

# **“CORPORATE GOVERNANCE REFORMS IN THE BANKING SECTOR: ENHANCING STABILITY AND PROTECTING DEPOSITORS’ INTERESTS”**

*Dissertation submitted to Maharishi University of Information Technology, Noida,  
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Laws.*



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## **DECLARATION**

This dissertation on “***CORPORATE GOVERNANCE REFORMS IN THE BANKING SECTOR: ENHANCING STABILITY AND PROTECTING DEPOSITORS’ INTERESTS***” embodies and is imperative with the result of my own research work pursued under the supervision Of **Dr. Kamshad**. I declare that no part of this dissertation has been published or submitted to any other institution for any other purposes. My indebtedness to other works and publications have been duly acknowledged at relevant places.

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This is to certify that this Dissertation titled “*Corporate Governance Reforms in the Banking Sector: Enhancing Stability and Protecting Depositors’ Interests*” is written by **NAVEEN PARCHHA** bearing enrolment no. **MUIT0224054092**. He is a candidate of Masters of Law Program here at the Maharishi University of Technology, Noida, School of Law. He has conducted all the research work under my supervision and submitted original and bona fide work to our utmost satisfaction, in the final semester for the partial fulfilment of the requirements for the award of the degree of Master of Laws.

**SUPERVISOR: Dr. Kamshad**

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## **LIST OF ABBREVIATIONS**

1. AGM - Annual General Meeting
2. AS - Accounting Standard
3. BOD - Board of Directors
4. CII - Confederation of Indian Industry
5. CMD - Chairman cum Managing Director
6. COO - Chief Operating Officer
7. CRISIL - Credit Rating Information Services of India Ltd
8. CSR - Corporate Social Responsibility
9. D&O - Directors and Officers
10. DRS - Directors' Responsibility Statement
11. ED - Executive Director
12. EGM - Extra-ordinary General Meeting
13. ESOS - Employee Stock Option Scheme
14. ESPS - Employee Stock Purchase Scheme
15. FI - Financial Institution
16. GDP - Gross Domestic Product
17. GDR - Global Depository Receipt
18. GAAP - Generally Accepted Accounting Principles
19. GNP - Gross National Product

## **LIST OF CASES**

1. Central Bureau of Investigation v. Ramesh Gelli CRIMINAL APPEAL NOS. 1077-1081 OF 2013
2. LIC of India v. Escorts Ltd. AIR 1986 SC 1370
3. Price Waterhouse & Co. And Ors. vs Sebi Appeal No. 6 of 2018
4. SEBI v. Sahara India Real Estate Corporation Ltd. AIR 2012 SUPREME COURT 3829
5. State Bank of India v. M/s Indexport Registered 1992 AIR 1740
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# CHAPTER 1- INTRODUCTION

## 1.1. INTRODUCTION

The Indian government's economic policy change in 1991 marked the beginning of liberalisation and deregulation in the financial sector, which allowed private-sector banks to enter the market. Although the initial effect of this action was to strengthen consumer satisfaction and confidence in these organisations, the following rise of immoral behaviours and corruption resulted in the shutdown of some well-known enterprises. The 1992 securities fraud and the 2007-09 Global Financial Crisis highlighted the need of strong corporate governance measures. The securities fraud had a profound effect on investor trust and resulted in substantial market instability. The crisis resulted in the downfall of financial firms such as Bear Stearns and Lehman Brothers Holdings, highlighting the need of implementing effective corporate governance processes in commercial banks. The crisis, which has been characterised as the most severe since the Great Depression, has prompted a fresh focus on corporate governance concerns, underscoring its significant influence on business performance in times of crisis.<sup>1</sup>

Corporate governance, an essential field of study and public discussion, has grown more relevant in light of global economic integration. It involves the management and oversight of firms, establishing guidelines and protocols for making decisions, creating objectives, and measuring performance. Corporate governance encompasses the participation of various parties, including shareholders, management, and the board of directors. It is regulated by external entities such as regulatory agencies and stock exchanges. Additionally, stakeholders such as suppliers, employees, creditors, customers, and the broader community also have an impact on corporate governance.<sup>2</sup>

The foundation of corporate governance is built around fundamental concepts like “honesty, trust, integrity, transparency, performance oriented, responsibility, accountability, mutual respect, and dedication” to the organisation. In the ever-changing

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<sup>1</sup> Arora, Akshita, and Chandan Sharma. "Corporate governance and firm performance in developing countries: evidence from India." *Corporate governance* 16, no. 2 (2016): 420-436.

<sup>2</sup> Dharmapala, Dhammika, and Vikramaditya Khanna. "Corporate governance, enforcement, and firm value: evidence from India." *The Journal of Law, Economics, & Organization* 29, no. 5 (2013): 1056-1084.

banking industry, it is crucial to continuously assess and improve corporate governance mechanisms to protect depositors, maintain stability, build trust, and manage risks in an uncertain business environment.

Corporate governance is particularly crucial for banking entities because of the distinct role banks play in the economy as financial intermediaries, specifically in terms of accepting deposits and providing loans to support the functioning of the real economy. They serve as the channels through which monetary policy is implemented and play a vital role in the economy's payment and settlement systems. Banks, being heavily leveraged, must prioritise the protection of depositors' funds. Given the distinct tasks and obligations of financial organisations, such as banks, the matter of corporate governance differs from that of non-financial firms and corporations. Recently, there has been an increasing recognition that the financial industry has distinct characteristics, with the interests of "other stakeholders" being considered more significant compared to the non-financial sector. The main concern for conventional manufacturing businesses has been to protect and optimise the value of their stockholders. When it comes to banking, the level of risk for depositors and the potential for spreading negative effects becomes more significant than for consumers of produced goods. He argued that the interests of other stakeholders have more significance in banks compared to non-banking financial businesses and non-financial organisations.<sup>3</sup>

When it comes to banks, the risk faced by depositors and the potential for spreading problems to other institutions becomes more significant than that of shareholders. Hence, safeguarding the interests of depositors and customers has become a significant goal for banking regulators, who are now emphasising the need of governance in banks. The increasing magnitude, variety, interconnection, and intricacy of the financial system in India highlights the need and requirement of enhancing corporate governance principles, procedures, and standards in banks. This has served as the necessary impetus to embark on this investigation.

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<sup>3</sup> Fernando, A. C. "Corporate Governance: Principles, Policies and Practices," 2/E. Pearson Education India, (2011).

The origins of corporate governance can be traced back to the East India Company, which had a board called the Court of Directors. The concept gained attention in Adam Smith's "The Wealth of Nations" (1776-89), where he discussed the agency problem. However, the most commonly cited and straightforward definition of corporate governance was provided by the Cadbury Committee in the first version of the UK Code on Corporate Governance in 1992. According to them, corporate governance refers to the system that directs and controls businesses. Over time, there has been a significant shift in the perspective of corporate governance. Initially, it focused solely on maximising shareholder value. However, there has been a transition towards a more comprehensive approach that aims to maximise value for all stakeholders. This shift has gained popularity and has had a significant impact on the mindset and behaviour of corporations. The Basel Committee on Banking Supervision first released its guideline document, titled "Enhancing corporate governance for banking organisations," in September 1999. This report was subsequently replaced and updated. According to the committee, corporate governance refers to the way in which the board of directors and senior management regulate the business and operations of a bank.<sup>4</sup>

The banking sector, a cornerstone of any economy, plays a pivotal role in the economic development of a nation. In India, this sector has undergone significant transformations over the years, with corporate governance reforms being a key area of focus. These reforms aim to enhance stability in the banking sector and safeguard depositors' interests, thereby fostering trust and promoting economic growth.

How and why banks are led and controlled is the subject of corporate governance in the banking sector. A bank's shareholders, managers, customers, regulators, and the community at large are all parties with vested interests that must be considered and accommodated. The health and efficiency of the financial sector and the economy as a whole depend on well-run corporations.

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<sup>4</sup> Subrata Das and Dr. Mitali Chinara, "Corporate Governance and performance of Commercial Banks in India" (October - December, 2022) <https://www.iibf.org.in/documents/BankQuest/Oct-Dec2022/4.%20Corporate%20Governance%20and%20performance%20of%20commercial%20banks%20in%20India%20-%20Subrata%20Das%20and%20Dr.%20Mitali%20Chinara.pdf>

The banking business in India has seen a notable uptick in corporate governance developments over the last several years. The need to improve risk management, align India's banking operations with global standards, and protect depositors' interests has driven the adoption of these improvements. Many things have changed, including the director and auditor roles and duties, the standards for information disclosure, the board's composition, and CEO compensation.

The stability of India's financial system has been greatly enhanced by these measures. Because of the improvements in transparency, accountability, and moral company operations, confidence among investors and depositors has grown. Plus, they have been important in protecting depositors' interests and making sure their money is secure.<sup>5</sup>

There is still a long way to go in terms of corporate governance changes in India's banking industry. Governance processes need to change in tandem with the ever-changing financial sector. The constant struggle is in improving and adjusting these procedures to match the ever-evolving demands of stakeholders and to stay up with worldwide standards.

### **Importance of Corporate Governance in Banking Sector**

The banking sector serves as the backbone of the economy, intermediating funds between savers and borrowers while managing various risks. Sound corporate governance practices are essential to instill confidence among stakeholders, including depositors, investors, and regulators. Effective governance ensures accountability, risk management, and adherence to ethical standards, thereby reducing the likelihood of financial crises and protecting depositors' interests.

### **Challenges in Indian Banking Governance**

The Indian banking sector has faced several challenges related to governance, including insider lending, non-performing assets (NPAs), weak risk management practices, and board independence issues. These challenges have raised concerns about the stability of banks and the protection of depositors' funds. In response, regulatory authorities and

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<sup>5</sup> Khan, Arifur, "Corporate governance and corporate social responsibility disclosures: Evidence from an emerging economy." *Journal of business ethics* 114 (2013): 207-223.

policymakers have initiated reforms to enhance corporate governance standards and mitigate systemic risks.

### **Key Reforms in Indian Banking Governance**

1. **Strengthening Board Oversight:** Regulatory reforms have focused on enhancing the role of boards in governance processes, ensuring independent oversight, and fostering a culture of risk management and compliance. Measures such as the separation of chairman and CEO roles, appointment of independent directors, and board diversity have been implemented to improve governance effectiveness.
2. **Risk Management Frameworks:** Financial institutions must set up solid risk management systems to detect, quantify, and lessen the impact of credit, market, liquidity, and operational risks, among others. In order to strengthen resilience and safeguard depositors' interests, regulatory standards require the use of sophisticated risk management procedures, stress testing, and frequent risk assessments.
3. **Disclosure and Transparency:** Transparency is essential for maintaining depositor confidence and market integrity. Regulatory authorities have mandated banks to disclose comprehensive information regarding their financial performance, risk exposures, governance structures, and compliance with regulatory requirements. Enhanced transparency enables stakeholders to make informed decisions and hold banks accountable for their actions.
4. **Accountability and Enforcement:** To strengthen accountability mechanisms, regulatory authorities have empowered supervisory bodies to monitor banks' compliance with governance standards rigorously. Enforcement actions, including penalties, restrictions, and changes in management, are imposed on banks failing to adhere to regulatory requirements. Such measures promote discipline and deter misconduct within the banking sector.

### **Impact on Stability and Depositors' Interests:**

The implementation of corporate governance reforms has contributed to enhancing stability and protecting depositors' interests in the Indian banking sector. By strengthening

board oversight, improving risk management practices, and enhancing transparency, reforms have reduced the probability of governance failures and financial crises. Deposit insurance schemes and depositor protection mechanisms further reassure depositors, mitigating the impact of bank failures and promoting financial stability.<sup>6</sup>

In India, corporate governance in the banking sector is governed by a combination of regulatory guidelines, statutes, and codes. Some of the key laws applicable for ensuring corporate governance in the Indian banking sector include:<sup>7</sup>

1. **“Banking Regulation Act, 1949”**: This law is the main piece of Indian law that regulates and oversees financial institutions. The Banking Regulation Act lays out the rules for how banks must be structured, how they must be run, and what regulations must be in place to ensure that capital is enough.
2. **“Companies Act, 2013”**: The Companies Act, 2013, governs the incorporation, management, and operation of companies in India, including banking companies. It outlines the duties, responsibilities, and liabilities of directors and officers of companies, thereby contributing to corporate governance standards.
3. **“Securities and Exchange Board of India (SEBI) Act, 1992”**: SEBI regulates the securities markets in India and plays a crucial role in promoting transparency, fairness, and integrity in corporate governance practices. SEBI issues guidelines and regulations applicable to listed banks, including disclosure requirements, insider trading regulations, and corporate governance norms.
4. **“Reserve Bank of India (RBI) Act, 1934”**: As the central bank of India, the RBI is responsible for regulating and supervising banks to ensure financial stability and depositor protection. The RBI Act grants the Reserve Bank of India extensive powers to regulate banking operations, including governance-related matters such as board composition, fit and proper criteria for directors, and governance norms for different categories of banks.

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<sup>6</sup> Bose, "What drives green banking disclosure? An institutional and corporate governance perspective." *Asia Pacific Journal of Management* 35 (2018): 501-527.

<sup>7</sup> Mishra, Supriti, and Pitabas Mohanty. "Corporate governance as a value driver for firm performance: evidence from India." *Corporate Governance* 14, no. 2 (2014): 265-280.

5. **“Banking Companies (Acquisition and Transfer of Undertakings) Act, 1970/1980”**: These Acts pertain to the nationalization of banks in India. While the nationalized banks are governed by the Banking Regulation Act, specific provisions under these Acts may also impact their governance structure and functioning.
6. **“Securities Contracts (Regulation) Act, 1956”**: This Act regulates stock exchanges and securities transactions in India. While primarily focusing on securities markets, it indirectly influences corporate governance in listed banks by setting standards for disclosures, related-party transactions, and insider trading.
7. **Depositor Protection Schemes**: Various legislations and regulations govern deposit insurance schemes and depositor protection mechanisms to safeguard the interests of bank depositors. These schemes provide compensation to depositors in case of bank failures, contributing to depositor confidence and financial stability.

## 1.2. LITERATURE REVIEW

Professor Klaus Hopt’s<sup>8</sup> work provides a comprehensive exploration of corporate governance within the context of banks and financial institutions. It bridges economic theory, supervisory practices, empirical evidence, and policy considerations. The article emphasizes the need to move beyond a narrow focus on shareholder governance and recognize the interests of other stakeholders, including creditors. Key areas of focus include board composition (expertise, independence) and the role of governance in ensuring stability and efficiency. This paper is highly relevant for researchers and policymakers seeking a holistic understanding of governance challenges specific to banks. It underscores the importance of governance reforms that align with the unique characteristics of financial institutions.

Singh and Sharma’s<sup>9</sup> study investigates corporate governance practices in the Indian banking sector during the post-reform period (2010-11 to 2019-20). By analyzing both

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<sup>8</sup> Hopt KJ, “Corporate Governance of Banks and Financial Institutions: Economic Theory, Supervisory Practice, Evidence and Policy” [2020] SSRN Electronic Journal <http://dx.doi.org/10.2139/ssrn.3553780> .

<sup>9</sup> Singh, Raj. “Corporate Governance Practices in Indian Banking Sector: A Study of Public and Private Sector Banks.” 9. 414-427. (2022).



public and private sector banks, the authors shed light on the implementation of governance reforms in a diverse banking landscape. The research assesses board structures, risk management practices, transparency, and the impact of reforms on stability and depositor confidence. Researchers and practitioners interested in governance dynamics specific to India will find this study valuable. It provides empirical insights into the practical challenges and outcomes of governance reforms in a rapidly evolving banking environment.

Wali K, van Paridon K and Darwish BK's<sup>10</sup> research paper addresses the critical issue of banking sector governance. It identifies challenges faced by banks globally and proposes potential solutions. The document emphasizes the need for robust governance mechanisms to enhance stability, prevent crises, and protect depositors. It discusses topics such as risk management, board effectiveness, and regulatory compliance. Policymakers, regulators, and industry practitioners can benefit from the World Bank's insights. The paper offers practical recommendations for implementing effective governance reforms across diverse banking systems.

Reserve Bank of India Empirical research on governance in banking (2020),<sup>11</sup> the RBI's research focuses on quantifying governance practices in the banking sector using composite indices. It examines risk management frameworks, compliance mechanisms, and enforcement processes. By emphasizing empirical analysis, the paper contributes to evidence-based policymaking and highlights areas where reforms are most needed. Researchers, central banks, and financial institutions can draw lessons from the RBI's empirical approach. The study encourages a data-driven assessment of governance reforms and their impact on stability and depositor interests.

Martin Oehmke Patrick Bolton<sup>12</sup> explores the critical relationship between bank resolution mechanisms and governance in global banks. They specifically investigate the impact of these mechanisms on stability during times of crisis. The paper highlights the trade-offs

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<sup>10</sup> Wali K, van Paridon K and Darwish BK, "Strengthening Banking Sector Governance: Challenges and Solutions" (2023) 9 Future Business Journal <http://dx.doi.org/10.1186/s43093-023-00279-0> .

<sup>11</sup> "Reserve Bank of India - Publications" <<https://rbi.org.in/Scripts/PublicationsView.aspx?id=21083>>

<sup>12</sup> "Bank Resolution and the Structure of Global Banks" (CEPR, August 1, 2018) <https://cepr.org/voxeu/columns/bank-resolution-and-structure-global-banks> .

between government bailouts and bail-ins, emphasizing the need for effective governance structures during crisis management. By understanding these dynamics, policymakers and practitioners can design reforms that enhance banks' resilience when faced with distress.

Bebchuk, Cohen, and Spamann (2010)<sup>13</sup> take a closer look at executive compensation practices within two major financial institutions: Bear Stearns and Lehman Brothers. Prior to their collapse during the 2008 financial crisis, these firms faced significant governance challenges. Bebchuk and colleagues analyze the alignment of incentives through executive compensation structures. By examining the wages of failure—how executives were rewarded even in the face of poor performance—the authors shed light on governance failures. Their insights underscore the importance of compensation reforms in promoting better corporate governance.

Gorton and Metrick<sup>14</sup> provide a succinct guide to understanding the 2008 financial crisis. The paper covers various aspects, including governance failures, risk management practices, and regulatory gaps. By synthesizing key events and lessons learned, this reader-friendly guide offers valuable context. Policymakers, academics, and practitioners can use it to gain insights into the systemic vulnerabilities that led to subsequent governance reforms.

***“Maxfield, S., Wang, L. & Magaldi de Sousa, M. The Effectiveness of Bank Governance Reforms in the Wake of the Financial Crisis: A Stakeholder Approach. J Bus Ethics 150, 485–503 (2018). <https://doi.org/10.1007/s10551-016-3116-8>”***

Focusing on stakeholder-oriented governance practices rather than the conventional shareholder-centric approach, this study investigates the effectiveness of banking governance changes that followed the global financial crisis. Taking a fresh look at the efficacy of corporate governance in the banking industry, the writers analyse the results of these changes via performance metrics that include community and consumer interests.

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<sup>13</sup> Bebchuk, Lucian A. and Cohen, Alma and Spamann, Holger, The Wages of Failure: Executive Compensation at Bear Stearns and Lehman 2000-2008 (November 24, 2009). Yale Journal on Regulation, Vol. 27, 2010, pp. 257-282, Harvard Law and Economics Discussion Paper No. 657, ECGI - Finance Working Paper No. 287, <<https://ssrn.com/abstract=1513522>> .

<sup>14</sup> Gorton, G., & Metrick, A. Getting up to speed on the financial crisis: A one-weekend-reader's guide. Journal of Economic Literature, 50(1), 128-150. (2012).

The research, which draws on data from 134 countries over a period of eight years (2004-2011), posits that the interests of non-shareholder stakeholders in banks have received more attention after the post-crisis governance changes. This study adds to our understanding of stakeholder-based bank performance and sheds light on the changing climate of financial sector governance practices.

***“Ratnovski, L., & Laeven, L. Corporate governance of banks and financial stability. VoxEU.org (July 21, 2014).”***

This article discusses the relationship between corporate governance of banks and financial stability in light of the recent global financial crisis. It explores the challenges banks face due to their unique risk-taking nature and limited market discipline. The authors argue that while corporate governance improvements such as better risk management, regulation of managerial pay, and enhanced market discipline can contribute to making banks safer, they cannot substitute for strong supervision. The article suggests various measures to align bank corporate governance with financial stability, including higher capital requirements, better risk management practices, and regulation of managerial pay. The limitations and complexities associated with these measures are also discussed.

***“Magnis, C., Papadamou, S. & Iatridis, G.E. The impact of corporate governance mechanisms on mitigating banks’ propensity for risk-taking. J Bank Regul (2023).”***

This study investigates the influence of enhanced corporate governance mechanisms on the risk-taking behaviour of banks, particularly in the aftermath of the global financial crisis. Using a comprehensive dataset spanning from 2002 to 2019, the authors collect information from banks across eight countries, categorizing them based on legal systems (common-law and civil law). Using classic risk measurements such as the z-score and volatility of daily stock returns, the research distinguishes between systemic and non-systemic banks and finds that banks' risk propensity decreased significantly after the crisis, which is explained by better governance methods. Based on the findings, the Basel Committee on Banking Supervision's recommended methods are very successful. Banks' propensity to take risks is also affected by national-level macroeconomic and institutional variables, according to the research. Conducting a battery of sensitivity testing validates the results' robustness.

***“Reed, Ananya Mukherjee. "Corporate governance reforms in India." Journal of Business Ethics 37 (2002): 249-268.”***

This paper explores the transition of corporate governance models in India, particularly toward adopting the Anglo-American model, driven by international economic and political pressures. It addresses two fundamental questions: 1) the rationale behind India's adoption of the Anglo-American governance model, and 2) the justification for this transition. Through historical analysis, the paper distinguishes three governance models prevalent in India: the managing agency model during the colonial period, the business house model post-independence, and the emerging Anglo-American model. It further evaluates the development impact of this transition, examining indicators such as economic growth, employment, and respect for shareholder rights. The paper sheds light on the evolving governance landscape in India and the implications of adopting a new model for the country's development trajectory.

***“Gulati R, Kattumuri R, Kumar S, A non-parametric index of corporate governance in the banking industry: An application to Indian data, Socio-Economic Planning Sciences (2019).”***

A non-parametric corporate governance index developed with banks in mind is presented in this article along with a methodology for its development. Board effectiveness, audit function, risk management, compensation, shareholder rights and information, and disclosure and openness are the six dimensions that come together to make the index. The authors aggregate data using a modified form of data envelopment analysis (DEA) called the restricted 'Benefit-of-the-Doubt (BoD)' model. Rather of relying on predetermined weights, this novel method constructs a composite index by giving each governance dimension endogenous weights generated from real data. Using 58 governance requirements specified by applicable authorities, the technique is applied to a dataset consisting of 40 Indian banks that were operational in 2017. This research offers a fresh approach to evaluating banking sector corporate governance, with a focus on the Indian banking industry. Its findings have the potential to influence governance practices and regulatory regulations.

