasers are able to find out the commodity, price and get the suppliers immediately while being assured of the transparency and traceability of the product. The platform collects full information such as rowing, pre- and put-up, transportation, warehousing and others. Said Srivatsa TS, co-founder of Jivabhumi told TechEmergence

### 4.12.1 Digital Agriculture

AI is being used by framers in India to achieve better crop yields. The AI in this field was new but was acquired very instantly by the practitioners. Numerous farmers in Andhra and Karnataka get a text message in dialects before they plant their seeds. It was to educate them about groundnut planting.

In many villages of Telanagana, Madhya Pradesh and Maharshtra framers receive computerized calls which enlighten them about their cotton plantation. It tells them whether their crops are vulnerable to pest on the basis of climate conditions. Whereas in Karnataka, the state government forecasts for necessary commodities three month before to decide on Minimum Support Price. The virtual agriculture incorporated with AI is empowering small farmers to get more profit as they get higher crop yield

# 4.12.2 AI-based higher yields

Sowing date as such is very crucial to make sure that farmers harvest a very good crop. Also, on the off chance that it fizzles, it impacts in misfortune as an assortment of charges are brought about for seeds, notwithstanding the manure programs. This is According to Dr. Suhas P. Wani who is Director of Asia Region, of the Institute for the Semi-Arid Tropics (ICRISAT). This organization is a non-profit, non-political organization conducting rural reviews in Asia and sub-Saharan Africa with a wide range of accomplices around the world.

The tech giant company Microsoft has entered in the agro-AI world. In collaboration with the ICRISAT it has created an application related to sowing. This AI sowing app works via the artificial intelligence suite of Microsoft that is cortana. This suite is enabled with machine learning and electricity BI. The App informs farmers via various advisories on App which tells the best date to sow their seeds in the field. The best part of this initiative is that the farmers are not asked to put any kind of sensors in the field and are saved from extra expenditure. All what is needed is a simple phone which is capable of getting text messages.

Let's go back in the June month of 2016. It was the season of sowing the crop seeds. Many farmers from the Devanakonda Mandala in Kurnool district of the state of Andhra Pradesh sowed their groundnut crop in the usual manners they used to do. They sowed the seed I the first week of June as conventional agriculture practice which has been taking place since ages. But one farmer named G. Chinnavenkateswarlu, from the same district decided to sow his groundnut crop in last week of June. He sowed the seeds three weeks after the primary date that is 25 June. He did so in accordance with the advisory received via text message to him. Chinnavenkateswarlu has been part of a pilot project of the application for 175 farmers within the state. This is under the project that ICRISAT and Microsoft have been walking through. This system sent text messages to farmers on different agriculture practices. The advisories are on sowing; including the date of sowing, land practice, soil control primarily based on fertilizer usefulness, etc. For hundreds of years, farmers like Chinnavenkateswarlu have been using age-old approaches to predict the proper sowing date. Primarily in early June, they will pick out to sow in order to take advantage of the monsoon season, he season which usually lasts from June to August.

But in the past decade, the shifting climate styles have triggered erratic monsoons, causing bad crop yields.

"I've three acres of land and sowed groundnut primarily based at the sowing hints supplied. My vegetation has been harvested on October 28 ultimate years, and the yield becomes approximately 1.35 ton according to hectare. Advisories furnished for land guidance, sowing, and need-based plant safety proved to be very beneficial to me," says Chinnavenkateswarlu, who alongside the 174 others accomplished a mean of 30% higher yield per hectare last year.

"Sowing date as such could be very critical to ensure that farmers harvest an amazing crop. And if it fails, it effects in loss as a variety of charges are incurred for seeds, as well as the fertilizer applications."

### - Dr. Suhas P. Wani, Director, Asia region, ICRISAT

In order to calculate the crop sowing length, the historic and lengthy records of climate have been studied. With the effective use of AI record of more than 30 years ranging from year 1986 to 2015 have been analyzed for the area of Devanakonda which is located in the state of Andhra Pradesh. In order to determine the highest sowing length of the crop a measuring index named Moisture Adequacy Index was calculated. MAI is the standardized physical entity which used to test the rainfall and soil moisture adequacy diploma to fulfill the plant water capacity requirement.

The real-time MAI is determined from the regular rainfall reported. And it's said that by the way of the growth of the Andhra Pradesh nation making plans society. The future MAI is estimated from the from climate forecasting fashions. Provided by the inputs given by U.S.-based Company Where Inc. In order to create predictability, this record is then downscaled and guides farmers to choose a suitable sowing week, which was scheduled to start from June 24 of that year within the pilot application. Ten sowing advisories were introduced to the farmers and disseminated. This was done until the harvesting was completed.

The advisories included key records including the highest sowing date of quality, fertilizer software dependent on soil control, software for farm yard manure,

seed remedy, most successful sowing intensity, and more. A personalized village advisory dashboard in association with the app offered critical insights into soil health, recommended fertilizer. It also predicted climate forecasts for seven days.

"Farmers who sowed in the first week of June got meager yields due to an extended dry spell in August; whilst registered farmers who sowed in the final week of June and the primary week of July and accompanied advisories were given higher yields and are out of loss," explains C Madhusudhana, President, Chaitanya children affiliation and Watershed network association of Devanakonda. In 2017, this system become improved to the touch greater than three,000 farmers throughout the states of Andhra Pradesh and Karnataka at some point of the Kharif crop cycle (rainy season) for a bunch of crops such as groundnut, ragi, maize, rice and cotton, among others. The growth in yield ranged from 10% to 30% across crops.

# 4.12.3 Pest attack prediction

In agriculture field, Microsoft is now taking a further step. It has partnership with United Phosphorous (UPL), the largest agrochemicals manufacturer of India which has contributed to the production of the Pest Hazard Prediction API. This utilizes AI and devices studying on the possibility of pest attack. Jassids, Thrips, Whitefly and Aphids are common pests which may cause serious damage and effect on crop yields. The Pest Danger Prediction App is designed to assist farmers in prevention by providing advice for the possibility of pest attacks. "With Microsoft, we are creating a Pest Hazard Prediction API which enables farmers to obtain prediction on possible attacks by pests.

Vikram Shroff, Govt Manager, UPL said that this helps them to plot earlier, reducing crop loss due to pests and thus supporting them to double farm income Within the first and initial section, approximately 3,000 marginal farmers who have much less than 5 acres of land are being addressed, these farmers reside in 50 villages across Telangana, Maharashtra and Madhya Pradesh. They are receiving computerized voice call for their cotton sowing. In addition to the sowing advisories, the calls indicate the possibility of pest attacks mainly based on weather conditions and crop level. The type of danger is excessive, medium and coffee, unique in each country for each district.

"Our collaboration with Microsoft to create a Pest danger Prediction API enables farmers to get predictive insights at the opportunity of pest infestation. This empowers them to plot in advance, decreasing crop loss due to pests and thereby supporting them to double the farm earnings," says Vikram Shroff, executive Director, UPL confined.

## 4.13 Price forecasting model for policy makers

Predictive farm evolution is not only restricted to individual crop production. The Karnataka Assembly will start to use the value estimate for rural goods along with it planting alerts for rancher in the state. Product costs for those things, of which Karnataka is the second largest producer, could be 3 months ahead of time for basic markets in the state.. The state government currently uses old data to track ranches from a valuation collapse or to guard masses from over the top swelling at a pace expecting horticultural warfare. "We are sure that a virtual farming system, which is supported through superior platforms, is going to benefit farmers" (T.N. Parkas Kammardi, Chief of Staff, KAPC, Karnataka authorities).

The variant uses remote sensing data from geographically bound satellite imagery to anticipate crop outputs at each stage of agriculture The information is used in an elastic-net frame alongside the different inputs, along with an old sowing field, output, yield, weather, among other datasets, to anticipate, in addition to its price, the timing of arrival of grains. "We are optimistic that promoting digital agriculture with emerging technology solutions will help farmers to great extent. "We agree that Microsoft's technology will help us rework the lives of our farmers, so these modern experiments will be supported," says Karnataka Agriculture Chairman Dr. T.N. Prakash Kammardi. The model presently being used to forecast is modular, and time efficient and can be applied to several different regions and vegetation.

## 4.14 AI in weather

The weather pattern are most important for farmers knowledge. Changing weather patterns along with temperature boom, precipitation phase changes, and floor water density can affect farmers. This will affect particularly those farmers and people who rely on rain for their crops. A big initiative closer to rising improved sales and providing balance for the rural network is to exploit the cloud and AI in the

agricultural field. This will help in anticipating sowing, pest control and product pricing recommendations.

"Indian agriculture has been traditionally rain based and climate change has made farmers extraordinarily susceptible to crop loss. Insights from AI thru the agriculture life cycle will assist reduce uncertainty and hazard in agriculture operations. Use of AI in agriculture can potentially remodel the lives of hundreds of thousands of farmers in India and international over," says Anil Bhansali, CVP C+E and coping with Director, Microsoft India (R&D) Pvt. Ltd.

### 4.15 Artificial Intelligence to prevent money laundering

Most crimes are economic influenced either by greed or hiding of some serious misconduct. More crimes related to economic misconduct are generated by hiding. Hiding is termed when there are mischievous transaction and secret despots of illegal funds in order to show them right in the front of authorities the various types of business corruption, drug traffic, arms importing, terrorism, and black money activities affect the economy badly. Often people don't want to pay tax and if they pay the do tax evasion. It happens because of following reasons. First it is well known that criminal need money and tax evasion money are serious part of the criminal world. The money nay is used to escape from law, bribe his administration for working in self-factor, and many more. Secondly the cash may be used to implicate proof by culprits and make sure that they are not endangered in future by the law. Third is that the money of illegal works are often suspicious. To escape this suspicion from authorities the shell organizations are set up to show that the money is legal. Shell organization work in the way that an only paper organization is made to show that the money in process is legal. The money often rotates from one bank to another bank and then to one nation to another nation. With Enhanced coordination between law, money-related and legal organizations: it is necessary to answer questions of viable money laundering issue.

- > Criminalize washing: embrace enactment that criminalizes the washing of the returns of all serious crime.
- Establish a monetary insight unit (FIU): FIU is a focal office that collects and analyses data from money-related firms to a fitting government professional for analysis, often established officers, holding money specialists, and budgetary experts.

- ➤ Repeal bank mystery laws: Laws that unduly obstruct the data stream between monetary foundations and legal standards should be cancelled and individual securities should manage to report data to the specialists.
- ➤ Report extensive/suspicious exchanges Banks and other protected companies should be required to monitor all suspicious exchanges and all big exchanges. This is to collect the required details, where reporting on tremendous exchanges will led the law enforcement offices to take action that is not restrictive of toll.
- ➤ **Identify bank clients**: As the culprits of laundering remain nameless, organizations must identify such names and report to the concerned authorities.
- ➤ Record client and exchange Banks and other financial organizations are suggested to keep a record of their clients and their transaction afloat up to five years.
- **Establish successful against** Banks need to build strong system in order to identify the culprits and account for responsibility within the institutions.
- **Ensure universal participation** a universal structure and global participation from nations is required to demolish the voids present in the financial layers.
- ➤ Get surrender laws: Countries can comprehend legislation enabling the surrender of property relevant to laundering offences. The seizure of property should be done in private cases. Another aspect of tax evasion is the practice by which the involvement, unlawful source of pays that is masked under the cover of salaries.

### 4.15.1 Process of money laundering: Situation, Layering and Reconciliation

The arrangement organize involves the genuine physical store of money into a household or worldwide bank or other kind of monetary establishment." The arrangement of the assets may have all the earmarks of being a genuinely straightforward piece of the washing procedure since money is mysterious, yet money is "hard to deal with, difficult to conceal, sets aside opportunity to move, and pulls in consideration."

Enforcement officers focus on preventive activity. In any case, varying evidence of tax evasion action at this level requires a high degree of motivation and monitoring in relation to the foundation of savings money.

Layering occurs when property is developed from one budgetary organization to the progress of others. This is done through a complex system and is illegal. "Shell" organizations are generally such companies which are only on papers and don't exist in real. They are made to hide the irregularity from the eye of the authorities. The owners of shell organizations fall under the layers of bank secret laws and the activity of attorney client benefits.

The last advance is to make the riches got from the illegal continues procure the shroud of authenticity through the joining of the assets into a legal stream of individual or business exchanges. One illustration is the utilization of illicit assets stored in outside budgetary foundations as security for local credits.' The objective of the launderers is at last to approach the cash.

### 4.15.2 Negative Consequences of Money Laundering

The biggest evil associated with tax system is the underpayment of tax. Other factors which are les affecting arise from the process of tax evasion. This faithlessness affects in doing monetary welfare works. This calls for stricter rules in the underlying system to stop criminal movement of the defaulters and maintain discipline in the system. Meanwhile between all these the illegal work of making bad money legal through various channels of money exchanges finishes the hope. The six negative results discussed are

- > Undermining open faith in the uprightness of organizations connected to capital
- ➤ Representing the true blue expert of national governments with an exam
- Defiling officials and professionals
- ➤ Encouraging the looting of national treasuries and capital-poor nation-building reserves of the International Monetary Fund (IMF) and the World Bank
- > Giving the fiscal and monetary power of countries an unalienable hazard
- ➤ Reducing the proficiency of expense markets for global finance
- Equipment Causing a normal violation of lawful standards, rights of land, and civil rights.
- Promoting numerous wrongdoings, such as sedate trafficking, tax avoidance, compensation, and panic mongering'

Anticipating and following up on money related misrepresentation is one of the prime zones of utilization of cutting edge huge information systems like machine

learning (ML). There are a wide range of kinds of extortion identified with the budgetary business. The Laundromat is an instance of illegal tax avoidance (MLA), which is evaluated to produce about US\$300 billion in unlawful continues every year in the only us. MLA has more than budgetary impact, as it is related with exercises running from trafficking individuals and medications to psychological oppression and defilement. It's no big surprise then that administrations around the globe are attempting to take action against MLA by methods for direction on monetary foundations.

It's no big surprise then that budgetary foundations show up in their swing to consider hostile to MLA consistence important: 51.5 percent of respondents in a current study drawn from banks and back up plans who work in chance, misrepresentation, consistence and fund said that against MLA spending plans would increment. In the course of the most recent quite a while, headways in information science, including counterfeit consciousness (AI), machine learning and enormous information administration, guarantee to smother illegal tax avoidance making the precise assessment of all exchanges a feasible reality.

The innovation can enhance "worthy costs." Financial foundations and backers set dollar, volume and speed limits for exchange observing. Over these limits, they endeavor to screen all exchanges for tax evasion. Underneath them, they acknowledge that some tax evasion, psychological militant financing, and other monetary violations may go unaddressed. This Above the Line, Below the Line (ATLBTL) rehearse works on a hazard based exchange checking process by which not all exchanges are screened for conceivable illegal tax avoidance and other money related violations concerns. The rate permitted to pass unscreened is dictated by organizations and government controllers that work with them to guarantee that they follow AML administrative rules. Industry gauges express these remittances keep running in the vicinity of three and 10 percent of all "Below the line" (BTL) exchanges. Foundations and controllers lead occasional appraisals to determine if the ATLBTL limits are working inside their built up hazard resistances.

## 4.15.3 Next Frontiers for Fighting Money Laundering with AI

Inside the monetary administrations area, Anti-Money Laundering (AML) is a huge test for some foundations, regularly expending vast quantities of individuals and push to deal with the procedure and consent to the controls. Subsequently, these same organizations are searching for new answers for enable them to lessen the weight and increment the controls in this mind boggling space. The blend of computerized reasoning (AI) and, all the more particularly, machine learning (ML), are progressively being considered as empowering agents of a superior arrangement. In spite of its potential, nonetheless, reception of AI and ML inside Anti-Money Laundering has been moderately moderate. This is expected, partially, to the constrained comprehension of how AI and ML could be connected inside consistence programs, and to the way that controllers and consistence officers are frequently worried that AI and ML are "secret elements" whose inward workings are not plainly comprehended. Controllers ordinarily require consistence officers to comprehend and approve the yields, as well as how the results from AML models are inferred. Notwithstanding a portion of the worries, we as of now observe development and utilization of these advancements.