### **1.3. STATEMENT OF PROBLEM**

The banking sector plays a critical role in the economy by intermediating funds, facilitating economic activities, and maintaining financial stability. However, the global financial crisis of 2008 exposed vulnerabilities in the banking sector, highlighting deficiencies in corporate governance practices. Inadequate oversight, risk management failures, and unethical conduct within banks led to systemic risks, financial instability, and erosion of depositor confidence. Consequently, there is a pressing need to address corporate governance shortcomings in the banking sector to enhance stability and protect depositors' interests.

### **1.4. HYPOTHESIS**

It is hypothesized that implementing robust corporate governance reforms in the banking sector can mitigate systemic risks, improve financial stability, and safeguard depositors' interests. By enhancing transparency, accountability, and risk management practices, banks can strengthen their resilience to external shocks, ensure prudent decision-making, and foster depositor trust and confidence.

### **1.5. RESEARCH OBJECTIVES**

The primary objectives of this dissertation are as follows:

1. To analyze the current state of corporate governance in the banking sector, identifying key challenges, deficiencies, and regulatory gaps.
2. To evaluate existing corporate governance reforms and regulatory frameworks aimed at enhancing stability and protecting depositors' interests.
3. To propose recommendations for further improvements in corporate governance practices, regulatory oversight, and risk management mechanisms in the banking sector.
4. To assess the effectiveness of implemented corporate governance reforms in mitigating systemic risks, enhancing financial stability, and restoring depositor trust.

5. To provide insights into the future trajectory of corporate governance reforms in the banking sector, considering evolving market dynamics, technological advancements, and regulatory developments.

## **1.6. METHODOLOGY**

In this study, a doctrinal research methodology is employed to comprehensively examine the multifaceted phenomenon of corporate governance within the context of private banks. The approach involves a thorough examination of existing legal principles, regulations, and frameworks relevant to corporate governance in the banking sector.

To effectively conduct the study, a rigorous selection process was undertaken to identify relevant legal documents, including statutes, regulations, case law, and academic literature, pertaining to corporate governance in the banking sector. These legal sources serve as the foundation for the analysis and interpretation of governance practices within private banks.

A systematic review of legal literature and jurisprudence was conducted to identify key concepts, principles, and regulations governing corporate governance in the banking industry.

The study analysed corporate governance in private banks using official documents, guidelines, and updates from regulatory authorities and industry associations. Government reports and scholarly journal articles were consulted to gather empirical data and insights into regulatory trends and developments. The study also consulted peer-reviewed articles to explore theoretical frameworks, empirical studies, and legal analyses related to corporate governance in banking. These sources provided valuable statistical data, case studies, and policy analyses, enriching the doctrinal analysis with theoretical perspectives and empirical evidence.

Additionally, comparative legal analysis was employed to examine variations in corporate governance frameworks across different jurisdictions and regulatory regimes. This comparative approach made it easier to comprehend the various governance strategies used by private banks operating in different regions. The doctrinal analysis also involved evaluating the effectiveness of existing governance frameworks in achieving their intended objectives, as well as identifying potential gaps or deficiencies in current regulatory

arrangements. This critical assessment informed the development of recommendations for enhancing corporate governance practices within private banks.

## **1.7. CHAPTERIZATION**

**CHAPTER 1: INTRODUCTION** This chapter provides an overview of the research, beginning with an introduction to the topic of corporate governance reforms in the banking sector in India. It includes a review of relevant literature, identification of the research problem, formulation of hypotheses, clarification of research objectives, explanation of the methodology employed, and delineation of the subsequent chapters.

**CHAPTER 2: INTRODUCTION OF CORPORATE GOVERNANCE** In this chapter, the concept of corporate governance is introduced, encompassing its meaning, objectives, necessity, and significance. Theoretical perspectives and various models of corporate governance are explored, along with the evolution of corporate governance practices globally and in India. Notable milestones, including regulatory initiatives and committee reports, are discussed to provide historical context.

**CHAPTER 3: INTRODUCTION OF BANKING SECTOR IN INDIA** This chapter focuses on the banking sector in India, covering its origin, structural composition, and classification of banks into public and private sectors. The relevance of corporate governance in the banking industry is examined, along with the Basel Committee's principles for banks and sound governance practices specific to the banking sector.

**CHAPTER 4: CORPORATE GOVERNANCE IN BANKS: COMPLIANCE WITH REGULATORY STANDARDS** Chapter 4 delves into the application of corporate governance principles in banks, emphasizing compliance with regulatory standards. It explores the concept's importance, regulatory compliances applicable to banks in India, relevant legal principles, and potential judicial perspectives. Challenges in adhering to regulatory standards, consequences of non-compliance, and strategies for improvement are discussed, including the role of technology in enhancing governance and compliance.

**CHAPTER 5: CONCLUSION AND SUGGESTION** The final chapter offers a conclusion drawn from the research findings, highlighting key insights, implications, and recommendations. It synthesizes the main arguments presented throughout the study,

underscores the significance of corporate governance reforms in the banking sector, and provides suggestions for future research and policy considerations.

## **1.8. SCOPE**

The scope of research on corporate governance reforms in the banking sector in India entails a comprehensive analysis of regulatory frameworks, governance mechanisms, risk management practices, transparency and disclosure norms, board accountability, and their impact on financial stability and depositor protection. This research aims to scrutinize the existing regulatory landscape, assess the effectiveness of governance mechanisms adopted by banks, and evaluate their implications for stability and depositor confidence. Comparative analysis with international best practices will provide insights into areas for improvement, while case studies and empirical analysis will offer practical illustrations of governance reforms' implementation and impact. By identifying challenges, gaps, and policy implications, this research seeks to contribute to the enhancement of governance standards, regulatory oversight, and depositor protection mechanisms in the Indian banking sector.



## CHAPTER 2- INTRODUCTION OF CORPORATE GOVERNANCE

### 2.1. MEANING AND DEFINITION OF CORPORATE GOVERNANCE:

Corporate governance is the general term used to define the custom, laws, policies, processes and authority that guide companies and organizations in how they perform, manage and regulate their activities. It helps to accomplish the organization's goal and manages the relationship among stakeholders. Corporate governance has wide compass, which contains social as well as institutional aspects. Corporate governance encourages an environment of trust, morals and ethics. In other words, disclosure, transparency, accountability and integrity are the pillars of corporate governance. The term "corporate governance" refers to the framework within which a business is overseen and governed. Its purpose is to help the firm reach its objective with regard to its workers, suppliers, consumers, shareholders, regulators, and the general public by outlining expectations for honesty, efficiency, responsibility, openness, and society's goodwill.<sup>15</sup>

**“Noble Laureate Milton Friedman defines** Corporate governance is to conduct the business in accordance with owners or shareholders desires, while conforming to the basic rules of the society embodied in law and local customs”

**“Robert Ian (Bob) Tricker (*who presented the term corporate governance without precedent for his book in 1984*)** characterizes Corporate governance is concerned with the way corporate entities are governed, as distinct from the way business within those companies are managed. Corporate governance addresses the issues facing Board of Directors, such as the interaction with top management and relationships with the owners and others interested in the affairs of the company”

**“James D. Wolfensohn (Ninth President World Bank)** defines Corporate governance is about promoting corporate fairness, transparency and accountability.”

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<sup>15</sup> John, Kose, Sara De Masi, and Andrea Paci. "Corporate governance in banks." Corporate governance: an international review 24, no. 3 (2016): 303-321.

**“OECD Principles of Corporate Governance** states that that Corporate governance involves a set of relationships between a company’s management, its board, its shareholders and other stakeholders. Corporate governance also provides the structure through which the objectives of the company are set, and the means of attaining those objectives and monitoring performance are determined.”

**“Report of N.R. Narayana Murthy Committee on Corporate Governance constituted by SEBI (2003)** states that, Corporate governance is the acceptance by management of the inalienable rights of shareholders as the true owners of the corporation and of their own role as trustees on behalf of the shareholders. It is about commitment to values, about ethical business conduct and about making a distinction between personal and corporate funds in the management of a company.”

N.R. Narayana Murthy Committee argues that the Indian corporate sector needs to be more accountable in all its activities. This sector gains many benefits in the form of government concessions. Companies should be managed in the best interests of shareholders as well as other stakeholders, which could boost the confidence level of its investors. Corporate governance can be considered as the framework through which organizations are coordinated and controlled. There are many guidelines, the aim of which is to improve the image, competence, adequacy and moral responsibility of the organization.<sup>16</sup>

**“Confederation of Indian Industry (CII) - Desirable Corporate Governance Code (1998)** characterizes Corporate governance deals with laws, procedures, practices and implicit rules that determine a company’s ability to take informed managerial decisions vis-à-vis its claimants - in particular, its shareholders, creditors, customers, the state and employees. There is a global consensus about the objective of “good” corporate governance: maximizing long-term shareholder value.”

A company's ability to make management choices in the best interests of its shareholders, creditors, the state, and workers is determined by the laws, methodologies, practices, and verifiable norms that regulate corporate governance, according to the CII group study.

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<sup>16</sup> Arora, Akshita, and Chandan Sharma. "Corporate governance and firm performance in developing countries: evidence from India." *Corporate governance* 16, no. 2 (2016): 420-436.

Corporate governance ensures that all parties involved—shareholders, consumers, workers, society, the environment, etc.—have their interests protected, advanced, and balanced.

**Cathewood** says that “Corporate governance means the way company manages its business that is accountable and responsible to its owners, as well as suppliers, creditors and the public.”

**K.B. Dadiseth, Chairman HLL** characterizes “Corporate governance is all about creating an outperforming organization that leads to increasing shareholders value and customers satisfaction.”

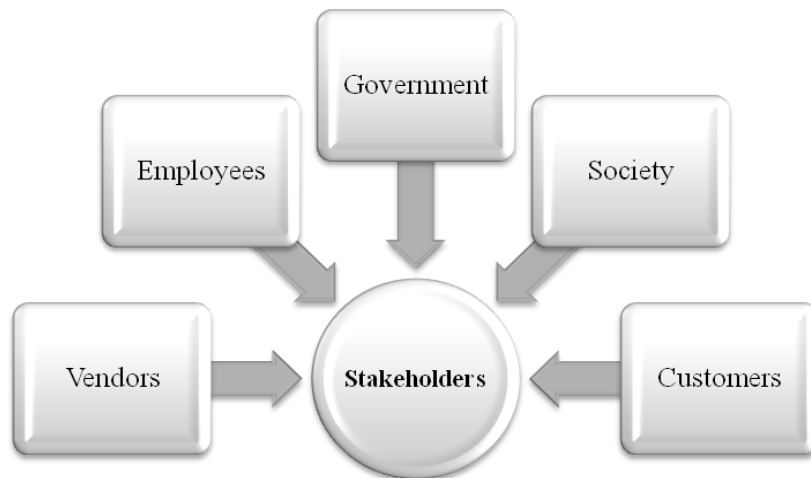
**The Institute of Company Secretaries of India** express that “Corporate governance is the application of best management practices, compliance of law in true letter and spirit and adherence to ethical standards for effective management and distribution of wealth and discharge of social responsibility for sustainable development of all stakeholders.”

Globalization and liberalization have led to the renaissance of the idea of corporate governance in India. Indian organizations presently face a profoundly unstable, serious compound and imprudent business condition. Fierce local and international competition is coming up. New markets are rising every day, which is threatening the endurance of organizations.

In such a circumstance, the key question which ought to be tended to is the manner in which the Indian corporate division can manage the business efficiently in this new condition. It requires immediate consideration of organizations to revamp, reshape and realign business methodologies, innovation, individuals and foundations based on the needs of local and global customers. Reasonable progress of organizations will make way for their endurance in since a long-time back run. In the present exceptionally serious and customer-driven markets, long-term endurance can be achieved through trust, which organizations can achieve through corporate governance, as corporate governance depends on the proclamation of straightforwardness, accountability and quality.



Corporate governance manages monitors and supervises difference corporate framework in such a way as not to question the corporate trustworthiness, quality and reputation. Corporate governance supports fairness and transparency in operations that satisfies responsibility and accountability towards stakeholders.



Stakeholders of Corporate Governance

The company's performance is assessed by a large group of stakeholders. Various stakeholders affected by the company's governance practices.

## **2.2. OBJECTIVES OF CORPORATE GOVERNANCE:**

For a fundamental development of an organization, a first importance must be given to better governance. It leads to greater benefit and development of an organization which, in the long run, motivates and strengthens the confidence of the investors. Corporate governance seeks to ascertain the following objectives.<sup>17</sup>

- There is a well-organized board capable of making impartial and autonomous choices;
- The board is well-balanced in terms of having an adequate number of independent and non-executive directors who will prioritise the interests of all stakeholders.
- The board adheres to open policies and procedures and takes decisions based on sufficient information.
- The board has an effective framework to resolve stakeholder concerns.
- The board of directors ensures that shareholders are informed about significant developments that affect the firm.
- The board of directors regularly and effectively oversee the performance of the management.
- The board consistently exercises efficient oversight over the company's operations. The primary objective of the organization's board of directors is to optimise long-term shareholder value and wealth.

## **2.3. NEED FOR CORPORATE GOVERNANCE**

Corporate governance is a vital component of a company's survival. Developing a business culture that emphasises responsibility, openness, and transparency is essential.<sup>18</sup>

- **Corporate performance:**

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<sup>17</sup> Palaniappan, Gurusamy. "Determinants of corporate financial performance relating to board characteristics of corporate governance in Indian manufacturing industry: An empirical study." *European Journal of Management and Business Economics* 26, no. 1 (2017): 67-85.

<sup>18</sup> Arora, Akshita, and Chandan Sharma. "Corporate governance and firm performance in developing countries: evidence from India." *Corporate governance* 16, no. 2 (2016): 420-436.

Enhanced governance processes and structures make sure sound decision making, promote efficacious senior management succession planning, and magnify the long-term prosperity of companies, regardless form of organization and its funding source. This can be associated to better company performance, in terms of profitability or share price.

- **Strengthening Investor Confidence:**

As institutions and individuals invest funds directly or indirectly through intermediate funds, they perceive if there is properly managed board to guard their stake. Investors endow their hard money willingly in those corporate which provide higher standards of transparency and disclosure on matters regarding goals, performance, and pay components, rational of pay decisions as so on.

- **Great Access to International Market:**

Sound corporate governance practices attract funds from international investors, which consequently lead to great efficiency in financial sectors. To obtain the complete advantages of international capital market and attract long term funds, corporate governance practices must be tenable, well recognized across the border and comply with globally approved standards. Moreover, even if companies don't depend predominantly on overseas funds, compliances with sound corporate governance practices assists enhance the trust of domestic investors, decreases the cost of capital and eventually leads to more stable finance sources.

- **Combating Corruption:**

Transparent organization with a robust system that furnish complete disclosure of auditing and accounting procedures, permits for transparency in all business affairs, and provides an environment where corruption will surely disappear. Corporate governance allows the companies to participate more effectively and avert malpractices and fraud within the companies.

- **Easier Funding from Institutions:**

Various structural changes, such as the expanded role of institutional investors and financial intermediaries, investment opportunities accessible to investors, the size of companies, increased competition and enhanced exposure of risk, have led observing the usage of funds more complicated hence increasing the necessity for sound CG. Evidence indicates that well-regulated organizations have greater market valuations. The solvency of the company may be trusted on the grounds of the corporate governance practiced in the company.

- **Improving Value of Organization:**

Better transparency and accountability meet investor prospects and trust in companies and its management and in turn, enhance companies' value.

- **Decreased Risk of Scandals and Corporate Crisis:**

Strong corporate governance guarantees the implementation of an effective risk mitigation system. An accountable and transparent arrangement makes the board of directors of the company aware the disguised risks associated with a specific strategy, thus, putting in place several surveillance systems to facilitate the monitoring of related concerns.

- **Responsibility:**

Investor bonds are crucial aspects of good corporate governance. Investors trust the company's management to generate greater worth for their investment. Therefore, company is responsible to provide regular and appropriate information to shareholders, so as to keep valuable relationship with investors. Better corporate governance system makes an environment in which boards of directors cannot disregard their responsibility to these stakeholders.

## **2.4. IMPORTANCE OF CORPORATE GOVERNANCE:**

- It enhances the likelihood of effectively communicating and achieving long-lasting success in business.
- It ensures that a well-regulated organisation is open and accountable to its investors and other stakeholders.
- It ensures that the corporate environment is characterised by transparency and fairness, therefore holding organisations responsible for their actions.
- It has emerged as a more effective method to manage industrial corporations, which are equally significant in cooperatives, public enterprises, and private enterprises.

## **2.5. COMPONENTS OF GOOD CORPORATE GOVERNANCE:**

Some of the important elements of good corporate governance are discussed as under:<sup>19</sup>

- **Powers and Role of Board:**

Strong governance is definitively indicator of individual faiths and ethics that shape the corporate values, convictions and activities of its board. The board is mainly manages stakeholder affecting corporate governance. Board is mainly accountable to make sure enhance wealth of shareholders. Nonexistence of clearly assigned power and role of board deteriorates accountability mechanism and jeopardizes the accomplishment of organizational objectives. Hence, it is important that a board must clarify and assigns the appropriate functions, authority and responsibility of the board, chairperson and Chief Executive Officer of the board. The board's role must be evidently documented in a board charter.

- **Regulations:**

Unambiguous and clear guidelines and enactment are needed to convince corporate governance. Enactments that needs to proceed with a legal translation or that is difficult

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<sup>19</sup> Goel, Puneeta. "Implications of corporate governance on financial performance: an analytical review of governance and social reporting reforms in India." Asian Journal of Sustainability and Social Responsibility 3, no. 1 (2018): 4.



to decipher on a daily premise may be liable to be considered a random check or distortion.

- **Management Environment: -**

Management environment contains establishment of well-defined goals, and proper ethical structure, developing appropriate procedure, transparency and clear declaration of responsibility and accountability, implementing sound business planning, promoting risk management mechanism, having skilled and competent persons for the jobs and forming performance evaluation parameters.

- **Board Skills:**

The board must possess the essential combinations of experience, skills, quality and knowledge, to perform their task competently and successfully. A board shall have combination of following knowledge and skills: Technical or operational skills; Financial expertise; Legal expertise; and Familiarity with governance and regulatory obligation.

- **Appointment of the Board:**

Extensive research needs to be made to appoint most proficient people as a director on the board. An open and well-described system must be established for appointment or reappointment of directors. The selection mechanism must meet all managerial and legal essentials. Each new director must be given with appointment letter stating their commitments and obligations.

- **Induction and Training of the Board:**

Directors must closely monitor business performance, business strategy and the challenges facing the board. Participation in training and enhancement programs is indispensable to ensure that directors remain well informed, which affects or can affect business management and other relevant obligations.

- **Board Independence:**

An autonomous board is necessary for improved governance. The objective may be accomplished by engaging a sufficient number of autonomous directors on the board. An independent board will ensure the absence of any actual or perceived conflicts of interest. Furthermore, it ensures that the board is proficient in overseeing and, if necessary, scrutinising the management actions. The board must possess the ability to assess the performance of management from a strategic perspective. Consequently, it is crucial for directors to be mostly autonomous.

- **Meetings of Board:**

Sufficient time and consideration must be committed by directors to meet their responsibilities. Board conferences are the discussions for board dynamic. These conferences empower directors to release their duties. The adequacy of board meetings is subject to carefully organized plans and the delivery of important documents and materials to managers in an appropriate manner prior to board meetings.

- **Code of Conduct:**

It is crucial to communicate a well defined code of conduct and moral standards to stakeholders, ensuring that all workers, senior managers, and directors of the organisation understand and adhere to them. A framework should be designed to quantify, assess, and periodically detect compliance with implicit norms.

- **Strategic Framework:**

The organization's goals should be unambiguously documented in long-term strategies of organizations that include an annual business strategy along with measurable and achievable performance goals and targets.

- **Commercial and Community Obligations:**

While a corporate entity's core business is inherently commercial, it must also be interested in the community obligations. Business goals and community obligations

must be clearly documented after board's approval. All stakeholders should be updated about ongoing and proposed activities undertaken by the organization to fulfill the obligations of the community.

- **Operational and Financial reporting:**

The board requires extensive, regular, reliable, appropriate, adequate, comprehensive, right, timely and significant information to perform its task of supervising performance of organizations. For this objective manifestly identified performance benchmarks-monetary and non-monetary must be stipulated that will enhance the competence of organization.

- **Monitoring Board Performance:**

The performance board as a whole and individual director must be monitored and evaluated, applying key performance measures in addition to peer review. The board ought to set up adequate system for detailing the consequences of board's performance assessment results.

- **Audit Committee:**

The audit committee is primarily responsible for liaising with the organisation, statutory and internal auditors, evaluating the effectiveness of internal control and adherence to critical policies and procedures, and reporting significant concerns to the board. The presence of an audit committee has a significant impact on the governance of an organisation.

- **Management of Risk:**

The principal component of corporate governance is risk management. There must be an explicitly established procedure of recognizing, analyzing and handling risks that can prevent the organizations from successfully attaining its aims. Adequate monitoring measures in the form of a risk management strategy must be established to control risk within the organizations.

The board has an authoritative obligation with respect to recognizing noteworthy peril setting commendable degrees of risk and ensuring that senior organization figures out how to distinguish screen and manage threats. The board must fulfill itself that proper hazard the official's structures and framework are set up to recognize and control threats. Therefore the organization should open itself to occasional external and internal risk overviews.

Elements that enhance larger value as a result of sound governance may be précised in the following manner: -

Implementation of good governance practices give soundness and development to the organizations.

Strong governance framework, established by implementation of good corporate governance practices, creates conviction among not only existing stakeholders but forthcoming stakeholders too. Investors are gladly to pay high price to the corporate indicating rigorous compliance of globally acknowledged standards of corporate governance.

Effective governance decreases apparent risks, subsequently decreases capital costs and empowers board of directors to make fast and appropriate decisions that eventually enhance primary concern of the corporate.

In present information driven economy, showing greatness in aptitudes has become a definitive apparatus for board of directors to use competitive advantage.

## **2.6. THEORIES OF CORPORATE GOVERNANCE:**

Multiple theories have been developed to tackle the issues of corporate governance throughout time. Corporate governance refers to the process of making choices and implementing them in big organisations. Numerous theories exist that elucidate the link between the different stakeholders of an organisation in the execution of business activities.

### **(a) Agency Theory**

According to Agency Theory, managers serve as "agents" of the organisation. The owners established objectives for the organisation. Managers are responsible for accomplishing these objectives in the day-to-day operations of the organisation. Corporate governance refers to the exercise of managerial control by designing institutions and procedures. According to agency theory, the owners are considered the primary, yet they may lack the necessary skills and expertise to achieve their aims. Thus, the principle delegates authority to managers to operate as "agents" and establishes a contractual agreement between the agent and principal. According to the agency agreement, the agent is obligated to behave with honesty and loyalty, prioritising the principal's interests and remaining committed to the agreed goals.<sup>20</sup>

Many different people own shares in today's companies. The shareholders act as principals, appointing managers who will carry out the shareholders' directives. That management's actions diverge from what shareholders anticipate in order to maximise return is the central tenet of Agency Theory. Without proper mechanisms for prompt reporting, supervision, and monitoring, principals that are geographically spread may not be able to combat this. These mechanisms of monitoring are administered by corporate governance.

### **(b) Stakeholders Theory**

All relevant parties, including creditors, workers, consumers, suppliers, the government, and the local community, should have their voices heard in an organization's decision-making process, as per Stakeholders Theory. A successful business exit, in their perspective, benefits all parties involved, not just shareholders.

There are a number of interested parties. At times, there is tension between the interests of these different parties. In order to balance the needs of all of these parties, managers and the business itself must take responsibility. All parties involved stand in unity. Stakeholders' ability and willingness to negotiate and negotiate with one another are assumed in this approach. Over time, this leads to a focus on one's own interests. In an organisation, shareholders' position is diminished. However, they have to also make an

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<sup>20</sup> Bebchuk, Lucian A., and Scott Hirst. Index funds and the future of corporate governance: Theory, evidence, and policy. No. w26543. National Bureau of Economic Research, (2019).

effort to arouse interests that are congruent with those of other stakeholders. Managers have a crucial role in this and must act with honesty. They are devoted representatives, but not just of shareholders, of all parties involved.<sup>21</sup>

### **(c) Resources Dependency Theory:**

The centrality of board members in securing necessary resources is a key tenet of this approach. It says that directors play a big part in getting the resources the firm needs via their ties to the outside world. Providing organisations with resources enhances their performance and ensures their existence. Directors provide valuable resources to the organisation, including knowledge, contacts, and credibility with important stakeholders like buyers, suppliers, social organisations, policymakers, and the general public. Members of the board of directors may be classified as either business professionals, insiders, service specialists, or community influencers.<sup>22</sup>

### **Stewardship Theory:**

A "steward" is someone who is responsible for overseeing the possessions and investments of another person. This value-based approach use the term "steward" in the context of an organisation, suggesting a guardian role. When the owner isn't around, it's the responsibility of the employees and executives to safeguard the company's assets, resources, and interests. In a way, they act as a carer. They need to be well organised. They ought not to indulge in self-serving activities with the assets.

Managers need to run the company with the same dedication they would show to their own business. By definition, they are not agents, although they do hold the office of director. The principle's intention and behaviour model are dependable and supportive of the organization's common goals, which motivate managers. According to this school of thought, therefore, we must first identify and articulate all of our values. Step two involves

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<sup>21</sup> Aguilera, Ruth V., William Q. Judge, and Siri A. Terjesen. "Corporate governance deviance." *Academy of Management Review* 43, no. 1 (2018): 87-109.

<sup>22</sup> Ibid

creating training courses that lead to excellence. Third, overcoming differences in value requires moral support.

## **2.7. MODELS OF CORPORATE GOVERNANCE:**

Various approaches like rules based, principles based, discretionary, or legalistic makes together the term called corporate governance. In the same way, there are different kinds of models in it mainly four are identified with their international recognition, namely, UK, American, Continental European, Japanese and Asian. Each one has its own focus and significance.

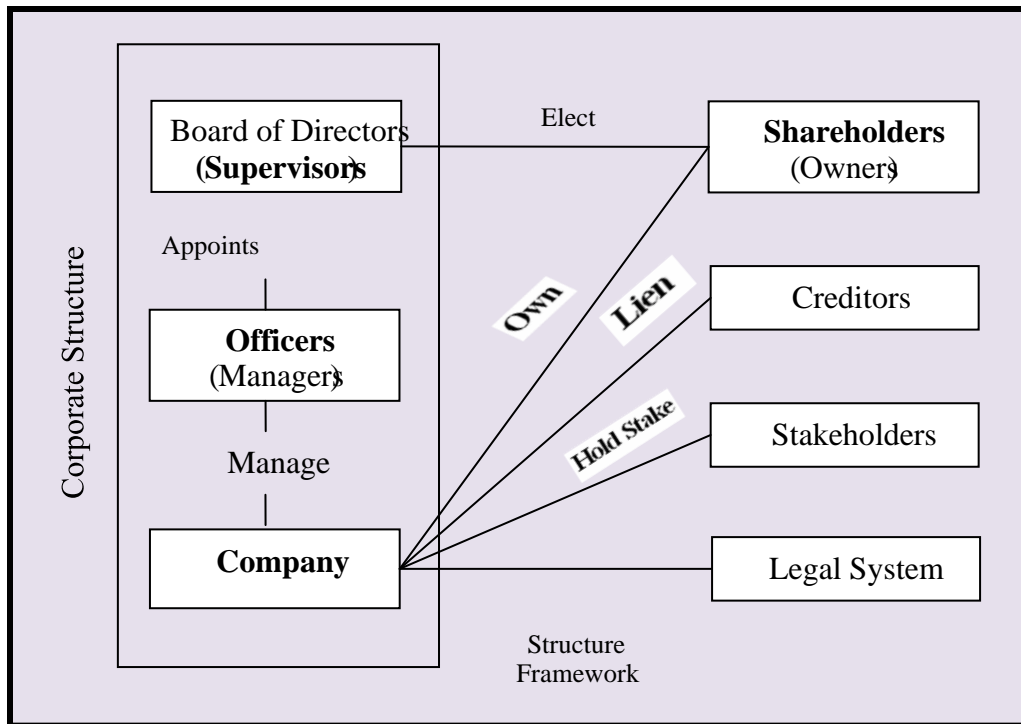
These are being examined in detail below:

### **MODEL-I: Anglo-American Model**

Under Anglo American Model, shareholders' rights are recognized. Board of directors' act as supervisors which are directly elected by shareholders (owners). Investors for the most part practice their power over a private partnership through the top managerial staff. The board has three capacities: portrayal, bearing and oversight. In this model, it delegates and administers the troughs who manage the everyday undertakings of the organization.<sup>23</sup>

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<sup>23</sup> Katsamunska, Polya. "The concept of governance and public governance theories." *Economic alternatives* 2, no. 2 (2016): 133-141.



While the legal system provides the structural framework, the stakeholders in the company will be employees, creditors and suppliers. Be that as it may, loan officers exercise their privilege over organizational advantages. The strategy is encircled by the board and actualized by the management. The board administers the execution through a scheduled data framework. The governing body, being mindful to their appointers-the investors, focuses on them certain profits inside the expansive counters of the market structure.<sup>24</sup>

According to the structure of the organisation, it gives a clear chart of duties. Strict regulations prohibit insider trading and other forms of fraud, and disclosure standards are extensive.

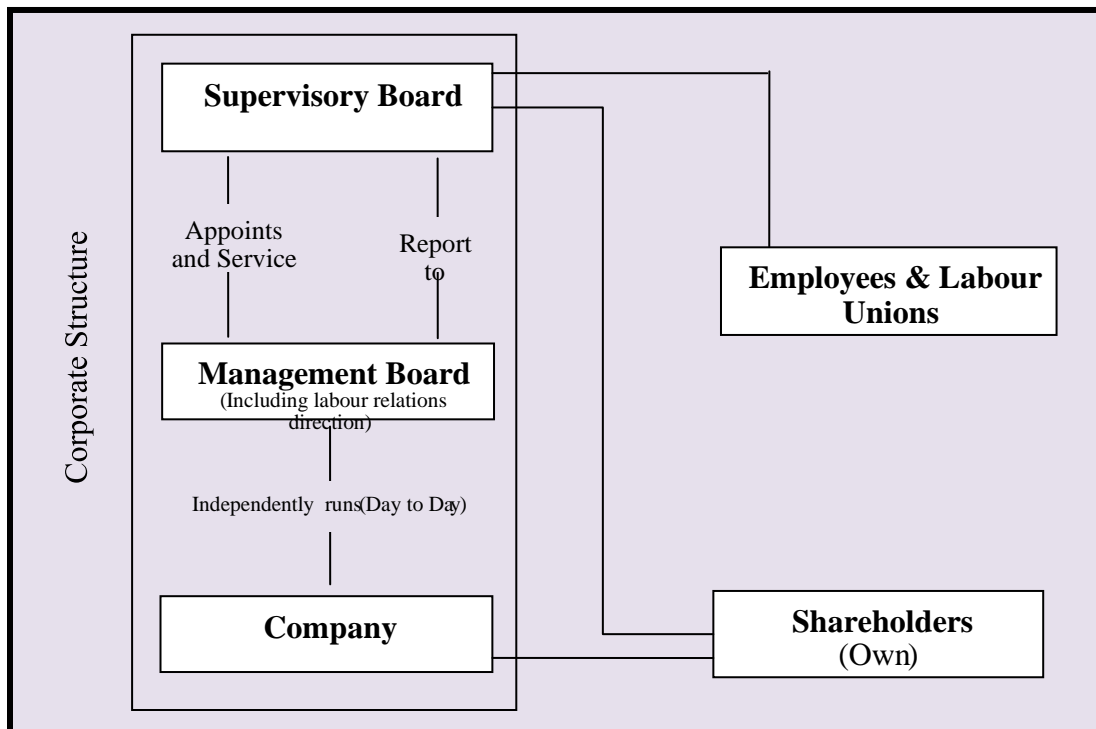
## MODEL-II: German Model

<sup>24</sup> Yusof, Nor Zalina Mohamad. "Context matters: a critique of agency theory in corporate governance research in emerging countries." *International Journal of Economics and Financial Issues* 6, no. 7 (2016): 154-158.



There was an emphasis on workers' rights under the German model. Societal model is another name for it. The ability to participate in management of the firm is granted to workers since they are seen as one of the most important stakeholders of the business.

The system of governance is not completely dictated by shareholders. Half of the supervisory board members are chosen by the shareholders, while the other half are chosen by the union that represents the employees. The supervisory board is responsible for selecting and overseeing the company's management. Workers and employees are seen as more than just stakeholders in this paradigm; they are actively involved in governance. The policies that they are tasked with implementing for the organization's benefit are equally their responsibility.



### MODEL- III: Japanese Model

According to the Japanese model, banks and other financial institutions are very important. There is a strong partnership between the management of a firm in Japan and the banks and other financial institutions, and the stakes are high for these businesses. The board of directors and chairman are jointly appointed by the shareholders and the banks. As a

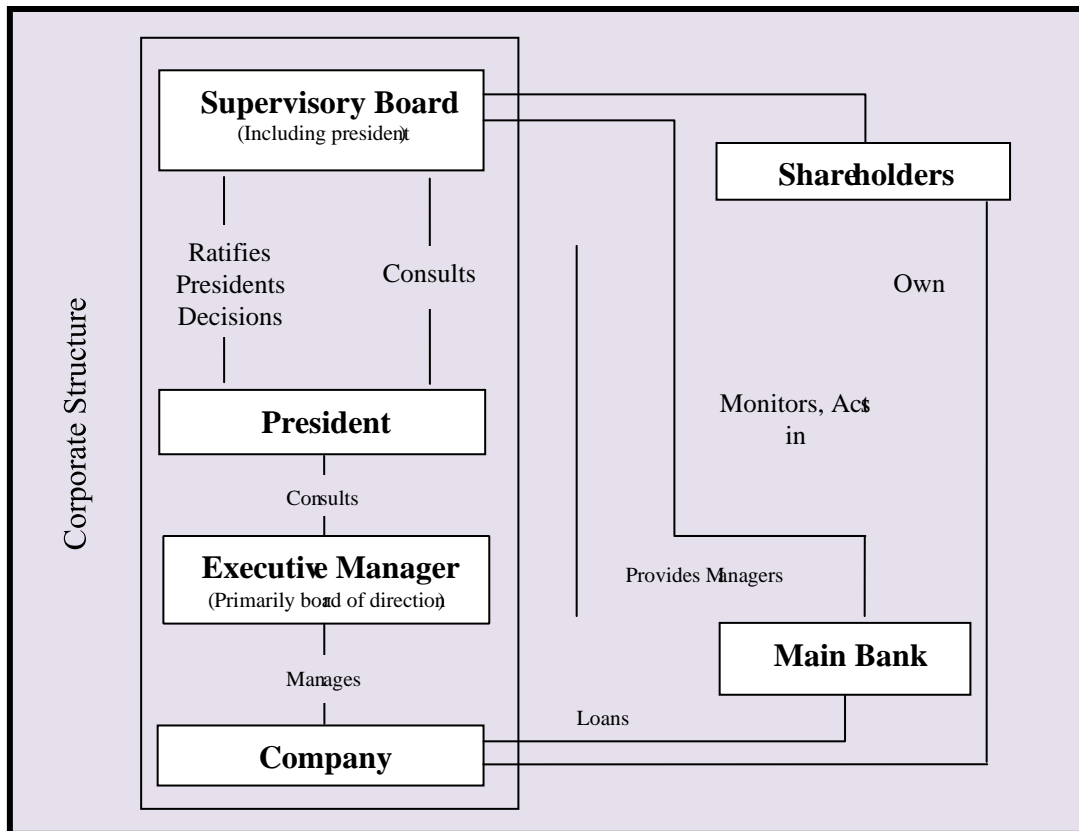
middleman between the board of directors and management, the chairman is an integral part of the organisational system.

A financing bank is just as crucial to a company's success as its owners. Official management, acting as if they were the top management team, is responsible for carrying out administrative tasks. The administrative faculty and engines are really provided by the funding bank. Furthermore, it has forces that may bypass the board in cases when it becomes feasible or while dealing with very delicate matters.

In order to circumvent the inefficiency of dispersed voting power, all three models have discovered methods to merge economic and control rights into substantial blocks. They seem to be massive German financial experts, sometimes using their democratic clout to supplant traditional forms of management. It manifests as a network of interconnected systems in Japan, with the help of the central bank and the president's office. Both options are quite steady, but in the US the sum is improvised; voting power is acquired in advance of the event, either a middleman's challenge, a delicate offer, or a used buyout. The processes may differ, but they all seem to be meeting a common requirement in an effective administrative structure.<sup>25</sup>

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<sup>25</sup> Mallin, Chris A. Corporate governance. Oxford university press, (2016).



#### **MODEL- IV: Indian Model**

Indian model was formulated including combined features of American, German and Japanese models. Financial disclosure, greater transparency and independent security of corporate accounts were emphasized.

**The Indian corporate can be characterized in different models: -**

##### **Banks**

The private firm model often has the founder, his collaborators, and family members at the helm. Companies like Tata, Reliance, Birla, and others rely heavily on retained profits and debt financing, with little involvement from external stock investors.

##### **PSUS**

The state or central government establishes the board, and even after divestiture, government influence is still strong. Concerns for stakeholder safety tend to take a second

place in such situations. Consequently, rather of focusing on efficiency and the growth of overall investor income, large organisations are frequently treated with a focus on satisfying the legislator.<sup>26</sup>

The appropriation of business opportunities, exorbitant pay, and administrative and utilization benefits do not justify many conversations with the board, as they are chosen remotely as a management strategy. Employee's investment is perceived as a workers' organization - from time to time both workers and officials independently where there are two separate associations exist - whose voice does not speak to the concerns of the association.<sup>27</sup>

Given the complex web of regulations, policies, and guidelines that ensnare sub-areas like protection, banks, non-bank monetary organisations, etc. in India, this study will refrain from discussing governance models in such contexts.

A draft corporate governance code was produced by the Department of Company Affairs in collaboration with several prominent business groups, including the “Federation of Chambers of Commerce and Industries” (FICCI) and the “Confederation of Indian business” (CII).

A radical rethinking of the board of directors' structure is necessary to address systemic issues in corporate governance. System evaluations must be made public in a way that is transparent, comprehensive, and impartial if appropriate governance is to take place.

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<sup>26</sup> Turnbull, Shann. "Corporate governance: Its scope, concerns and theories." In *Corporate governance*, pp. 415-440. Gower, (2019).

<sup>27</sup> Katsamunska, Polya. "The concept of governance and public governance theories." *Economic alternatives* 2, no. 2 (2016): 133-141.

## **2.8.EVOLUTION OF CORPORATE GOVERNANCE**

The significant constituents of corporate governance are investors, KMPs and the directors which are the key pith of the organization. An appropriate framework needs to manifestly state functions, obligations and privileges of its constitutes. In identifying and deciding above broad examinations have been made and several committees have been framed.

### **2.8.1. International Scenario of Corporate Governance:**

Corporate failure and instability in regard to global scenario is not limited to developing or developed nations. Indeed, it is a wonder that has pulled world's attention for those organizations, disregarding any of the five principles of corporate governance, namely "fairness and integrity, transparency and disclosure, accountability, fair treatment of all shareholders and social responsibility". The main causes for scandals and corporate failure were negligent board of directors, inadequate transparency and disclosures, fraud, absence of ethical code of conduct, failure of statutory and internal audit. Some high volume and well-known corporate failure directing foundation for crucial role of corporate governance worldwide are summarized below.<sup>28</sup>

The "Barings Bank" of UK went bankrupt in 1995, losing exceeding one billion dollars in unethical trading behavior. "HIH Insurance, an Australia-based company", suffered losses of approx. \$5.30 billion in 2001 as a result of the board's incompetence, the audit committee's ineffectiveness, and the CEO's influence over decision-making. An accounting loss of \$618 million was recorded by the American corporation Enron the same year. Unethical corporate practices, inadequate guidance, and inaccurate financial statements were cited as reasons for the mismanagement. "Tyco, Xerox Corporation, Global Crossing, World Com, Adelphia Communications and Andersen Worldwide" were among six American firms that announced scandals and catastrophic failures in 2002.

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<sup>28</sup> Aguilera, Ruth V., Valentina Marano, and Ilir Haxhi. "International corporate governance: A review and opportunities for future research." *Journal of International Business Studies* 50 (2019): 457-498.

Financial statement fraud, a weak and biased board, an inadequate external audit, unethical practices, etc. were the most common issues in these instances.<sup>29</sup>

A 14-billion-euro accounting fraud was disclosed by Parmalat company in Italy in the year 2003 due to false accounting documents. In the same year, Royal Ahold in Netherlands faced an issue of unethical behavior and insider trading. In the following year

2004, China Aviation Oil (a company based in Singapore / China) disclosed a loss of over US\$500 million occurred due to misleading statement and insider trading.

On the international front, protecting companies from future mis-governance and financial scandals were a severe issue for developed nations, particularly the United States and the United Kingdom where the highest corporate scandals were reported, i.e. twelve and four, respectively. Consequently, various committees set up to address these concerns, have initiated several codes and corporate governance standards. Table 1.1 indicates various committees set up for address corporate governance issues together with its main recommendations.<sup>30</sup>

### **Various International Committees on Corporate Governance**

<b>S.N.</b>	<b>Name of Committee/Report</b>	<b>Year</b>	<b>Country</b>	<b>Issue Addressed/ Major Suggestions</b>
1	Sir Adrian Cadbury Committee	1992	UK	Addressed financial aspects and recommended code of best practices

<sup>29</sup> Aureli, Selena, Mara Del Baldo, Rosa Lombardi, and Fabio Nappo. "Nonfinancial reporting regulation and challenges in sustainability disclosure and corporate governance practices." *Business Strategy and the Environment* 29, no. 6 (2020): 2392-2403.

<sup>30</sup> Cumming, Douglas, Igor Filatotchev, April Knill, David Mitchell Reeb, and Lemma Senbet. "Law, finance, and the international mobility of corporate governance." *Journal of International Business Studies* 48 (2017): 123-147.

2	Greenbery Committee	1995	UK	Disclosure provisions, remuneration policy, service contracts and compensation, etc.
3	Bosch Report	1995	Australia	Composition of Board and directorship
4	Vienot Report	1995	France	Board membership and cross shareholding
5	Calpers Global Corporate Governance Principles	1996	USA	Independent directors
6	Hampel Committee on Corporate Governance	1998	UK	Audit committee, internal control and board responsibility
7	Combined Code of Best Practices, London Stock Exchange	1998	UK	Board effectiveness
8	Blue Ribbon Committee	1999	USA	Improving the effectiveness of Audit Committee
9	OECD Principles of Corporate Governance	1999	-	Shareholders rights, role of stakeholders and board, audit, disclosure and transparency.
10	CACG Guidelines for Corporate Governance in Commonwealth	1999	-	Corporate compliances, effective internal control, etc.
11	Euro shareholders Corporate Governance Guidelines	2000	Europe	Membership of non-executive directors on Board.

12	Principles of Good Governance and Code of Best Practices	2000	UK	Defined Principles of Good Governance and Code of Best Practices
13	Joint Committee on Corporate Governance	2001	Canada	Regular assessment of board and its committees, CEO selection, etc.
14	King Report on Corporate Governance for South Africa	2002	South Africa	Board function and composition, director's evaluation, codes of directors and audit, etc.
15	Sarbanes-Oxley (SOX) Act	2002	USA	Preventing investors, ensuring transparency and disclosure
16	Smith Report on Audit Committee	2003	UK	Strengthening of audit committee
17	Higgs Report	2003	UK	Effective board composition and accountability, etc.
18	Revised Combined Code	2003	UK	Board composition, separate role of the chairman and Chief Executive.
19	OECD Principles of Corporate Governance	2004	-	Revision of existing OECD codes (1999)
20	UNCTAD Guidelines on Good	2008	UK	Corporate reporting, discharge of board duties in the interest of shareholder.



	Practices in Corporate Governance Disclosure			
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### 2.8.2. Indian Scenario of Corporate Governance:

Corporate governance is a well-established concept in India. In the third century B.C., Chanakya, a renowned educator, philosopher, and royal advisor, outlined four fundamental responsibilities of a king: "Yogakshema" (Safeguarding), "Palana" (Maintaining), "Vridhhi" (Enhancing), and "Raksha" (Protecting). Upon examination, it was found that all four responsibilities in the present situation align with the duties of senior executives in companies. "Yogakshema" represents the safeguarding of stakeholders' interests, "Vridhi" signifies the enhancement of prosperity through efficient resource utilisation, "Palana" indicates the sustenance of prosperity through profitable operations, and "Raksha" refers to the protection of investors' wealth. If we delve deeper into the topic... Prior to the mid-90s, Indian organisations did not prioritise corporate governance and so did not pay much attention to it. Despite these significant shortcomings in the current legislative framework, such as a board of directors lacking sufficient fiduciary responsibility, an inadequate system for disclosures, undesirable practices in the share market, and a lack of transparency, it was deemed necessary to improve governance in the organisation through substantial changes.<sup>31</sup>

In response to the financial calamity in 1991, the Indian government took decisive steps to address the situation and stabilise the economy. These adjustments included a wide variety of activities at both the corporate and institutional levels, demonstrating a strong indication of corporate knowledge and openness in subsequent years. The Companies Act, 1956 had many amendments by the government in the years 1999, 2000, 2002, and 2003. The Government of India has adopted many efforts to enhance openness and disclosures, including empowering SEBI and implementing clear regulations. The Government of India has implemented many corporate governance reforms since 1990.