Machine learning has been appeared to be especially valuable in directing suspicious movement checking and exchange observing, two key AML exercises. A typical test in exchange checking, for instance, is the age of countless, which thus requires task groups to triage and process the alarms. ML can instruct PCs to identify and perceive suspicious conduct and to order cautions as being of high, medium or lower hazard. Applying tenets to these ready orders can encourage the programmed shutting off alarms, enabling people to direct the machines that triage these cautions as opposed to auditing the greater part of the alarms physically, and improving utilization of the season of these specialists. Organizations utilizing ML can diminish their reliance on human administrators to perform routine errands, decrease the aggregate time it takes to triage alarms, and enable work force to center around more important and complex exercises. There will dependably be a requirement for human contribution in the AML procedure; actually, crossover human/AI models and procedures are the course we see the capacity moving towards and should empower AML exchange observing to step forward in both the productivity and adequacy of ready activities groups.

## 4.15.4 ML as a component of an exchange observing arrangement

- ➤ **High quality information.** All observing frameworks and investigation, not simply ML applications rely on top notch information. Static records, for example, Know Your Customer information and also powerful information on client exchanges held by money related administrations firms as often as possible have low fulfillment proportions in regions, for example, installment data, alongside high mistake rates. Profile invigorates, directed as a component of offers and showcasing works out, can refresh information while expanding client exceed and recognizing strategically pitching openings.
- A 360-degree perspective of the client. At present, money related administrations firms don't have the worldwide flexibility to share data about their clients to manufacture a far reaching system, and they don't formally work together on AML activities. Controllers are, be that as it may, progressively inclining toward information sharing between banks. After some time, as proprietorship and protection concerns are tended to, a lot of value-based information could wind up accessible on interbank information mists, influencing a 360-degree to perspective of the client more doable.
- Expertise in monetary administrations and ML. Not very many individuals are specialists in both ML systems and money related administrations. Therefore, there have been less applications focusing on monetary administrations issues from new companies and built up sellers, constraining acknowledgment of ML inside the division. Firms contracting ML specialists can give the required budgetary aptitude, in the event that they foundation proper preparing and advancement programs.
- > Straightforward frameworks and procedures. ML is a moderately new innovation and there are few built up, clear procedures to take after to execute it. Without recognizing what to search for, instructing frameworks to identify certain kinds of money related wrongdoing can be dubious. For instance, how can one educate a framework to perceive fear based oppressor financing? There are more settled procedures for overseeing misrepresentation, however nothing as thorough for fear based oppressor financing, other than name coordinating against psychological militant records.

Money related administrations firms are gaining ground in tending to these difficulties and their craving for computerization is expanding quickly. Numerous banks have begun executing business process robotization as Robotic Process Automation (RPA). Truth be told, mechanical technology and AI/ML arrangements can exist freely of each other and each can bolster alternate's abilities. Mechanical autonomy can be utilized to prepare AI/ML models and AI/ML models can be utilized to include basic leadership or perusing capacities to apply autonomy models. In Anti-Money Laundering, as in such a large number of different regions of consistence, activities, hazard and fund, AI and ML could be essential strides in monetary administrations firms' trip to more prominent productivity and viability. These enhancements in consistence and versatility capacities can profit firms' investors and clients, make controllers' occupations less demanding, and reinforce the worldwide monetary framework.

The publicity around the utilization of computerized reasoning in basic leadership may make you figure it could direct your organization naturally, converse with your providers, pursue late solicitations, and open packages touching base via the post office room, all while making you a some tea. By and by, AI is an accuracy instrument that ought to be utilized prudently to accomplish explicit objectives.

Joining AI with business needs a solid understanding of the innovation challenges involved. Enterprises will not be intentionally prepared to engage in AI unless the CEO suggests and incorporates the use of computerbased intelligence in basic leadership.

The three things every CEO needs to understand before handling AI on a critical dimension.

#### > Alignment of AI with Goal

People often doubt capacity of AI. About 41% of officials in a survey by McKinsey told the same. But on the contrary of it AI helpsbuiness by providing moderations and robotoziation of tasks. Such task which a human could perform in few minutes to hour Ai can do the same in 30seconds. This advantage of Ai in buisnesses is it can dig out the the information and discover the needed designs that was next to impossible by people. The fact is there

needs a cooperative behavior by companies to figure out role of AI and management simultaneously.

Is your objective to diminish primary concern costs via mechanizing straightforward assignments like arranging cucumbers on a creation line or perusing essential advance understandings? Or on the other hand maybe you are an emergency clinic official planning to improve therapeutic results. You may screen quiet developments utilizing wearable gadgets to anticipate the impending danger of a fall. Or then again you may help specialists in spotting and diagnosing potential medical issues on MRI pictures. Despite your objective, it will be essential to utilize AI to help the client's involvement. A specialist may profit by analytic proposals, yet time limitations in a bustling practice may possibly make this helpful whenever conveyed straightforwardly into a restorative record amid a patient discussion. A retail client utilizing common language AI to help pick dress will have an alternate arrangement of prerequisites. The utilization of computerized reasoning in basic leadership must fit work processes and arrangements that bode well for clients. This brings UI, business examination, and work process plan into play.

## Data-Centric

Computer based intelligence that is artificial intelligence thrives with information. AI uses its connected neuron units to settle the enormous data. Also the system is built so that it continuously adds new information to the system. But the question comes on the origination of the data. The existing information has been created by various IT sector ventures over many years. The result is a partitioned data view. Information resides in different structure don't talk among themselves. The power structure may wind up the issue, creating political pressure that causes individuals to shut down their information.

Separating these human and innovative obstructions takes a blend of administration and interest in innovation. A CEO focused on vital AI will lead from above, enrolling key partners in the association to help bind together its information design. A progressively liquid trade of information all through the association can help

with numerous tasks other than AI. It's a fundamental practice for the cutting edge, advanced first association.

#### > Strategic Partnerships

AI is just an robot with a lot of data fed within. To fed AI with data requires different abilities. First one is space information. One should be aware of what to feed in the system and what not. You need individuals with proximity to your union functions and it uses different types of data to get clear results. The second type of interest includes informatics. To isolate, control, and get ready information for AI, various information researchers along with architects work for it. Then an engineer works to remodel, build robots, and convey the model for use. Configuration to programming advancement will be a hectic task for some organizations as they battle to transformation. This connects with the need to engage with cloud administration to enhance this process of neuron connection, many CEOs will be empowered.

Joining forces with item and specialist organizations that have a reputation of exploring the AI structure, improvement, and sending process is a demonstrated method to help defeat these AI obstacles and drive your business to progress. Great accomplices will have the specialized and business comprehension to help with the utilization of man-made brainpower in basic leadership. They will likewise prompt you on the most proficient method to beat hindrances to information total and the board. In such an early and quick moving field, it pays to have master skill to help direct you in your adventure. The outcomes could stretch out beyond the bend, while others attempt to think about the issue in-house.

## **4.16** Computers Overtake Humans

There have been instant when computer defeated humans. In a chess championship in 1996 champion of chess G. Kasparov played a game against a supercomputer DEEP BLUE and won with 3-1 and 2 draws. Nest year in rematch against same G. Kasparov lost to DEEP BLUE with 1-2 and 3 draws. Another instant is with supercomputer Watson who defatted two opponents Ken Jennings and Brad Ratter in game of Jeopardy. The supercomputer showed the right processing and programming at right time and responded accurately. This changed the field of AI. The same computer is

today involved in solving problems concerning medical field. This shows power of Aliant computer in leading over humans with human knowledge.

#### AI frees us from repetitive task

AI can do wonders in freeing us from repetitive jobs. Take an instant of recruitment. A recruiter had to go through several resumes for a single job. This task can be performed by AI and it can sort out the best abled candidate for job by comparing all the qualities of candidates.

What they invest an excessive amount of energy doing is figuring out resumes (regularly hundreds or thousands), looking through places of work, booking interviews, making calls, and sending emails.AI can without much of a stretch handle redundant selecting undertakings, and it can feature the best up-and-comers?- ?those with the best possibility of achievement in a specific association. That's win-win situation.

## ➤ AI Isn't Smart Enough To Do Creative Work

Artificial intelligence can crash through a million brain research reading material in a small amount of a second, and afterward reveal to all of you side effects of and medicines for discouragement. Be that as it may, just a human can peruse a face and immediately realize the correct comment. This is enthusiastic knowledge, which AI essentially doesn't do. What's more, it never will. Our agility to respond in a split second in extremely imaginative ways is unparalleled by any PC. It is obvious that AI can work smart but do Ai can work creatively. Let's take an example. We have autocorrect features in our cell phones which often make us to realize our mistakes and type correctly. This is AI enabled system. However the same system cannot understand the feeling which we want to type it can only suggest the words. It can work but can't bias creative as human. Google AI can help us with results when our need is specified to it. The conclusion is that AI can make us more effective and more efficient. It can save our time so that we can use that it in doing creativity.

## > AI allows us to be better at our jobs by making us more human

To understand this lets take example of sales. Selling is an art and requires expertise in doing well in the field. Human are inherited in this art and can do extremely well with their knowledge. But sales people often waste their energy on non-productive works such as sending emails, maintaining client relationship management etc. instead they should give more effort on interaction with humans so that it can bring some productive result. In some instances people might be able to maintain all together but not all one will. While on adding AI to this sector, the activities get easier to perform. The actions which were non-productive in nature can now be sorted with AI and the human force can better focus on fundamentals such as inquiry, recognizing possibilities and finding creative answers to issues. This provides opportunity to plan, build relationships with customers, and upgrade our processes to achieve greater profitability.

#### **▶** AI makes new enterprises and employments

AI has greater roles in opportunity and employment generation. This can be sought from the fact that web based advertisers on Facebook are making 31 million dollar. This is an unimaginative thing that web will give employment. Also such thing was not in the context 10 years prior. Online market has developed so much that social networking founders are billionaire today. Innovation had led to the best results. Often the innovation is seen with the view that they will replace human importance but they have always been helping hand to the human race. For an example when spinning jenny was discovered cotton plant workers saw it as threat to them and attacked the machine. But the aim of the discovery was different. Later on because of the machine there was a drop in price of materials. So AIs intention was never to replace human race but to facilitate them at various ends so that they become more efficient.

#### AI is already doing

- AI programming is improving senior consideration as demo patterns overpower the consideration business.
- AI-empowered robots are assuming control over modest and tedious assignments.
- It's prompting more effective cash the executives, applying the best venture systems.

• It's serving and ensuring residents by empowering viable and fair-minded law requirement.

New gadgets and new advancements will bring forth new businesses and employments, some that are unimaginable today.

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## > AI can't solve healthcare's major problems

AI is intelligent but not as intelligent as a doctor. Ai can help in solving social issues but they can't tackle health problems. Films like Black Panther depict that injury in the spine can recuperate in a day which dent means that we'll have medicine for major health issues by a year or two. They were just films and far away from reality. However there is also clever AI like Watson which can suggest medicines based on its remembrance.

Yet, it will be a very long time before AI finds a solution for malignant growth or mature age, since it does not have the inventiveness and suddenness that flashes human virtuoso. There is moment disclosures in social insurance or significant world issues on account of AI.

Preliminaries, tests, peer audit, and numerous million lines of code disrupt the general flow. That is completely done by people. Furthermore, progress will be moderate. Be that as it may, what AI will do is quicken the procedure essentially. With man-made consciousness, amazingly nitty gritty models and recreations of human cells and other physiological segments are conceivable. These models will support investigations to the following level and spare long periods of research. AI will assist us with working quicker, wipe out illogical arrangements, and thin the pool of promising other options. We'll have the option to lessen demise rates and drag out human life. 4.17 AI needs to secure protected innovation Regulation has become a major issue, particularly after episodes like the ongoing deadly mishap in Arizona including a self-driving Uber vehicle.

## 4.17 Protection of intellectual property

Human are assuming unreal instances with the initial success of Ai. Often AI is connected to emotional aspects. With prompt replies of queries human tend to empathize emotionally to the machines. Same happens with the us when we start assuming wrong things with success of AI. Phil Waine wright says that sometimes we lost our confidence and surrender ourselves in fort of machines and stated acting brainless. To make sense of AI, these reflections are framed by Hofstadter's lifetime of work. He analyzes a previous composition on design recognition by Russian researcher Mikhail Bongard, a Russian scientist, in a simple 1995 exposition, and arrives at the resolution that recognition goes beyond just organizing recognized patterns.

Solid difference to the usual unsaid belief that the visual observation pith is the action of isolating a mind boggling scene into its different constituent components, accompanied by the action of connecting standard marks to the now isolated articles (i.e., the part's ID protests as individuals from various pre-set classifications, such as 'vehicle',' canine',' home',' hammer',' pp Observation is unquestionably more than the identification of entities from classifications that are essentially settled - it requires the unconstrained assembly of new classifications at arbitrary stages of abstraction.

These new classifications could be characterized ahead of time for Booking.com, but a more widely useful AI would need to be fit for its own classes to be characterized. That's a goal that Hofstadter has gone in the path of advancing over six decades, is as yet not quite near. In her BuzzFeed post, Katie Notopoulos tries to explain that this is not the first time that the recall by Facebook of the equations driving her newsfeeds has culminated in bizarre behavior.

That is on the grounds that the court doesn't respect 'conceptual thoughts resembles 'bodiless calculations and equations' as patent-qualified. Also, the genuine inquiry of responsibility for works will develop sooner rather than later when AI assists with advancement. A picture taker was as of late sued by every living creature's common sense entitlement activists who guaranteed that the copyright in a selfie taken on his camera by a monkey has a place with the monkey, not to him. The future patent tussle won't be among people and monkeys, however among people and AI. Current AI rehearses instruct bots to develop through AI. This implies they can develop to the point that they'll create yield profoundly unique in relation to their source code and, at

times, even revamp their own code. When that occurs, who will claim the copyright, the code author or the bot? Imagine a scenario where the improvement is patentable. The most ideal approach to handle these legitimate and IP issues is to approach a lawful strategist from the get-go in the development procedure. A specialist can enable you to build up a vigorous methodology for ensuring your organization's licensed innovation. Organizations, including new companies, can't stand to defer any more. The first to petition for a patent will possess that development. Patterns anticipate that predominance in AI will be resolved not by who can develop quickest, yet who can secure their IP first. Man-made brainpower may kill a few employments yet it will likewise make new ones, and work that is finished by people will be progressively mindful, fulfilling and satisfying. Computer based intelligence will make us past human—in impact, superhuman.

#### 4.18 Limitations of computer over human

There is some amazing progress since the times of the primary PCs. Registering machines can even drive autos now. (6 Human Jobs That Computers Will Never Replace. n.d.).

#### 4.18.1 Creative Arts

To think creatively would be one of the innovative factors of AI. Features like Photoshop have provided valuable specialstion in vision. The progress in camera has resulted in less expensive and less time taking innovations like photofigy. There are lot programs on windows where you can show artist inside you but the other side of story is that all these are simple but costly.

Advanced craftsmanship offers an answer and we discovered you incredible free applications for your aesthetic needs! However, all things being equal, inventive undertakings can never be replace by PCs. Craftsmanship is an outflow something those PCs would never have. Craftsmanship is an excellent example of human innovations, creative energy, and extemporization. Any child will say, "I'm a pooch" and they can pretend to be a canine. PCs are struggling to think of the content of "I" and the quintessence of "puppy," and they are really struggling to concoct what pieces of "I-ness" and "pooch ness" can be easily combined on the off chance that you need to claim to be a canine. This is an essential knowledge as

inventiveness can be portrayed as the ability to get a grasp on the material of a certain something. Then after changing it into a manifestation of a completely different thing. After that compiling them together to make something completely fresh which can never be attained by AI and that's where it lags against human.

#### 4.18.2 Professional Sport

Human are born players. The human race is full of players and their fans. Humans are always curious to watch sports according to their interests. We have seen stadiums full of enthusiasms to watch game of cricket. Human sticking to TV to watch a match between India and Pakistan. But do all these will happen if robots are playing on field. ? Surely for a match just to clear out curiosity but can't go for long. This is because the amount of attraction between players and audience is a lot more than n attraction towards sport. And PC enabled creature cannot recreate that enthusiasm.