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<sup>31</sup> Singh, Deeksha, and Andrew Delios. "Corporate governance, board networks and growth in domestic and international markets: Evidence from India." *Journal of World Business* 52, no. 5 (2017): 615-627.

### **2.8.3. “Confederation of Indian Industry” (CII) Code (1998)**

After seeing the "Cadbury Committee Report" in the UK and seeing its significance, the Confederation of Indian Industry decided to do something about it. They are now working on a code of corporate governance that Indian public and private corporations, banks, and other financial institutions may follow. Mr. Rahul Bajaj, the previous president of the “Confederation of Indian Industry” (CII), organised a countrywide task force in 1996. The "desirable corporate governance code" went through many revisions before its 1998 publication and 1997 distribution of the final form. Considering the fact that the organisational structure of each country varies from others and regulations regarding business activities may also be inadequate in ensuring transparency and protection of minority shareholders, this committee has formulated seventeen significant proposals that are desirable and voluntary in nature. Here are some acknowledged recommendations:<sup>32</sup>

- Emphasising the substantial role of non-executive directors in board activities and other critical decision-making. Directors should be well delineated with their responsibilities in both the board and committees.
- It is recommended to restrict the number of listed organisations that a person may serve as a director to 10 or less.
- It is required to have at least 30% professionally skilled independent directors in listed businesses that have a revenue of more than `100 crore and a non-executive director (NED) as the chairman. However, this percentage rose to 50% in instances when the managing director and chairman are the same individual.
- It is mandatory for listed firms to create an audit committee if they have a turnover exceeding `100 crore or a paid capital of `20 crore.
- It is recommended that the audit committee should consist of at least three non-executive directors as members.

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<sup>32</sup> Bhasin, Madan Lal. "Contribution of forensic accounting to corporate governance: An exploratory study of an Asian country." *International Business Management* 10, no. 4 (2015): 2016.

#### **2.8.4. Kumar Mangalam Birla Committee (2000):**

The CII's code of conduct got a positive reaction from the business sector, as expected by many thriving enterprises. This sparked a contextual discussion over the effectiveness of required vs non-mandated approaches to corporate governance. It was believed that, given the realities in India, a statutory code would have more importance than a non-mandatory code. Following that, SEBI took a consequential action by forming a committee led by Mr. Kumar Mangalam Birla in 1999. The purpose of this group was to safeguard and enhance the levels of corporate governance. The committee recognised that strong corporate governance is essential for a dynamic and resilient capital market and serves as a vital instrument to protect shareholders.

The committee provided recommendations, categorising them into required and non-mandatory suggestions. The mandatory suggestions focus on enhancing the financial reporting process via more transparency, ensuring greater accountability of the audit committee, implementing a code of conduct for the Board of Directors, and incorporating corporate risk into the annual report. Optional recommendations emphasised in the performance assessment of NED, directors training, whistleblower policy, and other related matters. In the year 2000, SEBI recognised and sanctioned the significant recommendations of this committee, including them into Clause 49 of the Listing Agreement.

#### **2.8.5. Report of Task Force on Corporate Excellence (2000):**

In May 2000, the Department of Corporate Affairs (DCA) established an investigation team led by Dr. P.L. Sanjeev Reddy, the Secretary of DCA. The team's main goals were to explore methods for consistently implementing the idea of corporate excellence and to enhance India's global competitive advantage while fostering corporate culture within the country. In November 2000, this group proposed a series of recommendations that included

several actions aimed at improving governance standards. The committee has made many important recommendations, which are outlined below:<sup>33</sup>

- Enhancing the clarity of independence criteria and minimising the possibility of conflicts of interest.
- Management responsibility and accountability are upheld by the board of directors and committee members.
- Enhanced financial accounting and reporting, improved annual report with comprehensive presentation to regulators, and increased accessibility for participation via advancements in information and communication convergence technologies.
- The objective is to create a self-governing and separate business hub that focuses on achieving corporate excellence via accreditation, policy research, studies, education, training, and enhancing corporate governance.

#### **2.8.6. RBI Advisory Group on Corporate Governance (2001):**

The RBI set up the “Standing Committee on International Financial Standards and Code” to analyze status of corporate governance globally and to make comparison of position of corporate governance in India with globally adopted standards specifically.

#### **2.8.7. RBI Consultative Group of Directors of Banks/ Financial Institutions (2002):**

In April 2002, the Reserve Bank of India (RBI) created the "Advisory Group of Directors of Banks and Financial Institutions" with the purpose of evaluating and reevaluating the managerial responsibilities of the boards of financial institutions and banks. The purpose of this group was to gather input on the board's performance in terms of disclosures, transparency, audit committee, compliance, and other related

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<sup>33</sup> Almaqtari, Faozi A., "Corporate governance in India: A systematic review and synthesis for future research." *Cogent Business & Management* 7, no. 1 (2020): 1803579.

matters. The group's suggestions emphasised the crucial roles of the board of directors in efficiently mitigating risk.<sup>34</sup>

#### **2.8.8. Naresh Chandra Committee (2002):**

In 2001, there were many instances of business scandals and fraudulent actions. Both auditors and corporate clients were found to have been involved in the Enron scandal that occurred in the US. Xerox, Global Crossing, Owest, and WorldCom were among the well-known American corporations that went under after a series of increasingly dishonest schemes were revealed. "Sarbanes Oxley Act 2001" came into being as a result. In light of these losses, the Indian government has voiced worry and is being asked to reconsider their own degree of alertness. The "Ministry of Finance and Economic Affairs" formed an esteemed committee in August 2002, with Mr. Naresh Chandra, a former cabinet secretary, at the helm. Aiming to evaluate the present regulatory framework pertaining to the relationship between clients and auditors and the responsibilities and roles of independent board members, the committee was established. Independent directors should make up at least half of the board, according to the committee. Additionally, it spells out the specific responsibilities that independent directors must have inside the board. The committee also recommends making sure the audit committee is made up of only independent directors and instituting a policy of auditor rotation every five years. In July 2003, Mr. Naresh Chandra was appointed to a committee that addressed only limited liability partnerships and small private enterprises. The group's stated goal was to address the difficulties these businesses were having complying with the rules as they were.<sup>35</sup>

#### **2.8.9. SEBI's Clause 49 of the Listing Agreement (2002):**

Late in 2002, SEBI formed a committee to investigate whether or not existing corporate governance norms were adequate and to recommend improvements. Standards that are mandatory and those that are voluntary are detailed in Clause 49 of the listing

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<sup>34</sup> Das, Subhash Chandra. "Corporate governance in India: An evaluation." PHI Learning Pvt. Ltd., 2021.

<sup>35</sup> Mishra, Aswini Kumar, Shikhar Jain, and R. L. Manogna. "Does corporate governance characteristics influence firm performance in India? Empirical evidence using dynamic panel data analysis." *International Journal of Disclosure and Governance* 18, no. 1 (2021): 71-82.

agreement. Among the required regulations are brief summaries of the company's guiding principles pertaining to the following: the board of directors; the compensation and audit committees; the shareholders' relationship committee; general body meetings; disclosures; communication methods; and general shareholder information. The following are examples of non-mandatory standards: a policy for whistleblowers, training for board members, audit credentials, procedures for monitoring non-executive board members, and shareholder rights.

The term "independent director" was significantly altered by the revisions made to Clause 49 on October 29, 2004. It also made audit committees' duties clearer and financial reports more accurate, especially when it came to income, transactions involving linked parties, and public/rights/preferential problems. In addition, the change ordered boards of directors to create a written code of conduct, which calls for the CEO/CFO to vouch for the financial accounts and increase transparency for shareholders. The whistleblower policy and the time limits for independent directors are two of the many optional elements that have been incorporated.<sup>36</sup>

#### **2.8.10. Narayana Murthy Committee (2003) :**

In order to promote effective corporate governance by protecting investor interests, the SEBI conducted an investigation of listed businesses' compliance practices with clause 49. As a result, the SEBI saw the need to proactively watch beyond simple systems and processes. The Securities and Exchange Board of India (SEBI) appointed Mr. N.R. Narayana Murthy, president of Infosys Technologies, to lead a committee that would examine how listed businesses have followed the corporate governance code and how they have dealt with price-sensitive market information. As a result, the committee exerted considerable effort to investigate seven crucial metrics: openness, significance, responsibility, verification, fairness, and enforcements. The committee has put out robust suggestions to enhance openness. The most important piece of advice about financial disclosures, codes of conduct, risk management, independent directors,

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<sup>36</sup> Suman, Samridhi, and Shveta Singh. "Corporate governance mechanisms and corporate investments: evidence from India." *International Journal of Productivity and Performance Management* 70, no. 3 (2021): 635-656.

directorship, audit committee, audit report, management roles, and director compensation.<sup>37</sup>

### **2.8.11. The Companies Act, 2013:**

The Companies Act 2013, enacted as a replacement for the Companies Act 1956, represents a pivotal legislation aimed at bolstering corporate governance practices in India. With its enforcement on August 29, 2013, the Act introduced a comprehensive framework addressing various aspects of corporate governance within companies. Notably, it focuses on crucial elements such as the appointment of directors, including provisions for independent directors and their maximum tenure, thereby emphasizing board independence and oversight. Furthermore, the Act mandates the evaluation of director and committee performance, fostering a culture of accountability and continuous improvement. In line with global best practices, the Act also underscores the importance of risk management, internal control, and disclosure, requiring companies to establish robust frameworks and provide comprehensive disclosures in their board reports. Additionally, the Act imposes stringent regulations on audit appointments and related party transactions, aiming to enhance transparency, prevent conflicts of interest, and strengthen investor confidence. Overall, compliance with the Companies Act 2013 is essential for companies to uphold governance standards, ensure integrity, and foster sustainable business practices in the Indian corporate landscape.<sup>38</sup>

The relevance of the Companies Act 2013 to corporate governance in banks lies in its provisions that encompass various aspects essential for ensuring transparency, accountability, and integrity within banking institutions. While the Companies Act primarily applies to companies across sectors, its principles and provisions have significant implications for banks' governance practices.

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<sup>37</sup> Al-Ahdal, Waleed M., Mohammed H. Alsamhi, Mosab I. Tabash, and Najib HS Farhan. "The impact of corporate governance on financial performance of Indian and GCC listed firms: An empirical investigation." *Research in International Business and Finance* 51 (2020): 101083.

<sup>38</sup> Singh, Kuldeep, and Deepa Pillai. "Corporate governance in small and medium enterprises: a review." *Corporate Governance: The international journal of business in society* 22, no. 1 (2022): 23-41.

1. **Appointment of Directors:** Section 149 of the Companies Act 2013 mandates the appointment of independent directors on the boards of certain classes of companies, including banking institutions. Independent directors play a crucial role in providing impartial oversight and enhancing governance standards within banks.
2. **Performance Evaluation and Committees:** Section 178 of the Companies Act 2013 requires companies to establish committees such as the nomination and remuneration committee and corporate social responsibility committee. These committees play a vital role in overseeing key governance aspects within banks, including director appointments, remuneration policies, and CSR initiatives.
3. **Risk Management and Disclosure:** Sections 134 and 177 of the Companies Act 2013 mandate companies to disclose information on risk management policies, internal control systems, and related-party transactions in their board reports. These disclosures are essential for banks to maintain transparency and enable stakeholders to assess risk exposure and mitigation strategies effectively.
4. **Internal Control and Compliance:** Sections 92 and 134 of the Companies Act 2013 require companies, including banks, to prepare annual returns and directors' reports with detailed disclosures on managerial remuneration, compliance with legal requirements, and shareholding patterns. Compliance with these provisions ensures accountability and fosters trust among stakeholders.
5. **Audit and Related Party Transactions:** Sections 139 and 177 of the Companies Act 2013 impose stringent regulations on the appointment and rotation of auditors and regulate related-party transactions. These provisions aim to strengthen audit independence, prevent conflicts of interest, and enhance transparency in banking operations.

#### **2.8.12. SEBI Guidelines, 2014:**

After the enactment of the Companies Act, 2013, which significantly revamped the regulatory landscape concerning corporate governance in India, the rules detailing corporate governance requirements were officially notified on March 27, 2014. These



rules outlined the specific provisions and guidelines that companies, both listed and unlisted, would need to adhere to in order to comply with the Companies Act, 2013. The aim was to ensure uniformity and consistency in corporate governance practices across different types of companies, thereby enhancing transparency, accountability, and investor confidence.<sup>39</sup>

In response to the revised regulatory framework introduced by the Companies Act, 2013, the “Securities and Exchange Board of India” (SEBI) took further steps to align its regulations with the new provisions. On April 17, 2014, SEBI issued a revised circular concerning the provisions of the Listing Agreement, which governs the listing and trading of securities on stock exchanges in India. The objective behind this revision was to harmonize the requirements of the Listing Agreement with the provisions of the Companies Act, 2013, thereby promoting consistency and coherence in corporate governance standards across the capital markets.

SEBI's circular aimed to adopt best practices in corporate governance and enhance the effectiveness of the corporate governance framework in India. By aligning the Listing Agreement with the Companies Act, 2013, SEBI sought to address any potential inconsistencies or gaps between the two sets of regulations, ensuring that listed companies complied with the highest standards of governance. This initiative was crucial in bolstering investor confidence, fostering transparency, and promoting the integrity of the Indian capital markets.

Overall, the alignment of SEBI's regulations with the Companies Act, 2013, marked a significant milestone in the evolution of corporate governance norms in India. It underscored the regulators' commitment to strengthening governance frameworks, instilling trust among investors, and fostering sustainable growth in the corporate sector. Through such regulatory reforms, India aimed to establish itself as a jurisdiction with

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<sup>39</sup> Sarkar, Sagnik. "A Critical Analysis of the Informant Mechanism under the SEBI (Prohibition of Insider Trading) Regulations, 2015 vis-a-vis Global Best Practices on Whistleblowing." *RGNUL Fin. & Mercantile L. Rev.* 10 (2023): 145.

robust corporate governance practices, conducive to attracting investment and promoting economic development.

### **2.8.13. Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015:**

The Securities and Exchange Board of India (SEBI) Listing Obligations and Disclosure Requirements (LODR) Regulations, 2015, notified on September 2, 2015, signify a pivotal regulatory framework governing listed entities on recognized stock exchanges in India. These regulations have undergone five amendments, reflecting the dynamic nature of the regulatory landscape and the evolving needs of the capital markets. Specifically tailored for entities listed on designated securities, the LODR Regulations establish a comprehensive set of principles aimed at enhancing corporate governance standards and ensuring transparency and accountability among listed entities.<sup>40</sup>

Key among the principles outlined in the LODR Regulations is the protection of shareholders' rights and the provision of timely and relevant information to shareholders. Listed entities are obligated to uphold the rights of shareholders and provide them with regular updates on the company's performance, financial position, and governance practices. This commitment to transparency and shareholder empowerment is fundamental to fostering investor confidence and promoting the integrity of the capital markets.

Moreover, the LODR Regulations emphasize the equitable treatment of all shareholders, irrespective of their shareholding size or influence. This principle underscores the importance of fairness and inclusivity in corporate decision-making processes, ensuring that the interests of minority shareholders are duly recognized and protected.

Recognizing the broader stakeholder ecosystem, the LODR Regulations also underscore the importance of stakeholders' rights and encourage collaboration and engagement between listed entities and their stakeholders. By fostering a culture of cooperation and

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<sup>40</sup> Saha, Rupjyoti, and Kailash Chandra Kabra. "Corporate governance and voluntary disclosure: Evidence from India." *Journal of Financial Reporting and Accounting* 20, no. 1 (2022): 127-160.

dialogue, these regulations seek to promote sustainable business practices and enhance trust and goodwill among all stakeholders.

Crucially, the LODR Regulations mandate the timely and accurate disclosure of material facts pertaining to the listed entity, including its financial position, ownership structure, performance metrics, and governance practices. By ensuring transparency and disclosure of material information, these regulations facilitate informed decision-making by investors and stakeholders, thereby contributing to market efficiency and integrity.

Overall, the SEBI LODR Regulations, 2015, represent a significant step towards strengthening corporate governance standards and enhancing transparency and accountability in the Indian capital markets. By setting clear guidelines and obligations for listed entities, these regulations aim to foster a culture of good governance, investor confidence, and sustainable growth in the corporate sector.

## **CHAPTER 3- INTRODUCTION OF BANKING SECTOR IN INDIA**

### **3.1.ORIGIN AND MEANING OF THE TERM BANK**

The word "bank" has a historical significance in the field of progress and development. The term 'bank' is derived from the Greek word 'banque', which means a bench. During the Renaissance, Florentine investors used benches as workspaces or trading counters. They conducted their transactions on tables adorned with green tablecloths. Later on, the term 'bank' came to be used to refer to credit, and the second meaning of the word "bank" stemmed from the German word "banch". The term "banch" refers to a corporation that operates with joint stock. A bank is a financial organisation that engages in the business of providing loans and accepting deposits, therefore facilitating the flow of funds between borrowers and savers. Banks function not just as intermediaries in financial transactions, but also, to some extent, as creators of money. A bank is a financial entity that accepts deposits and channels them into lending operations, either via direct credit loans or indirectly through the capital markets. A bank serves as an intermediary between clients who lack funds and customers who have excess capital.<sup>41</sup>

#### **3.1.1. Definitions of Bank**

The word 'Bank' has been described in various way by various economist and few of the definitions are expressed

**Indian Banking Regulation Act 1949** section 5 (1) (b) of the Act, banking is defined as “Accepting for the purpose of the landing of investment of deposits of money from public repayable on demand or otherwise and withdraw able by cheques, draft, order or otherwise.”

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<sup>41</sup> Kamath, K. V., S. S. Kohli, P. S. Shenoy, Ranjana Kumar, R. M. Nayak, P. T. Kuppaswamy, and N. Ravichandran. "Indian banking sector: Challenges and opportunities." *Vikalpa* 28, no. 3 (2003): 83-100.

**American Federal Act**, has defined “bank as any bank, banking federation, trust company saving bank (excluding mutual banks) or other institutions who engaged in the business of accepting deposits and incorporated under any state law.”

**Oxford Dictionary** defines bank as “Bank is an establishment for custody of money received from or on behalf of its customers. Its essential duty is to pay their drafts unit. Its profits arise from the use of the money left employed them.”

**Webster’s Dictionary** defines “Bank is an institution which trades in money, establishment for the deposits, custody and issue of the money, as also for making loans and discounts and facilitating the transmission of remittances from one place to another.”

**Crowther** defines a “bank as, one that collects money from those who have it to spare or who are saving it out of their income and lends the money so collected to those who required it.”

**Dr. L. Hart** says that the “bankers are one who in the ordinary course of business honors cheques drawn upon him by persons from and for whom he receives money on current accounts.”

**Sir Kinley**, “A bank is an establishment which makes to individuals such advances money as may be required and to which individual entrust money when not required by them for use.”

**Walter Leaf** “A bank is a person or Corporation which holds itself out to receive from the public, deposits payable on demand by cheque.”

### **3.2. STRUCTURE OF INDIAN BANKING SECTOR:**

Indian banks operate under the protection of the RBI, the central regulatory bank. The banking sector is mainly composed of:<sup>42</sup>

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<sup>42</sup> Iqbal, Badar Alam, and Shaista Sami. "Role of banks in financial inclusion in India." *Contaduría y administración* 62, no. 2 (2017): 644-656.

### **Scheduled Bank:**

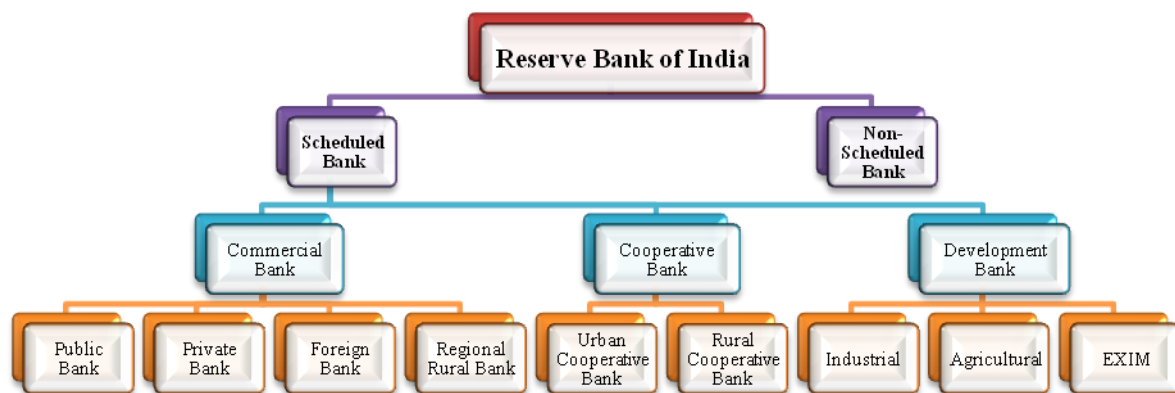
Scheduled banks are financial institutions that are included in the second schedule of the RBI Act, 1934 and are entitled to borrow from the RBI at the bank rate. All commercial banks, both Indian and international, as well as state cooperative banks and regional rural banks are classified as scheduled banks. A scheduled bank must meet the criteria of having a paid-up capital and reserves of at least five lakhs.

### **Non-Scheduled Bank:**

Non-Scheduled banks are financial institutions that are not included in the second schedule of the RBI Act, 1934. Currently, there are three banks of this kind in the nation.

### **Commercial Banks:**

Commercial Banks are regulated by the Banking Regulation Act of 1949, with the objective of generating profits. The major purpose of this entity is to receive deposits and provide loans to the general population, corporations, and the government. Commercial banks may be further classified into public sector banks, private sector banks, foreign banks, and regional banks.



The banking industry in India comprises of 12 public sector banks, 22 private sector banks, 44 foreign banks, 44 regional rural banks, 1542 urban cooperative banks, and 94384 rural cooperative banks, along with cooperative credit institutions.

### **3.3. PUBLIC SECTOR BANKS OPERATING IN INDIA:**

Public Sector Banks (PSBs) are a predominant category of banks in India, characterised by the government's ownership stake of 51% or above. The primary objective of these institutions is to prioritise serving people rather than pursuing financial gains. All nationalised banks, which are also known as statutory banks, are categorised as public sector banks.