#### 4.18.3 Healthcare & Medicine

From one point of view, AI can be used in healthcare. As the parts of prescription given by a medico are entirely focused on clinical knowledge, advanced mastery, and analysis of information it may be feasible to sensitively robotized this piece of information without much consequence. Suppose if arrives a case where on the components of medicinal services that PC simply does not take care of and settles on intense choices from insufficient patient information, handling brain research etc.

At any rate, there are an entire host of lawful issues that would emerge from putting a patient's life in the hands of a therapeutic robot that may breakdown and settle on a wrong choice. That danger alone would guarantee that people dependably have a spot in medicinal services.

#### 4.18.4 Education

The AI enabled classes are surely an excitement for student. Student keenly listens to the audios and sees the graphics to grasp the context. But this dent eliminates the need of a teacher because the way a teacher can clear the concepts of students can't be done by anyone else.

The facts demonstrate that online course locales are expanding in ubiquity, yet the reality remains that the substance of online courses doesn't simply emerge out of nowhere. Somebody needs to make it. Also, shouldn't something be said about instructing subjects that aren't as target as science and math, that aren't just founded on learning? Would a PC have the option to comprehend the subtleties of music, craftsmanship and writing, not to mention show it in an emotional way? The likelihood of that is far fetched, and regardless of whether it were to happened, it wouldn't be for quite a while. Similarly as past motorization liberated, or constrained, laborers into employments requiring increasingly subjective finesse, jumps in machine knowledge could make space for individuals to have some expertise in progressively emotive occupations, up 'til now unsuited to machines: a universe of craftsmen and advisors, love guides and yoga educators. Such passionate and social work could be as basic to the future as metal-slamming was previously, regardless of whether it gets little regard at first.

#### 4.18.5 Quality Assurance

It's the biggest factor of concern. AI enabled creatures are mere machines. Machines are made up of metal. Metals often rust. Machine pieces can wear out or its circuit like motherboards can fault. Does the machine will notice these them? Of course no. only a human will find out the error. Okay let's imagine a machine made especially for searching such blunders. But what happens when this machine itself get separated. At a point there will be need of human.

#### **4.18.6** Politics & Law

PCs can never take place in policies and lawmaking because they can't be held responsible for any issue in the society. PCs can't make laws as they are not connected to the ground reality. PCs don't have understanding of legal knowledge. Even though if all knowledge is fed in the system it will lack those human emotions which are necessary for politics world. No matter how advance world can become political representatives, judges and other staff will absolutely need for preceding.

Lastly to the reaction that "Which occupations are in danger because of PCs?" is quite straightforward. For an instance let's leave away the people and PCs jibe and

take look at some of those jobs which require a component of human nature in them. This is the crucial thing that PCs cannot imitate: instinct, imagination, development, sympathy, imaginative mind, etc. In this way these jobs are safe and will be continuously protected because of the requirement o human touch. The next question arises what's more. What will happen when these crucial human characteristics are imitated by PCs and they become equipped with these? Answer to this question is quite complicated. If PCs become equipped with the human characteristics then the qualification between individuals and PCs will be unnecessarily blurred, and the whole inquiry becomes unimportant afterward. After getting all these if you are now on the hunt for a new role, be sure you're set. Here's the way to honor your meeting skills with responsive skills. What's more, explore these hunting tips if you're scanning for jobs.

#### 4.19 Smartness Of Human

Use of AI creates lots of misconceptions also. Enhancements to the innovation have delivered some clearly noteworthy advances in fields, for example, voice and picture acknowledgment, prescient example investigation and self-sufficient mechanical technology.

Human are assuming unreal instances with the initial success of Ai. Often AI is connected to emotional aspects. With prompt replies of queries human tend to empathize emotionally to the machines. Same happens with the us when we start assuming wrong things with success of AI. Phil Wainewright says that sometimes we loss our confidence and surrender ourselves in front of machines and stated acting brainless. To make sense of AI, these reflections are framed by Hofstadter's lifetime of work. He analyzes a previous composition on design recognition by Russian researcher Mikhail Bongard, a Russian scientist, in a simple 1995 exposition, and arrives at the resolution that recognition goes beyond just organizing recognized patterns.

Solid difference to the usual unsaid belief that the visual observation pith is the action of isolating a mind boggling scene into its different constituent components, accompanied by the action of connecting standard marks to the now isolated articles (i.e., the part's ID protests as individuals from various pre-set classifications, such as

'vehicle',' canine',' home',' hammer',' plan etc. Observation is unquestionably more than the identification of entities from classifications that are essentially settled - it requires the unconstrained assembly of new classifications at arbitrary stages of abstraction.

These new classifications could be characterized ahead of time for Booking.com, but a more widely useful AI would need to be fit for its own classes to be characterized. That's a goal that Hofstadter has gone in the path of advancing over six decades, is as yet not quite near. In her BuzzFeed post, Katie Notopoulos tries to explain that this is not the first time that the recall by Facebook of the equations driving her newsfeeds has culminated in bizarre behavior.

Individuals will consistently be quicker to change than PCs, since that is the thing that people are advanced to do. Perhaps at some point numerous years later, PCs will find humankind's capacity to characterize new classes — however meanwhile; people will have figured out how to saddle registering to enlarge their own local abilities. That is the reason we will consistently remain more intelligent than AI. Manmade consciousness (man-made intelligence) starts to discover pragmatic applications in everyday life, we are hearing increasingly more about it. In among the examples of overcoming adversity are endless alerts of an Eliminator like future where mindful robots assume control over the world. So how might you separate actuality from fiction, and could mankind truly be killed by canny Computers? (Phil Wainewright, 2018)

#### 4.20 Smartness of computer

Researchers are still partitioned about whether man-made reasoning will ever beat people. PCs and technology are equipped for putting away and dissecting tremendous measures of information – considerably more than individuals – however they come up short on the instinct that makes us human. Regardless of whether simulated intelligence turns out to be progressively canny, or can seem wiser than us, stays indistinct. Without the capacity to show and peruse feelings, artificial intelligence will never have the total range of abilities that characterizes human insight.

#### 4.20.1 AI like brainpower

Numerous logicians pose the inquiry, 'What occurs if machines accomplish mindfulness?' If man-made intelligence can have a problem solving attitude, would it be able to represent itself? Also, what might it do to secure itself? These inquiries framed the reason for The Eliminator, and the film has been terrifying conventional individuals from that point onward. Could man-made intelligence clear out mankind in the event that it felt undermined? The appropriate response is... most likely not. Manmade reasoning frameworks keep running as indicated by pre-characterized parameters, guaranteeing they remain on track, taking care of the issues for which they were imagined. Except if somebody commits an error making these parameters, the framework is probably not going to create "detestable" propensities.

#### 4.20.2 Computer based intelligence and control of individuals

General believe that just different people can control human since human associate with machinery in reality. In any case, actually our musings, sentiments and feelings are controlled by machines constantly. Huge numbers of the adverts we see online are as of now structured and focused on utilizing artificial intelligence. Take Amazon for example – they track each item you ever scan for. Computer based intelligence at that point utilizes that data to organize to see adverts for those items on different sites you visit. Known as "retargeting", by persistently demonstrating a similar item computer based intelligence starts to impact our interests – and numerous individuals do finish up making a buy. As artificial intelligence builds up, these strategies will turn out to be progressively powerful. Artificial intelligence may not totally "control" human, yet it can positively rouse humans to act in explicit ways.

#### 4.20.3 Fate of computer based intelligence

As simulated intelligence creates, frameworks may show signs of improvement at distinguishing cyber attacks and ensuring themselves. However, for a long time to come, simulated intelligence will require indistinguishable securities from your note pad PC – a better than average enemy of malware application, ensured by a firewall to screen organize associations and square malignant action.2017 was the time of Artificial Intelligence; numerous organizations previously began getting ready for AI taking a gander at its more prominent potential. Despite the fact that its publicity has cultivated advancement and interest in AI-based keen arrangements, there are a few

legends and confusions about AI that have turned out to be very mainstream. How about we investigate the legends about AI and face a few certainties.

#### > AI is new

Reality Under the standard 'Clever Machines', people hear a great deal about robots assuming control over people soon. There are numerous articles distributed that guarantee that brilliant, mechanized frameworks will assume control over a wide range of undertakings that people do today. Notwithstanding all the present confusions, convictions, and hypes, AI isn't new.

Bringing non-living articles to life as canny creatures has been around for a long time. John McCarthy, an educator emeritus of software engineering at Stanford, instituted the expression "man-made reasoning" and after that proceeded to characterize the field for over five decades. The media has been following the ascent of AI – the sci-fi film Metropolis discharged in 1927 is one such precedent. Today, we can see various uses of AI in reality, which make business forms more brilliant and increasingly proficient. In this way, AI is certainly not all that new. Simulated intelligence is regularly misjudged for AI, as are profound learning, intellectual preparing, and normal language handling. AI is a piece of AI wherein we continually train a calculation by nourishing information with the goal that the calculation can modify itself and improve. Computer based intelligence is a more extensive term that includes machines that can perform assignments with human-like knowledge, for instance, getting language, taking care of complex issues, picking up, perceiving articles and sounds, and so forth.

#### > By AI outcomes as we actualize it

**Reality** As we just examined, a consistent stream and wide assortment of information is required to empower an item to convey man-made brainpower. It's much the same as a human child; it needs legitimate preparing to thrive. As we ingest more information, it begins seeing and reacting in a more refined way.

#### ➤ It's about cutting edge arithmetic and complex calculations

**Reality:** For AI parts (which is a subset of AI), you do need to utilize calculations and science however AI is information play. Regardless of whether AI has existed for recent years, the abrupt burst of information (the crude material of AI) has encouraged the headway and expanding utilizations of AI in

reality. As AI gets refreshed and exact information, it keeps on developing and helps an item figure out how people feel and think.

#### **➢** AI needs human-like sympathy

**Reality:** AI is intended to take over monotonous routine assignments which are tedious and mistake inclined with the goal that people can concentrate on key regions where abilities like critical thinking aptitudes and greater inventiveness are required. Then again, people convey special attributes like judgment and compassion which can absolutely not be normal from robots at present.

#### > AI has human attributes

**Reality:** AI isn't care for a human mind yet! To make an item think, comprehend, learn without anyone else, and sympathize with the client, designers need to utilize huge collections of information, uncommon calculations, and progressed investigation. In addition, it takes an enormous measure of information and time to learn and have attributes like people; be that as it may, innovations are as yet not more competent than people. So far as your objective behind executing AI is clear, it merits putting resources into AI since utilizing its knowledge given by information and calculations, it can recreate activities and choices of people (as it were). (Myth vs. Reality in Artificial Intelligence, 2020)

#### 4.21 Application based on AI

HANA is the cloud level of SAP that companies use to supervise the data databases they have collected. Generally, it recreates and ingests structured info from social databases, apps, and other outlets. To keep operating on-premise through the servers of a company, or through the cloud, the stage may be added. HANA discovers from group passageways, including flexible and personal computers, monetary transactions, sensors and hardware at manufacturing plants.

HANA will investigate and understand details from those exchanges to spot trends and inconsistencies of your company workers who use corporate mobile phones or tablets in the field to monitor buying orders, For instance Walmart has been using HANA to process its high volume of trade records within seconds. CIO Karenann Terrell explained at a meeting organized by SAP in 2015 about why Walmart used

HANA. He said to work faster and monitor back-office expenses by integrating the processes and assets needed to cope with the task HANA was utilized by Walmart.

#### Walmart utilizes HANA

In the time spent directing business, unintended contrasts will manifest most anywhereIt may be an overabundance item order in manufacturing. It appears to be uncommon in a manufacturing plant for a single customer or machinery that begins to run comparatively slower. It can be used to point out certain variations in natural way. Let's take an example, if an association chief has an application which has to implement on their PC to screen the hardware on a sequential construction system, in this case HANA might collect and handle information from a lull underway. The cumulative findings can be challenged in order to determine if, for example, an administration review of the hardware needs another game plan. In comparison to tantamount phases, SAP says that HANA performs uniquely by placing repetitive knowledge in RAM instead of on the plate. This makes it conceivable to increasingly access the data for use with applications and analysis for faster fundamental leadership based on the HANA level.

The aim of HANA and other AI agreements is to decide on better informed, data-driven choices. For small size companies, it is possible to explore the use of this form of innovation in different areas of their sector if it lies in their budget. Its possibility for HR, hazard, or promotion can be seen in each association says," says Ronen Meiri, CTO for DMWay. Framework cost savings and operating efficiency are included in the expected benefits of using AI phases for market insight. 10 associations using HANA said in a SAP-supported analysis that they expect to recognize a typical 5-year, 575 percent of profitability rate. Furthermore, by using HANA, a comparing and common annual venture of \$2.41 million for five years, they expected a normal annual profit of \$19.27 million for each partnership.

#### > DOMO – AI for Business Dashboards

Not only big ventures like SAP that are generating AI based company. Domo, a rapidly growing corporation has developed a dashboard that accumulates information to help companies decide. It has subsidizes over \$500 million from the executive programming agency. The cloud-based dashboard will scale up so it can be used very

well by organizations near about 50 or larger businesses. There are over 400 local programming connectors that allow Domo to capture data from outside applications. This data that can be used to provide bits of information and market insight. This offers companies using Domo an approach to gather data from Sales Force, Square, Facebook, etc. and various different apps that they use to obtain info about their buyers, promotions, or stock of products

For instance, in item execution, which can be exchanged with any gadget used by the company, the segregated data can be used to produce reports and spot it continuously. Mr. Roboto was a new highlights for that was built on AI that were recorded by Domo in March. The work of Mr. Roboto to give representatives of organizations feedback and experiences. The stage should issue new alerts and notes for notable improvements as these highlights are taken off, planned in pre-summer 2017, such as the identification of anomalies or new examples in results. It is focused on separating these advancements and examples to fuel Mr. Roboto's precious review side and support organizations predict the advent of speculation to eventually showcase

As per Domo, the stage is used by organizations such as MasterCard, Univision, eBay, etc. TV sponsor Univision paid tribute to the way in which it uses Domo to give its own data greater perceptibility, which is then used to pull together and concentrate on fights. Univision said it uses the Domo with applications like Google Analytics, Facebook, and Adobe Analytics to get more of a profit. David Katz, Univision's VP said that they in their first quarter, had the option to rapidly upgrade and achieve an 80% yield growth by propelling Domo.

## ➤ Apptus – AI in Sales Enablement

There are different approaches for AI to strengthen software. One such is Apptus, which provide ideas for movements that can be created by companies to support their market networks. According to Apptus it represents a major authority in the relationship between the purchasing target of a buyer and an organization's identification of sales. The Apptus eSales arrangement is aimed at mechanizing promotion based on perception of customers. The brand integrates enormous data and AI to find out in which goods a future consumer might be interested. Let's take an example when a customer visits an online store that uses Apptus eSales and types in

search box to look at objects. The AI enabled technology will forecast and then view relevant search answers. It may also show products related to the searched item. Apptus is used by companies such as the mechanized book store Bokus.com in Sweden. It has about 30 employees as shown by its tribute. Bokus takes advantage of robotic engineering to understand changing consumers approach to fulfill its goal. Simulated intelligence and AI phases display signs of progress in finding out what consumers will need. It is b based on the details they enter. Nicholson shared in a meeting said that deep learning, a branch of AI, has achieved 96 percent precision in the deciphering of knowledge. That is the maximum reacheof what people can do.

Amr Awadallah, author and CTO at AI org. Cloudera, says that deep learning is now proficient in the exploration of anticipation. He also considers the fact that the innovation is still in beginning period. Understanding what info is applicable is becoming easier for deep learning systems to understand. HW adds further to make sense of info provide it with raw data.

## ➤ Avanade – AI for Business Insights

Avanade is a joint venture between Microsoft and Accenture. It uses the Cortina Intelligence Suite and numerous inquiry responses and pieces of information-based expertise. Pacific Specialty, an insurance agency said Avanade to create an analysis so that they may make their business understand to their workers. The aim was to use info about the customer to plan further progress. It aimed at recognizing policyholder behavior to construct idea of success. Avanade says that the world is moving towards an era where machine will able to do more work than human. In a survey by Avande where a total of 500 company and IT founders from world participated found that 33 percent of them wants to see growth in sales because of smart developments. They also claim that this would prompt fresh and re-imagined career opportunities for representatives and consumers both.