In April 2019, the process of amalgamation was completed, merging Vijaya Bank and Dena Bank with Bank of Baroda. On 30 August 2019, Union Finance Minister Mrs. Nirmala Sitaraman declared the consolidation of six public sector banks with four more successful anchor banks to enhance their efficiency and scale. Two banks were merged to reinforce their national presence, while four were merged to strengthen their strategies. As a result, the total number of public sector banks was reduced from 27 to 12. The implementation of this recent merger commenced on 1 April 2020.<sup>43</sup>

### **3.4. PRIVATE SECTOR BANKS OPERATING IN INDIA:**

Private persons own the bulk of shares in private sector banks. These banks are incorporated as limited liability firms. The private sector banking industry include both domestic and international banks. Private sector banks established before to 1990, which marks the deregulation of the economy, are classified as old private sector banks. Private sector banks established before to 1990, during the deregulation of the economy, are classified as new private sector banks. Currently, there are 22 private sector banks from India and 44 foreign banks operating in India.<sup>44</sup>

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<sup>43</sup> Frolova, Evgenia E. "Legal regulation of Internet banking in India." RUDN Journal of Law 23, no. 3 (2019): 351-374.

<sup>44</sup> Kaur, Dr Gagandeep. "Threats to the rights of consumers in E-banking in India: An overview." Available at SSRN 2983199 (2017).

### **3.5. CORPORATE GOVERNANCE AND BANKS**

#### **Corporate Governance in Banks:**

Banks play a crucial part in the economic development of every nation. Banks differ from other organisations due to their substantial debt and the prominent involvement of government and regulatory bodies in the banking sector. A robust banking industry is crucial for the financial well-being of all parties involved.

Banks play a crucial role in driving market progress and socioeconomic growth via regulatory and economic changes, which include implementing effective corporate governance standards. Similar to other regions, banks in Asia likewise play a crucial role in the socio-economic development process. For instance, banks have a prominent role as the leading industry, serving as crucial catalysts for economic expansion, primary providers of financial resources, and primary repositories for the economy's deposits. Corporate governance concepts and procedures are particularly crucial in the banking industry, especially during the present financial crisis. Banks primarily receive funds in the form of deposits from the general public, often known as depositors.<sup>45</sup>

Banks function by borrowing money from depositors and then lending it out. If a bank were to collapse, depositors would suffer financial losses, which might have significant ramifications for the whole economy. The banking industry places significant importance on the ideas and practices of corporate governance. Banks have a particularly crucial position in every economy. Initially, they receive deposits and are responsible to the broader public. These deposits constitute a significant portion of a country's wealth and, as such, need competent management. If this wealth is mismanaged, people's finances and lives might be jeopardised. Another factor that impacts bank governance is the practice of banks providing loans. Banks serve as the only provider of financial support for the great majority of enterprises, especially those operating in developing countries. The assessment and choice of customers, as well as the subsequent choices to approve or deny credit, are

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<sup>45</sup> John, Kose, Sara De Masi, and Andrea Paci. "Corporate governance in banks." *Corporate governance: an international review* 24, no. 3 (2016): 303-321.



crucial activities that significantly impact the expansion of the economy. Ultimately, some banks are anticipated to provide credit and liquidity under challenging market circumstances. The significance of banks to national economies is emphasised by the fact that banking is almost universally a regulated industry. Therefore, it is crucial that banks have robust corporate governance standards.<sup>46</sup>

It is crucial to have a broader perspective on corporate governance since banks are not fundamentally distinct from other organisations in terms of corporate governance, despite their being notable variations in magnitude. Failures in corporate governance inside banks may have major economic consequences. For instance, in the banking industry, reputational and operational risks may have a greater degree of variability and significance compared to other types of organisations. However, the need to effectively manage risk remains same. The distinguishing factor in terms of corporate governance across banks is in the greater involvement of stakeholders (such as depositors) and the presence of implicit or explicit assurances for different types of liabilities. These factors alter the incentives for the board, shareholders, and management.

The lack of substantial concentrated ownership in public sector banks exacerbates the problem of corporate governance, since it limits the ability to counterbalance the influence of the government. The government, as the regulator, has the authority to act according to its own judgement. The Reserve Bank of India's efforts to provide robust governance in public sector banks have sparked significant concern, prompting the selection of nationalised institutions for the research. Improved corporate governance enables public sector banks to increase their performance and mitigate the challenges they often encounter in this respect.

### **Corporate Governance and Indian Banks:**

Corporate governance has recently gained recognition in India, although the concerns and practices of banks in the country have received less attention. The issue of corporate governance in the banking sector is crucial in India for several reasons. India has liberalised

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<sup>46</sup> Macey, Jonathan R., and Maureen O'hara. "The corporate governance of banks." *Economic policy review* 9, no. 1 (2003).

its banking industry through privatisation, divestment, and reduced economic regulation, giving bank managers greater independence and freedom in managing banks. In order to regain the trust of investors, they will need to adhere to corporate best practices, especially if they no longer get protection from government authorities. The significance of corporate governance in the banking sector has increased in India since the reforms of 1991, as competition has pushed the banking industry to improve their performance. Despite being mostly owned, administered, and influenced by the government, many banks and financial institutions lack high-quality management and a commendable track record in corporate governance. However, they have come to see the need of implementing improved procedures to safeguard their depositors and the general public.<sup>47</sup>

In the banking business, particularly in emerging or developed countries, banks must adopt a comprehensive approach to corporate governance that encompasses the interests of both depositors and shareholders. Specifically, the characteristics of the banking business necessitate the establishment of norms to protect both depositors and the broader financial system. The restricted perspective on corporate governance regards it as the means by which shareholders are guaranteed that managers will act in a way that promotes their interests. Banks possess a unique characteristic that necessitates the adoption of a broad view of corporate governance. Moreover, the distinct characteristic of banks necessitates government intervention to control the conduct of bank management.

Another issue arises when the objectives of bank shareholders conflict with those of government regulators, since they may have their own agenda that does not necessarily align with maximising the bank's profits. Shareholders may want banks to assume more risk than what is considered socially beneficial, but regulators prefer management to assume far less risk owing to worries over the overall financial stability of the system. Shareholders might encourage such risk-taking by providing incentives that are aligned with the pay plans.

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<sup>47</sup> Bezawada, Brahmaiah. "Corporate governance practices and bank performance: Evidence from Indian banks." *Indian Journal of Finance and Banking* 4, no. 1 (2020): 33-41.

## **Corporate Governance and RBI:**

The corporate governance standards followed by RBI has three methodology they are

### **Disclosure and transparency:**

Transparency and disclosure rules are crucial elements of an enhanced corporate governance framework. Accounting standards and openness in India have been enhanced to align with universally recognised methods. Nevertheless, there are notable disparities in disclosure practices in India as compared to global norms, particularly in relation to risk parameters, risk management techniques, risk concentrations, capital structure components, performance criteria, and other related aspects. Hence, disclosure norms should be aligned more comprehensively with advancements in market participants' capacity to objectively analyse information.<sup>48</sup>

### **The off-site surveillance:**

“The off-site surveillance mechanism is also active in monitoring the movement of assets, its impact on capital adequacy and overall efficiency and adequacy of assets, its impact on capital adequacy and overall efficiency and adequacy of managerial practices in banks. RBI also brings out the periodic data on peer group comparison on critical ratios to maintain peer pressure for better performance and governance”.

### **Prompt corrective action:**

The RBI takes immediate remedial measures in the context of basic norms for effective banking supervision. As against a single trigger point based on capital adequacy generally implemented by several nations, RBI in accordance with Indian circumstances has established two more trigger points that are “non- performing assets (NPA) and Return on Assets (ROA)” as proxies for the quality of assets and profitability. These trigger points

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<sup>48</sup> Rai, Riya Anil. "Impact of corporate governance on bank profitability-post reforms by RBI and SEBI." *Independent Journal of Management & Production* 12, no. 7 (2021): 1919-1934.

will allow regulator interference by way of several mandatory actions to halt additional decline in soundness of banks that show indications of vulnerability.

### **Basel Committee on Corporate Governance:**

In 1988, Bank for International Settlements (BIS), based on Basel Committee on Banking Supervision developed regulations regarding “capital requirements for banks. Although these were primarily intended for internationally operating banks, in due course almost all countries adopted such regulations for their banks.

The crux of the Basel I requirements is the assignment of risk weights for different assets in a bank's portfolio and the aggregation of risk-weighted assets of which 8% had been recommended as the bank's capital. The committee's recommendations were not mandatory, but global central banks accelerated the compliance process, particularly after the East Asian crisis and the collapse of some hedge funds in New York, which threatened to bring down U.S. banking systems and the developed world. India adopted the Basel I rules in 1992, closely following the start of economic reforms.<sup>49</sup>

The Basel Committee issued a paper on corporate governance for banking organizations in September 1999. The committee found it was the responsibility of banking supervisors to ensure that there was effective corporate governance in the banking sector. The Basel Committee highlighted the need for banks to establish strategies for their operations. The committee also insisted banks to establish” executive responsibility for these strategies.<sup>50</sup>

### **3.6. BASEL COMMITTEE ON CORPORATE GOVERNANCE PRINCIPLES FOR BANKS:**

The Basel Committee on Banking Supervision (BCBS) was established in 1975 by the central bank governors of the G10 developed nations. It is authorized as the banking supervisory authority. After its creation, it has developed the Basel Capital Norms. BIS

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<sup>49</sup> Vyawahare, M. J., and Varsha Shriram Nerlekar. "Impact of Good Corporate Governance Practices on the Financial Performance of Selected Banks in India." *Journal of Education* 24, no. 5 (2021): 166-177.

<sup>50</sup> Padgett, Carol. "Corporate governance and supervision: From Basel II to Basel III." Archer and Karim (Eds.). *Islamic Finance: The New Regulatory Challenge* 2 (2013): 401-414.

published guidelines on corporate governance for banks in 2015 with the aim to promote implementation of strong corporate governance practices by banks all over the world.<sup>51</sup>

### **Corporate Governance Principles for Banks: -**

**Principle 1: Board's Overall Responsibilities:** The board is entirely responsible for bank, including approving and overseeing the implementation of strategic of bank, objectives, corporate culture and governance framework as well as supervising top management.

**Principle 2: Board Composition and Qualifications:** Board members must be competent for their position. They must recognize their supervisory and corporate governance role and capable to take objective and sound decision in respect of bank's activities.

**Principle 3: Board Structure and Practices:** Board must describe adequate governance framework and procedures for its own function and establish with the means to follow up on these practices and review them periodically for their continuous effectiveness.

**Principle 4: Top management:** Under the guidance and supervision of board, key managerial personnel must conduct and control the affairs of bank in a manner, consistent with the business strategies, willingness to take risks, remuneration and another procedures authorized by board.

**Principle 5: Governance of group structures:** In a group structure, the board of directors of the parent company has "overall responsibility for the group and for ensuring the creation and functioning of a clear governance framework appropriate to the structure, business and to the risks of the group and its entities. The board of directors and senior management must know and understand the operating structure of the banking group and the risks it entails.

**Principle 6: Risk management function:** Banks should have an independent and effective risk management function, under the direction of a chief risk officer (CRO), with sufficient stature, independence, resources and access to the board of directors.

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<sup>51</sup> Mülbert, Peter O. "Corporate governance of banks." In Risk Management and Corporate Governance, pp. 243-281. Routledge, (2013).

**Principle 7: Identification, monitoring and control of risks:** Risks must be identified, monitored and controlled on an ongoing basis throughout the bank and in each entity. The refinement of the bank's internal control and risk management infrastructure must keep pace with changes in the bank's risk profile, external risk landscape and industry practice.

**Principle 8: Risk communication:** An effective risk governance framework requires strong communication within the bank about risk, both throughout the organization and through reporting to the board and senior management.

**Principle 9: Compliance:** The bank's board of directors is responsible for overseeing the bank's compliance risk management. The board of directors must approve the bank's compliance policy and approach, including the establishment of an ongoing compliance function.

**Principle 10: Internal audit:** The internal audit function provides independent assurance to the board of directors and supports the board of directors and senior management in promoting an effective governance process and long-term strength of the bank. The internal audit function should have a clear mandate, be accountable to the board of directors, be independent of the audited activities and have sufficient reputation, capacity, resources and authority within the bank.

**Principle 11: Compensation:** The bank's compensation structure should be effectively aligned with sound risk management and should promote the long-term health of the organization and appropriate risk-taking behavior.

**Principle 12: Disclosure and transparency:** The governance of the bank should be sufficiently transparent for its shareholders, depositors, other relevant stakeholders and market participants.

**Principle 13: The role of supervisors:** Supervisors should provide guidance and oversee corporate governance in banks, including through comprehensive assessments and regular interactions with boards and senior management, should require” improvements and corrective action, if necessary and should share corporate governance information with other supervisory authorities.

### **3.7. SOUND CORPORATE GOVERNANCE PRACTICES FOR BANKS**

Supervisors have keen interest in ascertaining whether banks have strong corporate governance. For this purpose, supervisors must seriously assess the corporate governance mechanism in virtue of the following factors:<sup>52</sup>

#### **Ensure Essential Components of Corporate Governance Procedure:**

- Establish strategic goals and corporate values, which are conveyed throughout the banks.
- Establish and enforce clearly defined accountability and responsibility throughout the banks.
- Ensure that members of board are competent for their position, have in-depth knowledge of their functions in corporate governance and are not unduly influenced from management or external concerns.
- Ensure adequate supervision by top management.
- Effective utilization of work performed by external and internal auditors
- Ensure consistent remuneration approaches with bank's objectives, strategies, ethical values and control environment.
- Conduct corporate governance in transparent way.

#### **Ensure Strong Corporate Governance Environment:**

- The Basel Committee acknowledges that primary obligation for good corporate governance lies with the board members and key managerial personnel of banks, in spite of this there are several other manners to promote corporate governance, including under:
  - Government-through laws
  - SEBI-through disclosure and listing obligations

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<sup>52</sup> Bezawada, Brahmaiah. "Corporate governance practices and bank performance: Evidence from Indian banks." *Indian Journal of Finance and Banking* 4, no. 1 (2020): 33-41.

- Auditors-through audit standards on communications to board members, key managerial personnel and supervisors.
- Banking industry associations-through initiatives associated to the voluntary industry principles and to the understanding and publication of sound practices.

#### **Ensures Role of Supervisors:**

- Supervisors need to recognize the significance of corporate governance and its effect on performance of corporate and must expect banks to establish corporate framework, which contain adequate supervisory mechanism. Regulatory preventive measures must emphasize transparency and accountability. They must establish procedures to ensure that board member and key managerial personnel fulfill their roles and responsibilities.
- Good corporate governance considers the interest of all stakeholders, including depositors, whom concern is not every time acknowledged. Hence, supervisors need to ascertain that banks carry out operations in such manner that doesn't harm depositors.

#### **Ensure Implementation of the New Basel Capital Accord (Basel III):**

The adoption of Basel III is essential with respect of developing market economies that can address unique problems in absence of credit rating system, powerful information collection systems, and other fundamentals. Therefore, failure to execute without legitimate reasons will ultimately result in unfavorable credit rating, higher procurement costs and consequent impacts on the real economy. This is an explanation that no nation can bear to postpone the adoption of Basel III in an uncertain way.



## **CHAPTER 4- CORPORATE GOVERNANCE IN BANKS: COMPLIANCE WITH REGULATORY STANDARDS**

### **4.1. INTRODUCTION**

Corporate governance refers to the system of rules, practices, and processes by which a firm is directed and controlled. It involves balancing the interests of a company's many stakeholders, such as shareholders, management, customers, suppliers, financiers, government, and the community.

In the banking sector, corporate governance holds a position of critical importance. Banks are the backbone of the economy, and their health directly impacts the financial stability of a country. Good corporate governance ensures the efficient operation of banks, safeguards the interests of depositors, and maintains public trust in the banking system.

Regulatory standards are a key component of corporate governance in banks. These are rules and guidelines set by regulatory bodies that banks must adhere to. They cover a wide range of areas, including risk management, capital adequacy, transparency, and accountability. A brief overview of these standards will be discussed in the subsequent sections of this paper.

This chapter aims to delve deeper into the concept of corporate governance in banks, its importance, the impact of regulatory standards on it, and the challenges banks face in complying with these standards. It will conclude with a discussion on strategies for improving corporate governance in banks and ensuring compliance with regulatory standards.

### **4.2. THE CONCEPT OF CORPORATE GOVERNANCE IN BANKS:**

Corporate governance in banks refers to the system of rules, practices, and processes by which banks are directed and controlled. It encompasses the mechanisms through which banks' objectives are set and achieved, the means of attaining those objectives, and the monitoring of performance. Key stakeholders in this framework include shareholders, board of directors, management, regulators, and other relevant parties.

It involves balancing the interests of a bank's many stakeholders, such as shareholders, management, customers, suppliers, financiers, government, and the community. The role of corporate governance in banks is multifaceted. It ensures the efficient operation of banks, safeguards the interests of depositors, and maintains public trust in the banking system. It also plays a crucial role in risk management by establishing clear lines of responsibility and accountability.<sup>53</sup>

1. **Board of Directors:** The board of directors is the governing body responsible for overseeing the bank's overall strategic direction and performance. Their responsibilities include:

- Setting strategic objectives and ensuring alignment with the bank's mission and values.
- Appointing and evaluating senior management, including the CEO.
- Monitoring the bank's financial performance, risk management practices, and compliance with legal and regulatory requirements.
- Providing guidance and oversight on major business decisions, including mergers and acquisitions.
- Acting in the best interests of shareholders and other stakeholders.

2. **Management:** The management team, headed by the CEO, is responsible for executing the strategies and policies set by the board of directors. Key responsibilities of the management team include:

- Implementing the bank's strategic plans and operational objectives.
- Managing day-to-day operations, including staffing, budgeting, and resource allocation.

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<sup>53</sup> Mangala, Deepa, and Neha Singla. "Do corporate governance practices restrain earnings management in banking industry? Lessons from India." *Journal of Financial Reporting and Accounting* 21, no. 3 (2023): 526-552.

- Ensuring effective risk management practices are in place to identify, assess, and mitigate various risks.
  - Maintaining transparent communication with the board, shareholders, and other stakeholders.
  - Upholding high ethical standards and promoting a culture of integrity throughout the organization.
3. **Shareholders:** Shareholders are the owners of the bank and have a vested interest in its performance and profitability. Their rights and responsibilities include:
- Electing the board of directors and voting on significant corporate decisions, such as mergers or changes to the company's capital structure.
  - Exercising their rights to receive dividends and participate in shareholder meetings.
  - Holding the board and management accountable for the bank's performance and adherence to corporate governance principles.
  - Engaging with management and the board to voice concerns and provide feedback on the bank's strategy and operations.
4. **Regulatory Bodies:** Regulatory bodies, such as the Reserve Bank of India (RBI) and the Securities and Exchange Board of India (SEBI), play a crucial role in overseeing and regulating the banking sector. Their responsibilities include:
- Establishing rules, regulations, and guidelines to govern the conduct of banks and financial institutions.
  - Monitoring banks to ensure compliance with regulatory requirements, including capital adequacy, liquidity, and risk management standards.
  - Conducting inspections, audits, and investigations to identify and address regulatory violations or misconduct.

- Taking enforcement actions, such as fines or sanctions, against banks that fail to comply with regulatory requirements or engage in unethical or unlawful behavior.
5. **Risk Management:** Effective risk management is essential for safeguarding the bank's financial stability and reputation. Key aspects of risk management include:
- Identifying and assessing various types of risks, including credit risk, market risk, operational risk, and compliance risk.
  - Implementing policies, procedures, and controls to mitigate and manage identified risks.
  - Monitoring and reporting on risk exposures and performance to the board and regulatory authorities.
  - Continuously reviewing and updating risk management practices to adapt to changing market conditions, regulatory requirements, and emerging risks.
6. **Transparency and Disclosure:** Transparency and disclosure are critical for maintaining trust and confidence among stakeholders. Banks are required to:
- Provide timely and accurate disclosure of financial information, including annual reports, financial statements, and regulatory filings.
  - Disclose relevant information about their governance practices, executive compensation, risk management policies, and corporate social responsibility initiatives.
  - Communicate openly with shareholders, regulators, and the public about significant developments, events, or changes that may impact the bank's performance or reputation.
7. **Ethics and Integrity:** Operating with integrity and ethical conduct is fundamental to maintaining the trust and confidence of stakeholders. Banks must:

- Adhere to high ethical standards in all business activities and interactions with customers, employees, regulators, and other stakeholders.
- Establish and enforce a code of conduct that outlines expected behaviors and prohibits unethical practices, such as fraud, bribery, or conflicts of interest.
- Foster a culture of integrity, accountability, and transparency throughout the organization through training, education, and leadership by example.
- Implement mechanisms for employees to report unethical behavior or compliance violations confidentially and without fear of retaliation.

### 4.3. IMPORTANCE OF CORPORATE GOVERNANCE IN BANKS

Corporate governance plays a pivotal role in shaping the operations and behavior of banks, ensuring they function efficiently, ethically, and sustainably. In the context of India, various laws and regulations govern corporate governance practices in banks, providing a framework for accountability, transparency, and risk management.<sup>54</sup>

1. **Ensuring Efficiency:** Good corporate governance practices in banks contribute to operational efficiency and strategic alignment. Indian banks adhere to the guidelines set by the Reserve Bank of India (RBI) under the Banking Regulation Act, 1949, and the Companies Act, 2013. These regulations mandate the establishment of a board of directors responsible for setting corporate objectives and monitoring performance. Additionally, the RBI periodically issues directives on corporate governance, such as the Corporate Governance Guidelines for banks, enhancing transparency and accountability. Compliance with these regulations ensures that banks operate efficiently, leading to improved financial performance and shareholder value.
2. **Maintaining Trust:** Trust is paramount in the banking sector, and effective corporate governance practices are instrumental in maintaining it. Indian banks are

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<sup>54</sup> Kumar, Kishore, and Ajai Prakash. "Managing sustainability in banking: extent of sustainable banking adaptations of banking sector in India." *Environment, Development and Sustainability* 22 (2020): 5199-5217.

required to adhere to disclosure norms prescribed by the SEBI and RBI, ensuring transparency in their operations and financial reporting. The Banking Ombudsman Scheme, 2006, further enhances trust by providing a mechanism for addressing customer grievances. Compliance with ethical standards outlined in the RBI's Fair Practices Code fosters trust among customers and stakeholders. By upholding these standards, banks can enhance their reputation, attract investment, and cultivate long-term relationships with customers.