Till now it use cases point to AI being used to a large degree in administration sectors. Sectors such as security and retail. AI has also converged in assembly and modern areas with BI applications. The growing use of sensors in machines, cars, etc., and other infrastructure fields means that physical equipment can be digitized and can be tracked by artificial intelligence. The internet isn't only buyers place; it will all be

possible to digitize, search, and test company vehicles, trains, oil devices etc. For example, oil and gas, flight, and various organizations have used the Predix working system of General Electric, which empowers modern applications to control the gear execution details. This can be used to distinguish a range of operational effects like when machine is going to fail. Predix will require large quantities of recorded data over time to establish its right predictions.

This is accomplished by applications developed by both GE and third parties. For eg, Accenture's Intelligent Pipeline Solution is used to track millions of miles of oil pipelines around the globe. For example, GE and Infosy's Aircraft Landing Gear Prognostics is based on Predix and it helps airline crews to see how long the landing gear will stay in operation until a plane has to be placed into service. To minimize unforeseen equipment failures and flight delays, the design of a maintenance plan is based on that information. Forecast is feature of the past says predictive analytics Awadallah. It will decide when gadgets, cars, and dull machines need help, and then schedule repairs and repair before a severe bad happens. Navistar, a commercial truck maker, has sensors that analyze braking, lighting, and engines in its products, says Awadallah. By detecting when mechanics need to get maintains. This will help in reducing time and cost. The implementation of machine learning can also improve certain equipment's efficiency. An e -Commerce and shipping supplier Pitney Bowes developed a software solution and the company expects to improve its system performance by 20 percent. Pitney Bowes-built machines provide postage meters, sorters, printers, and inserters for the processing and movement of mail. Their output can be more closely tracked via the Predix platform by installing sensors in their computers.

## **→** Siemens – AI for Monitoring Machine Fleets and Factories

The necessities give birth to inventions and invention causes innovation. The necessity of keeping check on the industrial equipment working led to the formation of a new technology like Mind Sphere by Siemens in 2018. Mind sphere was a cloud platform whose work was to monitor industrial machines. It was done through machine tools and drive train analytics. This application was designed though that the industrial could track the performance of their machines assets and their performance stats around the world in just one click. This led to improvement

in machines condition as preventive maintenance was made possible. This also led to the increase in operation life of the machines. The only intention of Mind sphere was to help the manufacturers and make their machines more efficient by predicting the breakdown time of the machine. It led to the reduction in the cost related to warranty and repairs as machines were working for a longer time than before. According to the company they developed Mind sphere to help the companies in storing their machines operational data.

This AI empowered functioning provide an edge for business and industry activities. Ai will determine the future of the industry but all will depend upon the value of interest shown by the industry as value of the innovation is determined by the interest.

The software associates with the data such as messages, logbook, mail, addresses, notes, etc. and uses AI invention to learn and become. Siri can use data effectively to understand needs. Despite the fact the application isn't intelligent enough, some of its highlights are incredibly useful and awesome

#### ➤ Gmail

Gmail is Google's email platform. It works on the technology of smart intelligence and doesn't let enter the spam and unwanted mails to our inboxes. It stops malware mails and prevents clients from getting infected by acting as shield. Gmail performs all this action on the basis of past learning mechanism. Google's smart feature adds reply to the mail and even suggested right word to reply to mails like clients use to respond by studying your past responses. It creates short, smart and meaningful replies.

#### > Tesla

Tesla is one of the most successful automobile ventures. They are known for their perfect and faultless production. They not only make cars but keep on developing a structure which is more productive for the present day the day world. This is the reason why people love their cars so much.

#### > Amazon

Amazon is one of the largest ecommerce website of the world. It has used man made reasoning for its business. The site feature many expectations and offers which has helped it in expansion of business. Over 33% of Amazon's business comes from their offers. Their calculations are complex but accurate and helpful. Their system tends to discover that our shopping practices and inclination are, and then show us matching deals with them. Amazon aims to execute a structure that conveys the product in front of us even before we need them. However it seems impossible for now but man made brainpower can make it possible too.

#### Netflix

Netflix is one of the biggest OTT platforms present worldwide. It offers variety of web shows and movies on its platform. But ever have you though how the recommendations of Netflix is just same as your area of interests? This is because Netflix uses advance features like calculations while recommending anything before you. It examines as many as records it can before appearing on your home feed. It refers to the genre of shows which you have watched and appreciated recently, also it analyses the season, day or any social occasion before recommendation. This makes Netflix a house of big data.

#### **➢** Google Translate

Google translate was launched to facilitate people who face difficulty in language. Goggle acts as a multilingual instructor which provides instant check ranging from a word to a paragraph in any of the language you want. However it's not like that the Google translate is always correct in constructing the meaning but with each passing day Google is improving this facility. This is also an excellent example of manmade brain. The new feature of translate are even more advanced; now it provides facility of translating direct from picture and even with camera scan.

#### Facebook

Facebook is one of the biggest social media platforms of world. Because of its constant updates since its launch it is still popular among the people. Ever you have thought why there are similar content to your way of thinking on your news feed. This is because Facebook uses computer based intelligence to provide content of your preference and inclinations to your news feed. Facebook's examines your web interests by connecting dots between what you like, shared and commented. Based on

this calculation it provides you with content of your choices which changes according to your interest automatically when you change your area of interest on web.

## Google Maps

Google maps have transformed the lives of ordinary people. There is no more hesitation on asking way to the random stranger at the corner of the street. There is no more need of a guide while travelling. This Ai enabled feature discovers best possible route to the destination for the commuters. It also helps the drivers because of its profound learning about methods of transportation and routes.

#### > Spotify

Spotify is a social music platform which is doing wonders since its launch. The Ai enabled interface of Spotify interacts with the need of the customer. Its AI interface identifies our taste of music, language we prefer and areas of interest while we tune in. this data is used by Spotify to discover and recommend its clients new music, playlists and dialects of music of their liking.

#### 4.22 Artificial Intelligence and Future Predictions

As the New Year's commences, we may see an estimated of total eight innovations this yea possibly. As defined in simple terms, computerized logic (AI) is the deceptively created ability of an advanced computer or computer controlled robot to perform tasks commonly associated with intelligent beings. While certain scientist aims at creating a creating self-direction and cognitive talent by replicating human cerebrum in PC, the concept AI isn't limited to this only. There are much more advance include in its range such as virtual agents, NLP, machine learning platforms, and many more. (LIISI RUUSE Scoro. 2019)

#### > Computers will solve all problems known to the human race

Development of robots will help human in fighting some of the rigid issues concerning society for very long. The future robots will have same capacity of knowledge as possessed by human by 2045, says Kurzweil. This advancement is being referred as

singularity. The similar level of knowledge by PC will result in breakdown of enormous data and identifying problem pattern and suggesting remedy for it.

#### ➤ Machines will become our best friends, advisors, and caretakers

Humans are social beings. We at some point if life needs someone to share our feelings of joy and sorrow. They may be friends or someone else. However with each day progression in the initiative techno industry, there is shift from individual shared joy to gadget shared joy. People prefer sharing their emotions through gadgets instead of sharing it in personal. While AI and robot have potential in transforming the industry of personal engagements. In 2015 a robots "pepper' was introduced for the same. It was designed to understand human feelings, share feeling of his own and help human as joyful companion. As of now many such robots are available in market such as Google home, Jibo, Roomba and others. While they are working as helping hands to human, the more like Google home, Alexa, Siri etc. have immense potential in becoming future smart runners. A film "HER' depicts an AI framework named Samantha. Because of her voice, behavior and eagerness to learn the hero of the film develops passionate feelings for her. This instant only depicts the future of possibilities. Alon with it there will be transformation in driving sector due to AI. The world with the help of AI will see rise in self-driving vehicle. Automobile sector expects it to be happen by 2030.

#### **▶** Prediction Based On Data and High-Level Analytics

Data is the biggest asset of technology. Data is gained from learning and learning is used in predicting future by using past data. There is already enough data in the system to predict accurate future. In the context regarding innovations and developments the renowned futurist Kurzweil got his 127 out of 147 forecast right.

The daily life has become data centric. We keep concern of different data such as accounts, customer conducts and beyond. The social engines like Facebook and Google keep check on our searches to anticipate our future findings. Such anticipations are often accurate. In future we may have option of predicting what will happen in coming years at least up to 10 years. As we'll know the prediction there will surely change in way of dealing and responding and reacting to the prediction when they will happen.

#### ➤ We will all become cyborgs, enhanced by technology

Technology will enhance our living. We'll be using upgraded version of our brains and body. Insertion of prosthetic will upgrade our body capacities. Advancement of technology would be able to fix our wounds, replace our appendages or organs and enhance our prolonged hearing, vision and control. All this would be made possible with the help of developing Mechanical technology, augmented reality, neuroscience, programming, content structuring, 3D printing and beyond. In the book The Fourth Transformation: How Augmented Reality and Artificial Intelligence Will Change Everything. By Robert Scoble and Shel Israel wonders related to Ai have been explored. The writers have argument about the advancement of Ai that how in coming future we'll able to feel the PC's picture instead of watching it on a screen diminishing the line between virtual and reality. In coming years an exoskeleton will make us to walk straight when our back won't be able to do so, says T. Dietterich, the President of the AAAI. (Association for the Advancement of Artificial Intelligence). Whereas Shimon Whiteson accounts that human and computers are on the way of becoming a coupled cognitive unit

#### We will become super humans, living in symbiosis with ai

There have been a lot of speculations about AI getting superior to human. The other side of this is that whether human will become superhuman by using AI. This will strive for more progress. Human can associate their cerebrum to PCs which may be more dominant than our own cerebrum. Human along with man-made brainpower could possibly create cohesive outlines that are more subtle than alone. There have been many examples for such cases. The great entrepreneur Elon Musk is worried about the same danger ahead. He admits that there is need for people to change accordingly with machines else while they will become insignificant with advancement of AI. Musk's new endeavor Neuralink aims at building an direct cortical interface of linking human minds to PCs. the info from the brain can be transferred and downloaded to a PC and can also uplift psychological limits. Other tech personality like Kurzweil articulates that the world would be a unique human-machine amalgamation, rather than control over machines worldwide. He also states that by 2045 man-made brainpower would be on the same dimension with human capabilities. In offering a suggestion to Kurzweil, Robin Hanson accounts for

improvement in human's self-awareness (cerebrum) because reproducing human mind to PC is simple coding.

#### We will be able to upload our minds to the cloud and reach immortality

We will able to upload our awareness into cloud system generated by computer. The process behind this to copy the neural network which is responsible for thoughts and awareness from human brain into a computerized domain. It will like replicating human cerebrum into computerized domain. This will result in boundlessness of life. However the question will arise that the transferred information into the cloud will act as soul or only reproduction of information. This creates a question mark on the future of clouds.

## Humans do not have to work anymore

Every coin has two sides. Instead of assuming that robots will take away our job we have to think differently. Although it is very scary to imagine that somebody will take our place. There has been deviating change since starting in every field, either its agriculture or other mechanical fields of work. It has become easy for machines to replace our routine and repeating works like cutting grasses in fields, transferring messages, medical process etc. our present works may also get supplant by machines in future so we must train ourselves for new acquiring new abilities. The positive side is humans will have enough of time to for creative thinking. However we all will appreciate if a robot performs dull daily doing tasks like cleaning, washing, cloths and dishes etc. This will begin to be inconceivable once the Cyber Berge that is in profitable interaction with the AI framework is carefully upgraded. There will come a point when we will be left with no work to do and the earth will sound like heaven with only time to rest.

In next 100 years we'll be able to copy human minds on PCs. (Robin Hanson, the Age of Em). It will result in formation of a totally new civilization and new way of living which will ultimately result in human without work.

# > We will have to rethink the value and purpose of the human mind and body

This world works only on two things. These two things are wealth and work. We create wealth by working. Let's imagine a situation where all the works which human perform are being done by machine. Such thing will surely undermine human worth.

Human will need to find other way to estimate the worth of humans. Anyhow human being will cope with this too but how? When there will no work, there will be no reason to think, or do any physical activity for work, no reason to engage with other people. This all may sound unrealistic but at one instance 30 years ago, connecting with world with internet and mobile phone was also unimaginable. So nothing can be said unrealistic. (Ray Kurzweil)

#### **CHAPTER 5**

## **DATA ANALYSIS**

This chapter presents the analytical findings from quantitative questionnaire. This data is collected through questionnaire and respondents are ITians and some non ITians. Each question is synthesized systematically and the findings are attained according to the questionnaire theme. Transcriptions of the respondents are use honestly and respondents impart the researcher with insightful information.

## **5.1 Statistics of Variables**

Table: 5.1 Comparative chart of Mean, Median, Std. deviation and Variance

|   | Mean  | Median | Std.      | Variance |
|---|-------|--------|-----------|----------|
|   |       |        | Deviation |          |
| Do you know about AI  | .8199 | 1.0000 | .38549    | .149     |
| Can you think that AI helps in business decision making?                    | .7516 | 1.0000 | .43346    | .188     |
| Can you think that AI works right decision?                                 | .7391 | 1.0000 | .44048    | .194     |
| Do you agree that it is time of AI  | .8075 | 1.0000 | .39553    | .156     |
| Will AI replaces human job and human creativity                             | .2298 | .0000  | .03326    | .178     |
| What about my customer' personal data?  Doesn't AI put all our data at risk | .2112 | .0000  | .40942    | .168     |
| Will the future look like as AI become more common in the workplace         | .6335 | 1.0000 | .48334    | .234     |
| AI will help answer the big question about data                             | .7888 | 1.0000 | .40942    | .168     |
| Will the future look like as AI become more common in the workplace         | .6335 | 1.0000 | .48334    | .234     |

| Can AI substitute the HR manager's job     | .2360  | .0000  | .42596 | .181 |
|--|--------|--------|--------|------|
| Can technology replace a teacher           | .1491  | .0000  | .35727 | .128 |
| Can artificial intelligence feel emotions  | .1304  | .0000  | .33783 | .114 |
| Do you agree that AI will erase the        | .5404  | 1.0000 | .49992 | .250 |
| boundaries between structured and          |        |        |        |      |
| unstructured data-based insights           |        |        |        |      |
| Is it possible to read human's mind in the | .7578  | 1.0000 | .42977 | .185 |
| future                                     |        |        |        |      |
| Can we recover memories visually           | .4658  | .0000  | .50039 | .250 |
| Will AI overall surpass human              | .9006  | 1.0000 | .30010 | .090 |
| intelligence in the near future            |        |        |        |      |
| How can be stopping the malicious usage    | 3.0559 | 3.0000 | .76851 | .591 |
| of artificial intelligence in the future   |        |        |        |      |
| AI will dangerous for the human being in   | 2.7019 | 3.0000 | .70573 | .498 |
| the future                                 |        |        |        |      |

Source: Researcher's own calculation

Table 5.1 shows the comparative chart of Mean, Median, Std. deviation and Variance. Mean is calculated for all the variables through SPSS 25.0 IBM student version. Mean value is important for every variable and parameters also. It reveals average value for responses. Mean is required for testing of hypothesis. Median value shows the mid value for all the responses. Std. deviation and variance is also calculated here through SPSS 25.0 IBM student version.

## 5.2 Hypothesis testing

Hypothesis testing gives guidance to entire research work. It gives a characterized way to investigate and confines thesis to explicit boundaries with the goal that the researcher don't deviate from objective over the whole tenure of research. Hypothesis testing gives significant information. Hypothesis testing is a statistics whereby a researcher tests a presumption in regards to a populace boundary. Hypothesis testing

is utilized to evaluate the believability of a theory by utilizing sample data. Sample is selected randomly from population. The goal of hypothesis testing is prove or disprove the hypothesis that makes the research plausible. Population variance is known and sample size and is large (n>30) hence researcher use Z-test, that generalizes the hypothesis.

## **Hypothesis 1**

H<sub>0</sub>: Role of AI in business decision making is significant in today 'era

H<sub>1</sub>: Role of AI in Business decision making is not very significance in todays' era.

 $H_{0} = 95\%$ 

 $H_1 < 95\%$ 

#### AI helps in business decision making

$$Z = X - \mu / \sigma$$

X = data point,  $\mu = mean$ ,  $\sigma = Standard deviation$ 

= 0.95 - 0.7516 / 0.43346

= 0.46 (table value = 0.6772)

Value of Alpha  $\alpha = 0.05 (1.645)$ 

= 0. 6772 < 1.645, and lie in accepted region of normal distribution curve of Z-test. Hence null hypothesis is accepted and is proved.