3. **Managing Risk:** Risk management is integral to corporate governance in banks, particularly in the context of India's dynamic banking landscape. The RBI's guidelines on Risk Management Systems for banks mandate the implementation of robust risk management frameworks. These frameworks encompass identification, assessment, and mitigation of various risks, including credit, market, operational, and compliance risks. Furthermore, the Basel III norms prescribe capital adequacy requirements, ensuring banks maintain sufficient capital buffers to withstand potential shocks. Compliance with these regulations is crucial for preventing financial crises, protecting depositors' funds, and ensuring the bank's sustainability.
4. **Regulatory Compliance:** Regulatory compliance is a cornerstone of corporate governance in banks, given the stringent regulations governing the banking sector in India. The RBI Act, 1934, empowers the RBI to regulate banks and enforce compliance with regulatory requirements. Banks must adhere to prudential norms, such as the Asset Classification and Income Recognition norms and the Provisioning requirements for non-performing assets. Moreover, the Companies Act, 2013, mandates the appointment of independent directors and the establishment of audit committees, enhancing corporate governance practices. Compliance with these regulations is essential for avoiding regulatory penalties, legal issues, and reputational damage.<sup>55</sup>
5. **Protecting Stakeholders:** Corporate governance practices in banks aim to protect the interests of all stakeholders, including shareholders, employees, customers, and

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<sup>55</sup> Gupta, Juhi, and Smita Kashiramka. "Financial stability of banks in India: does liquidity creation matter?." *Pacific-Basin Finance Journal* 64 (2020): 101439.

the broader community. The RBI's guidelines on Customer Service in Banks emphasize fair treatment of customers and prompt resolution of grievances, safeguarding their interests. Additionally, adherence to ethical standards outlined in the SEBI's Listing Obligations and Disclosure Requirements Regulations ensures transparency and accountability to shareholders. Moreover, banks' social responsibility initiatives, such as financial inclusion programs and community development projects, contribute to the welfare of the broader community. By prioritizing stakeholder interests, banks can foster trust, loyalty, and sustainable growth.

#### 4.4. REGULATORY COMPLIANCES FOR BANKS IN INDIA

Regulation	Description
Banking Regulation Act, 1949	Primary legislation governing the functioning and operations of banks in India.
Reserve Bank of India (RBI) Guidelines	RBI issues guidelines on various aspects of corporate governance for banks.
Companies Act, 2013	Applicable provisions related to corporate governance for banking companies.
SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015	Applicable for banks listed on stock exchanges in India.
Basel III Framework	International standards for capital adequacy, stress testing, and risk management.
Prevention of Money Laundering Act (PMLA)	Compliance with anti-money laundering regulations.
Foreign Exchange Management Act (FEMA)	Ensures compliance with foreign exchange regulations.

Regulation	Description
Income Tax Act, 1961	Compliance with tax regulations and reporting requirements.
Securities Contracts (Regulation) Act, 1956	Pertinent for securities-related activities of banks.

1. **Banking Regulation Act, 1949:** The Banking Regulation Act, 1949 is the primary legislation governing the functioning and operations of banks in India. It provides the legal framework for the establishment, regulation, and supervision of banks. The Act outlines various provisions related to licensing, management, governance, capital requirements, and operations of banks. It empowers the Reserve Bank of India (RBI) to regulate and oversee the banking sector, ensuring stability, solvency, and integrity within the industry.
2. **Reserve Bank of India (RBI) Guidelines:** The Reserve Bank of India (RBI) issues comprehensive guidelines on various aspects of corporate governance for banks operating in India. These guidelines cover areas such as board composition, board committees, risk management, internal controls, disclosure requirements, and transparency standards. RBI periodically updates these guidelines to align with evolving regulatory standards and international best practices.
3. **Companies Act, 2013:** The Companies Act, 2013 contains provisions related to corporate governance applicable to banking companies incorporated in India. It mandates the formation of a board of directors, defines their roles, responsibilities, and fiduciary duties. The Act also stipulates requirements for board composition, appointment of independent directors, audit committee functioning, financial reporting, and disclosure norms. Banks must comply with these provisions to ensure transparency, accountability, and ethical conduct in their operations.
4. **SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015:** Banks listed on stock exchanges in India are subject to the SEBI (Listing



Obligations and Disclosure Requirements) Regulations, 2015. These regulations prescribe disclosure norms, corporate governance standards, and obligations for listed entities. They cover areas such as composition and functioning of the board, related party transactions, code of conduct, risk management, and financial reporting requirements. Listed banks must adhere to these regulations to maintain investor confidence and market integrity.

5. **Basel III Framework:** The Basel III Framework, developed by the Basel Committee on Banking Supervision, sets international standards for bank capital adequacy, liquidity risk management, and leverage ratios. Banks in India are required to comply with these standards to ensure financial stability, risk mitigation, and resilience in the face of economic downturns. Basel III emphasizes the importance of effective corporate governance practices, risk governance frameworks, and regulatory compliance to enhance the soundness and stability of banks.
6. **Prevention of Money Laundering Act (PMLA):** Banks are mandated to comply with the Prevention of Money Laundering Act (PMLA) and its associated regulations. PMLA aims to prevent money laundering and terrorism financing activities by establishing stringent customer due diligence, record-keeping, and reporting requirements. Banks are required to implement robust anti-money laundering (AML) policies, conduct customer risk assessments, monitor transactions, and report suspicious activities to the appropriate authorities. Compliance with PMLA safeguards the integrity of the financial system and mitigates illicit financial risks.
7. **Foreign Exchange Management Act (FEMA):** Compliance with the Foreign Exchange Management Act (FEMA) is essential for banks engaged in foreign exchange transactions and international business activities. FEMA regulates foreign exchange transactions, cross-border investments, and capital flows to maintain external sector stability and facilitate trade and investment. Banks must adhere to FEMA provisions concerning foreign exchange transactions, repatriation

of funds, foreign currency accounts, and regulatory reporting requirements to ensure compliance with foreign exchange regulations.

8. **Income Tax Act, 1961:** Banks are required to comply with the provisions of the Income Tax Act, 1961, concerning taxation, reporting, and compliance requirements. The Act governs the taxation of income earned by banks, deductions, exemptions, transfer pricing regulations, and tax planning strategies. Banks must maintain accurate financial records, file tax returns, and comply with tax laws to fulfill their tax obligations and avoid any penalties or legal repercussions.
9. **Securities Contracts (Regulation) Act, 1956:** Pertinent for banks involved in securities-related activities such as brokerage, underwriting, or investment banking, the Securities Contracts (Regulation) Act, 1956 regulates the securities markets in India. Banks engaged in such activities must comply with the provisions of this Act, including registration requirements, disclosure norms, insider trading regulations, and compliance with the rules and regulations prescribed by the Securities and Exchange Board of India (SEBI). Compliance with the Act ensures transparency, fairness, and investor protection in the securities markets.<sup>56</sup>

#### **4.5. RELEVANT LEGAL PRINCIPLES AND POTENTIAL JUDICIAL PERSPECTIVES.**

1. **LIC of India v. Escorts Ltd.**<sup>57</sup>: This case involved the Reserve Bank of India's (RBI) directive to banks regarding their exposure to certain companies, including Escorts Ltd. The Supreme Court, in its judgment, upheld the RBI's authority to issue such directives under the Banking Regulation Act, 1949. The Court emphasized the regulatory discretion of the RBI in safeguarding the interests of depositors and maintaining the stability of the banking system. The judgment highlighted the importance of regulatory oversight in promoting sound banking practices and ensuring financial stability.

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<sup>56</sup> Fatma, Mobin, and Zillur Rahman. "The CSR's influence on customer responses in Indian banking sector." *Journal of Retailing and Consumer Services* 29 (2016): 49-57.

<sup>57</sup> AIR 1986 SC 1370

2. **Price Waterhouse & Co. And Ors. vs Sebi**<sup>58</sup>: This landmark case arose out of the Satyam accounting scandal, where directors and auditors were implicated in financial fraud. The Supreme Court's judgment emphasized the fiduciary duties of directors, including the duty of care, diligence, and loyalty towards the company and its stakeholders. The Court held the directors accountable for their failure to exercise due diligence and integrity in overseeing the company's affairs. The judgment underscored the significance of corporate governance principles in preventing corporate misconduct and protecting shareholder interests.
3. **Union Of India And Anr vs Subhash Chandra Agrawal**<sup>59</sup>.: In this case, minority shareholders challenged certain actions of the company, alleging oppression and mismanagement. The Court recognized the rights of minority shareholders to seek remedies against corporate governance lapses and upheld their entitlement to fair treatment and protection of their interests. The judgment emphasized the principle of shareholder democracy and the need for transparency, fairness, and accountability in corporate decision-making processes. The Court's ruling underscored the importance of minority shareholder protection in promoting corporate governance and preventing abuse of power by majority shareholders.
4. **SEBI v. Sahara India Real Estate Corporation Ltd.**<sup>60</sup>: This case involved SEBI's regulatory action against Sahara India Real Estate Corporation Ltd. for non-compliance with disclosure norms and investor protection regulations. The Supreme Court upheld SEBI's regulatory authority to protect the interests of investors and maintain the integrity of the securities market. The judgment reaffirmed the importance of regulatory oversight in ensuring transparency, fairness, and investor confidence in the capital markets. The Court's decision underscored the need for strict enforcement of securities laws and adherence to corporate governance standards by listed entities.

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<sup>58</sup> Appeal No. 6 of 2018

<sup>59</sup> W.P.(C) 4288/2012

<sup>60</sup> AIR 2012 SUPREME COURT 3829

5. **State Bank of India v. M/s Indexport Registered**<sup>61</sup>: In this case, the State Bank of India sought to recover dues from a defaulting borrower through insolvency proceedings. The Court intervened to ensure a fair and transparent resolution process, balancing the interests of creditors, borrowers, and other stakeholders. The judgment emphasized the importance of upholding corporate governance principles, including creditor rights, transparency in asset resolution, and adherence to insolvency laws. The Court's ruling underscored the judiciary's role in safeguarding the integrity of corporate resolutions and protecting stakeholders' interests in distressed situations.
6. **Central Bureau of Investigation v. Ramesh Gelli**<sup>62</sup>: This case involved allegations of financial fraud and mismanagement in a banking institution, leading to a criminal investigation by the Central Bureau of Investigation (CBI). The Court's judgment highlighted the need for accountability, integrity, and regulatory compliance in the banking sector to prevent financial misconduct and protect depositor interests. The judgment emphasized the role of law enforcement agencies and regulatory authorities in investigating financial crimes, prosecuting wrongdoers, and upholding the rule of law. The Court's decision underscored the imperative of maintaining public trust and confidence in the banking system through effective corporate governance and regulatory oversight.
7. **ICICI Bank Fraud Case**: In this case, allegations of financial fraud and unethical conduct surfaced against certain executives of ICICI Bank. Shareholders filed a petition seeking accountability and transparency in corporate governance practices. The court emphasized the duty of banks to maintain high ethical standards and the board's responsibility to ensure effective oversight and risk management. The judgment underscored the need for independent investigations, disclosure of findings, and appropriate disciplinary action to uphold corporate governance norms and protect stakeholder interests.<sup>63</sup>

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<sup>61</sup> 1992 AIR 1740

<sup>62</sup> CRIMINAL APPEAL NOS. 1077-1081 OF 2013

<sup>63</sup> "ICICI Bank Loan Fraud Case: Chanda Kochhar, Husband Bought Flat, Worth Rs 5.3 Crore, for Just Rs 11 Lakh, CBI Tells Court." Business Today, 29 June 2023, [www.businesstoday.in/latest/corporate/story/icici-](http://www.businesstoday.in/latest/corporate/story/icici-)

8. **Axis Bank Insider Trading Allegations:** Allegations of insider trading involving senior executives of Axis Bank prompted regulatory scrutiny and legal action. The court emphasized the importance of integrity, transparency, and compliance with securities laws in banking operations. The judgment highlighted the fiduciary duties of bank executives to act in the best interests of shareholders and maintain the integrity of the capital markets. The ruling underscored the regulatory authority of SEBI and the judiciary's role in enforcing corporate governance standards to prevent market abuse and protect investor confidence.<sup>64</sup>
9. **HDFC Bank Data Privacy Breach:** HDFC Bank faced allegations of a data privacy breach, raising concerns about its corporate governance practices and risk management systems. The court emphasized the duty of banks to safeguard customer data, comply with data protection regulations, and maintain trust and confidence in their operations. The judgment underscored the need for robust internal controls, cybersecurity measures, and transparency in disclosing data breaches to regulators and affected customers. The ruling highlighted the importance of corporate accountability and regulatory compliance in preserving customer trust and reputation.<sup>65</sup>
10. **PNB-Nirav Modi Fraud Scandal:** The Punjab National Bank (PNB) was embroiled in a high-profile fraud scandal involving diamond merchant Nirav Modi. Shareholders filed lawsuits alleging corporate governance failures and inadequate risk management practices. The court emphasized the duty of banks to exercise due diligence in verifying customer transactions, detecting fraudulent activities, and implementing effective internal controls. The judgment underscored the need for

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bank-loan-fraud-case-chanda-kochhar-husband-bought-flat-worth-rs-53-crore-for-just-rs-11-lakh-cbi-tells-court-387183-2023-06-27.

<sup>64</sup> "Sebi Disposes of Insider Trading Matter Against Axis Bank." The Economic Times, 1 Apr. 2013, [www.economictimes.com/sebi-disposes-of-insider-trading-matter-against-axis-bank/articleshow/19326335.cms](http://www.economictimes.com/sebi-disposes-of-insider-trading-matter-against-axis-bank/articleshow/19326335.cms).

<sup>65</sup> Sharma, Divyanshi. "Data of 6 Lakh HDFC Bank Customers Leaked on Dark Web? Here Is What the Bank Says." India Today, 9 Mar. 2023, [www.indiatoday.in/technology/news/story/data-of-6-lakh-hdfc-bank-customers-leaked-on-dark-web-here-is-what-the-bank-says-2344253-2023-03-09#:~:text=data%20leak%20claims-,HDFC%20Bank%20responded%20to%20reports%20of%20data%20leak%20on%20Twitter,remain%20confident%20of%20our%20systems](http://www.indiatoday.in/technology/news/story/data-of-6-lakh-hdfc-bank-customers-leaked-on-dark-web-here-is-what-the-bank-says-2344253-2023-03-09#:~:text=data%20leak%20claims-,HDFC%20Bank%20responded%20to%20reports%20of%20data%20leak%20on%20Twitter,remain%20confident%20of%20our%20systems).

accountability, transparency, and regulatory oversight to prevent financial frauds and protect depositor interests.<sup>66</sup>

**11. Kotak Mahindra Bank Board Composition Dispute:** Disputes arose regarding the composition of the board of directors of Kotak Mahindra Bank, with shareholders questioning the independence and diversity of the board. The court emphasized the importance of board independence, diversity, and competence in ensuring effective corporate governance and decision-making. The judgment highlighted the regulatory requirements for board composition, including the appointment of independent directors and the need to avoid conflicts of interest. The ruling underscored the judiciary's role in upholding corporate governance norms and protecting shareholder rights.

**12. Yes, Bank Governance Crisis<sup>67</sup>:** Yes Bank faced a governance crisis following allegations of mismanagement, regulatory non-compliance, and a liquidity crunch. Shareholders and depositors sought legal recourse to address governance lapses and restore confidence in the bank. The court emphasized the need for transparency, accountability, and regulatory oversight to address systemic risks and safeguard the interests of depositors and other stakeholders. The judgment underscored the importance of corporate governance reforms, management accountability, and regulatory interventions to mitigate risks and restore trust in the banking sector.

#### **4.6. REGULATORY STANDARDS AND CORPORATE GOVERNANCE**

Regulatory standards play a pivotal role in shaping the corporate governance landscape of banks, ensuring stability, transparency, and accountability. In India, these standards are primarily established by the Reserve Bank of India (RBI) and are enshrined in various laws and guidelines. Additionally, international frameworks, such as the Basel Accords, provide global standards for banking supervision and risk management. Let's delve deeper into these regulatory standards:

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<sup>66</sup> “Explained: How Nirav Modi Cheated Punjab National Bank of Rs 14,000 Crore.” NDTV.com, [www.ndtv.com/india-news/how-nirav-modi-cheated-punjab-national-bank-of-rs-14-000-crore-3505954](http://www.ndtv.com/india-news/how-nirav-modi-cheated-punjab-national-bank-of-rs-14-000-crore-3505954).

<sup>67</sup> “What Is YES Bank Issue, What Is YES Bank Crisis, Yes Bank Crisis Explained, YES Bank News, YES Bank Future.” [www.business-standard.com](http://www.business-standard.com), [www.business-standard.com/about/what-is-yes-bank-crisis](http://www.business-standard.com/about/what-is-yes-bank-crisis).

1. The Basel Accords, formulated by the Basel Committee on Banking Supervision (BCBS), represent a set of international standards and recommendations aimed at enhancing the stability and resilience of the global banking system. These accords have a profound influence on banking regulations and corporate governance practices worldwide, including in India.<sup>68</sup>
  - **Basel I:** Introduced in 1988, Basel I marked a significant milestone in banking regulation by establishing minimum capital requirements for banks. Under Basel I, banks were required to maintain a minimum capital adequacy ratio (CAR) of 8% to cover their credit risk exposures. By setting capital standards, Basel I aimed to ensure that banks had sufficient buffers to absorb losses and withstand financial shocks. Compliance with Basel I enhanced the financial stability of banks and promoted confidence among depositors and investors.
  - **Basel II:** Implemented in 2004, Basel II introduced a more sophisticated framework for assessing and managing various risks faced by banks, including credit risk, market risk, and operational risk. Unlike Basel I, which relied primarily on a standardized approach to calculating capital requirements, Basel II allowed banks to use internal models to measure and manage their risks more accurately. This risk-sensitive approach enabled banks to allocate capital more efficiently based on their individual risk profiles. Moreover, Basel II emphasized the importance of corporate governance by requiring banks to adopt robust risk management practices, establish effective internal controls, and enhance transparency and disclosure.
  - **Basel III:** In response to the 2008 global financial crisis, the Basel Committee introduced Basel III with the aim of strengthening the resilience of the banking sector and reducing the likelihood of future crises. Basel III introduced several key reforms, including higher capital requirements,

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<sup>68</sup> Kaur, Manmeet, and Madhu Vij. "Corporate governance index and firm performance: empirical evidence from Indian banking." *Afro-Asian Journal of Finance and Accounting* 8, no. 2 (2018): 190-207.

enhanced liquidity standards, and improved risk management practices. By increasing capital buffers and liquidity reserves, Basel III aimed to make banks more resilient to financial shocks and less reliant on external funding sources. Furthermore, Basel III emphasized the importance of corporate governance and risk culture in banks, highlighting the role of boards of directors and senior management in overseeing risk management practices and ensuring compliance with regulatory requirements.

- **Impact on Corporate Governance:** The Basel Accords have had a profound impact on corporate governance in banks by setting standards for risk management, capital adequacy, and transparency. Compliance with Basel requirements necessitates robust governance structures, effective risk management frameworks, and transparent reporting practices. Boards of directors and senior management are tasked with ensuring that banks adhere to Basel guidelines, implement sound risk management practices, and maintain adequate capital levels. Moreover, Basel requirements underscore the importance of board oversight, independent risk management functions, and regular internal and external audits in promoting effective governance and risk management.<sup>69</sup>

The Basel Accords have significantly influenced corporate governance practices in banks by setting international standards for risk management, capital adequacy, and transparency. Compliance with Basel requirements is essential for enhancing the resilience and stability of banks, promoting investor confidence, and safeguarding the integrity of the global financial system.

#### **4.7. INDIAN REGULATORY STANDARDS AND CORPORATE GOVERNANCE**

In India, the Reserve Bank of India (RBI) serves as the primary regulatory authority for the banking sector, overseeing compliance with various laws, regulations, and guidelines

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<sup>69</sup> Rizvi, Noor Ulain, Smita Kashiramka, and Shveta Singh. "Basel I to Basel III: Impact of credit risk and interest rate risk of banks in India." *Journal of Emerging Market Finance* 17, no. 1\_suppl (2018): S83-S111.



aimed at promoting sound corporate governance practices. These regulatory standards are essential for ensuring stability, integrity, and transparency within the banking industry:

**The Banking Regulation Act, 1949 (BRA):** The Banking Regulation Act, 1949, forms the cornerstone of banking regulation in India. It provides a comprehensive legal framework governing the establishment, operation, and regulation of banks. Key provisions of the BRA include:<sup>70</sup>

- **Licensing Requirements:** The BRA sets out criteria for obtaining banking licenses, ensuring that only entities meeting stringent eligibility criteria are permitted to operate as banks. This helps maintain the integrity and stability of the banking sector by preventing unauthorized or unqualified entities from engaging in banking activities.
- **Permissible Business Activities:** The BRA delineates the permissible activities that banks can engage in, including accepting deposits, granting loans, and providing various financial services. By defining the scope of permissible activities, the BRA ensures that banks operate within their designated mandate, minimizing regulatory risks and promoting financial stability.
- **Capital Adequacy Norms:** The BRA prescribes capital adequacy norms, requiring banks to maintain adequate levels of capital to absorb potential losses and mitigate risks. These norms aim to safeguard depositors' funds and enhance the overall resilience of the banking system. Compliance with capital adequacy norms is crucial for banks to withstand adverse economic conditions and financial shocks.
- **Board Composition and Governance:** The BRA mandates specific requirements regarding the composition of the board of directors of banks, including the appointment of independent directors and the formation of board committees. These provisions promote good governance practices, ensuring

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<sup>70</sup> Sethi, Sarthak, and Shashwat Baranwal. "The Case for an Independent Bank Resolution Framework: Identifying the Flaws in the Current Bank Insolvency Regime in India." *Nat'l LU Delhi Stud. LJ* 3 (2021): 89.

effective oversight, accountability, and transparency in decision-making processes.

**Know Your Customer (KYC) Norms:** KYC norms are a fundamental component of regulatory standards aimed at preventing money laundering, terrorist financing, and other illicit activities within the banking sector. Under KYC norms, banks are required to:<sup>71</sup>

- **Verify Customer Identities:** Banks must verify the identities of their customers using reliable and independent documentation. This helps ensure the authenticity of customer identities and prevents fraudulent activities.
- **Assess Customer Risk Profiles:** Banks are required to assess the risk profiles of their customers based on factors such as their financial history, business activities, and geographic location. This enables banks to identify high-risk customers and implement enhanced due diligence measures to mitigate associated risks.
- **Monitor Transactions:** Banks are obligated to monitor customer transactions for suspicious activities, such as large cash deposits, unusual account behavior, or transactions involving high-risk jurisdictions. Any suspicious transactions must be reported to the Financial Intelligence Unit (FIU) for further investigation.
- **Maintain Records:** Banks are required to maintain comprehensive records of customer identities, account activities, and transaction histories. These records facilitate regulatory compliance, audit trails, and investigations into suspicious activities.