#### **Hypothesis 2**

 $H_0$ : AI overall surpass human intelligence in the near future

H<sub>1</sub>: AI does not surpass human intelligence in the near future

 $H_{0} = 95\%$ 

 $H_1 < 95\%$ 

## AI overall surpass human intelligence

$$Z = X - \mu / \sigma$$

X = data point,  $\mu = mean$ ,  $\sigma = Standard deviation$ 

= 0.95 - .9006 / .090

=0.54888 (Table value=0.7054)

Value of Alpha  $\alpha = 0.05 (1.645)$ 

= 0.7054 < 1.645, and lie in accepted region of normal distribution curve of Z-test. Hence null hypothesis is accepted and is proved.

## Hypothesis 3

 $H_0$ : AI cannot substitute the HR manager's job

H<sub>1</sub>: AI can substitute the HR manager's job

 $H_{0} = 95\%$ 

 $H_1 < 95\%$ 

## AI cannot substitute the HR manager's job

$$Z = X - \mu / \sigma$$

X = data point,  $\mu = mean$ ,  $\sigma = Standard deviation$ 

= 0.95-0.2360/0.181

= 3.9447 (Table value=0.4996)

Value of Alpha  $\alpha = 0.05 (1.645)$ 

= 0.4996 < 1.645, and lie in accepted region of normal

distribution curve of Z-test. Hence null hypothesis is accepted and is proved.

## **Hypothesis 4**

 $H_0$ : AI secure the data

H<sub>1</sub>: AI does not secures the data

 $H_{0} = 95\%$ 

 $H_1 < 95\%$ 

#### AI secure the data

$$Z = X - \mu / \sigma$$

X = data point,  $\mu = mean$ ,  $\sigma = Standard deviation$ 

= 0.95 - 0.30714 / 0.168

= -0.30714 (Table value=0.38209)

Value of Alpha  $\alpha = 0.05 (1.645)$ 

= 0.38209 < 1.645, and lie in accepted region of normal

distribution curve of Z-test. Hence null hypothesis is accepted and is proved

#### **Hypothesis 5**

 $H_0$ : AI saves time and cost.

H<sub>1</sub>: AI does not saves time and cost.

 $H_{0} = 95\%$ 

 $H_1 < 95\%$ 

## It is time of AI (saves time and cost)

$$Z = X - \mu / \sigma$$

X = data point,  $\mu = mean$ ,  $\sigma = Standard deviation$ 

= 0.95-0.8075 /0.156

= 0.9134 (Table value=0.81594)

Value of Alpha  $\alpha = 0.05 (1.645)$ 

= 0.81594 < 1.645, and lie in accepted region of normal distribution curve of Z-test. Hence null hypothesis is accepted and is proved

## 5.3 Data analysis and interpretation

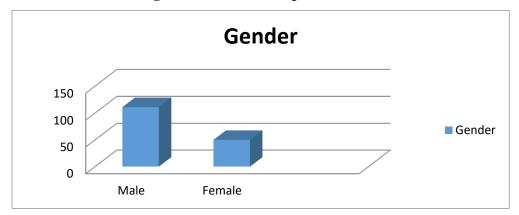
**Table: 5.2 Gender information** 

| Gender | Frequency | Percent | Valid   | Cumulative Percent |
|--------|-----------|---------|---------|--------------------|
|        |           |         | Percent |                    |
| male   | 111       | 68.9    | 68.9    | 68.9               |
| female | 50        | 31.1    | 31.1    | 100.0              |
| Total  | 161       | 100.0   | 100.0   |                    |

Source: Researcher's own calculation

There are 161 respondents where (1) coded for male and (2) for female. Responses given by male respondents as 111 while number of female respondents are 50. Valid percentage for male respondents is 68.9 and for female respondents are 31.1.

**Figure: 5.1 Gender Representations** 

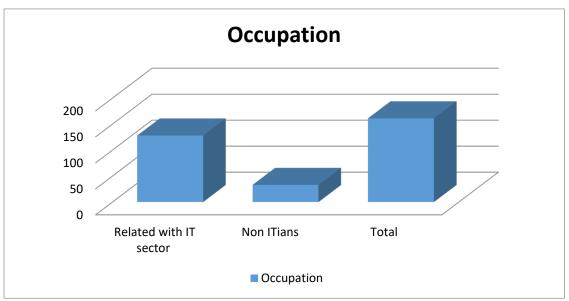


| Occupation                | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------------------------|-----------|---------|---------------|--------------------|
| Related with<br>IT sector | 128       | 79.5    | 79.5          | 79.5               |
| Non ITians                | 33        | 20.5    | 20.5          | 100.0              |
| Total                     | 161       | 100.0   | 100.0         |                    |

**Table: 5.3 Occupation information** 

Source: Researcher's own calculation

Figure: 5.2 Occupation representation



**Table: 5.4 Age information** 

| Age   |           |         |               | Cumulative |
|-------|-----------|---------|---------------|------------|
|       | Frequency | Percent | Valid Percent | Percent    |
| 20-25 | 2         | 1.2     | 1.2           | 1.2        |
| 26-30 | 72        | 44.7    | 44.7          | 46.0       |
| 31-35 | 78        | 48.4    | 48.4          | 94.4       |
| 36-40 | 9         | 5.6     | 5.6           | 100.0      |

| Total | 161 | 100.0 | 100.0 |  |
|-------|-----|-------|-------|--|
|       |     |       |       |  |

Source: Researcher's own calculation

## Histogram

Figure: 5.3 Age representation by Histogram

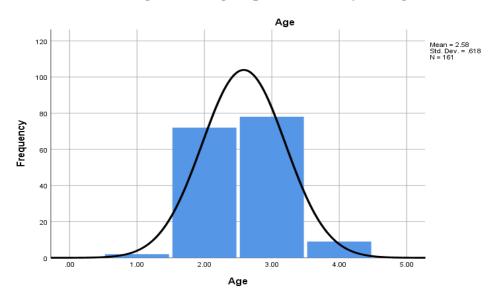


Figure: 5.4 Age representation by Bar Chart

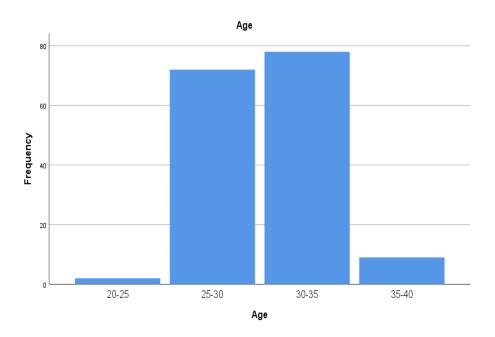


Table: 5.5 Age, Gender and Occupation Cross tabulation

|       |                     |   | Gen  | der   |
|-------|---------------------|---|--|---|
|       |                     |   |  |   |
|       | Age                 |   |  |   |
|       |                     | Male  | Female   | Total   |
| Age   | 20-25               | 2   | 0  | 2   |
|       |                     |   |  |   |
|       | 25-30               | 41  | 19   | 60  |
|       | 30-35               | 41  | 18   | 59  |
|       | 35-40               | 5   | 2  | 7   |
| Total |                     | 89  | 39   | 128   |
| Age   | 25-30               | 9   | 3  | 12  |
|       | 30-35               | 12  | 7  | 19  |
|       | 35-40               | 1   | 1  | 2   |
| Total |                     | 22  | 11   | 33  |
| Age   | 20-25               | 2   | 0  | 2   |
|       | 25-30               | 50  | 22   | 72  |
|       | 30-35               | 53  | 25   | 78  |
|       | 35-40               | 6   | 3  | 9   |
| Total |                     | 111   | 50   | 161   |
|       | Total Age Total Age | Age 20-25  25-30  30-35  35-40  Total  Age 25-30  30-35  35-40  Total  Age 20-25  25-30  30-35  35-40 | Age       20-25       2         25-30       41         30-35       41         35-40       5         Total       89         Age       25-30       9         30-35       12         Total       22         Age       20-25       2         25-30       50         30-35       53         35-40       6 | Age       20-25       2       0         25-30       41       19         30-35       41       18         35-40       5       2         Total       89       39         Age       25-30       9       3         35-40       1       1         Total       22       11         Age       20-25       2       0         25-30       50       22         30-35       53       25         35-40       6       3 |

## Source: Researcher's own calculation

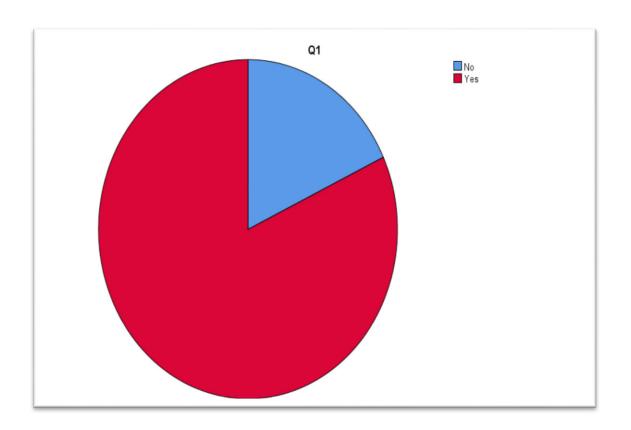
1-About AI

Table: 5.6 Knowledge of AI

| Response |           |         | Valid   | Cumulative |
|----------|-----------|---------|---------|------------|
|          | Frequency | Percent | Percent | Percent    |
| No       | 29        | 18.0    | 18.0    | 18.0       |
| NO       | 2)        | 16.0    | 10.0    | 10.0       |
| Yes      | 132       | 82.0    | 82.0    | 100.0      |
| Total    | 161       | 100.0   | 100.0   |            |

**Source: Researcher's own calculation** 

Figure: 5.5 Knowledge of AI



**Interpretation-** Artificial Intelligence is the smart and dynamic technology of the hour. Data is very vital for any research. According to the survey of 161 executives

from IT and different backgrounds, I find high degree of optimism about AI. Red color area 82 % knows about AI while Blue color areas 18 % are not known in detail.

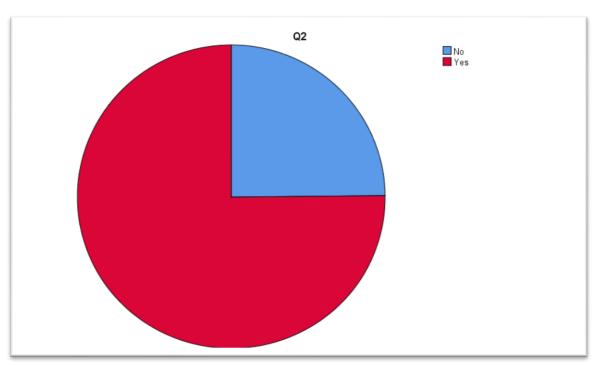
## 2. AI helps in business decision making

Table: 5.7 AI helps in business decision making

|       |           |         | Valid   | Cumulative |
|-------|-----------|---------|---------|------------|
|       | Frequency | Percent | Percent | Percent    |
| No    | 40        | 24.8    | 24.8    | 24.8       |
| Yes   | 121       | 75.2    | 75.2    | 100.0      |
| Total | 161       | 100.0   | 100.0   |            |

Source: Researcher's own calculation

Figure: 5.6 AI helps in business decision making



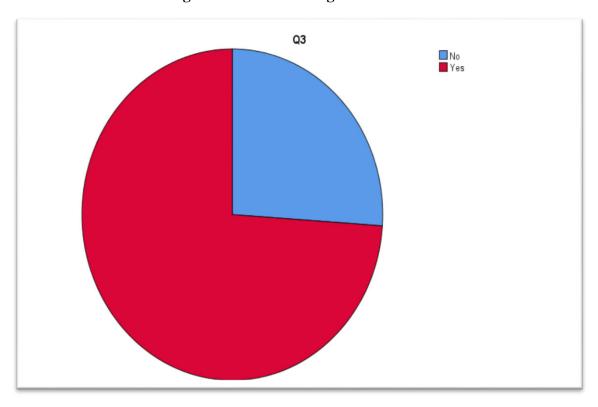
Next question reveals that red color area 75 % respondents believe that AI helps in Business decision making while blue color 24 % are not believed.75 % respondents response reveals that AI will strongly help in Business decision making that fulfill my objective.

# 3- AI makes right decision

Table: 5.8 AI makes right decision

|       |           |         | Valid   | Cumulative |
|-------|-----------|---------|---------|------------|
|       | Frequency | Percent | Percent | Percent    |
| No    | 42        | 26.1    | 26.1    | 26.1       |
| Yes   | 119       | 73.9    | 73.9    | 100.0      |
| Total | 161       | 100.0   | 100.0   |            |

Figure: 5.7 AI works right decision



This surveyed question locks off the view that AI takes right decision or not. Red color area 73.9 % respondents agree that AI will take right decision while Blue color covered area 26.1 % feels NO. Bundle of 73.9 % are accomplished my objective and hence convenient for my hypothesis. Hence we should must educate workers and people at all levels on both the promise and the reality.

## 4- About Artificial intelligence

**Table: 5.9 About Artificial intelligence** 

| Code  |           |         |               | Cumulative |
|-------|-----------|---------|---------------|------------|
|       | Frequency | Percent | Valid Percent | Percent    |
| 1     | 20        | 12.4    | 12.4          | 12.4       |
| 2     | 13        | 8.1     | 8.1           | 20.5       |
| 3     | 123       | 76.4    | 76.4          | 96.9       |
| 4     | 5         | 3.1     | 3.1           | 100.0      |
| Total | 161       | 100.0   | 100.0         |            |

Figure: 5.8 About Artificial intelligence

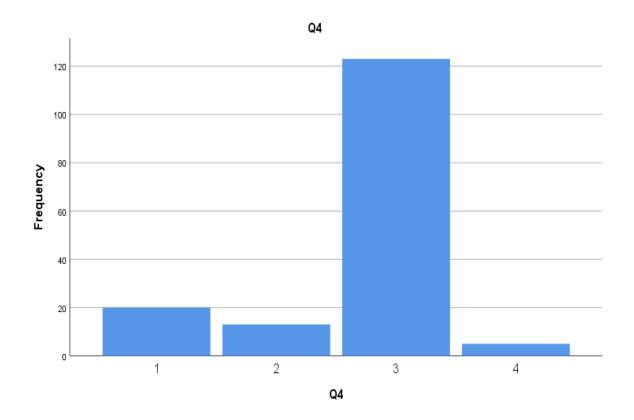
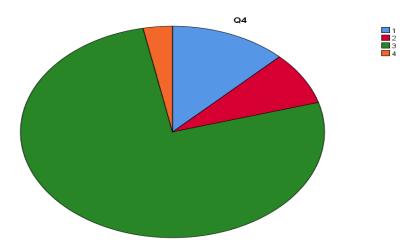


Figure: 5.9 What is AI



Among 161 respondents 12.4 % (Blue color covered area) knows that AI is an area of computer science that emphasizes the creation of intelligent machine that work and reacts like humans. 8.1 % (red color covered area) respondents know that AI is the function of computer while 76.4 % (green color area) supports both aforesaid statements. 76.4 % agrees that AI is the function of computer and emphasizes the

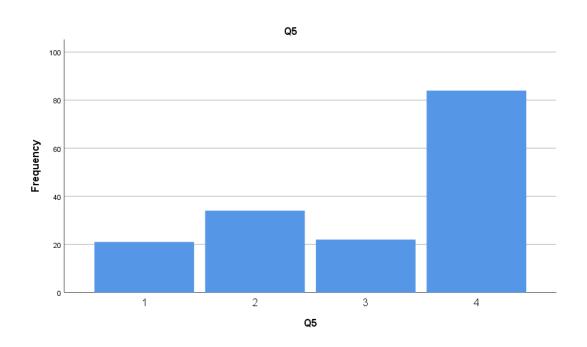
creation of intelligent machine that work and reacts like humans. While 3.1 % (Orange color area) respondents think that none of the above response is true and some another will be.

# 5- Thought about Artificial Intelligence

Table: 5.10 about artificial intelligence

| Code  | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 21        | 13.0    | 13.0          | 13.0               |
| 2     | 34        | 21.1    | 21.1          | 34.2               |
| 3     | 22        | 13.7    | 13.7          | 47.8               |
| 4     | 84        | 52.2    | 52.2          | 100.0              |
| Total | 161       | 100.0   | 100.0         |                    |

Figure: 5.10 About Artificial Intelligence



Among 161 respondents 13.0 % tells that It has to do with the idea of developing and programming or coding of machines which are capable of thinking like humans while 21 % knows that this is the art of making choices through the machine although 13.7% knows that it is a powerful tool that highlights even more the genius of Human Intelligence, capable of making ideas, judgments and reasoning. While 52.2 % agrees all of the above statements. It shows that majority of people supports the importance and value of AI.

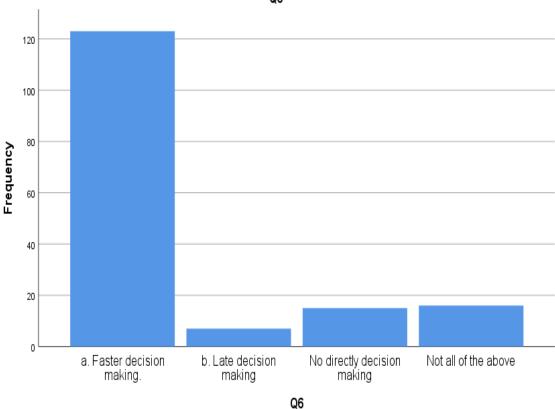
### **6- Functions of Artificial Intelligence**

**Table: 5.11 Functions of Artificial Intelligence** 

|                                |           |         |               | Cumulative |
|--------------------------------|-----------|---------|---------------|------------|
|                                | Frequency | Percent | Valid Percent | Percent    |
| a. Faster decision making.     | 123       | 76.4    | 76.4          | 76.4       |
| b. Late decision<br>making     | 7         | 4.3     | 4.3           | 80.7       |
| c. No directly decision making | 15        | 9.3     | 9.3           | 90.1       |
| d.Not all of the above         | 16        | 9.9     | 9.9           | 100.0      |
| Total                          | 161       | 100.0   | 100.0         |            |

Figure: 5.11 Functions of Artificial Intelligence





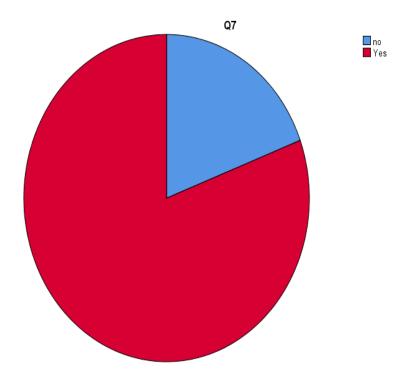
Among 161 respondents 76.4% agrees that with the help of AI decision making tool we can makes fast decision while 4.3% knows it takes late decision. 9.3% respondents clear their view that AI nit directly involved in the decision making. 9.9% respondents open the lock of mind and told not all of the above.

## 7- Time of Artificial Intelligence

**Table: 5.12 time of Artificial Intelligence** 

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
|       |           |         |               |                    |
| No    | 31        | 19.3    | 19.3          | 19.3               |
|       |           |         |               |                    |
| Yes   | 130       | 80.7    | 80.7          | 100.0              |
|       |           |         |               |                    |
| Total | 161       | 100.0   | 100.0         |                    |
|       |           |         |               |                    |

Figure: 5.12 Time of Artificial Intelligence



With the reference of another question that this is the time of AI or not, 70% (red color covered area) agrees that this is the time of AI while 19.3% (blue color covered area) feels no, this is not the time of AI. To seeing the view of 80.7% respondents it is obvious that this the era of AI.

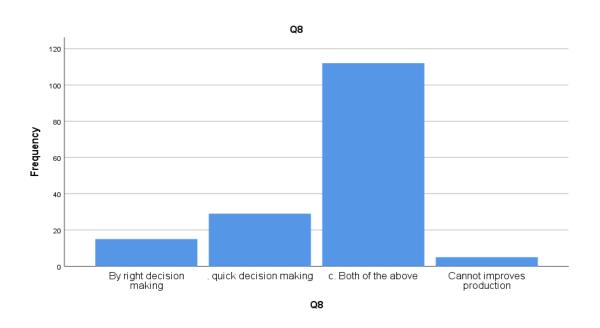
## 8-Artificial intelligence improves production

Table: 5.13 Artificial intelligence improves production

|                          |           |         | Valid   | Cumulative |
|--------------------------|-----------|---------|---------|------------|
|                          | Frequency | Percent | Percent | Percent    |
| By right decision making | 15        | 9.3     | 9.3     | 9.3        |
| Quick decision making    | 29        | 18.0    | 18.0    | 27.3       |
| Both of the above        | 112       | 69.6    | 69.6    | 96.9       |

| Cannot improves production | 5   | 3.1   | 3.1   | 100.0 |
|----------------------------|-----|-------|-------|-------|
| Total                      | 161 | 100.0 | 100.0 |       |

Figure: 5.13 Artificial intelligence improves production



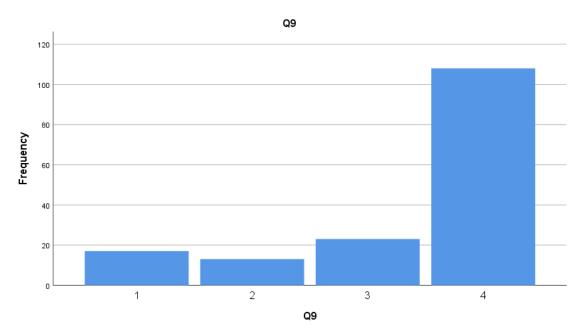
9.3% respondents thinks that AI improves production by making right decision and 18.0% agrees that AI improves production by making quick decision while fantastic results and responses given by 69.6 % respondents because they thinks that AI improves production by right decision making and quick decision making both. By analyzing 69.6 % responses it is clear that AI is very good in business decision making that support my research. While unsatisfying response from 3.1% respondents. They need to more detailing and knowledge about AI.

## 9- Artificial Intelligence help customer base

Table: 5.14 AI help customer base

|       |           |         | Valid   | Cumulative |
|-------|-----------|---------|---------|------------|
|       | Frequency | Percent | Percent | Percent    |
| 1     | 17        | 10.6    | 10.6    | 10.6       |
| 2     | 13        | 8.1     | 8.1     | 18.6       |
| 3     | 23        | 14.3    | 14.3    | 32.9       |
| 4     | 108       | 67.1    | 67.1    | 100.0      |
| Total | 161       | 100.0   | 100.0   |            |

Figure: 5.14 AI help customer base



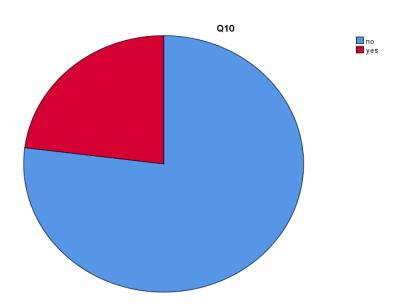
Accord of another surveyed question among 161 respondents that how AI can help customer base, 10.6 % agrees that AI bridges the gap between the customer & the company and 8.1 % agrees that AI helps by gathering and analyzing the data. 14.3 % respondents agree that AI helps customer base by gaining important insights while respecting the need of the customer. Surprising response given by 67.1 % respondents. As they agrees all of the above option.

## 10- Replacement of human job and human creativity

Table: 5.15 AI replace human job and human creativity

|       | Frequency | Percent | Valid<br>Percent | Cumulative<br>Percent |
|-------|-----------|---------|------------------|-----------------------|
| no    | 124       | 77.0    | 77.0             | 77.0                  |
| yes   | 37        | 23.0    | 23.0             | 100.0                 |
| Total | 161       | 100.0   | 100.0            |                       |

Figure: 5.15 AI replace human job and human creativity



Among 161 respondents 23% agrees that AI replace human job and human creativity while 77 % denied. They think that AI will not replace human job and human creativity. This 77 % result supports my research objective and research statement also.

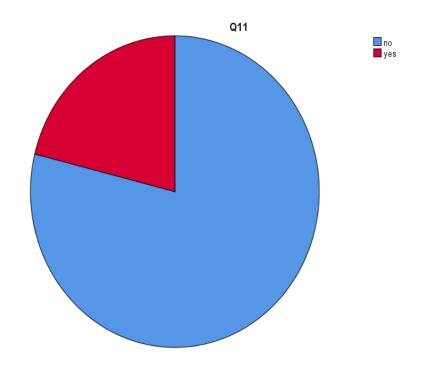
### 11- All data at risk

Table: 5.16 Artificial Intelligence put all our data at risk

|    |           |         | Valid   | Cumulative |
|----|-----------|---------|---------|------------|
|    | Frequency | Percent | Percent | Percent    |
|    |           |         |         |            |
| No | 127       | 78.9    | 78.9    | 78.9       |
|    |           |         |         |            |
|    |           |         |         |            |

| yes   | 34  | 21.1  | 21.1  | 100.0 |
|-------|-----|-------|-------|-------|
| Total | 161 | 100.0 | 100.0 |       |

Figure: 5.16 AI put all our data at risk



If we consider about security of data then we find that 21.1% (red color area) think that data will not secure and not safe while 78.9 % (blue color area) think that data will on safety mode. AI put all our data at safety mode.

# 12- Artificial Intelligence at workplace

Table: 5.17 Artificial Intelligence at workplace

|       |           |         | Valid   | Cumulative |
|-------|-----------|---------|---------|------------|
|       | Frequency | Percent | Percent | Percent    |
| No    | 59        | 36.6    | 36.6    | 36.6       |
| Yes   | 102       | 63.4    | 63.4    | 100.0      |
| Total | 161       | 100.0   | 100.0   |            |

Above data expresses that majority of respondents as 63.4 % agree and they think that AI will become more common in the workplace. While 36.6% respondents think that AI will not more common in the workplace in the future.

### 13- Answer the big question about data

Table: 5.18 answer the big question about data

|       | Frequency | Percent | Valid Percent | Cumulative<br>Percent |
|-------|-----------|---------|---------------|-----------------------|
| No    | 34        | 21.1    | 21.1          | 21.1                  |
| Yes   | 127       | 78.9    | 78.9          | 100.0                 |
| Total | 161       | 100.0   | 100.0         |                       |

Source: Researcher's own calculation

Figure: 5.17 answer the big question about data

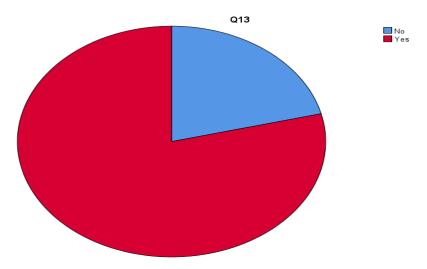


Table reveals that 78.9 % (major red color area )respondents think that AI will help answer the big question about data while another 21.1 % (minor blue color area ) respondents. Majority of people agree that AI will help answer the big question about data while minor people not agree for this. Majority of respondents supports my objective and make an easy path for rejection of null hypothesis.

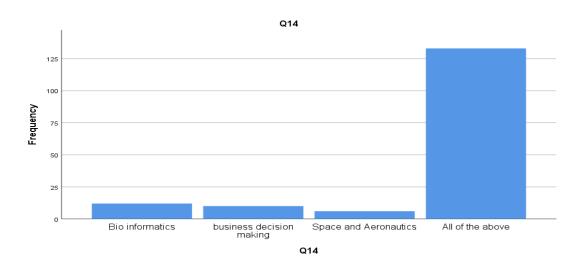
### 14- Application of Artificial Intelligence

**Table: 5.19 Application of Artificial Intelligence** 

|  | Frequency | Percent | Valid | Cumulative |
|--|-----------|---------|-------|------------|
|--|-----------|---------|-------|------------|

|                       |     |       | Percent | Percent |
|-----------------------|-----|-------|---------|---------|
| Bio informatics       | 12  | 7.5   | 7.5     | 7.5     |
| business decision     | 10  | 6.2   | 6.2     | 13.7    |
| making                |     |       |         |         |
| Space and Aeronautics | 6   | 3.7   | 3.7     | 17.4    |
| All of the above      | 133 | 82.6  | 82.6    | 100.0   |
| Total                 | 161 | 100.0 | 100.0   |         |

Figure: 5.18 Application of Artificial Intelligence



This table displays that 7.5% respondents reflect that AI can be used for Bio informatics, another 6.2% respondents ponder that AI can be used for business while 3.7% agrees for space and aeronautics but 82.6 % respondents reflects that AI can be used for Bio informatics, In business, and Space and Aeronautics. Hence major respondents support my objective.

## 15- Need of artificial intelligence

Table: 5.20 need of artificial intelligence

| Frequency | Percent | Valid Percent | Cumulative<br>Percent |
|-----------|---------|---------------|-----------------------|
| 14        | 8.7     | 8.7           | 8.7                   |
| 12        | 7.5     | 7.5           | 16.1                  |
| 125       | 77.6    | 77.6          | 93.8                  |
| 10        | 6.2     | 6.2           | 100.0                 |
| 161       | 100.0   | 100.0         |                       |

Figure: 5.19 need of artificial intelligence

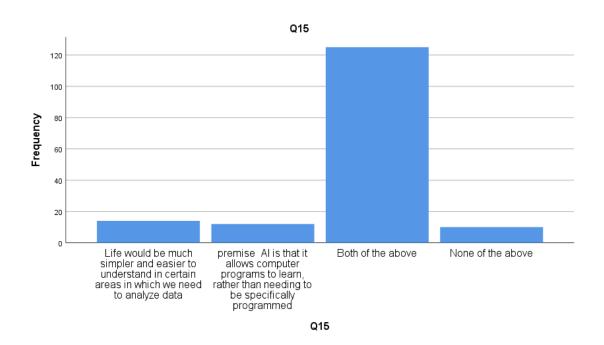


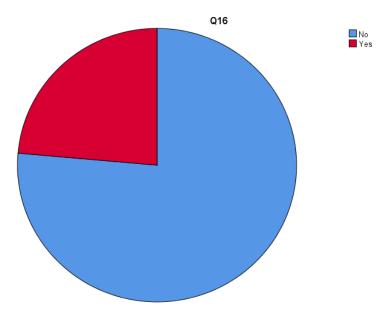
Table shows that 8.7% respondents thinks for need of AI that life would be much simpler and easier to understand in certain areas in which we need to analyze data while 7.5% thinks that the basic premise of AI is that it allows computer programs to learn , rather than needing to be specifically programmed to perform certain tasks. 77.6% respondents think that by the use of AI, life would be much simpler and easier and also support the ideas of 6.2% respondents.

### 16. Artificial Intelligence substitute the HR manager's job

Table: 5.21 Artificial Intelligence substitute the HR manager's job

|       |           |         | Valid   | Cumulative |
|-------|-----------|---------|---------|------------|
|       | Frequency | Percent | Percent | Percent    |
| No    | 123       | 76.4    | 76.4    | 76.4       |
| Yes   | 38        | 23.6    | 23.6    | 100.0      |
| Total | 161       | 100.0   | 100.0   |            |

Figure: 5.20 AI substitute the HR manager's job



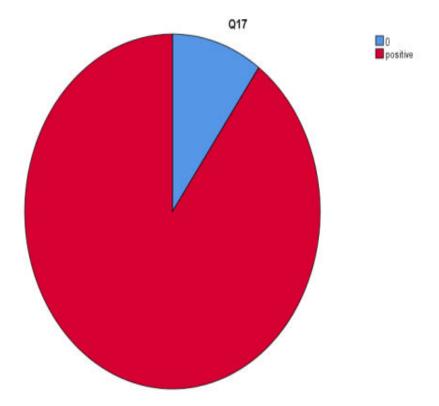
In the reference of the question, Can AI substitute the HR manager's job, 23.6% respondents agrees and say YES, AI can substitute the HR manager's job while 76.4% respondents denied and thinks NO, AI is not the substitution of HR manager's job.