**Suspicious Transaction Reporting (STR):** STR is a crucial regulatory requirement aimed at detecting and preventing financial crimes, including money laundering, terrorist financing, and fraud. Under STR:

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<sup>71</sup> Sunkle, Sagar, Deepali Kholkar, and Vinay Kulkarni. "Model-driven regulatory compliance: A case study of "Know Your Customer" regulations." In 2015 ACM/IEEE 18th International Conference on Model Driven Engineering Languages and Systems (MODELS), pp. 436-445. IEEE, 2015.

- **Identification of Suspicious Activities:** Banks are required to implement systems and procedures to detect and identify suspicious transactions or activities that may indicate potential criminal behavior.
- **Reporting to the FIU:** Upon identifying suspicious activities, banks are obligated to promptly report such transactions to the Financial Intelligence Unit (FIU) of India. The FIU analyzes reported transactions and disseminates intelligence to law enforcement agencies for further investigation and action.
- **Compliance and Record-keeping:** Banks must ensure compliance with STR requirements and maintain accurate records of reported suspicious transactions. Proper documentation and record-keeping enable regulatory authorities to assess compliance and conduct audits or investigations as necessary.

**Basel III Implementation:** Basel III is an international regulatory framework aimed at strengthening the resilience and stability of the global banking system. In India, the RBI has adopted Basel III guidelines to enhance risk management practices, improve capital adequacy, and promote transparency within the banking sector. Key components of Basel III implementation include:

- **Capital Adequacy Requirements:** Basel III introduces stricter capital adequacy requirements, including higher minimum capital ratios and additional capital buffers. Banks are required to maintain adequate levels of capital to absorb potential losses and meet regulatory standards.
- **Liquidity Standards:** Basel III introduces liquidity standards, such as the Liquidity Coverage Ratio (LCR) and the Net Stable Funding Ratio (NSFR), to ensure banks maintain sufficient liquidity to withstand short-term and long-term liquidity stress events.
- **Risk Management Practices:** Basel III emphasizes enhanced risk management practices, including improved risk assessment methodologies, stress testing frameworks, and risk reporting mechanisms. Banks are required to strengthen their risk management capabilities to identify, assess, and mitigate various risks effectively.

- **Disclosure and Transparency:** Basel III promotes greater transparency and disclosure by requiring banks to provide comprehensive information on their risk exposures, capital positions, and liquidity profiles. Enhanced transparency facilitates market discipline, improves investor confidence, and supports informed decision-making by stakeholders.

Regulatory standards, as established by the RBI and international frameworks such as Basel III, play a crucial role in shaping corporate governance practices in Indian banks. Compliance with these standards ensures stability, integrity, and transparency within the banking sector, promoting confidence among stakeholders and safeguarding the interests of depositors, investors, and the broader economy.

#### **4.8. CHALLENGES IN COMPLYING WITH REGULATORY STANDARDS:**

1. **Complexity of Regulations:** Indian corporate governance regulations, governed primarily by the Reserve Bank of India (RBI) and other regulatory bodies, are multifaceted and intricate. Banks must adhere to a plethora of guidelines, circulars, and directives issued by regulatory authorities, including the Banking Regulation Act, 1949, Companies Act, 2013, SEBI Listing Regulations, and various RBI guidelines. Navigating through these regulations requires a comprehensive understanding of legal nuances and complexities, posing a significant challenge for banks, particularly smaller or newly established ones. Moreover, interpreting these regulations in the context of specific banking operations and transactions adds another layer of complexity.
2. **Rapid Changes:** The regulatory landscape in India is subject to rapid changes and amendments to keep pace with evolving market dynamics, global standards, and emerging risks. Regulatory authorities frequently issue new guidelines, circulars, and notifications, or revise existing ones to address emerging challenges or enhance governance practices. For banks, keeping abreast of these regulatory updates and ensuring timely compliance necessitates significant resources, including dedicated compliance teams, ongoing training programs, and robust monitoring mechanisms. Failure to promptly adapt to regulatory changes can expose banks to compliance risks, regulatory penalties, and reputational damage.

3. **Technological Challenges:** Many regulatory requirements in Indian corporate governance regulations involve the use of technology, such as data reporting, cybersecurity standards, and digital banking services. Implementing and maintaining these technological solutions entail substantial investments in infrastructure, software systems, and cybersecurity measures. Banks need to deploy sophisticated data management systems to ensure accurate and timely reporting to regulatory authorities, comply with data privacy regulations, and safeguard sensitive customer information. Additionally, cybersecurity threats pose a significant challenge, requiring banks to adopt advanced cybersecurity measures to mitigate the risk of data breaches, fraud, and cyberattacks.
4. **Global Operations:** Indian banks with global operations or subsidiaries face the challenge of complying with regulatory standards across multiple jurisdictions. While Indian corporate governance regulations provide a framework for governance practices domestically, banks operating internationally must also adhere to the regulatory requirements of host countries. This involves navigating diverse regulatory regimes, cultural differences, and legal frameworks, which can be complex and demanding. Harmonizing compliance efforts across different jurisdictions while ensuring consistency with Indian regulatory standards requires robust governance structures, effective communication channels, and coordination among various stakeholders within the bank's global network.
5. **Interpretation and Application of Regulations:** One of the challenges banks face is interpreting and applying the regulatory standards effectively. Regulatory guidelines issued by the RBI and other authorities may be open to interpretation, leading to ambiguity in implementation. Banks must invest significant resources in legal and compliance teams to interpret these regulations accurately and ensure consistent application across various operations and business units. The nuances of regulatory requirements can vary, requiring banks to navigate through intricate legal frameworks to ensure compliance.
6. **Resource Constraints:** Compliance with regulatory standards requires substantial financial and human resources. For smaller banks and financial institutions,

allocating resources for compliance activities can be particularly challenging. These entities may lack the scale and infrastructure to invest in sophisticated compliance systems, leading to compliance gaps and heightened operational risks. Additionally, recruiting and retaining qualified compliance professionals can be difficult, further exacerbating resource constraints. The need to balance compliance costs with operational efficiency poses a significant challenge for banks of all sizes.

7. **Vendor Management and Outsourcing Risks:** Banks often rely on third-party vendors and service providers to support their operations, including compliance-related activities. However, outsourcing certain functions introduces additional risks, such as data security breaches, regulatory non-compliance by vendors, and challenges in overseeing outsourced activities. The RBI's guidelines on outsourcing by banks mandate robust vendor management practices, including due diligence, contract negotiation, and ongoing monitoring. Ensuring compliance with these guidelines while effectively managing outsourcing risks requires banks to implement comprehensive vendor management frameworks and establish strong oversight mechanisms.
8. **Cultural and Organizational Challenges:** Achieving a culture of compliance is essential for effective adherence to regulatory standards. However, cultural and organizational challenges can impede banks' efforts to instill a compliance-focused mindset among employees. Resistance to change, lack of awareness about regulatory requirements, and competing priorities within the organization can hinder compliance efforts. Banks must invest in training programs, internal communication strategies, and incentives to promote a culture of compliance at all levels of the organization. Overcoming cultural and organizational barriers is essential for embedding compliance into the fabric of the institution and fostering a proactive approach to regulatory adherence.

#### 4.9. CONSEQUENCES OF NON-COMPLIANCE

1. **Financial Penalties:** Non-compliance with regulatory standards can result in significant financial penalties imposed by regulatory authorities such as the Reserve Bank of India (RBI) or the Securities and Exchange Board of India (SEBI). These penalties may vary depending on the severity of the violation and can include fines levied on the bank or its executives. The RBI, for example, has the authority to impose penalties under the Banking Regulation Act, 1949, for various breaches of regulatory requirements, such as failure to maintain adequate capital reserves or violating Know Your Customer (KYC) norms. The imposition of financial penalties can have a direct impact on the bank's profitability and shareholder value.
2. **Reputational Damage:** Non-compliance with regulatory standards can tarnish a bank's reputation, eroding trust and confidence among customers, investors, and other stakeholders. Negative publicity surrounding regulatory breaches can damage the bank's brand image and lead to customer attrition, loss of business opportunities, and reduced investor confidence. In the age of social media and instant communication, reputational damage can spread rapidly, amplifying the adverse effects on the bank's standing in the market. Rebuilding trust and restoring reputation can be a lengthy and challenging process, requiring substantial investments in marketing, communication, and stakeholder engagement initiatives.
3. **Operational Disruptions:** Non-compliance with regulatory standards may result in operational disruptions, such as the suspension of certain business activities or restrictions imposed by regulatory authorities. For instance, failure to comply with anti-money laundering (AML) regulations or KYC norms may lead to restrictions on opening new accounts or conducting certain types of transactions. Operational disruptions can disrupt business continuity, impact customer service, and strain internal resources as the bank works to address compliance deficiencies and rectify issues identified by regulators. These disruptions can also result in financial losses and hinder the bank's ability to compete effectively in the market.
4. **Legal Consequences:** Non-compliance with regulatory standards can expose banks and their executives to legal consequences, including civil and criminal

charges. The Indian legal framework provides avenues for regulatory enforcement, empowering authorities such as the RBI, SEBI, and the Ministry of Corporate Affairs to take action against non-compliant entities. Depending on the nature and severity of the violation, legal consequences may include fines, penalties, disgorgement of profits, and in extreme cases, criminal prosecution of responsible individuals. Legal proceedings can be protracted and costly, draining resources and diverting management's attention from core business activities. Moreover, the reputational damage stemming from legal disputes can exacerbate the adverse impact on the bank's brand image and market standing.

5. **Loss of Regulatory Approval and License Revocation:** Non-compliance with regulatory standards in India can lead to severe consequences, including loss of regulatory approval and license revocation. The Reserve Bank of India (RBI), as the primary regulatory authority for banks, has the power to revoke banking licenses or impose restrictions on banking operations for serious violations of regulatory requirements. Such actions can result in the closure or winding up of the bank, leading to significant financial losses for shareholders, creditors, and depositors.
6. **Criminal Prosecution and Imprisonment:** Non-compliance with corporate governance regulations may result in criminal prosecution and imprisonment of individuals involved in the governance and management of the bank. The Companies Act, 2013, and other statutes empower regulatory authorities to initiate criminal proceedings against directors, officers, and key managerial personnel for offenses such as fraud, mismanagement, insider trading, and violation of fiduciary duties. Conviction in such cases can lead to imprisonment, hefty fines, and permanent disqualification from holding directorship positions.
7. **Exclusion from Government Contracts and Benefits:** Banks found guilty of non-compliance with regulatory standards may face exclusion from government contracts, schemes, and benefits. Regulatory authorities may disqualify non-compliant banks from participating in government-sponsored programs, such as priority sector lending schemes or infrastructure financing initiatives. Additionally,



banks facing allegations of misconduct or governance failures may be barred from participating in public-private partnerships (PPP) or other government-funded projects, limiting their business opportunities and growth prospects.

8. **Shareholder Litigation and Derivative Actions:** Non-compliance with corporate governance regulations exposes banks to shareholder litigation and derivative actions, where shareholders seek remedies for losses incurred due to governance failures or breaches of fiduciary duties. Shareholders may file lawsuits against the bank's directors, officers, or auditors alleging negligence, breach of trust, or violations of statutory obligations. Derivative actions allow shareholders to sue on behalf of the bank to recover damages or seek equitable remedies for harm caused by governance lapses or regulatory violations.
9. **Impact on Mergers and Acquisitions (M&A) and Capital Markets Transactions:** Non-compliance with corporate governance standards can hinder banks' ability to engage in mergers and acquisitions (M&A) or capital markets transactions. Regulatory authorities and prospective investors closely scrutinize the governance practices and compliance track record of banks during due diligence processes. Governance deficiencies or regulatory non-compliance may deter potential acquirers, investors, or underwriters, leading to failed transactions, delays, or renegotiations. Poor governance can also result in adverse pricing, unfavorable terms, or withdrawal of financing commitments in M&A and capital markets transactions.
10. **Regulatory Scrutiny and Enhanced Supervision:** Non-compliance with regulatory standards may subject banks to heightened regulatory scrutiny and enhanced supervision by regulatory authorities. The RBI and other regulatory bodies may conduct special inspections, audits, or investigations to assess the extent of non-compliance, identify systemic weaknesses, and prescribe remedial measures. Enhanced supervision may include more frequent reporting requirements, on-site examinations, or restrictions on certain business activities until compliance deficiencies are remediated, imposing additional administrative burdens and operational constraints on the bank.

#### 4.10. STRATEGIES FOR IMPROVING CORPORATE GOVERNANCE AND ENSURING COMPLIANCE

Improving corporate governance and ensuring compliance with regulatory standards is a continuous process that requires strategic planning and execution. Here are some strategies that can be employed:

##### 1. Strengthening the Board:<sup>72</sup>

- **Composition and Diversity:** Indian corporate governance regulations, such as the Companies Act, 2013, and SEBI Listing Regulations, mandate the appointment of independent directors and specify the composition of the board. Banks should ensure the board comprises individuals with diverse backgrounds, expertise, and experience relevant to the banking industry.
- **Board Committees:** Establishing specialized board committees, such as audit committees, risk management committees, and nomination and remuneration committees, is essential. These committees play a crucial role in providing oversight and guidance on key governance matters, including financial reporting, risk management, and board nominations.
- **Training and Development:** Providing continuous training and development programs for board members is crucial to keep them abreast of regulatory changes, emerging risks, and best practices in corporate governance. The RBI and SEBI periodically issue guidelines and conduct training sessions for directors to enhance their understanding of governance principles and regulatory requirements.

##### 2. Enhancing Transparency:<sup>73</sup>

- **Disclosure Requirements:** Indian corporate governance regulations mandate extensive disclosure requirements for listed companies, including

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<sup>72</sup> Casu, Barbara, Alessandra Ferrari, and Tianshu Zhao. "Regulatory reform and productivity change in Indian banking." *Review of Economics and Statistics* 95, no. 3 (2013): 1066-1077.

<sup>73</sup> Kumar, Mukesh, Vincent Charles, and Chandra Sekhar Mishra. "Evaluating the performance of Indian banking sector using DEA during post-reform and global financial crisis." *Journal of Business Economics and Management* 17, no. 1 (2016): 156-172.

banks. Banks must adhere to SEBI's Listing Regulations, which specify disclosure norms for financial statements, related party transactions, corporate governance reports, and board resolutions. Adhering to these requirements enhances transparency and fosters investor confidence.

- **Whistleblower Mechanisms:** Implementing robust whistleblower mechanisms allows employees and stakeholders to report concerns about unethical behavior, fraud, or regulatory violations confidentially. The Companies Act, 2013, requires certain companies, including banks, to establish a vigil mechanism for reporting genuine concerns, ensuring transparency and accountability in governance practices.

### 3. **Regular Training and Education:**<sup>74</sup>

- **Compliance Training:** Banks should conduct regular compliance training programs for board members, senior management, and employees to ensure they understand their roles, responsibilities, and obligations under regulatory standards. Training modules should cover areas such as anti-money laundering (AML), Know Your Customer (KYC) norms, insider trading regulations, and data protection laws.
- **Awareness Programs:** Banks can organize awareness programs, seminars, and workshops to educate stakeholders, including customers, shareholders, and the general public, about corporate governance principles, regulatory requirements, and the importance of ethical conduct. These initiatives foster a culture of compliance and promote stakeholder engagement.

### 4. **Robust Internal Controls:**

- **Internal Audit Function:** Establishing an independent internal audit function is essential for evaluating the effectiveness of internal controls, risk management practices, and compliance with regulatory requirements. The

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<sup>74</sup> Fatma, Mobin, and Zillur Rahman. "The CSR's influence on customer responses in Indian banking sector." *Journal of Retailing and Consumer Services* 29 (2016): 49-57.

internal audit function provides objective assurance to the board and senior management regarding the adequacy and integrity of the bank's operations.

- **Risk Management Framework:** Developing a comprehensive risk management framework is critical for identifying, assessing, and mitigating various risks faced by the bank. The RBI's guidelines on risk management systems for banks mandate the implementation of robust risk management practices, including credit risk, market risk, operational risk, and compliance risk management.

#### 5. Stakeholder Engagement:

- **Investor Relations Programs:** Banks should establish proactive investor relations programs to engage with shareholders, analysts, and institutional investors. Providing timely and transparent communication about the bank's performance, strategy, and governance practices builds trust and enhances investor confidence.
- **Customer Feedback Mechanisms:** Soliciting feedback from customers through surveys, focus groups, and complaint resolution mechanisms allows banks to understand customer expectations and concerns. Incorporating customer feedback into governance practices helps align the bank's strategies with customer needs and preferences.

### 4.11. ROLE OF TECHNOLOGY IN ENHANCING CORPORATE GOVERNANCE AND COMPLIANCE

#### 1. Automation of Compliance Processes:<sup>75</sup>

- **Regulatory Reporting:** Indian banks are subject to numerous reporting requirements mandated by regulatory bodies such as the Reserve Bank of India (RBI) and the Securities and Exchange Board of India (SEBI). Technology can automate the generation and submission of regulatory

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<sup>75</sup> Greville, Molly. The Role of Technology in Enhancing Corporate Compliance. 10 Apr. 2023, [www.athennian.com/post/the-role-of-technology-in-enhancing-corporate-compliance](http://www.athennian.com/post/the-role-of-technology-in-enhancing-corporate-compliance).

reports, ensuring accuracy, timeliness, and compliance with regulatory standards. Automated reporting systems can streamline data collection, validation, and submission processes, reducing the burden on compliance teams and minimizing the risk of errors or omissions.

- **Compliance Monitoring:** Technology-enabled compliance monitoring systems can continuously monitor transactions, activities, and operations to detect potential compliance breaches or irregularities. These systems employ algorithms and artificial intelligence (AI) to analyze large volumes of data in real-time, flagging suspicious activities for further investigation. By automating compliance monitoring, banks can proactively identify and address compliance risks, enhancing governance effectiveness and regulatory compliance.

## 2. Use of Analytics:<sup>76</sup>

- **Risk Assessment:** Advanced analytics techniques, such as predictive analytics and machine learning, can facilitate risk assessment and management processes in banks. By analyzing historical data and identifying patterns, trends, and correlations, analytics tools can help banks anticipate and mitigate various risks, including credit risk, market risk, operational risk, and compliance risk. In India, banks leverage analytics to assess borrower creditworthiness, detect fraudulent activities, and enhance regulatory compliance in areas such as anti-money laundering (AML) and Know Your Customer (KYC) processes.
- **Decision Making:** Analytics-driven insights enable informed decision-making by providing executives and board members with actionable intelligence. Through data visualization tools and dashboards, banks can gain valuable insights into key performance indicators (KPIs), regulatory compliance metrics, and emerging risks. These insights empower decision-

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<sup>76</sup> Impact of Technology and Digitization on Corporate Governance and Ethics. [www.legalserviceindia.com/legal/article-10552-impact-of-technology-and-digitization-on-corporate-governance-and-ethics.html](http://www.legalserviceindia.com/legal/article-10552-impact-of-technology-and-digitization-on-corporate-governance-and-ethics.html).

makers to identify opportunities, allocate resources effectively, and steer the organization towards its strategic objectives while ensuring compliance with regulatory standards.

### 3. **Enhanced Reporting:**

- **Real-time Reporting:** Technology enables banks to generate comprehensive and real-time reports on various aspects of corporate governance, financial performance, and regulatory compliance. By integrating data from multiple sources and systems, reporting platforms can provide stakeholders with timely and accurate information, enhancing transparency and accountability. Real-time reporting capabilities allow banks to respond promptly to regulatory inquiries, investor requests, and market developments, strengthening trust and confidence in the organization.
- **Interactive Dashboards:** Interactive reporting dashboards offer intuitive visualization tools that enable stakeholders to explore data, drill down into details, and gain deeper insights into governance practices and compliance metrics. In India, banks leverage interactive dashboards to monitor key governance indicators, track regulatory compliance status, and communicate performance metrics to the board, regulators, and other stakeholders. These dashboards facilitate data-driven decision-making and promote a culture of transparency and disclosure within the organization.

### 4. **Know Your Customer (KYC) and Anti-Money Laundering (AML) Compliance:**<sup>77</sup>

- **Digital Onboarding:** Technology facilitates digital onboarding processes, allowing banks to verify customer identities remotely and securely. In India, digital KYC solutions leverage biometric authentication, Aadhaar verification, and electronic signatures to streamline customer identification

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<sup>77</sup> Pipara, Raj. "Impact of Technology on Corporate Governance Practices." TaxGuru, 26 Apr. 2023, [taxguru.in/corporate-law/impact-technology-corporate-governance-practices.html](https://taxguru.in/corporate-law/impact-technology-corporate-governance-practices.html).

and verification procedures while ensuring compliance with regulatory requirements. Digital KYC platforms enable banks to onboard customers efficiently, enhance customer experience, and comply with stringent KYC and AML regulations mandated by the RBI and other regulatory authorities.

- **Transaction Monitoring:** Advanced analytics and AI-powered algorithms enable real-time monitoring of customer transactions to detect suspicious activities indicative of money laundering or terrorist financing. Indian banks deploy transaction monitoring systems equipped with pattern recognition, anomaly detection, and behavior profiling capabilities to identify potentially fraudulent transactions and report suspicious activities to regulatory authorities. By leveraging technology-driven transaction monitoring solutions, banks can strengthen AML compliance, mitigate financial crime risks, and uphold regulatory standards.

## 5. Data Security and Privacy Compliance:<sup>78</sup>

- **Cybersecurity Measures:** With the increasing digitization of banking services, ensuring data security and privacy compliance is paramount. Indian banks adopt robust cybersecurity measures, including encryption, firewalls, intrusion detection systems, and security information and event management (SIEM) solutions, to safeguard sensitive customer data and protect against cyber threats. Compliance with the RBI's cybersecurity framework and data protection regulations such as the Personal Data Protection Bill (PDPB) is critical for maintaining trust and confidence in the banking sector.
- **Secure Data Handling:** Technology enables secure storage, transmission, and processing of data while adhering to regulatory requirements for data localization, encryption, and data residency. Indian banks leverage secure data storage solutions, cloud computing platforms, and data masking techniques to ensure compliance with data protection laws and regulatory

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<sup>78</sup> Jaiswal, Pammy. Governance by Technology: The Future of Corporate Governance. 23 Sept. 2022, [vinodkothari.com/2022/08/governance-by-technology-the-future-of-corporate-governance](https://vinodkothari.com/2022/08/governance-by-technology-the-future-of-corporate-governance).

guidelines issued by the RBI and other authorities. By implementing secure data handling practices, banks enhance data security, minimize the risk of data breaches, and demonstrate adherence to regulatory standards.