## 17. Role of Artificial Intelligence in HR department

Table: 5.22 role of Artificial Intelligence in HR department

|          |           |         | Valid   | Cumulative |
|----------|-----------|---------|---------|------------|
|          | Frequency | Percent | Percent | Percent    |
| negative | 16        | 9.9     | 9.9     | 9.9        |
| positive | 145       | 90.1    | 90.1    | 100.0      |
| Total    | 161       | 100.0   | 100.0   |            |

Figure: 5.21 Role of HR department will change if AI is implemented



90.1% says that the role of HR department will change if AI is implemented. While 9.9 % negatively thinks about the role of HR if AI is implemented.

# 18. Technology replace a teacher

Table: 5.23 technology replace a teacher

|    |           |         | Valid   | Cumulative |
|----|-----------|---------|---------|------------|
|    | Frequency | Percent | Percent | Percent    |
| No | 137       | 85.1    | 85.1    | 85.1       |

| Yes   | 24  | 14.9  | 14.9  | 100.0 |
|-------|-----|-------|-------|-------|
| Total | 161 | 100.0 | 100.0 |       |

Q18
No
Yes

Figure: 5.22 technology replace a teacher

In the question of replacement of teacher from technology, 14.9 % yes, technology can replace teacher while 85.1 % disagree and thinks that technology cannot replace the teacher.

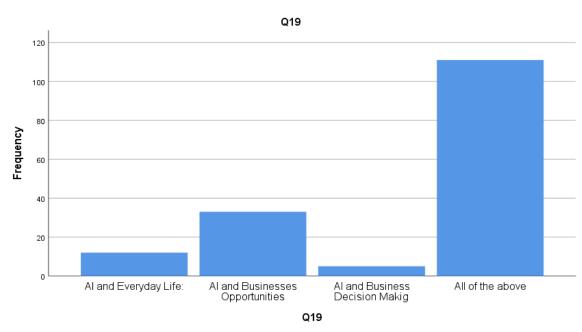
# 19. Benefits of artificial intelligence technology

Table: 5.24 benefits of artificial intelligence

|                      |           |         | Valid   | Cumulative |
|----------------------|-----------|---------|---------|------------|
|                      | Frequency | Percent | Percent | Percent    |
| AI and Everyday Life | 12        | 7.5     | 7.5     | 7.5        |
| AI and Businesses    | 33        | 20.5    | 20.5    | 28.0       |

| Opportunities            |     |       |       |       |
|--------------------------|-----|-------|-------|-------|
|                          |     |       |       |       |
| AI and Business Decision | 5   | 3.1   | 3.1   | 31.1  |
| Making                   |     |       |       |       |
| All of the above         | 111 | 68.9  | 68.9  | 100.0 |
| Total                    | 161 | 100.0 | 100.0 |       |

Figure: 5.23 benefits of artificial intelligence



In the response of common benefits of AI, 7.5% thinks that AI plays good role in everyday life, 20.5 % thinks that AI provides business opportunities, 3.1% respondents thinks that AI acts good role in the business decision making and 68.9% agrees all the options and thinks AI facilitate the everyday life, business opportunities and business decision making. 68.9% respondents strongly support my objective and fulfill my research objective.

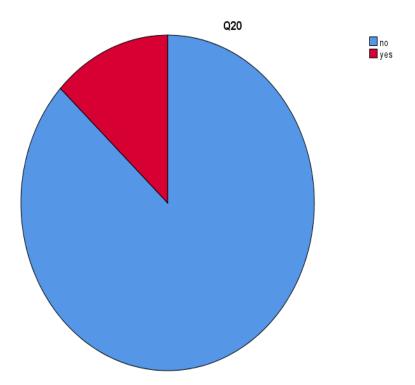
## 20. Artificial intelligence feels emotions

Table: 5.25 artificial intelligence feel emotions

|  | Frequency | Percent | Valid | Cumulative |
|--|-----------|---------|-------|------------|
|--|-----------|---------|-------|------------|

|       |     |       | Percent | Percent |
|-------|-----|-------|---------|---------|
| no    | 140 | 87.0  | 87.0    | 87.0    |
| yes   | 21  | 13.0  | 13.0    | 100.0   |
| Total | 161 | 100.0 | 100.0   |         |

Figure: 5.24 artificial intelligence feels emotions



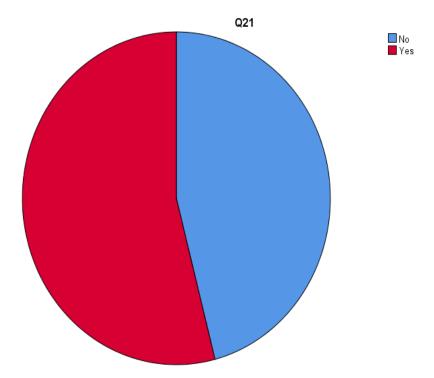
13.0 % respondents think that AI can feel emotions while 87.0 % thinks that AI cannot feel emotions.87.0 % respondent's response supports my objective because if AI feels emotions then it cannot take decision properly.

# **21.** Artificial Intelligence erases the boundaries between structured and unstructured data-based insights

Table: 5.26 AI will erase the boundaries between structured and unstructured data-based insights

|       | Frequency | Percent | Valid Percent | Cumulative<br>Percent |
|-------|-----------|---------|---------------|-----------------------|
| No    | 74        | 46.0    | 46.0          | 46.0                  |
| Yes   | 87        | 54.0    | 54.0          | 100.0                 |
| Total | 161       | 100.0   | 100.0         |                       |

Figure: 5.25 AI will erase the boundaries between structured and unstructured data-based insights



54.0 % respondents agree that AI will erase the boundaries between structured and unstructured data based insights and 46.0% does not agree.

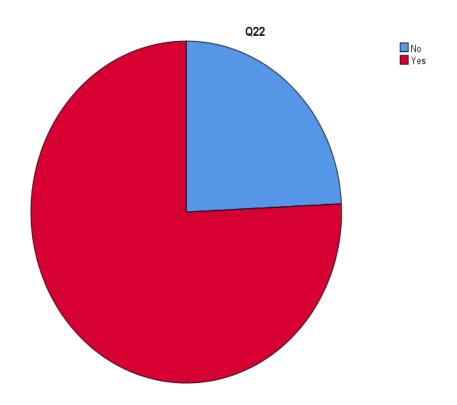
### 22. Read human's mind in the future

Table: 5.27 AI will read human's mind in the future

|  | Frequency | Percent | Valid | Cumulative |
|--|-----------|---------|-------|------------|
|--|-----------|---------|-------|------------|

|       |     |       | Percent | Percent |
|-------|-----|-------|---------|---------|
| No    | 39  | 24.2  | 24.2    | 24.2    |
| Yes   | 122 | 75.8  | 75.8    | 100.0   |
| Total | 161 | 100.0 | 100.0   |         |

Figure: 5.26 AI will read human's mind in the future



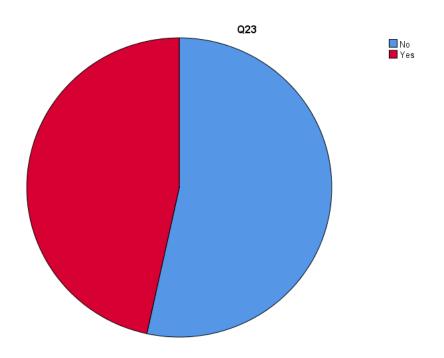
75.8 % response reveals Yes while 24.2 % express that NO, It is not possible to read human's mind in the future.

# 23- Recovery of memories visually

Table: 5.28 recover memories visually

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| No    | 86        | 53.4    | 53.4          | 53.4               |
| Yes   | 75        | 46.6    | 46.6          | 100.0              |
| Total | 161       | 100.0   | 100.0         |                    |

Figure: 5.27 Artificial Intelligence recovers memories visually

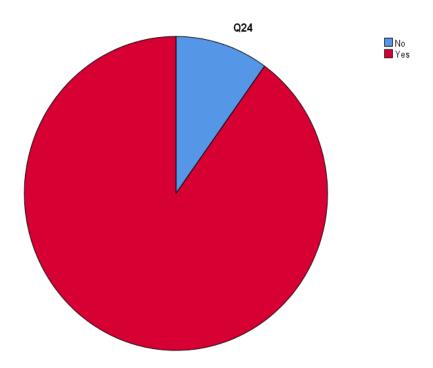


46.6% (Red color area ) respondents think that we can recover memories visually while 53.4% (blue color area )thinks that we cannot recover memories visually.

# 24. Artificial Intelligence surpass human intelligence in the near future Table: 5.29 surpass human intelligence in the near future

|       |           |         | Valid   | Cumulative |
|-------|-----------|---------|---------|------------|
|       | Frequency | Percent | Percent | Percent    |
| No    | 16        | 9.9     | 9.9     | 9.9        |
| Yes   | 145       | 90.1    | 90.1    | 100.0      |
| Total | 161       | 100.0   | 100.0   |            |

Figure: 5.28 surpass human intelligence in the near future



90.1~% thinks that AI will surpass human intelligence in the near future and 9.9~% thinks that No, AI will not surpass human intelligence in the future.

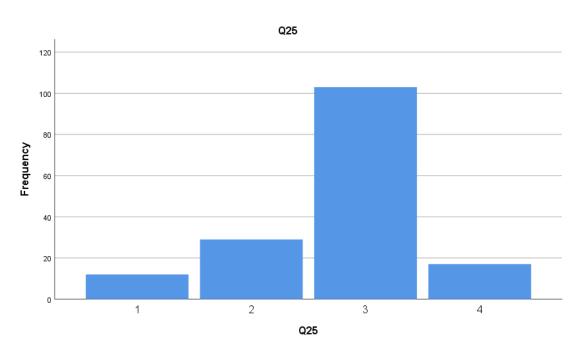
Many recent predictions have perceived that AI would overall surpass human intelligence in the next century. The fictional perception can be disproved by analyzing what AI cannot do with respect to the natural intelligence.

### 25. Human consciousness

Table: 5.30 human consciousnesses

|       |           |         | Valid   | Cumulative |
|-------|-----------|---------|---------|------------|
|       | Frequency | Percent | Percent | Percent    |
| 1     | 12        | 7.5     | 7.5     | 7.5        |
| 2     | 29        | 18.0    | 18.0    | 25.5       |
| 3     | 103       | 64.0    | 64.0    | 89.4       |
| 4     | 17        | 10.6    | 10.6    | 100.0      |
| Total | 161       | 100.0   | 100.0   |            |

Figure: 5.29 Human Consciousness's



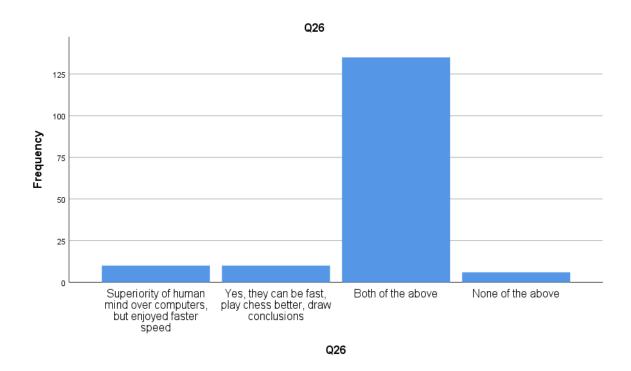
7.5 % respondents thinks that No, human consciousness is an accumulation of experience and knowledge that is stored in the mind and evolves over years. While 18.0% respondents thinks that No, because given our moments, stages of development, panorama of emotions, just where are we to point and say 'this is who I truly am'? Virginia Woolf asks, " "But when the self speaks to the self, who is speaking?" 64.0 % respondents agree both of the above option and 10.6 % says cannot say.

## 26. Differences between AI and Human intelligence

Table: 5.31 differences between AI and Human intelligence

|  |           |         | Valid   | Cumulative |
|--|-----------|---------|---------|------------|
|  | Frequency | Percent | Percent | Percent    |
| Superiority of human mind over computers, but enjoyed faster speed | 10        | 6.2     | 6.2     | 6.2        |
| Yes, they can be fast, play chess better, draw conclusions         | 10        | 6.2     | 6.2     | 12.4       |
| Both of the above  | 135       | 83.9    | 83.9    | 96.3       |
| None of the above  | 6         | 3.7     | 3.7     | 100.0      |
| Total  | 161       | 100.0   | 100.0   |            |

Figure 5.30 differences between Artificial Intelligence and Human intelligence



differences between AI and Human Intelligence 6.2% respondents thinks that Superiority of human mind over computers, but enjoyed faster speed that computer

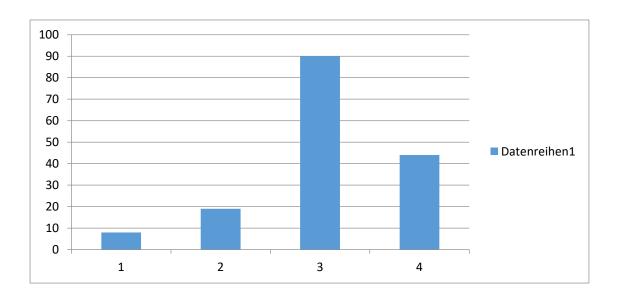
can achieve with algorithms that they have designed and 6.2 % respondents agrees and thinks that they can be fast, play chess better, draw conclusions from what is taking place in large networks, etc. But they cannot design neither algorithms nor objectives while 83.9% respondents agrees above both of the options and 3.7 % thinks that there are no major difference between both of them.

## 27. Stop the malicious usage

Table: 5.32 stopping the malicious usage of artificial intelligence in the future

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1.00  | 8         | 5.0     | 5.0           | 5.0                |
| 2.00  | 19        | 11.8    | 11.8          | 16.8               |
| 3.00  | 90        | 55.9    | 55.9          | 72.7               |
| 4.00  | 44        | 27.3    | 27.3          | 100.0              |
| Total | 161       | 100.0   | 100.0         |                    |

Figure 5.31 Stopping The Malicious Usage Of Artificial Intelligence In The Future



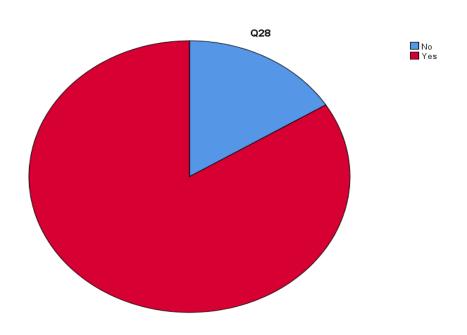
5.0% thinks that AI/ML doesn't forget, it doesn't rely of having seen a particular piece of malware before and can identify malicious files and executable with no connection to the internet while 11.8% thinks that the AI models can calculate the risk of executable code damage and then decide whether a file is safe and can be executed or quarantined and 55.9% agrees both of the above options and 27.3% thinks that none of the above option applicable.

### 28. About Next Generation

**Table: 5.33 About next generation** 

|       |           |         | Valid   | Cumulative |
|-------|-----------|---------|---------|------------|
|       | Frequency | Percent | Percent | Percent    |
| No    | 26        | 16.1    | 16.1    | 16.1       |
| Yes   | 135       | 83.9    | 83.9    | 100.0      |
| Total | 161       | 100.0   | 100.0   |            |

Figure: 5.32 About next generation



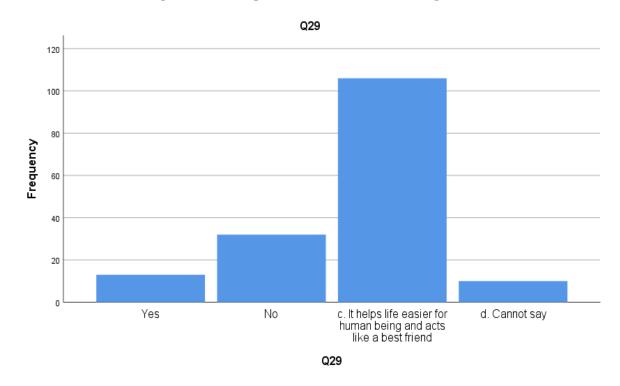
In the response of above question 83.9% (Red color area )says YES while 16.1% (Blue color area) says NO.

## 29. Dangerous for the human being in the future

Table: 5.34 dangerous for the human being

|  |           |         | Valid   | Cumulative |
|--|-----------|---------|---------|------------|
|  | Frequency | Percent | Percent | Percent    |
|  |           |         |         |            |
| Yes  | 13        | 8.1     | 8.1     | 8.1        |
| No   | 32        | 19.9    | 19.9    | 28.0       |
| It helps life easier for human being and acts like a best friend | 106       | 65.8    | 65.8    | 93.8       |
| Cannot say   | 10        | 6.2     | 6.2     | 100.0      |
| Total  | 161       | 100.0   | 100.0   |            |

Figure 5.33 dangerous for the human being



8.1% says YES, AI will dangerous for the human being in the future, while 19.9% thinks that it will not dangerous for the human being in the future. But 65.8% emerge out and give the positive response that fulfill my objective and thinks that AI helps life easier for human being and acts like a best friend. And 6.2% respondents are says that we cannot say.

There are 29 questions related with parameter are giving the result on the basis of frequency distribution. All the interpretation reveals that Artificial intelligence shows positive correlation with the business decision making. There are FIVE hypothesis designed having each of two sets, one is Null hypothesis and another is Alternate hypothesis. Two samples One tailed z –statistics are used to test the hypothesis. All the objectives are fulfilled through frequency distribution method. Pie chart graph and histogram well defined the objective of the study and majority of percentage reveals the positive responses as to fulfill the objective of he research. Challenges in business decision making, solve the problem of decision making with Artificial intelligence, find out of role of artificial intelligence and to explore the challenges in the introduction of artificial intelligence.

#### **CHAPTER 6**

### **CONCLUSION AND DISCUSSION**

This chapter represents the concluding remarks for the research. This chapter enlightens the limitation of the study also. Managerial implications are also discussed in this chapter which indicates the contribution of Artificial Intelligence towards society. Lots of review of literature helps researcher to understand the before occurred research and to finding the research gap. Existing literature provides the track for researcher to helping in research. Strong literature review paves the way for identifying research gap using different types of research regarding Artificial Intelligence that is fit for organization, jobs, environment, job satisfaction, employee dedication towards their job, performance of employee etc. Significance of review of literature is that it identifies the research gap that meets the gap between the researcher's study and already existing research. The extreme importance of review of literature is extensively acknowledged across all researchers. The review of literature pinpoints and detects the research gap to be linked by the researcher for her/his indicative study. The review of literature develops the new and innovative knowledge for the prevailing research. This should be the core focus of a research to development of new arguments for the research. To furnish the understanding of research gap the review of literature was completed underneath the following heads:

- I. Strategic decision making
- II .Decision making in agricultural business
- III. Data mining

The researcher to the best of her ability directed survey of writing to cover different parts of association research fit to comprehend the wonder of complex human conduct affected by different variables talked about here above. Researcher know the more about uses of artificial intelligence and deep understanding and also found the relationship between artificial intelligence and decision making with the help of review of literature. Artificial intelligence helps in Strategic decision making and business decision making concluded safely by the researcher with the help of review of literature. Research gap is identified in the review of literature that paves the way to the researcher to move the research in the right direction. Research gap provides the

researcher to identify the research framework and hypothesis and makes the logical conclusion. Framework of research was established with the help of literature review. There are two sets of hypothesis are generated and tested based on review of literature. One set is null hypothesis and another is alternate hypothesis. Both Five null hypotheses are accepted using Z statistics and frequency distribution. The acceptance of null hypothesis recommended a robust direct relationship between Artificial intelligence and business decision making with the help of data mining. And alternate hypothesis is rejected.

This is explained above that review of literature inspect the current literature and also research gap. Review of literature provides the research gap that generates the objective of the research. The core objective of the research is to explore the important challenges that have been faced by top level and strategic decision maker and how to solve the challenges with the help of artificial intelligence. Further this study set the objective to find out the role of Artificial Intelligence and lots of challenges arises during the implementation of artificial Intelligence.

This research is arranged analytically from describing the problem of statement with the help of review of literature then defining research objective then research parameters to sampling and sampling methods to collection of primary data with the help of questionnaire to devising of hypothesis and their testing through Z statistics and frequency distribution. Primary data are collected via Questionnaire method from the IT sector employees and some are non ITians. Around 161 respondents all were considered for analysis.

**Results of the questions related to Accuracy of decision** Respondents were asked the question to exploring related to accuracy of decision. It was found that majority of agreed that decision making capability will very accurate by the using of Artificial intelligence.

**Results of the questions related to Data Security** In other question related to data security respondents were asked for data security as personal information and other related data. It was found that respondents felt and assured about security of data except some percentage of respondents.

**Results of the questions related to Replacement of HR** Respondents were asked the questions for replacement of Human Resources (HR). It was found majority of respondents agreed that Artificial intelligence does not replace the Human Resource department while Artificial Intelligence acts as a helping hand for HR department.

**Results of the questions related to Time & cost** Respondents were asked to examine the question related with time and cost. What is the function of Artificial Intelligence? In the response of this question 123 respondents makes the answer Faster Decision Making. Faster

Decision making response clear the researcher's point as Artificial Intelligence saves time and cost.

## 6.1 Statistical presentation of hypothesis using one tailed Z-test

There are FIVE hypothesis are formulated . Two sets are designed for hypothesis one is null hypothesis and another is alternate hypothesis. One tailed z –statistics are used for the testing of hypothesis.

### Statistical presentation of hypothesis using one tailed Z-test

| Sr. | Research  | Significance | One tailed | Null       | Result   |
|-----|---|--------------|------------|------------|--|
| No. | Hypothesis  | level        | z-test     | hypothesis | implication  |
| 1.  | Role of AI in business decision making is significant in today 'era | 0.05 (1.645) | 0.6772     | Accepted   | Role of Artificial Intelligence in business decision making is significant in today                  |
| 2.  | AI overall surpass human intelligence in the near future            | 0.05 (1.645  | 0.7054     | Accepted   | lie in accepted region of normal distribution curve of Z-test. Hence null hypothesis is accepted and |

|    |   |              |         |          | is proved.                                |
|----|---|--------------|---------|----------|---|
| 3. | AI cannot substitute the HR manager's job | 0.05 (1.645) | 0.4996  | Accepted | AI cannot substitute the HR manager's job |
| 4. | AI secure the data                        | 0.05 (1.645) | 0.38209 | Accepted | AI secure the data                        |
| 5. | AI saves time and cost.                   | 0.05 (1.645) | 0.81594 | Accepted | AI saves time and cost.                   |

AI is unquestionably the future of decision making for businesses and consumers alike. AI makes decision that is based on the desired output. AI provides path for performing any task very faster and precise. AI makes decision with the help of big data and data mining. This data mining is synonymous to experience of human being. As experience makes perfect decision that's like big data makes AI for decision making. AI provides easy way and lots of opportunities in business decision making.AI picks the large data, analyses them and gives and decision and recommendations and conclusion also. Intelligent decision means smart and dynamic decision. AI takes millions of second's time to analyses big data and makes decision very fast. The above study concluded that AI is very smart technology to making decision with the help of big data and data mining. AI saves time as well money also. AI makes fast decision and increases productivity for the organization and makes decision fast. AI provides benefits by two perspectives. One from the eye of decision maker and employer while another from the eye of employee and lower level managers. This study fulfills all the objective of researcher and satisfies the entire hypothesis via Z statistics. Study indicates the decision making property in Agriculture sector and money laundering area. Agriculture sector needs decision making property

also. There are lots of agricultural tools that is based upon AI technology and makes decision very well. India have lots of business that is related with agriculture and hence decision making property also. Researcher describes various tools and techniques related with agriculture and based upon AI. Researcher describes role of AI in money laundering that is controlled via AI technique and money laundering is indirectly related with every business. This study concludes that AI is very dynamic tool for decision making. Some myth and reality are describes here to break the wrong conception of employer and employee both.

### **6.2** Managerial Implication

A well-managed organization is well acquainted by its smart and enthusiastic employee and environment. Successful organizations have dynamic team and smart tool and technology also.

There are a lot of dangerous manifestations for artificial intelligence (AI) technologies to turn the working population out with automated jobs. Artificial intelligence will soon be able to perform administrative tasks that also save managers time and cost. AI enables mangers to be capable. A total of five practices have been discussed in the research leaving administration to artificial intelligence, focus on decision work, treating intelligent machines as "co-workers", working like a designer, developing social skills and networks. (Kolbojransundar, V., Amico, R. & Thomas, R.J. 2016). How managers get benefitted by the use of artificial intelligence (AI) Kolbjørnsrud, V., Amico, R. and Thomas, R.J. 2016 surveyed on 1770 managers from 14 countries and make an interview on 37 supervisors of digital transformation in their organization. This data reveals about five practices that makes managers competent

Managers can use AI for their own benefit. The knowledge of mangers with smartness of AI will articulate new success standards. It will lead to success in collaboration capacities, sharing of data, ability to learn and make decision-making, and the company's ability to get past insights. (Kolbojransundar, V., Amico, R. & Thomas, R.J. 2016).

Artificial intelligence is very beneficial at the managerial level. Managers wants to do their work in less time but smart work. Artificial intelligence provides all the information and decision very quickly and makes managers smart. This is truly proved that managers successfully implied artificial intelligence.

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### Questionnaire used for data collection



Maharishi university of Information and Technology

Madhavi, Ph.D. Candidate

### Artificial Intelligence in Business decision making

Thank you for taking the time to help to help out in this research effort. The information collected in this survey is for understanding the relationship between Artificial Intelligence and Business Decision making. Please answer every question as you individually feel. Please, do not leave any question blank. Most questions are closed ended due to your convenient and as topic is allowed. All questions are specific and hence answer the all questions. Every question is related with specific parameter hence every question is important. Nothing is irrelevant. Your privacy and confidentiality is my responsibility.

Please fill up and state the response in your best knowledge and belief

Thank you so much for your help and cooperation.

| Name  |                          |  |  |  |  |  |  |
|---|--------------------------|--|--|--|--|--|--|
| Age 1. 20-25  | 2. 25-30                 | 3. 30-35   | 4. 35-40   | 5. 40-45                                 |  |  |  |
| Contact No.   | Designation              |  | Experience (in year)                             |  |  |  |  |
| Department  | Address                  |  |  | <del></del>                              |  |  |  |
| 1. Do you know about AI?  |                          | a. Yes   | b. No  |  |  |  |  |
| 2. Do you know about 111.   |                          |  | 5.110  |  |  |  |  |
| 2. Can you think that AI helps in Business Decision making?   |                          | a. Yes   | b. No  |  |  |  |  |
| 3. Can you think that AI works right decision?  |                          | a. Yes   | b. No  |  |  |  |  |
| 4. What is AI?  a. Function of the computer b. Artificial Intelligence is an area of computer science that emphasizes the creation of intelligent machine that work and reacts like humans. c. Both of the above d. none of the above |                          |  |  |  |  |  |  |
| 5. What do you think about artificial intel<br>machines which are capable of thinking li<br>highlights even more the genius of Human  | ke humans                | a. It has to do with the idea of developing and programming or coding of b. The art of making choices through the machine of making ideas, judgments and reasoning c. It is a powerful tool that d. All of the above |  |  |  |  |  |
| 6. With the help of AI Decision making tool we can-<br>making.  |                          | <ul><li>a. Faster decision making.</li><li>d. Not all of the above</li></ul>   | b. Late decision making. c. No directly decision |  |  |  |  |
| 7. Do you agree that it is time of AI   |                          | a. Yes   | b. No  |  |  |  |  |
| 8. How Artificial intelligence improves production?   |                          | a. By right decision making  | b. quick decision making c. Both of the above    |  |  |  |  |
|   |                          | d. Cannot improves production  |  |  |  |  |  |
| 9. How can AI help my customer base?<br>analyzes the data. c. Gaining importar<br>e. All these true or not  | nt insights while respec | a. Bridge the gap between the<br>eting the need of the customer.   |  | b. Gathers and orporate decision makers. |  |  |  |

| 10. Will AI replace human job and human creativity?  | a. Yes                  | b. No                  |  |              |  |             |  |  |  |  |
|--|-------------------------|------------------------|--|--------------|--|-------------|--|--|--|--|
| 11. What about my customer' personal data? Doesn't AI  | a. Yes                  | b. No                  |  |              |  |             |  |  |  |  |
| 12. Will the future look like as AI become more common   | a. Yes                  | b. No                  |  |              |  |             |  |  |  |  |
| 13. AI will help answer the big question about data?   |                         |                        | a. Yes                                   | b. No        |  |             |  |  |  |  |
| 14. What are the various areas where AI can be used?<br>Aeronautics  |                         |                        | a. Bioinformatics<br>d. All of the above |              | siness c. S                                    | pace and    |  |  |  |  |
| 15. Why do we need artificial intelligence? a. Life would be much simpler and easier to understand in certain areas in which we need to analyz data b. The basic premise of AI is that it allows computer programs to learn, rather than needing to be specifically programmed to perform certain tasks. c. Both of the above d. None of the above |                         |                        |  |              |  |             |  |  |  |  |
| 16. Can Al substitute the HR manager's job?  | a. Yes                  |                        | b. No                                    |              |  |             |  |  |  |  |
| 17. How the role of HR department will change if AI is in  | nplemented?             |                        | a. Positive                              | b. N         | legative                                       |             |  |  |  |  |
| 18. Can technology replace a teacher?  |                         |                        | a. Yes                                   |              | b. No  |             |  |  |  |  |
| 19. What are some common benefits of artificial intelligence technology? a. AI and Everyday  Opportunities c. AI and Business Decision Making  |                         |                        |  |              | fe b. AI and Businesses<br>d. All of the above |             |  |  |  |  |
| 20. Can artificial intelligence feel emotions?   |                         |                        | a. Yes                                   |              | b. No  |             |  |  |  |  |
| 21. Do you agree that AI will crase the boundaries betwee  | en structured an        | d unstructured data-   | based insights?                          |              | a. Yes   | b. No       |  |  |  |  |
| 22. Is it possible to read human's mind in the future?   |                         |                        |  |              | a. Yes   | b. No       |  |  |  |  |
| 23. Can we recover memories visually?  |                         |                        |  |              | a. Yes   | b. No       |  |  |  |  |
| 24. Will AI overall surpass human intelligence in the near fo  | a. Yes                  | b. No                  |  |              |  |             |  |  |  |  |
| 25 If every neuron in a human was accurately simulated in a computer would it result in human consciousness?  a.No, human consciousness is an accumulation of experience and knowledge that is stored in the mind and evolves over years   |                         |                        |  |              |  |             |  |  |  |  |
| b. No, becoz given our moments, stages of development, p<br>Woolf asks, " "But when the self speaks to the self, who is  |                         | otions, just where are | we to point and say                      | this is wh   | o I truly am                                   | '? Virginia |  |  |  |  |
| e .Both of the above   | d. Cannot               | say                    |  |              |  |             |  |  |  |  |
| 26. What are the main difference Between AI and Human Intelligence? a. Superiority of human mind over computers, but enjoyed faster speed b. They can be fast, play chess, draw conclusions from what is taking place in large networks, etc. but they cannot design neither algorithms nor objectives c. both of the above                        |                         |                        |  |              |  |             |  |  |  |  |
|  |                         | d. none of the above   | e  |              |  |             |  |  |  |  |
| 27. How can be stop the malicious usage of artificial intell   | ligence in the fut      | ture?                  |  |              |  |             |  |  |  |  |
| a. AI/ML doesn't forget, it doesn't rely of having seen a p<br>connection to the internet  | oarticular piece o      | of malware before and  | l can identify malicio                   | ous files ar | nd executab                                    | le with no  |  |  |  |  |
| b. The AI models can calculate the risk of executable code   | e damage and th         | en decide whether a f  | ile is safe and can be                   | executed     | or quaranti                                    | ne          |  |  |  |  |
| c. Both of the above   | d. None o               | of the above           |  |              |  |             |  |  |  |  |
| 28. Will next generation of Ultra Smart Robotics be capable of assimilating Humans like behavior & reason based not only on logical but emotional content?  a. Yes  b. No  |                         |                        |  |              |  |             |  |  |  |  |
| 29. AI will dangerous for the human being in the future friend   | a. Yes<br>d. cannot say | b. No c. It h          | elps life easier for hu                  | ıman bein    | g and acts l                                   | ike a best  |  |  |  |  |
|  |                         |                        |  |              |  |             |  |  |  |  |