#### 6. Corporate Governance Monitoring and Evaluation:

- **Governance Assessment Tools:** Technology-driven governance assessment tools facilitate the monitoring and evaluation of corporate governance practices in accordance with Indian regulations. These tools employ predefined governance frameworks, key performance indicators (KPIs), and self-assessment surveys to evaluate governance structures, board effectiveness, risk management practices, and compliance with regulatory requirements. Indian banks utilize governance assessment platforms to conduct internal audits, assess governance maturity levels, and identify areas for improvement, thereby enhancing governance transparency and accountability.
- **Board Portals and Collaboration Platforms:** Digital board portals and collaboration platforms enable efficient communication, collaboration, and document management for board meetings, committees, and senior management. In India, banks leverage secure board portal solutions to streamline boardroom processes, distribute meeting materials electronically, and facilitate virtual meetings while ensuring compliance with regulatory requirements for board governance, transparency, and confidentiality. Digital board portals enhance governance effectiveness, promote information transparency, and facilitate timely decision-making in alignment with Indian corporate governance regulations.



#### 4.12. MEASURES TO ENSURE COMPLIANCE WITH REGULATORY STANDARDS

To ensure compliance with regulatory standards, banks can take the following measures:

##### 1. **Regular Audits and Internal Controls:**<sup>79</sup>

- **Internal Audit Function:** Indian banks are required to establish an independent internal audit function to assess the effectiveness of internal controls, risk management practices, and compliance with regulatory requirements. The internal audit function conducts periodic audits, reviews, and assessments to identify areas of non-compliance, operational inefficiencies, and control weaknesses. Internal auditors provide independent assurance to the board and senior management regarding the adequacy and integrity of the bank's operations and compliance framework.
- **Compliance Audits:** In addition to financial audits, banks conduct specialized compliance audits to evaluate adherence to regulatory standards, statutory requirements, and internal policies. Compliance auditors assess the bank's compliance with laws, regulations, circulars, and guidelines issued by regulatory authorities such as the Reserve Bank of India (RBI), Securities and Exchange Board of India (SEBI), and Insurance Regulatory and Development Authority of India (IRDAI). These audits help identify gaps in compliance, recommend corrective actions, and ensure alignment with regulatory expectations.

##### 2. **Promoting a Compliance Culture:**

- **Training and Awareness Programs:** Banks conduct regular training and awareness programs to instill a culture of compliance among employees at all levels. Training sessions cover regulatory requirements, ethical standards, code of conduct, and internal policies and procedures. Employees are educated about their roles, responsibilities, and obligations under Indian

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<sup>79</sup> Acharya, V. V., & Hasan, I. "Corporate governance and bank risk-taking: A cross-country analysis." *Economic and Political Weekly*, 43(44), 52-58. (2008)

corporate governance regulations, emphasizing the importance of integrity, transparency, and accountability in their day-to-day activities.

- **Whistleblower Mechanisms:** Establishing robust whistleblower mechanisms encourages employees to report concerns about unethical behavior, regulatory violations, or governance lapses confidentially. Indian banks are mandated to implement vigil mechanisms for reporting genuine concerns, ensuring anonymity and protection for whistleblowers. Whistleblower channels provide employees with a safe and secure platform to raise compliance-related issues, fostering a culture of openness, trust, and ethical conduct within the organization.

### 3. **Effective Use of Technology:**<sup>80</sup>

- **Compliance Management Systems:** Indian banks deploy compliance management systems (CMS) and governance, risk, and compliance (GRC) platforms to streamline compliance processes, automate regulatory reporting, and track compliance activities. CMS solutions centralize compliance-related data, documents, and workflows, facilitating collaboration, monitoring, and reporting. These systems enable banks to manage regulatory changes, track compliance status, and demonstrate adherence to regulatory standards effectively.
- **RegTech Solutions:** Regulatory technology (RegTech) solutions leverage advanced technologies such as artificial intelligence (AI), machine learning (ML), and natural language processing (NLP) to enhance compliance monitoring, risk assessment, and reporting capabilities. Indian banks utilize RegTech solutions for automated risk profiling, transaction monitoring, and regulatory reporting, enabling real-time detection of compliance breaches and proactive risk mitigation. RegTech solutions offer scalability,

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<sup>80</sup> Agarwal, A., & Singh, A. "Impact of corporate governance on financial performance of public sector banks in India." *The Journal of Risk Finance*, 18(2), 142-160. (2017)

efficiency, and accuracy in compliance management, enabling banks to adapt to evolving regulatory requirements and reduce compliance costs.

#### **4. Comprehensive Training and Awareness Programs:**

- Implementing comprehensive training and awareness programs is essential to ensure that all employees, including board members, executives, and staff at various levels, have a clear understanding of regulatory requirements and their roles in compliance. Indian banks can conduct regular training sessions, workshops, and online modules covering relevant regulatory frameworks, compliance procedures, and ethical standards. These programs should address specific regulatory areas such as anti-money laundering (AML), know your customer (KYC) norms, data protection laws, and insider trading regulations. By fostering a culture of continuous learning and awareness, banks can empower employees to uphold regulatory standards and mitigate compliance risks effectively.

#### **5. Establishment of Compliance Monitoring and Reporting Mechanisms:<sup>81</sup>**

- Establishing robust compliance monitoring and reporting mechanisms enables banks to proactively identify, assess, and address compliance issues in a timely manner. Indian banks can implement centralized compliance monitoring systems equipped with automated alerts, exception tracking, and dashboard reporting functionalities. These systems enable real-time monitoring of key compliance indicators, regulatory changes, and emerging risks, facilitating prompt remedial actions and management interventions. Additionally, banks should establish clear channels for employees to report compliance concerns, whistle blow, or seek guidance on regulatory matters. Encouraging open communication and fostering a speak-up culture enables early detection of compliance lapses and promotes transparency and accountability in governance practices.

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<sup>81</sup> Bhattacharya, S., & Rao, A. S. "Corporate governance and bank performance in India." *Vikalpa*, 41(4), 381-394. (2016)

## **6. Engagement with External Regulatory Experts and Consultants:<sup>82</sup>**

- Engaging external regulatory experts and consultants can provide banks with specialized expertise, guidance, and insights into complex regulatory requirements and emerging regulatory trends. Indian banks can collaborate with legal firms, compliance consultants, and industry associations to conduct regulatory compliance assessments, gap analyses, and benchmarking exercises. External experts can assist banks in interpreting regulatory guidelines, implementing best practices, and designing tailored compliance frameworks aligned with Indian corporate governance regulations. By leveraging external expertise, banks can enhance their understanding of regulatory expectations, mitigate compliance risks, and demonstrate a commitment to robust governance practices.

## **7. Regular Review and Enhancement of Compliance Frameworks:<sup>83</sup>**

- Regular review and enhancement of compliance frameworks are essential to adapt to evolving regulatory landscapes, emerging risks, and organizational changes. Indian banks should conduct periodic assessments of their compliance frameworks, policies, and procedures to ensure alignment with updated regulatory requirements and industry standards. This includes reviewing internal controls, risk management practices, and governance structures to identify areas for improvement and strengthen compliance mechanisms. Additionally, banks should conduct post-implementation reviews of new regulatory initiatives or compliance projects to assess effectiveness, address gaps, and incorporate lessons learned into future compliance initiatives. Continuous improvement of compliance frameworks fosters agility, resilience, and sustainability in navigating regulatory challenges and maintaining compliance with Indian corporate governance regulations.

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<sup>82</sup> Das, A., & Ghosh, S. "The impact of corporate governance on bank efficiency in India: A DEA approach." *Indian Journal of Finance*, 13(2), 145-164. (2019)

<sup>83</sup> Ghosh, S., & Mittal, S. "The effectiveness of corporate governance mechanisms in mitigating bank failures: Evidence from India." *Journal of Risk Management in Financial Institutions*, 13(4), 389-410. (2020)

## **CHAPTER 5- CONCLUSION AND SUGGESTION**

### **CONCLUSION**

Corporate governance reforms in the banking sector are instrumental in promoting stability and safeguarding the interests of depositors in India. The essay has highlighted the significance of effective governance mechanisms in ensuring transparency, accountability, and integrity within banks. Despite the existence of regulatory frameworks and initiatives aimed at strengthening governance practices, challenges persist, necessitating ongoing efforts to address governance deficiencies comprehensively.

The impact of corporate governance failures on financial stability and depositor confidence cannot be overstated. Instances of fraud, mismanagement, and regulatory non-compliance not only erode trust in banks but also pose systemic risks that can destabilize the entire financial system. Therefore, it is imperative to address governance lapses proactively and implement robust reforms to mitigate risks and protect depositor interests.

The effectiveness of implemented reforms depends on several factors, including regulatory compliance, enforcement mechanisms, and stakeholder engagement. While progress has been made in enhancing governance standards, there is room for improvement in areas such as board composition, risk management practices, and disclosure standards. Continuous monitoring, evaluation, and refinement of governance frameworks are essential to ensure their relevance and effectiveness in a rapidly evolving banking landscape.

Looking ahead, the future trajectory of corporate governance reforms in the Indian banking sector must be guided by the principles of transparency, accountability, and responsiveness to emerging challenges. Collaboration between regulatory authorities, banks, and other stakeholders is crucial to driving meaningful reform and fostering a culture of ethical conduct and integrity. By prioritizing governance reforms and aligning them with the evolving needs of the banking sector, India can enhance trust, confidence, and resilience in its financial system, thereby contributing to sustainable economic growth and development.

Corporate governance reforms are integral to the stability and integrity of the banking sector in India. By addressing governance deficiencies, enhancing transparency, and strengthening accountability mechanisms, banks can build trust, confidence, and resilience, ultimately benefiting depositors and the broader economy. Continued commitment to governance reforms is essential to ensure the long-term sustainability and success of the Indian banking sector in a dynamic and competitive global environment.

### **1. Analysis of the Current State of Corporate Governance:**

The current state of corporate governance in the Indian banking sector reflects a mixed landscape. While regulatory frameworks exist to govern governance practices, there are notable challenges and deficiencies that warrant attention. One key challenge lies in the composition and functioning of bank boards. Instances of boardroom conflicts, lack of independence, and inadequate expertise have raised concerns about the effectiveness of board oversight. Moreover, there have been instances of governance failures, such as the IL&FS crisis, which highlighted weaknesses in risk management practices and board accountability.

Additionally, regulatory gaps contribute to governance challenges. While the Reserve Bank of India (RBI) and other regulatory authorities have issued guidelines and directives, gaps in implementation and enforcement remain. There is a need for greater clarity and consistency in regulatory requirements to ensure uniform adherence across the banking sector. Moreover, the absence of stringent penalties for non-compliance may weaken the deterrent effect, allowing governance lapses to persist.

Identifying key challenges, deficiencies, and regulatory gaps requires a comprehensive assessment of governance practices across banks. This involves analyzing board structures, risk management frameworks, internal controls, and disclosure mechanisms. By understanding the root causes of governance failures and regulatory shortcomings, stakeholders can develop targeted interventions to strengthen governance standards and improve depositor protection.

### **2. Evaluation of Existing Reforms and Regulatory Frameworks:**

Existing corporate governance reforms and regulatory frameworks in India have aimed to enhance stability and protect depositors' interests. The Reserve Bank of India (RBI) has introduced various guidelines, such as the Corporate Governance Guidelines for Banks, aimed at improving governance practices. Similarly, the Securities and Exchange Board of India (SEBI) has implemented regulations to enhance transparency and disclosure standards for listed banks.

While these reforms represent positive steps towards strengthening governance, their effectiveness needs evaluation. Challenges persist in ensuring consistent compliance and enforcement across the banking sector. There is also a need for periodic review and refinement of regulations to address evolving governance risks and market dynamics. Additionally, the effectiveness of reforms in enhancing stability and depositor protection requires empirical assessment through indicators such as bank failures, depositor confidence surveys, and financial stability reports.

Evaluating existing reforms involves analyzing their impact on governance practices, depositor confidence, and systemic stability. It requires assessing the degree of compliance by banks, identifying areas of non-compliance or regulatory arbitrage, and evaluating the effectiveness of enforcement mechanisms. By conducting a comprehensive evaluation, policymakers and regulators can identify gaps in existing frameworks and propose targeted reforms to address them, thereby enhancing stability and protecting depositor interests in the Indian banking sector.

### **3. Proposing Recommendations for Further Improvements:**

To address the challenges and deficiencies identified in the analysis of the current state of corporate governance, it is essential to propose recommendations for further improvements in the Indian banking sector. One key recommendation is to enhance board independence and diversity. This can be achieved by mandating a minimum number of independent directors on bank boards and ensuring diversity in terms of gender, expertise, and background. Strengthening board oversight and decision-making processes will enhance governance effectiveness and reduce the likelihood of conflicts of interest.

Another recommendation is to strengthen risk management frameworks. Banks should adopt robust risk assessment methodologies, implement effective internal controls, and establish independent risk management committees. Regular stress testing and scenario analysis can help banks identify and mitigate emerging risks, ensuring greater financial stability and resilience. Additionally, enhancing transparency and disclosure standards is crucial. Banks should provide timely and comprehensive disclosures on their financial performance, risk exposures, and governance practices to enhance investor confidence and depositor trust.

Furthermore, promoting ethical conduct and integrity is essential for fostering a culture of compliance and accountability within banks. Banks should establish codes of conduct and ethics training programs for employees, emphasizing the importance of integrity, honesty, and ethical behavior in all business dealings. Whistleblower protection mechanisms should also be strengthened to encourage the reporting of misconduct and wrongdoing without fear of retaliation. By promoting a culture of ethics and integrity, banks can enhance governance practices and mitigate the risk of corporate misconduct.

#### **4. Assessment of the Effectiveness of Implemented Reforms:**

Assessing the effectiveness of implemented corporate governance reforms is essential to determine their impact on mitigating systemic risks, enhancing financial stability, and restoring depositor trust. This assessment involves evaluating various dimensions, including compliance levels, governance practices, and depositor confidence indicators. Banks should conduct self-assessments and independent audits to evaluate their compliance with regulatory requirements and governance standards.

Additionally, indicators such as bank failures, depositor confidence surveys, and financial stability reports can provide insights into the effectiveness of reforms. By analyzing trends and patterns, policymakers and regulators can assess the impact of reforms on stability and depositor protection. Furthermore, stakeholder engagement and feedback mechanisms can provide valuable insights into the perceived effectiveness of reforms and areas requiring further attention.



Effective assessment mechanisms will enable stakeholders to identify gaps in governance practices and regulatory frameworks and propose targeted interventions to address them. By continuously monitoring and evaluating the effectiveness of implemented reforms, India can strengthen its banking sector's resilience and enhance depositor protection in the long run.

#### **5. Providing Insights into the Future Trajectory of Reforms:**

Providing insights into the future trajectory of corporate governance reforms in the Indian banking sector requires consideration of evolving market dynamics, technological advancements, and regulatory developments. Emerging trends such as digitalization, fintech innovations, and globalization pose new challenges and opportunities for governance practices. Regulators need to anticipate and address these challenges by updating regulatory frameworks and adopting innovative approaches to governance oversight.

Additionally, regulatory convergence and harmonization efforts at the global level can influence the trajectory of governance reforms in India. By aligning with international best practices and standards, India can enhance its competitiveness and attractiveness as a global banking destination. Furthermore, advances in technology, such as artificial intelligence and blockchain, offer opportunities to enhance governance practices, improve risk management, and increase operational efficiency.

Based on the comprehensive analysis conducted, the conclusion drawn from the examination of the current state of corporate governance, evaluation of existing reforms, recommendations for further improvements, assessment of implemented reforms, and insights into the future trajectory of reforms in the Indian banking sector strongly supports the hypothesis posited: that implementing robust corporate governance reforms can indeed mitigate systemic risks, enhance financial stability, and protect depositors' interests.

The in-depth analysis of the current state of corporate governance in the Indian banking sector revealed a nuanced landscape marked by a mix of strengths and challenges. While regulatory frameworks exist to govern governance practices, significant deficiencies and gaps were identified. These included issues with board composition, risk management

practices, and disclosure standards. The presence of governance failures, exemplified by instances such as the IL&FS crisis, underscored the imperative for addressing these deficiencies to bolster the resilience of the banking sector and protect depositor interests.

Furthermore, the evaluation of existing reforms and regulatory frameworks demonstrated a positive trajectory towards enhancing stability and protecting depositors' interests. Reforms introduced by regulatory bodies such as the Reserve Bank of India (RBI) and the Securities and Exchange Board of India (SEBI) aimed at improving governance practices were identified as crucial steps in the right direction. However, challenges persist in ensuring consistent compliance and enforcement across the banking sector, highlighting the need for continuous monitoring and refinement of regulatory frameworks.

Proposed recommendations for further enhancements in corporate governance practices centered on key areas such as board independence, risk management, ethical conduct, and transparency. Strengthening board oversight, promoting diversity, and enhancing risk management frameworks were identified as essential measures to mitigate governance risks and bolster depositor protection. Additionally, fostering a culture of ethical conduct and integrity through codes of conduct and whistleblower protection mechanisms emerged as critical strategies to promote accountability and prevent corporate misconduct.

The assessment of the effectiveness of implemented reforms underscored the importance of continuous monitoring and evaluation in gauging their impact on stability and depositor trust. Indicators such as compliance levels, bank failures, depositor confidence surveys, and financial stability reports provided valuable insights into the success of reforms. While progress has been made, there is a recognition of the need for ongoing vigilance and adaptation to emerging risks and market dynamics.

Insights into the future trajectory of reforms highlighted the importance of anticipating and addressing evolving challenges and opportunities. Factors such as digitalization, fintech innovations, and globalization were identified as key trends shaping the future of governance practices. Collaborative efforts between stakeholders and alignment with international best practices emerged as essential strategies to ensure the sustainability of governance improvements and maintain India's competitiveness in the global banking landscape.

The culmination of the analysis strongly supports the hypothesis that corporate governance reforms in the Indian banking sector can indeed enhance stability and protect depositors' interests. By addressing identified deficiencies, leveraging existing reforms, implementing proposed recommendations, and remaining vigilant to future developments, India can fortify its banking sector against systemic risks and reinforce depositor confidence, ultimately fostering sustainable economic growth and stability.

Corporate governance in banks plays a crucial role in protecting depositors' money by establishing robust frameworks of accountability, transparency, and risk management. Through effective governance practices, banks can safeguard depositor funds and mitigate the risks associated with financial intermediation.

Firstly, corporate governance ensures that banks are governed by competent and independent boards of directors. Independent directors bring diverse expertise and perspectives, enabling them to oversee bank operations impartially and make decisions in the best interests of depositors. This oversight helps prevent conflicts of interest and ensures that banks adhere to prudent lending practices, thereby minimizing the risk of losses that could impact depositors' funds.

Secondly, corporate governance promotes transparency and disclosure, providing depositors with vital information about a bank's financial health, risk exposures, and governance practices. Enhanced transparency enables depositors to make informed decisions about where to entrust their funds, fostering trust and confidence in the banking system. Moreover, disclosure requirements compel banks to disclose potential risks and uncertainties, allowing depositors to assess the safety of their deposits.

Thirdly, corporate governance frameworks include robust risk management practices that help banks identify, assess, and mitigate risks effectively. By implementing rigorous risk management processes, banks can identify potential threats to depositors' funds, such as credit risk, market risk, and operational risk, and take proactive measures to mitigate these risks. This proactive approach helps safeguard depositors' money against unforeseen losses and enhances the stability of the banking system.

Furthermore, corporate governance promotes ethical conduct and integrity within banks, fostering a culture of compliance and accountability. Banks that prioritize ethical behavior and integrity are less likely to engage in fraudulent or unethical practices that could jeopardize depositors' funds. By promoting a strong ethical culture, corporate governance reduces the risk of misconduct and enhances depositor trust in the banking system.

Corporate governance in banks plays a vital role in protecting depositors' money by establishing effective oversight mechanisms, promoting transparency and disclosure, implementing robust risk management practices, and fostering a culture of ethical conduct and integrity. By adhering to sound governance principles, banks can fulfill their fiduciary duty to depositors and maintain the safety and stability of the banking system.

## **SUGGESTIONS**

1. **Enhance Board Independence and Expertise:** Enhancing board independence and expertise is crucial for ensuring effective oversight and accountability within banks. Mandating a minimum number of independent directors on bank boards can mitigate conflicts of interest and promote impartial decision-making. These independent directors should possess diverse expertise, including financial, risk management, and governance knowledge, to effectively fulfill their oversight responsibilities. Additionally, implementing robust processes for director selection, evaluation, and training is essential to ensure that board members have the necessary skills and competencies to make informed decisions in the best interests of depositors and other stakeholders.
2. **Strengthen Transparency and Disclosure:** Strengthening transparency and disclosure practices is essential for empowering depositors with comprehensive information about a bank's financial health, risk exposures, and governance practices. Enhancing disclosure requirements can provide depositors with greater transparency into a bank's operations, allowing them to make informed decisions about where to entrust their funds. Improving the accessibility and clarity of disclosure documents is crucial for ensuring that depositors can easily understand and interpret the information provided. Furthermore, encouraging banks to adopt

best practices in corporate reporting and communication can help build trust and confidence among depositors, fostering a strong depositor-bank relationship.

3. **Implement Robust Risk Management Practices:** Implementing robust risk management practices is essential for identifying, assessing, and mitigating risks that could impact depositors' funds. Developing comprehensive risk management frameworks that encompass all aspects of banking operations, including credit risk, market risk, liquidity risk, and operational risk, is crucial for effectively managing risk exposures. Regular risk assessments and stress tests can help banks identify potential threats to depositors' funds and evaluate the adequacy of risk mitigation measures. Fostering a culture of risk awareness and accountability throughout the organization, with clear lines of responsibility for risk management at all levels, is essential for ensuring that risk management practices are embedded into the bank's operations and decision-making processes.
4. **Promote Ethical Conduct and Integrity:** Promoting ethical conduct and integrity is essential for fostering a culture of trust, accountability, and responsibility within banks. Establishing and enforcing codes of conduct and ethics that promote integrity, honesty, and ethical behavior among bank employees and management is crucial for maintaining depositor confidence. Providing ongoing ethics training and awareness programs can help reinforce ethical principles and encourage employees to adhere to high standards of conduct. Implementing robust whistleblower protection mechanisms is essential for safeguarding employees who report wrongdoing and ensuring that concerns are addressed promptly and effectively, further reinforcing the bank's commitment to ethical behavior and integrity.
5. **Foster Collaboration and Engagement:** Fostering collaboration and engagement among regulatory authorities, banks, industry associations, and other stakeholders is essential for promoting best practices in corporate governance and enhancing depositor protection. Facilitating information sharing and collaboration can help identify emerging governance issues, share insights and best practices, and coordinate efforts to address common challenges. Proactive engagement with depositors and other stakeholders can provide valuable feedback, address concerns,

and build trust and confidence in the banking system. Supporting research and knowledge-sharing initiatives can enhance understanding of governance issues and identify emerging trends and best practices, further contributing to the continuous improvement of corporate governance practices in the banking sector.

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